

## **Disclosure Log**

Freedom of Information Act (FOIA) Requests Responded from full year 2020

Table 1 contains an Index of all the FOI requests that we responded to this year and a summery.

Table 2 contains the responses

If you have any questions, or would like any access to any of the accompanying annexes and appendices to the FOI requests please email <a href="mailto:foi@ljmu.ac.uk">foi@ljmu.ac.uk</a>.



| Ref    | Subject category           | Description overview   | Response<br>Type                      | Notes and Exemptions used   |
|--------|----------------------------|--|---------------------------------------|---|
| 20/001 | IT provision and use       | Total number of Spam or<br>Malicious emails blocked by your<br>organisation over the past 2<br>calendar years                              | Disclosed in full                     |   |
| 20/002 | HR and staff issues        | Staff Employment survey  | Disclosed in full                     |   |
| 20/003 | Estates and buildings      | Details of facilities management contracts   | Disclosed in full                     |   |
| 20/004 | IT provision and use       | Number of successful cyber attacks experienced in the last 12 months.  | Fully withheld due to an exemption(s) | s12. Exemption where cost of compliance exceeds appropriate limit |
| 20/005 | Animal research            | Details of any animal testing during 2019  | Disclosed in full                     |   |
| 20/006 | Student issues and numbers | Complaints in the last year which reference the Chinese Students and Scholars Association (CSSA).  | Disclosed in full                     |   |
| 20/007 | Student issues and numbers | Do LJMU have an opt in scheme for consent to contact students emergency contacts in a case of "serious concerns" for a students wellbeing. | Disclosed in full                     |   |
| 20/008 | Student issues and numbers | Details of students facing disciplinary action for dealing drugs in the past 5 years.  | Partially<br>withheld                 | s40. Personal information   |
| 20/009 | Student issues and numbers | Numbers of allegations of racial harassment or violence recorded by the university in the past 3 years.                                    | Partially<br>withheld                 | s40. Personal information   |
| 20/010 | HR and staff issues        | Numbers of EU academic staff recruited, and who have left over the past year.  | Disclosed in full                     |   |



| 20/011 | Animal research   | Numbers of animals used in research & minutes, reports and correspondence of the Animal Welfare & Ethical Review Board.   | Partially<br>withheld                       | s38. Health and safety   |
|--------|---|---|---|--|
| 20/012 | Student issues and numbers                                | Number of Undergraduates who changed degree course within their first year - broken down over the past 5 years.   | Disclosed in full                           |  |
| 20/013 | IT provision and use                                      | Fax machine use   | Disclosed in full                           |  |
| 20/014 | Management<br>and<br>administration of<br>the institution | Details of student recruitment from Chinese Schools, spend on advertising for Chinese students, Any work with the Confucius Institute, Funding from Chinese Companies and policies for avoiding Chinese state interference. | Fully withheld<br>due to an<br>exemption(s) | s12. Exemption where cost of compliance exceeds appropriate limit      |
| 20/015 | Other research  | Corporate Research and Incubators in Engineering and Computer Sciences. FE Colleges associated with the University.   | Fully withheld<br>due to an<br>exemption(s) | s12. Exemption where cost of compliance exceeds appropriate limit      |
| 20/016 | Management and administration of the institution          | Annual Spend on student careers services  | Disclosed in full                           |  |
| 20/017 | Student issues and numbers                                | Provision of Online and Digital<br>Mental Health services   | Information supplied in part where held     |  |
| 20/018 | HR and staff issues                                       | First Aid and Mental Heath First Aid training Provision   | Disclosed in full                           |  |
| 20/020 | Student issues and numbers                                | Details of policies and procedures regarding sexual misconduct/violence   | Partially<br>withheld                       | s21. Information reasonably accessible to the applicant by other means |



| 20/021 | IT provision and use                             | Numbers of attempted access to restricted websites on university network, and details of any resulting sanctions during 2018 and 2019.  | Request<br>refused due<br>to information<br>not being<br>held |   |
|--------|--|---|---|---|
| 20/022 | Management and administration of the institution | Details of the costs of owning and running cars for use by the VC.  | Request<br>refused due<br>to information<br>not being<br>held |   |
| 20/023 | Student issues and numbers                       | Number of sexual assault allegations made by students against other students at your university, for years 2018/19 and 19/20.   | Fully withheld<br>due to an<br>exemption(s)                   | s12. Exemption where cost of compliance exceeds appropriate limit |
| 20/024 | HR and staff issues                              | The number of academic staff who have disclosed having entered into a personal relationship of a sexual nature with undergraduate student in each of the past 10 years, along with the genders of each party. | Fully withheld<br>due to an<br>exemption(s)                   | s12. Exemption where cost of compliance exceeds appropriate limit |
| 20/025 | Management and administration of the institution | Copies of all correspondence and communication held by the Vice Chancellor between, or which mentions the Chinese Government and Embassy since 1st January 2019   | Disclosed in full   |   |
| 20/026 | IT provision and use                             | Details of software contracts   | Disclosed in full   |   |
| 20/027 | Management and administration of the institution | Personal Details of Head of<br>Sustainability and/or Environment,<br>Director of Estates and/or<br>Facilities, Head of Student<br>Experience / Wellbeing, Transport<br>/ Travel Plan Manager                  | Disclosed in full   |   |



| 20/028 | IT provision and use       | Details of our IT security provisions.   | Information<br>supplied in<br>part where<br>held |  |
|--------|----------------------------|--|--|--|
| 20/029 | IT provision and use       | Details of Cyber-attacks over the past 5 years   | Fully withheld due to an exemption(s)            | s12. Exemption where cost of compliance exceeds appropriate limit      |
| 20/030 | HR and staff issues        | non-disclosure agreements signed by HR department over cases of sexual harassment, assault or misconduct for each of the past 5 years.       | Disclosed in full                                |  |
| 20/031 | Student issues and numbers | Data and details in regard to referrals to the Prevent strategy and Channel program.   | Fully withheld due to an exemption(s)            | s24. The national security exemption                                   |
| 20/032 | Teaching and assessment    | Details of Weekend and/or Distance Learning options for our Master of Business Administration (MBA) course. (Amalgamated with below (20_033) | Partially<br>withheld                            | s21. Information reasonably accessible to the applicant by other means |
| 20/033 | Teaching and assessment    | Details of Weekend and/or Distance Learning options for all of our courses. (Amalgamated with above (20_032)                                 | Partially<br>withheld                            | s21. Information reasonably accessible to the applicant by other means |
| 20/034 | Estates and buildings      | Contractors and Suppliers list for Refurbishment at Redman's Building.   | Disclosed in full                                |  |
| 20/035 | Financial information      | Details of marketing and student recruitment spend and budget  | Partially withheld                               | s43. Commercial interests  |
| 20/036 | Admissions                 | Details of any "Disrupted Study" policy for applicants and number of uses  | Fully withheld due to an exemption(s)            | s12. Exemption where cost of compliance exceeds appropriate limit      |
| 20/037 | Student issues and numbers | Racism complaints by Nursing Students  | Disclosed in full                                |  |



| 20/038 | Estates and buildings                            | CO2 emissions since 2015 and plans to cut emissions   | Fully withheld due to an exemption(s)       | s22. Information intended for future publication                       |
|--------|--|---|---|--|
| 20/039 | IT provision and use                             | Data Centre details, IT risks, security and budget.   | Partially withheld                          | s43. Commercial interests  |
| 20/041 | Teaching and assessment                          | Details of taught modules that include a reference to "perfectionism" (psychology) as a component.  | Disclosed in full                           |  |
| 20/042 | Teaching and assessment                          | Details of any Fashion Houses that LJMU students have been banned from interning or undertaking work placements and details of any complaints about the treatment of students when on placements. | Disclosed in full                           |  |
| 20/046 | Management and administration of the institution | Details of amounts of Library<br>Fines and related policies over<br>the past 4 years.   | Disclosed in full                           |  |
| 20/047 | Student issues and numbers                       | Numbers of Students in Foundation year Courses  | Disclosed in full                           |  |
| 20/048 | Financial information                            | Details of our contracts and procurement procure  | Disclosed in full                           |  |
| 20/049 | Student issues and numbers                       | Dropout rate for students from Northern Ireland   | Partially withheld                          | s40. Personal information  |
| 20/050 | Student issues and numbers                       | Questions about our counselling and mental health services provision  | Disclosed in full                           |  |
| 20/051 | Management and administration of the institution | Details of our plans, advice and preventative measures held in response to the CORVID-19 (Coronavirus)  | Fully withheld<br>due to an<br>exemption(s) | s21. Information reasonably accessible to the applicant by other means |



| 20/052 | Student issues and numbers                       | Information about handling of complaints of sexual misconduct and response to criminal charges for sexual offences                                       | Information<br>supplied in<br>part where<br>held |   |
|--------|--|--|--|---|
| 20/054 | Student issues and numbers                       | Mental health and Counselling service provision and usage in the past four years   | Fully withheld due to an exemption(s)            | s12. Exemption where cost of compliance exceeds appropriate limit |
| 20/055 | Estates and buildings                            | Volume of Glyphosate (weed killer) used by the University and its contractors over each of the past 5 years  | Disclosed in full                                |   |
| 20/056 | Financial information                            | Spend on advertising and marketing of undergraduate degrees over the past 10 financial years.  | Fully withheld<br>due to an<br>exemption(s)      | s43. Commercial interests   |
| 20/057 | Student issues and numbers                       | Numbers of EU (27) students enrolled at your University each academic year 2015-200 and the number that received funding from the Student Loads Company. | Disclosed in full                                |   |
| 20/059 | Management and administration of the institution | Details of Partnerships with Chinese Institutions and Companies, student exchange programs and If LJMU hosts a Confucius Institute.                      | Fully withheld<br>due to an<br>exemption(s)      | s12. Exemption where cost of compliance exceeds appropriate limit |
| 20/060 | Admissions                                       | Details of any incentives or inducements offered to applicants to accept offers.   | Disclosed in full                                |   |
| 20/061 | Student issues and numbers                       | Numbers of Students enrolled in our Faculty of Engineering and Technology (FET)  | Disclosed in full                                |   |



| 20/062 | Management<br>and<br>administration of<br>the institution | Costs to students of attending Graduation Ceremonies, Details of the company that we work with to provide robes and details of any commission received by LJMU form robe sales.  | Partially<br>withheld   | s43. Commercial interests |
|--------|---|--|---|---------------------------|
| 20/063 | Student issues and numbers                                | Numbers of reports of stalking by students and/or staff over the past three years and details of outcomes of allegations.  | Partially<br>withheld   | s40. Personal information |
| 20/064 | Management<br>and<br>administration of<br>the institution | Details of compliance with the Competition and Markets Authority (CMA) rules, Historical digital advertising, Web content management, Social Media advertising and complaints by students about course content or quality. | Disclosed in full   |                           |
| 20/065 | HR and staff issues                                       | Diversity of Senior Professional Services/Management (non- teaching) roles within the university over the past 4 years and numbers of applicants from BAME individuals.  | Disclosed in full   |                           |
| 20/066 | Estates and buildings                                     | Details of any subsidies for or expenditure and income from any bus and minibus services provided by the university.   | Request<br>refused due<br>to information<br>not being<br>held |                           |
| 20/067 | HR and staff issues                                       | Details of employment of Researchers on permanent contracts and those that have left employment over the past 4 years.   | Disclosed in full   |                           |



| 20/069 | Management and administration of the institution | Copies of Terms of Reference<br>and membership for Board of<br>Governors and Academic Board.<br>Copies of our Governing<br>Instruments/article/charter  | Fully withheld<br>due to an<br>exemption(s) | s21. Information reasonably accessible to the applicant by other means |
|--------|--|---|---|--|
| 20/070 | HR and staff issues                              | Number of staff who have been furloughed on the Government Coronavirus Job Retention Scheme.  | Disclosed in full                           |  |
| 20/071 | HR and staff issues                              | Details of numbers of Staff employed in salary bands  | Disclosed in full                           |  |
| 20/072 | Financial information                            | A list of companies in which the University directly holds shares and details of the Universities investments.  | Fully withheld<br>due to an<br>exemption(s) | s21. Information reasonably accessible to the applicant by other means |
| 20/074 | Estates and buildings                            | Details of any onsite parking system  | Disclosed in full                           |  |
| 20/075 | Student issues and numbers                       | Over the past 3 years how many requests were received for confirmation of student status from students themselves and details of such requests from, and any direct access to this data with Local Authorities. Also the number of requests from students for copies of their own academic transcript and/or award certificate. | Disclosed in full                           |  |
| 20/076 | Teaching and assessment                          | List of Undergraduate and Taught<br>Programs that include references<br>to "Education Policy", details of<br>relevant modules and copies of<br>any reading lists for these<br>modules.  | Disclosed in full                           |  |



| 20/077 | Student issues and numbers | Number of students with a diagnosis for dyslexia and who were diagnosed with dyslexia during their studies over the past 3 years                                       | Disclosed in full                     |  |
|--------|----------------------------|--|---------------------------------------|--|
| 20/078 | Estates and buildings      | Details of any outsourcing for the provision of the university's cleaning and security services  | Disclosed in full                     |  |
| 20/079 | IT provision and use       | Details of any outsourcing for the provision of IT services  | Fully withheld due to an exemption(s) | s21. Information reasonably accessible to the applicant by other means |
| 20/080 | Student issues and numbers | Details of the numbers and outcomes of students who identify as LGBTQ+   | Disclosed in full                     |  |
| 20/081 | Admissions                 | Details of application policy for<br>Post Doctorate and fellowship<br>opportunities and conflicts of<br>interests  | Disclosed in full                     |  |
| 20/082 | Student issues and numbers | Details of Data collected and provision made regarding student employment and detriments during the COVID-19 pandemic.   | Disclosed in full                     |  |
| 20/083 | IT provision and use       | Published copy of a review into the use of the ECOSIA search engine at LJMU, including data held on the number of tress that were planted as a result of LJMU's trial. | Disclosed in full                     |  |
| 20/084 | IT provision and use       | Copies of IT department Strategy and plans, organisation chart and program budget,   | Partially<br>withheld                 | s43. Commercial interests  |



| 20/085 | Student issues and numbers                       | Numbers of student Suicides and suspected suicides since March 2020, numbers of students requesting assistance from mental health services since March 2000, details of how mental health support is being provided during the COVID-19 outbreak, | Disclosed in full   |  |
|--------|--|---|---|--|
| 20/086 | HR and staff issues                              | Do professors have to have a PHD?   | Disclosed in full   |  |
| 20/087 | Student issues and numbers                       | The numbers of students since 2014 that have been disciplined in specific ways due to incidents involving specific types of drugs. Where any of these students known to the wellbeing team.   | Partially<br>withheld   | s40. Personal information  |
| 20/089 | Estates and buildings                            | Copy of menu of university  | Request<br>refused due<br>to information<br>not being<br>held |  |
| 20/090 | Student issues and numbers                       | Number of students at LJMU from Nepal   | Disclosed in full   |  |
| 20/091 | Financial information                            | Details of IT Provision and Use   | Fully withheld due to an exemption(s)                         | s21. Information reasonably accessible to the applicant by other means |
| 20/092 | Management and administration of the institution | Questionnaire regarding records Management functions.   | Fully withheld<br>due to an<br>exemption(s)                   |  |
| 20/093 | Teaching and assessment                          | Records of the "Conditions of Approval" for courses approved by the Maritime and Coastguard Agency  | Disclosed in full   |  |



| 20/094 | Management and administration of the institution | Details of any Social Media monitoring for purposes including under the prevent program.   | Partially<br>withheld   | s24. The national security exemption                              |
|--------|--|--|---|---|
| 20/095 | Student issues and numbers                       | The number of enrolled students who are domiciled in China, broken down by level of study and the numbers that are in their final year of study. | Disclosed in full   |   |
| 20/096 | Student issues and numbers                       | Data regarding accommodation categories used by our students.  | Information<br>supplied in<br>part where<br>held              |   |
| 20/098 | HR and staff issues                              | Percentage of BAME staff and Academics employed by STEM departments at LJMU.   | Disclosed in full   |   |
| 20/099 | Management and administration of the institution | Details of the universities contracts  | Request<br>refused due<br>to information<br>not being<br>held |   |
| 20/100 | Management and administration of the institution | List of Student Email addresses by subject, course and year of commencement.   | Fully withheld<br>due to an<br>exemption(s)                   | s40. Personal information   |
| 20/101 | HR and staff issues                              | Details of spending on and use of recruitment agency's   | Fully withheld<br>due to an<br>exemption(s)                   | s12. Exemption where cost of compliance exceeds appropriate limit |
| 20/102 | Financial information                            | Effects of COVID-19 pandemic on university budget, international applications, research funding and staffing.                                    | Partially<br>withheld   | s43. Commercial interests   |



| 20/103 | Student issues and numbers                       | The numbers of students since 2014 that have been disciplined in specific ways due to incidents involving specific types of drugs. Where any of these students known to the wellbeing team. Broken down by academic year | Partially<br>withheld   | s12. Exemption where cost of compliance exceeds appropriate limit |
|--------|--|--|---|---|
| 20/105 | Management and administration of the institution | Copy of Terms of Student contract (20_093 follow on)   | Disclosed in full   |   |
| 20/106 | Student issues and numbers                       | Details of the numbers of students at LJMU who receive support from Disabled Students Allowance  | Partially<br>withheld   | s12. Exemption where cost of compliance exceeds appropriate limit |
| 20/107 | Management and administration of the institution | documentation detailing the universities use of student social media posts during misconduct procedures and any complaints about such use.   | Disclosed in full   |   |
| 20/108 | Management and administration of the institution | Details of crimes and security incidents recorded across the University and how such records are collected and stored.   | Disclosed in full   |   |
| 20/109 | IT provision and use                             | Details of any Ransomware attacks aimed at the University  | Partially withheld  | s31. Law enforcement  |
| 20/110 | IT provision and use                             | Details of ITS Structure and Strategy Plans  | Partially withheld  | s43. Commercial interests   |
| 20/112 | IT provision and use                             | Details of our Cyber Security budgets and spending   | Request<br>refused due<br>to information<br>not being<br>held | Request refused due to information not being held                 |
| 20/113 | Management and administration of the institution | Details of any audits or reports on<br>Racism in higher education and<br>University reaction to the death of<br>George Floyd on 25th May 2020  | Disclosed in full   | Disclosed in full   |



| 20/114 | Management and administration of the institution | The use of Non-Disclosure /<br>Confidentiality clauses in<br>discrimination cases                        | Partially<br>withheld   | Partially withheld                                |
|--------|--|--|---|---|
| 20/115 | Student issues and numbers                       | Any data held with regards to dyslexia diagnosis at the Institution 1982-1999                            | Request<br>refused due<br>to information<br>not being<br>held | Request refused due to information not being held |
| 20/116 | Financial information                            | Details of staff with remuneration in excess of £100,000 for financial year 2019-20                      | Partially withheld due to an exemption(s)                     | Partially withheld due to an exemption(s)         |
| 20/117 | HR and staff issues                              | Diversity of current staff (by role) and student population  | Partially withheld  | Partially withheld                                |
| 20/118 | Financial information                            | Details of the Universities investments  | Information<br>supplied in<br>part where<br>held              | Information supplied in part where held           |
| 20/119 | IT provision and use                             | Details of our IT disposal policy<br>and if any used IT equipment is<br>donated to community projects    | Information<br>supplied in<br>part where<br>held              | Information supplied in part where held           |
| 20/120 | Student issues and numbers                       | Students receiving drug related sanctions (by drug class   | Partially withheld  | Partially withheld                                |
| 20/121 | Management and administration of the institution | Details of the universities policy and actions with regards Antisemitism, acceptance of IHRA definition. | Disclosed in full   | Disclosed in full                                 |
| 20/122 | Management and administration of the institution | Has the university accepted or considered accepting the IHRA definition of Antisemitism                  | Disclosed in full   | Disclosed in full                                 |
| 20/123 | Estates and buildings                            | Details of any catering, soft or hard facilities management services provision.                          | Partially<br>withheld   | Partially withheld                                |



| 20/124 | Estates and buildings                                     | Details of cleaning, catering and hard FM services  | Partially<br>withheld                            | Partially withheld                      |
|--------|---|---|--|---|
| 20/125 | IT provision and use                                      | Contract information regarding cyber security suppliers   | Fully withheld<br>due to an<br>exemption(s)      | Fully withheld due to an exemption(s)   |
| 20/126 | Teaching and assessment                                   | Details of course delivery and examination during COVID-19 lockdown   | Disclosed in full                                | Disclosed in full                       |
| 20/127 | Student issues and numbers                                | details of whether we have waived or refunded tuition fees in following a complaint by a student regarding quality of teaching or of a degree.  | Partially<br>withheld                            | Partially withheld                      |
| 20/129 | Student issues and numbers                                | Details of recent Student complaints regarding Covid-19/Tuition or Industrial action. Any records of our analysis of the NSS and any other internal satisfaction metrics                            | Other  | Other                                   |
| 20/130 | Management and administration of the institution          | Details of any sales of personal data and any internal procedure for selling personal data. The number of Subject Access Requests received 2017 - 2020.   | Fully withheld<br>due to an<br>exemption(s)      | Fully withheld due to an exemption(s)   |
| 20/131 | Estates and buildings                                     | Contact Details for enquires relating to Estates Management   | Disclosed in full                                | Disclosed in full                       |
| 20/132 | Management<br>and<br>administration of<br>the institution | Copies of any correspondence to or from the SMT and the Israeli Embassy or including the keywords "Israeli Embassy", "Israel" "BDS", "Palestine", "IHRA" and/or "anti-Semitism" since January 2019. | Disclosed in full                                | Disclosed in full                       |
| 20/133 | Financial information                                     | Details of Patents and Licenses<br>between the University and other<br>organisations since 2000   | Information<br>supplied in<br>part where<br>held | Information supplied in part where held |



| 20/134 | Student issues and numbers | Numbers of Student Suicides since 2015 and details of provision of Emergency Accommodation.  | Partially withheld due to an exemption(s)        | Partially withheld due to an exemption(s) |
|--------|----------------------------|--|--|---|
| 20/136 | IT provision and use       | Details of any effects on the security of any LJMU data and response to the recent loss of data by Blackbaud.  | Information supplied in part where held          | Information supplied in part where held   |
| 20/138 | Teaching and assessment    | Details of Modules in Applied Psychology courses with reference to Interpretive Phenomenological Analysis and or IPA and or Psychosocial sine 2014/15.                   | Other  | Other                                     |
| 20/139 | Student issues and numbers | Number of complaints of Racism against Staff and Students over the past 5 years, the number referred to police and how many resulted in disciplinary action.             | Information<br>supplied in<br>part where<br>held | Information supplied in part where held   |
| 20/140 | Student issues and numbers | Compilation rate for Undergraduate Nursing Students beginning courses in 2015/16 or 2016/17, and the numbers who have started Nursing degree apprenticeships in 2019-20. | Other  | Other                                     |
| 20/141 | Student issues and numbers | Breakdowns of ethnicity of Post graduate students and that of PHD awards panels over the past 5 years. Internal policy on the diversity of PHD Awards panels             | Information<br>not held                          | Information not held                      |
| 20/142 | Student issues and numbers | percentage of student body that is international vs EU 27 nationals.   | Partially withheld due to an exemption(s)        | Partially withheld due to an exemption(s) |



| 20/144 | Financial information      | Details of University investments   | Information<br>supplied in<br>part where<br>held   | Information supplied in part where held   |
|--------|----------------------------|---|--|---|
| 20/145 | IT provision and use       | Further details of our IT waste contract  | Partially withheld due to an exemption(s)          | Partially withheld due to an exemption(s) |
| 20/146 | Financial information      | Whether the University has received any donations from Chinese state or individuals.                                      | Disclosed in full                                  | Disclosed in full                         |
| 20/147 | Financial information      | Details of spending on Student Recruitment, marketing and events.   |  |   |
| 20/148 | IT provision and use       | Copies of Emails from @tiktok.com and @bytedance.com email addresses  | Information not held                               | Information not held                      |
| 20/149 | IT provision and use       | Details of Hosting contracts with third party suppliers   | Partially<br>withheld due<br>to an<br>exemption(s) | Partially withheld due to an exemption(s) |
| 20/150 | HR and staff issues        | Ethnicity of all staff, those on fixed term contracts and those leaving the university at the end of 19/20 academic year. | Fully withheld<br>due to an<br>exemption(s)        | Fully withheld due to an exemption(s)     |
| 20/151 | Student issues and numbers | The number of Student Sexual violence complaints each year and details of how they are dealt with.                        | Fully withheld<br>due to an<br>exemption(s)        | Fully withheld due to an exemption(s)     |
| 20/152 | Financial information      | Details of any Losses and Special Payments in   | Information not held                               | Information not held                      |
| 20/153 | Teaching and assessment    | Details of any changes to Assessments in the LLB Law program as a result of COVID-19.                                     | Fully withheld due to an exemption(s)              | Fully withheld due to an exemption(s)     |



| 20/154 | Financial information                            | Costs of staff parties and award ceremonies in the 2019-20 financial year.  | Disclosed in full                                | Disclosed in full                         |
|--------|--|---|--|---|
| 20/155 | Estates and buildings                            | Details of the universities energy supply and any Renewable Energy used.  | Disclosed in full                                | Disclosed in full                         |
| 20/156 | Estates and buildings                            | What data we hold concerning animal products supplied within our catering facilities.                                       | Fully withheld<br>due to an<br>exemption(s)      | Fully withheld due to an exemption(s)     |
| 20/157 | IT provision and use                             | Details of the Telephone equipment and contract   | Disclosed in full                                | Disclosed in full                         |
| 20/158 | Management and administration of the institution | Correspondence with and about the Learning Resource Network (LNR) and its English Language Test in the years 2018 and 2020. | Fully withheld<br>due to an<br>exemption(s)      | Fully withheld due to an exemption(s)     |
| 20/159 | IT provision and use                             | Plans for use of AI and Chatbots in Student and staff facing IT platforms.  | Disclosed in full                                | Disclosed in full                         |
| 20/161 | Financial information                            | Total amount spent with specific Electrical Suppliers in 19/20  | Disclosed in full                                | Disclosed in full                         |
| 20/162 | HR and staff issues                              | Number of any records of COVID-<br>19 deaths and illness among staff  | Fully withheld due to an exemption(s)            | Fully withheld due to an exemption(s)     |
| 20/163 | HR and staff issues                              | Details of use and management of any "contingent" workers   | Partially withheld due to an exemption(s)        | Partially withheld due to an exemption(s) |
| 20/164 | Student issues and numbers                       | Use of Student Counselling services and average waiting times for year 19-20.   | Information<br>supplied in<br>part where<br>held | Information supplied in part where held   |
| 20/165 | Teaching and assessment                          | percentage of classes that will be virtual instead of face to face in 20/21 due to COVID-19.                                | Request<br>withdrawn                             | Request withdrawn                         |



| 20/166 | Estates and buildings      | Breakdown of types of vehicles in the University's fleet; Electric / Hybrid / Petrol / Diesel.   | Disclosed in full                                | Disclosed in full                       |
|--------|----------------------------|--|--|---|
| 20/167 | Financial information      | Details of University risk register and financial statements.  | Disclosed in full                                | Disclosed in full                       |
| 20/168 | Financial information      | What proportion of the Operating Costs of the University belongs to Marketing and Student Recruitment for Financial years 17, 18 and 19.   | Fully withheld<br>due to an<br>exemption(s)      | Fully withheld due to an exemption(s)   |
| 20/169 | Financial information      | What proportion of the Marketing and Student Recruitment Spend is on advertising for Student recruitment for Financial years 17,18 and 19.   | Information<br>supplied in<br>part where<br>held | Information supplied in part where held |
| 20/170 | IT provision and use       | Details of our telephony stystem and Mobile Phone Contract   | Disclosed in full                                | Disclosed in full                       |
| 20/171 | Student issues and numbers | Raw Data in regards to breakdown of ethnicity of staff working at the university and those on fixed term contracts.  | Disclosed in full                                | Disclosed in full                       |
| 20/172 | Student issues and numbers | Breakdown of gender of students on Music courses over the past 5 academic years.   | Fully withheld due to an exemption(s)            | Fully withheld due to an exemption(s)   |
| 20/173 | Admissions                 | How many offer holders accepted a place at the university - either as firm or insurance choice - and were rejected for a place starting this year or next year despite meeting their offer with their Centre Assessed Grades (CAGs)? | Fully withheld<br>due to an<br>exemption(s)      | Fully withheld due to an exemption(s)   |
| 20/174 | Estates and buildings      | Update on Waste Management<br>Contract   | Fully withheld due to an exemption(s)            | Fully withheld due to an exemption(s)   |



| 20/175 | Management and administration of the institution | Details of the institutions<br>membership of the Race Equality<br>Charter   | Fully withheld<br>due to an<br>exemption(s)      | Fully withheld due to an exemption(s)     |
|--------|--|---|--|---|
| 20/177 | HR and staff issues                              | Use of the Governments Furlong<br>Scheme and any redundancies<br>since March 2020   | Partially withheld due to an exemption(s)        | Partially withheld due to an exemption(s) |
| 20/178 | Management and administration of the institution | Copies of risk assessment documents drawn up in relation to COVID-19 and plans for supporting the wellbeing of students required to self-isolate. | Disclosed in full                                | Disclosed in full                         |
| 20/179 | Estates and buildings                            | Contact details of estates managers   | Fully withheld<br>due to an<br>exemption(s)      | Fully withheld due to an exemption(s)     |
| 20/180 | Student issues and numbers                       | Reports of sexual harassment in university grounds since 2016   | Disclosed in full                                | Disclosed in full                         |
| 20/181 | Teaching and assessment                          | Average marks and pass rates for "Core" modules in LLB law in the past 3 years.   | Disclosed in full                                | Disclosed in full                         |
| 20/182 | IT provision and use                             | The number of Spam and Malicious emails blocked by the University between January and September 2020.   | Disclosed in full                                |   |
| 20/184 | Estates and buildings                            | Complaints to our accommodation Officer   | Information not held                             |   |
| 20/185 | Estates and buildings                            | Details of any outsourced catering and cleaning contracts.  | Disclosed in full                                |   |
| 20/186 | Teaching and assessment                          | Details of the Awards Algorithm used for degree classifications from 2004/05-2013/14.   | Information<br>supplied in<br>part where<br>held |   |
| 20/187 | IT provision and use                             | Details of Mobil Phone Contract   | Fully withheld due to an exemption(s)            |   |



| 20/188 | Student issues   | Use of and Waiting list for Mental  | Fully withheld |  |
|--------|------------------|-------------------------------------|----------------|--|
|        | and numbers      | health services.                    | due to an      |  |
|        |                  |                                     | exemption(s)   |  |
| 20/189 | IT provision and | Details of our CRM contract         | Fully withheld |  |
|        | use              |                                     | due to an      |  |
|        |                  |                                     | exemption(s)   |  |
| 20/190 | HR and staff     | Formal complaints of bullying by    | Disclosed in   |  |
|        | issues           | Staff against other members of      | full           |  |
|        |                  | staff each year since 2017/18.      |                |  |
| 20/192 | Financial        | Details of Risk management in       | Fully withheld |  |
|        | information      | the Finance Department              | due to an      |  |
|        |                  | ·                                   | exemption(s)   |  |
| 20/193 | Student issues   | details of any student disciplinary | Disclosed in   |  |
|        | and numbers      | measures taken for breaching        | full           |  |
|        |                  | COVID guidelines                    |                |  |
| 20/194 | Student issues   | Details of support for students     | Information    |  |
|        | and numbers      | and disciplinary action for braking | supplied in    |  |
|        |                  | COVID guidelines.                   | part where     |  |
|        |                  |                                     | held           |  |
| 20/195 | IT provision and | Details of our Windows Desktop      | Partially      |  |
|        | use              | Environment management              | withheld due   |  |
|        |                  |                                     | to an          |  |
|        |                  |                                     | exemption(s)   |  |
| 20/196 | Financial        | Details of funding received from    | Partially      |  |
|        | information      | manufacturing companies             | withheld due   |  |
|        |                  |                                     | to an          |  |
|        |                  |                                     | exemption(s)   |  |
| 20/197 | Estates and      | Details of the Vegan and            | Disclosed in   |  |
|        | buildings        | Vegetarian menu options             | full           |  |
|        |                  | available at our catering           |                |  |
|        |                  | establishments                      |                |  |
| 20/198 | HR and staff     | Details of staffing levels in       | Disclosed in   |  |
|        | issues           | Student Wellbeing and Mental        | full           |  |
|        |                  | Health staff since February 2020    |                |  |



| 20/199 | Teaching and assessment                          | Support and Guidance for digital accessibility provided for academic staff pre and post COVID-19.  | Disclosed in full                                |  |
|--------|--|--|--|--|
| 20/200 | IT provision and use                             | Details of data breaches over the past 2 years   | Fully withheld due to an exemption(s)            |  |
| 20/201 | Student issues and numbers                       | Racism complaints over the previous 4 years  | Partially withheld due to an exemption(s)        |  |
| 20/202 | Student issues and numbers                       | Disciplinary action against students for breaching COVID guidelines.   | Disclosed in full                                |  |
| 20/203 | Financial information                            | Details of counselling provision - including budget  | Disclosed in full                                |  |
| 20/204 | Financial information                            | Details of who provides banking services to the University.  | Disclosed in full                                |  |
| 20/205 | Student issues and numbers                       | Details of our counselling provision and student suicides  | Information<br>supplied in<br>part where<br>held |  |
| 20/206 | Student issues and numbers                       | Number of students who have died while enrolled each year since 2014/15. The number of cases recorded as suicides.                           | Disclosed in full                                |  |
| 20/207 | Student issues and numbers                       | Details of usage of university mental health services over the past 5 years, then number of complaints about this service and waiting times. | Fully withheld due to an exemption(s)            |  |
| 20/208 | Management and administration of the institution | Copies of university policy's for student and staff behaviour and disciplinary codes.  | Disclosed in full                                |  |



| 20/209 | Student issues and numbers                                | How many students have died since the start of this term and during the same period in 2019/20.   | Disclosed in full                                  |  |
|--------|---|---|--|--|
| 20/210 | Student issues and numbers                                | How many student have faced disciplinary action form the university for breaching COVID-19 guidance. Please break down the type of action faced   | Disclosed in full                                  |  |
| 20/211 | Financial information                                     | Details of any costs for any residence provided for the Vice Chancellor.  | Information not held                               |  |
| 20/212 | Student issues and numbers                                | The number of students accessing mental health support each year since 2018/19. Those that have asked for access, the number of complaints about the service and the average waiting times.   | Information<br>supplied in<br>part where<br>held   |  |
| 20/213 | Student issues and numbers                                | Whether any student have been excluded for breaching COVID guidance and the number of exclusions over previous years.   | Partially<br>withheld due<br>to an<br>exemption(s) |  |
| 20/214 | Student issues and numbers                                | Details of ethnicity of UK domiciled PHD applicants and of those that were successful.  | Partially withheld due to an exemption(s)          |  |
| 20/215 | Management<br>and<br>administration of<br>the institution | Details of toilet provision in and around buildings used for STEM teaching. Gender diversity in staff in STEM subjects, including salary's, student gender diversity in STEM subjects and financial incentives to attract female applicants to STEM subjects. | Disclosed in full                                  |  |



| 20/216 | Student issues and numbers                       | Details of Student complaints, reasons and financial pay-outs.  | Fully withheld due to an exemption(s)     |
|--------|--|---|---|
| 20/217 | Student issues and numbers                       | Details of the number of students who dropped out in September or October during the 2020 and 2019.   | Disclosed in full                         |
| 20/218 | Financial information                            | Questions regarding our procurement and use of PPE  | Information supplied in part where held   |
| 20/220 | IT provision and use                             | Details of our CRM contracts  | Disclosed in full                         |
| 20/223 | Management and administration of the institution | Details of workload of Chemistry<br>Staff academic  | Fully withheld due to an exemption(s)     |
| 20/224 | Management and administration of the institution | Details of NDA's entered into over<br>the past 3 years following sexual<br>assault investigations and details<br>of accusations or reports of<br>sexual violence from both staff<br>and students. | Partially withheld due to an exemption(s) |
| 20/225 | Student issues and numbers                       | Specific breakdown of the data provided in 20_139 related to complaints of racism and disciplinary action.  | Partially withheld due to an exemption(s) |
| 20/226 | Financial information                            | Remuneration of VC, Pay cuts for senior staff and severance payments.   | Partially withheld due to an exemption(s) |
| 20/227 | Management and administration of the institution | Has the Hong Kong Police force ever advertised careers through our institutions website or job portal.  | Information supplied in part where held   |



| 20/229 | Financial information                            | Payments to third party's to promote or advertise the university through Instagram. Sponsorship of sports teams.      | Disclosed in full                                |  |
|--------|--|---|--|--|
| 20/230 | Student issues and numbers                       | Numbers of students who have accessed counselling services for each of the past three years.                          | Partially withheld due to an exemption(s)        |  |
| 20/232 | Student issues and numbers                       | Disciplinary action against students for breaching COVID guidelines.  | Information<br>supplied in<br>part where<br>held |  |
| 20/233 | Student issues and numbers                       | Deaths of students in the first few months of the past 5 academic years and recorded causes of death.                 | Information<br>supplied in<br>part where<br>held |  |
| 20/234 | Student issues and numbers                       | Ethnicity of professors, Were students previously on free school meals?   | Information<br>supplied in<br>part where<br>held |  |
| 20/236 | Teaching and assessment                          | Racism and Decolonisation of the PGCE   | Disclosed in full                                |  |
| 20/237 | Student issues and numbers                       | Disabled students and reasonable adjustments on post graduate journalism courses                                      | Partially withheld due to an exemption(s)        |  |
| 20/239 | Management and administration of the institution | Details of the use of international recruitment agents, including fees and wrongdoings.                               | Partially withheld due to an exemption(s)        |  |
| 20/240 | Management and administration of the institution | Numbers of Police Officers recruited as students using RPL (recognition of Prior experience an learning) arraignments | Disclosed in full                                |  |



| 20/241 | Management and administration of the institution | Use of the Immigration Exemption in responses to Subject Access Requests over the past 3 years.  | Disclosed in full                                |  |
|--------|--|--|--|--|
| 20/242 | IT provision and use                             | Cost and Start date of mobile phone contract   | Partially withheld due to an exemption(s)        |  |
| 20/243 | Financial information                            | Details of the universities managed funds (same as FOI 19_224)                                   | Partially withheld due to an exemption(s)        |  |
| 20/244 | Financial information                            | Details of the universities accounts payment systems and software.                               | Disclosed in full                                |  |
| 20/245 | Financial information                            | Reports of sexual misconduct by students and outcomes  | Fully withheld<br>due to an<br>exemption(s)      |  |
| 20/246 | IT provision and use                             | Details of and price paid for learning management software platforms                             | Partially withheld due to an exemption(s)        |  |
| 20/247 | IT provision and use                             | Details of our Oracle HR/Payroll system  | Fully withheld<br>due to an<br>exemption(s)      |  |
| 20/248 | Management and administration of the institution | Details of where students are living in 2020 vs 2019 and cancelations of accommodation requests. | Information<br>supplied in<br>part where<br>held |  |
| 20/250 | IT provision and use                             | Details of Head of IT security   | Disclosed in full                                |  |
| 20/251 | Management and administration of the institution | Has the university decided to implement an opt-In consent model yet (further to FOI 20_007)      | Disclosed in full                                |  |



| 20/252 | Teaching and      | Details of Psychology modules        | Disclosed in   |  |
|--------|-------------------|--------------------------------------|----------------|--|
|        | assessment        | relating to diversity and Inclusion. | full           |  |
| 20/253 | Management        | Details of any external              | Partially      |  |
|        | and               | commissioned mental health           | withheld due   |  |
|        | administration of | services                             | to an          |  |
|        | the institution   |                                      | exemption(s)   |  |
| 20/255 | Student issues    | Reports of Sexual Harassment         | Fully withheld |  |
|        | and numbers       | reported by students over the past   | due to an      |  |
|        |                   | 5 years                              | exemption(s)   |  |
| 20/256 | Management        | Has the university adopted the       | Disclosed in   |  |
|        | and               | IHRA definition of anti-Semitism in  | full           |  |
|        | administration of | full.                                |                |  |
|        | the institution   |                                      |                |  |
| 20/257 | Student issues    | The number of students who have      | Disclosed in   |  |
|        | and numbers       | been unable to graduate due to       | full           |  |
|        |                   | an outstanding balance on their      |                |  |
|        |                   | academic balance.                    |                |  |
| 20/259 | Estates and       | How does the university currently    | Information    |  |
|        | buildings         | handle food waste and any            | supplied in    |  |
|        |                   | records of volumes of food waste.    | part where     |  |
|        |                   |                                      | held           |  |

| Ref    | Response   |   |
|--------|--|---|
| 20/001 | _  |   |
|        | Your Request   | LJMU Response   |
|        | Total number spam or malicious emails blocked by your organisation over the last 2 | We do not hold this information for the year 2018. Our system only holds information for a single year on a rolling basis   |
|        | calendar years (2019 and 2018) broken down by year.                                | In the past 12 months, between 15 <sup>th</sup> January 2019 and 14 <sup>th</sup> January 2020 the total number of emails blocked by our software is 111,687,290. |



|        | Please could you also provid category for the malicious en e.g. 2,300 phishing emails, 5 spam/junk emails, 3,400 anti virus blocks.                            | system report categories: -  Block sender Grayr Ranse   | In the year 15 <sup>th</sup> January 2019 to 14 <sup>th</sup> January 2020, our system reported blocked emails under the following categories:  • Blocked emails(these can include Spam, unsafe sender and unknown recipient): 107,908,157  • Graymail: 3,771,565  • Ransomware: 946  • Analysed Advanced Threats 6622 |  |  |   |                                       |
|--------|--|---|--|--|--|---|---------------------------------------|
| 20/002 |  |   |  |  |  |   |                                       |
| 20/002 | Your Request   |   | LJM  | U Response   |  |   |                                       |
| 20/002 | This is a request under the F Information act. The question attached spreadsheet. If post preference would be for you the spreadsheet and email the back to me | ns are in the<br>sible, my<br>to fill in answers on   | are in the ble, my of ill in answers on  |  |  |   |                                       |
| 20/003 | Your Request   | LJMU Response   |  |  |  |   |                                       |
|        | ·  |   |  |  |  |   |                                       |
|        |  | Office and building cleaning – Service contract that is focu around office, commercial and building cleaning services.  We do not hold this | us   | Lift service and maintenance – Service contract for lift service and maintenance.  We do not hold this | Food – Service contract that is focused around catering services.  We do not hold this | General waste<br>services contracts –<br>The organisation's<br>primary general waste<br>service contract. | La<br>sei<br>clo<br>line<br>wa<br>iro |
|        | Supplier/Provider of the services  | information - Our cleaning staff are  | •  | information – The maintenance of Lifts   | information - Our catering staff are   | Bagnall and Morris<br>Ltd   | this                                  |



|        | 2. Total Annual Spend – The spend should only relate to each of the service contract listed above.  3. A description of the services provided under this contract please includes information if other services are included under the same contract.  4. The number of sites the contract covers  5. The start date of the contract  7. The duration of the contract, please include information on any extensions period.  8. Who within the organisation is responsible for each of these contracts? name, Job Title, contact number and email address. | employed directly by the university. | within University premises is included in our wider Facilities Maintenance contract and it is not possible to disaggregate aspects in relation to Lift Service. | employed directly by the university. | £120,000  Waste and Recycling services  43  7/7/15  7/7/20  3 years with two year extension  Mark Nevitt Head of Business and Stakeholder Services 0151 231 2121 m.a.nevitt@ljmu.ac.uk | offer a Laundry service. |
|--------|--|--------------------------------------|---|--------------------------------------|--|--------------------------|
| 20/004 | Your Request   |                                      | JMU Response  |                                      |  |                          |
|        | We require the number of suc   | ccessful cyber V                     | Ve do not hold this informati   | ion as a specific                    |  |                          |
|        | attacks against your organisa  |                                      | ecord.  |                                      |  |                          |
|        | successful cyber attack as or affects your organisation with   |                                      | Our IT Services team, when  | it receives a report                 |  |                          |
|        | compromised, and define 'cyl   |                                      | f a cyber-attack would log it   |                                      |  |                          |



| attack launched from one or more computers     |
|--|
| against another computer, multiple computers   |
| or networks. Specific examples include but are |
| not limited to: ransomware and phishing        |
| attacks. Please find the question rephrased    |
| below for ease:                                |
|  |

How many successful cyber attacks has your organisation experienced in the last 12 months?

along with all other requests for assistance they receives. To locate records of any successful cyber-attacks each of these logs would need to be manually checked. Due to the large volume of these logs (in excess of 30,000 for the past year), the costs involved in locating these records would be disproportionate.

The FOIA at Section 12 puts a limit of £450 on the costs the University should need to incur in responding to a request for information. Any request costing in excess of this should be refused.

Due to the volume of IT incident logs held, the costs of manual analysis would be in excess of £450.

20/005

| Your Request   | LJMU Response   |
|--|---|
| Did the university test on living animals in 2019?                     | Yes   |
| Which university departments tested on animals in 2019?                | The Department of Sports Science.   |
| How many animals were held at any time for animal testing during 2019? | This will vary as experiments occur episodically an exact figure cannot be given for the timeframe. |
| What is the breakdown of the number of animals                         | Rat 44  |
| and species of animals held for animal testing in 2019?                | Mouse 55.   |
| How many animals were tested on in 2019?                               | 99  |
| What is the breakdown of the number of animals                         | Rat 44, Mouse 55.   |
| and species of animals tested on in 2019?                              |   |
| How many animals used for animal testing died                          | All animals used are culled at the end of the   |
| as a result of the testing in 2019?                                    | testing to harvest tissue.  |



|        | Were the experiments for medical research, if so please detail the purpose of each experiment?  Were the experiments also for non-medical research, if so please detail the purpose of each experiment?  | Yes. Research to further understand mechanisms and treatments of Alkaptonuria and arthritis  Yes, to understand muscle function and physiology  |  |
|--------|--|---|--|
|        | How many animals tested on suffered 'severe', 'moderate' or 'mild' pain in 2019, please define by type of animal and the levels of pain?   | Rat – "Severe" = 0<br>Mouse _ "Severe" = 0<br>Rat – "Moderate" = 40,<br>Mouse – "Moderate" = 55<br>Rat – "Mild" = 0<br>Mouse – "Mild = 0  |  |
|        | How many animals were bred on site for animal testing? Please break down into the numbers of each breed.   | Rat 44 Mouse 55.  |  |
|        | How many animals which were bred were destroyed / killed or died without being tested on? - please provide cause / reason for death.   | Zero  |  |
|        | At LJMU, a Project License to undertake Home O when it is absolutely certain that this research me aim in the public interest. All projects are assesse before an application is made to ensure the absolused. For example, The current research into Alka looks in detail at little understood cellular response therapies, where no adequate non-animal model of | thod is the only possible way of achieving an dagainst Home Office best practice guidelines ute fewest number of animal test subjects are aptonuria (an incurable and painful joint disease) es, allowing testing and evaluation of potential |  |
| 20/006 | Your Request   | LJMU Response   |  |
|        | - The number of complaints received by the university that refer or relate to the CSSA.  |   |  |



|        | <ul> <li>For each complaint that refers or relates to the CSSA, please indicate the date when it was received by the university.</li> <li>For each complaint that refers or relates to the CSSA, please indicate whether the complainant was a student or a member of staff. If the complaint was not made by a student or a member of staff, please indicate in a broad sense, who made the complaint e.g. member of the public etc.</li> <li>For each complaint that refers or relates to the CSSA, please provide a copy of the complaint (without identifying the complainant). If this is not possible, please provide a summary of the complaint.</li> <li>For each complaint that refers or relates to the CSSA, please indicate the outcome.</li> </ul> | The University has no record of any formal complaints that refer or relate to the CSSA.  By way of explanation:  Students may raise issues of complaint informally (Stage 1 of the Student Complaints procedure).  If the matter is not resolved or if the student is dissatisfied with the outcome of their complaint at Stage 1, they may escalate their complaint to the formal stage of the Student Complaints procedure (Stage 2).  The University records all formal (Stage 2) student complaints centrally. It does not record informal complaints centrally. |  |
|--------|---|--|--|
| 20/007 |   |  |  |
|        | Your Request  | LJMU Response  |  |
|        | 1. Do you have an opt-in scheme to  | No   |  |
|        | gain consent at registration from new   |  |  |
|        | or returning students in the event of the<br>University having serious concerns   |  |  |
|        | about that student's health, physical or  |  |  |
|        | mental?   |  |  |
|        | 2. <u>In the last term</u> has your support   | Yes  |  |
|        | services/ wellbeing team asked  |  |  |
|        | students registering with support for   |  |  |
|        | permission to involve friends or  |  |  |



|        | family or trusted others in the care of that student  |   |
|--------|---|---|
|        | 3. If you answered No to question 1 are you considering the introduction of such a scheme?  | LJMU has considered the use of 'opt-in' taking into account the significant number of variables at play in any scenario designed to trigger use of the emergency number. At the current time we are not operating an 'opt-in' system at registration. However, this matter is under constant discussion with our student support services (who do utilise safety plans with all relevant students). |
|        | <ul> <li>4. If you answered NO to question 3 please could you provide brief comments as to why? (Please select as many as apply) Is it -</li> <li>a) Too bureaucratic</li> <li>b) Too expensive</li> <li>c) Too time consuming</li> <li>d) Not considered as part of duty of care of the university</li> <li>e) Not considered appropriate</li> <li>f) Other (please specify).</li> </ul> | There are no records held by LJMU setting out why such a policy has not been implemented at this time.  |
| 20/008 | Your Request  | LJMU Response   |
|        | For each question could you please provide the data broken down by academic year for each of the past five academic years (2018/19, 2017/18, 2016/17, 2015/16, 2014/15).  |   |



| If this exceeds the cost limit please provide data for as many years as possible within the cost limit. |  |  |
|---|--|--|
| How many students at your university have faced disciplinary action for dealing illegal drugs?          | During the 5 year period September 2014 to September 2019 - less than 5 students have been subject to disciplinary action for dealing illegal drugs.   |  |
|   | In accordance with Section 40 (2) of the FOIA, the University has not been able to give the exact numbers, or provide breakdowns per year, where small numbers of individuals are involved, so that an individual cannot be identified, or inferences be drawn about them.   |  |
| 2. How many of these students were suspended from the university?                                       | In accordance with Section 40 (5B) (a) (i) of the FOIA, the University is exempt from the duty to confirm or deny that we hold such records. This is to avoid inferences being drawn from such confirmation at this time, or in the future which could lead to personal data such as the outcome of disciplinary action of individuals being identified or inferred. |  |
| 3. How many of these students were permanently expelled from the university?                            | In accordance with Section 40 (5B) (a) (i) of the FOIA, the University is exempt from the duty to confirm or deny that we hold such records. This is to avoid inferences being drawn from such confirmation at this time, or in the future which could lead to personal data such as the   |  |



|        |   | outcome of disciplinary action of individuals being identified or inferred.  |  |
|--------|---|--|--|
|        | 4. How many of these cases were suspected to be linked to county lines drug dealing? (Government definition here)     | LJMU does not hold this information  |  |
|        | 5. In how many of these cases was the university informed by police of a suspected link to county lines drug dealing? | LJMU does not hold this information  |  |
|        | 6. What is the total number of students that attended the university each year?                                       | Attendance data for all UK institutions can be found on the website of the Higher Education Statistics Agency (HESA). Under s.21 of FOIA we do not need to provide you with data that is already reasonably accessible to you. |  |
| 20/009 |   |  |  |

| Your Request   | LJMU Response |         |         |
|--|---------------|---------|---------|
| For each of the academic years 2016/17, 2017/18 and 2018/19, please could you tell me  | 2016/17       | 2017/18 | 2018/19 |
| Please state, in each case, if the allegation was made by a student, member of staff or university visitor.                                |               |         |         |
| Where possible, for each case, please give any details of the harassment/violence recorded (for example, for racial harassment, the type – |               |         |         |



| online etc, and language used).   |  |  |   |  |
|---|--|--|---|--|
| The number of allegations of racial harassment recorded by the university | Staff – 0<br>Students – <5<br>Visitors - 0   | Staff – 0<br>Students – <5<br>Visitors - 0 | Staff – <5<br>Students – <5<br>Visitors - 0 |  |
| The number of allegations of racial violence recorded by the university.  | Staff – 0<br>Students – 0<br>Visitors - 0  | Staff – 0<br>Students – 0<br>Visitors - 0  | Staff – 0<br>Students – 0<br>Visitors – 0   |  |
|   | In accordance with Section 40 (2) of the FOIA, the University has not been able to give the exact numbers where small numbers of individuals are involved, so that an individual cannot be identified, or inferences be drawn about them. The University has inserted a "less than five" (<5) value in any appropriate cell. It is not possible to give details of specific instances as this could lead to breaches of the data protection principles.  In addition, to avoid breaches of the data protection principles we will not be providing further details about any specific incidents of Racial Harassment or Violence.  The above data relates to "formal" complaints or grievances received by our Student Governance and Human Resource teams. The relevant departments have no records of allegations being received from visitors during this period.  Allegations of racism would be dealt with as appropriate in accordance with the Student Complaints Procedure, Staff Grievance Procedure or the Dignity at Work Policy and if |  |   |  |
|   | appropriate may lead to investigation under Disciplinary Procedures. Support will be offered to any student or employee who approaches the Police with any allegations of racism.  |  |   |  |



| 20/010 | Your Request  | LJMU Response   |  |
|--------|---|---|--|
|        | How many new EU academic staff the university has been able to recruit over the last year                       | 12  |  |
|        | How many EU academic staff have left the university over the same time period                                   | 7   |  |
|        | The overall number of EU academic staff currently working at Liverpool John Moores (this one is less important) | 117   |  |
|        |   | We have considered the context of your request and provided numbers above using following below criteria: Academic Staff who have stated their Nationality to be from an EU member state, excluding the UK (sometimes known as the EU27). These countries are Austria, Belgium, Bulgaria, Croatia, Republic of Cyprus, Czech Republic, Denmark, Estonia, Finland, France, Germany, Greece, Hungary, Ireland, Italy, Latvia, Lithuania, Luxembourg, Malta, Netherlands, Poland, Portugal, Romania, Slovakia, Slovenia, Spain and Sweden. |  |
|        |   | For the avoidance of doubt we have not included staff from the UK, EAA or Switzerland.  |  |
| 20/011 |   |   |  |



| You    | ur Request  | LJMU Response  |
|--------|---|--|
|        | By species: How many animals were used in   | Rat 44   |
|        | earch by "The Public Authority" from  | Mouse 55.  |
| Jan    | nuary 1st, 2019 to December 31st, 2019?   |  |
|        |   |  |
|        | Minutes, reports and correspondence of any  | Please see Annex One containing minutes of   |
|        | imal Welfare & Ethical Review Board   | AWERB meetings on 21st January 2019 and  |
|        | WERB"), formerly known as the Ethical view Committee ("ERC"), or sub-committee            | 30 <sup>th</sup> October 2019.   |
|        | University level, including but not limited to  | The University has redacted the documents  |
|        | partmental committees, from January 2019,   | where necessary under Section 38 of the FOIA.  |
|        | ere these relate to experimentation or other  | The University considers that to release the   |
|        | rk involving captive live animals, in addition any guidance issued by these committees at | identity of staff members involved in the management of the use of live animals in               |
|        | time if currently in use. For the avoidance   | research and the location of facilities could  |
|        | doubt the term 'committee' is used in broad   | present a risk to the safety of individual staff   |
|        | inition and is inclusive of boards, groups or   | members and students. The University believes  |
| Sim    | nilarly natured structural enterprises.   | that protecting the health and safety of its staff and students outweighs the public interest in |
|        |   | providing a full disclosure.   |
| 20/012 |   |  |
|        | ur Request  | LJMU Response There are a number of reasons that a student                                       |
|        | w many undergraduate students changed edgree course they were studying within             | may decide to change their degree course. In   |
|        | eir first year at the university? Please  | most cases, this is due to a student deciding to   |
|        | ovide the data for the past five academic   | change between a Joint and Single honours  |
|        | ars (2014/15-2018/19) and break it down   | programme, or <i>vice versa</i> within a school, or  |
| per    | r academic year.  | changing from a standard undergraduate programme to one with an integrated Masters.              |
| Ple    | ease note I do not wish for students who  | programme to one will all integrated macters.  |
| mo     | ved to other universities to be included - only   | Please note that the figures below are   |
|        |   | specifically for LJMU students who registered  |



|        | those who changed degree course and stayed at this university.  | on an undergraduate programme, and who changed to another programme at LJMU during their first academic year.  Acade mic Chang Year es  2014/1 5 35  2015/1 6 48  2016/1 7 53  2017/1 8 73  2018/1 9 53 |  |
|--------|---|---|--|
| 20/013 | Your Request  | I IMII Paspansa   |  |
|        | Does your organisation use physical fax machines?   | No  |  |
|        | <ul> <li>If yes, how many fax machines does your organisation have?</li> <li>Does your organisation have an on premise fax infrastructure (no physical fax machines, but a fax server hosted by your organisation)?</li> <li>How many faxes does your organisation receive each year?</li> <li>How many faxes does your organisation send each year?</li> </ul> | Not applicable  |  |



 How much does faxing cost your organisation each year?

20/014

#### **Your Request**

I would like to request information on the following topics:

The names of any Chinese schools that your university recruited new students from for entry in the current academic year and the number of students admitted from each institution named.

The amount of money your university has spent on advertising targeted at Chinese students and what form this advertising took in the previous academic year (2018/19).

Whether your university hosts a Confucius Institute and details about any requests from the Confucius Institute, the Chinese embassy or other Chinese bodies to alter research or teaching on any topic (including but not limited to: Hong Kong; Taiwan; Tibet; the Tiananmen Square protests; Uighur Muslims).

Details of any funding your university has received from Chinese companies or bodies since 2015.

Details about any policies your university has in relation to avoiding Chinese state interference.

### **LJMU** Response

Section 12 of the FOIA puts a limit of £450 on the costs the University should need to incur in responding to a request for information. Any request costing in excess of this should be refused. Unfortunately the University's Finance team does not hold details of any funding received from Chinese Companies or Bodies since 2015 in a reportable format.

To ascertain this would require manual analysis of each invoice. Due to the volume of invoices held over the 5 years you have requested the costs of the manual analysis would be in excess of £450.



| 20/015 |   |   |  |
|--------|---|---|--|
|        | Your Request  | LJMU Response   |  |
|        | Research undertaken by your Engineering departments for external corporate customers in 2018 and 2019 that has been paid for by corporate / industry partners -please name corporate / industry partners? | Section 12 of the FOIA puts a limit of £450 on the costs the University should need to incur in responding to a request for information. Any request costing in excess of this should be refused. Unfortunately, the University's finance team does not record the details of every |  |
|        | Research undertaken by your Computer Science departments for external corporate customers in 2018 and 2019 that has been paid   | project within the scope of your request in a reportable format.  To ascertain the details, you require would   |  |
|        | for by corporate / industry partners -please name corporate / industry partners?  | require manual analysis of each project. There were 247 funded projects within the scope of   |  |
|        | Incubators as part of the Universities or housed on University property / land?   | your request within the Faculty of Engineering and Technology from 2018 and 2019 and we have estimated the costs of manual analysis   |  |
|        | Corporate spin off companies in the sector of Engineering?  | would be in excess of £450.   |  |
|        | Corporate spin off companies in the sector of Computer Science?   |   |  |
|        | Joint collaboration projects / research with Dept of Engineering and Industry / Corporate partners 2018 and 2019 - please name corporate / industry partners ?  |   |  |
|        | Joint collaboration projects / research with Dept of Computer Science and Industry / Corporate  |   |  |



|        |   | T   |  |
|--------|---|---|--|
|        | partners 2018 and 2019 - please name                  |   |  |
|        | corporate / industry partners ?                       |   |  |
|        | FE Colleges associated with the University            |   |  |
| 20/016 | ,   |   |  |
|        | Your Request  | LJMU Response                                   |  |
|        | Under the Freedom of Information Act 2000, I'd        | LJMU has a dedicated Student Advancement        |  |
|        | like to make a request regarding the careers          | team to provide careers, employment &           |  |
|        | support services available at your university.        | enterprise support for our students & graduates |  |
|        | support services available at your university.        | as well as an interface between students and    |  |
|        | If possible 12d like to possive data appoint to the   |   |  |
|        | If possible, I'd like to receive data specific to the | external businesses, organisations and          |  |
|        | 2018/2019 academic year.                              | professionals. Ongoing assistance for           |  |
|        | 0 7 11 11 11 1  | graduates is available for life.                |  |
|        | Specifically, I'd like to request data on the         |   |  |
|        | student careers services spend.                       | The total expenditure for 2018/19 for the       |  |
|        |   | Student Advancement team was                    |  |
|        | This could fall under career support or careers       | £1,938,643.81.                                  |  |
|        | programmes.   |   |  |
|        |   | This budget supports bespoke in-curriculum      |  |
|        | If this includes a combined group of                  | delivery, specialist one-to-one advice &        |  |
|        | departments, could you please specify each            | guidance, our Centre for Entrepreneurship,      |  |
|        | department and their individual spend?                | funded internships for students who otherwise   |  |
|        |   | could not access a work placement experience    |  |
|        |   | and important research into our students' needs |  |
|        |   | and how we can best address them.               |  |
|        |   |   |  |
|        |   | In 2018/19, there were 3,118 advice &           |  |
|        |   | guidance appointments; 7,746 visits to our on   |  |
|        |   | campus Careers Zone spaces; 184 funded          |  |
|        |   | internships; and we ran 185 careers events that |  |
|        |   | attracted 2,538 attendees. Each year, the       |  |
|        |   | ·   |  |
|        |   | Centre for Entrepreneurship helps over 2,500    |  |
|        |   | students, has helped kick start over 300 small  |  |



|   |   | business since it opened in 2003, and has been recognised nationally for its success.                  |
|---|---|--|
| 20/017  |   | recognised nationally for its success.   |
|   | Request   | LJMU Response  |
| service health?                                       |   |  |
| limited White \text{\text{may be}} approa SilverC SAM | rs to this question might include (but are no to) digital or online support services (such as Big Wall/BWW'); internet-delivered programs (which based on cognitive-behavioural therapy or othe sches) with or without therapist support (such as Cloud, MoodGym); smart phone apps (such as App, Headspace); online or email-based y/counselling; or informational websites. |  |
|   | our HEI does provide any digital and/or online es, please state the names of them.  | We have a contract with SilverCloud which delivers online cognitive behavioural therapy (CBT) modules. |
| service   | our HEI does provide any digital and/or online<br>es, please provide more information about how<br>e provided.  |  |
| state w   | do not provide this service directly, then please<br>tho does. For example, it may be provided via ar<br>al organisation, a local NHS trust / IAPT, charity<br>HEI themselves.  | 1  |
| service<br>departr                                    | our HEI does provide any digital and/or online<br>es, please provide information about which<br>ment/service they are hosted in within the HEI.   | Counselling and Mental Health team which sits within Student Advice and Wellbeing services.            |
| counse  | xample, this may be within the university<br>elling service, within student welfare services, o<br>the university's health promotion service.   |  |



|        | <ol><li>If your HEI does provide any digital and/or online<br/>services, please state how students at the HEI access<br/>these.</li></ol>  | referral or self-referral.   |  |
|--------|--|--|--|
|        | For example, students may self-refer or be referred by staff or a healthcare professional.   |  |  |
|        | 6. If your HEI does provide any digital and/or online services, could you state whether you have access to any routine data relating to their use by your students.  | ·  |  |
|        | For example, this might be psychological measures for<br>stress, anxiety, or depression; or usage of the digital<br>services (logins, time spent using service, completion<br>rates, satisfaction of online service).  | 1  |  |
|        | 7. If your HEI does provide any digital and/or online services, could you state the total number of students who used the named service in the most recent academic year for which you have data available (for example, 2018/19; 2017/18) and state which year this was.  |  |  |
|        | 8. If your HEI does provide any digital and/or online services, please state how students using these services can be signposted or referred to traditional face-to-face counselling or mental health services.  | Student Engagement team who identify need  |  |
|        | Answers to this question might include (but are not limited to) information within the digital/online services about how to self-refer to face to face support services/mental health services; referral prompts within the digital services for students describing problems associated with a high level of risk or urgency. |  |  |
| 20/018 |  | I IMIL D   |  |
|        |  | LJMU Response The University offers the following  Mental Health First Aid Training First Aid at Work Training Emergency Aid at Work |  |



| 00/000 | The current provider of First Aid Training and Mental Health Training to your staff and contract expiry date  The name of the person responsible at your organisation for First Aid Training and Mental Health Training  | <ul> <li>Mental Health first aid training is delivered in house</li> <li>Hays Medical deliver first aid training on a rolling contract</li> <li>First Aid training managed by Health and Safety Manager</li> <li>Mental Health First Aid training managed by Employee Reward, Recognition and Well Being Manager</li> </ul> |  |
|--------|--|---|--|
| 20/020 | Vous Dominot   | I IMII Decrease   |  |
|        | Your Request Under Freedom of Information legislation, please provide me with the following information about how the university handles cases of sexual misconduct and sexual violence.   | LJMU Response   |  |
|        | 1. What changes has the university made to its student disciplinary processes for sexual misconduct and sexual violence since the publication of <a href="Universities UK/Pinsent Masons guidance in 2016?">Universities UK/Pinsent Masons guidance in 2016?</a> | The University introduced a Sexual Violence (Students) policy in 2018 to ensure the principles of the UUK/Pinsent Masons guidance were followed in all cases.   |  |
|        | 2.1 Did an external specialist expert contribute to these reforms?   | The University has engaged with external legal advisors.  |  |
|        | 2.2 If so, what is the name of the individual or organisation involved?  | Eversheds Sutherland (International) LLP  |  |
|        | 3. What standard/burden of proof is required under your student disciplinary procedures – civil (balance of probability) or criminal (beyond reasonable doubt)?  | Please see the following Policies of LJMU that are annexed to this response- Student Code of Behaviour & Student Disciplinary Procedures. This policies have been annexed to this response for your convenience   |  |
|        | 3.1 Is this standard of proof the same for all student misconduct, including sexual misconduct?  | Yes   |  |



| 3.2 If not, to what misconduct does it not apply?   | N/A   |  |
|---|---|--|
| 4. Does the university have specific disciplinary procedures for handling sexual misconduct and/or sexual violence?     | Please see the following Policies of LJMU that are annexed to this response- Sexual Violence (Student) policy and Student Code of Behaviour & Student Disciplinary Procedures. These policies have been annexed to this response for your convenience |  |
| 4.1 How do the procedures differ from those for other forms of misconduct?  | Please see the following Policies of LJMU that are annexed to this response- Sexual Violence (Student) policy and Student Code of Behaviour & Student Disciplinary Procedures. These policies have been annexed to this response for your convenience |  |
| 5. Which member of staff takes the lead in coordinating the handling of cases of sexual misconduct and sexual violence? | Please see the following Policies of LJMU that are annexed to this response- Sexual Violence (Student) policy and Student Code of Behaviour & Student Disciplinary Procedures. These policies have been annexed to this response for your convenience |  |
| 5.1. What specialist training have they undertaken?   | None  |  |
| 5.2. Is this a dedicated role?  | No  |  |
| 6. Does the university employ sexual violence liaison officers (SVLOs)?   | This is not a dedicated role within the University however one employee has trained as an SVLO  |  |
| 6.1 If so, how many?  | N/A   |  |
| 6.2 What is the scope of their role?  | N/A   |  |
| 6.3 Are they full-time or part-time roles?  | N/A   |  |
| 6.4 Are these dedicated roles? Or are they  | Not dedicated   |  |
| academics or support staff who are doing this work in addition to their primary role?                                   |   |  |



| <ul><li>7. Do you have specially trained investigators dealing with cases of sexual misconduct and sexual violence? Or does an external expert do this work?</li><li>7.1 If so, what specialist training have they undertaken?</li></ul> | We do not have specially trained investigators dealing with cases of sexual misconduct and sexual violence?  N/A   |  |
|--|--|--|
| 8. Do you have specially trained staff who sit on panels to decide outcomes in cases of sexual misconduct and sexual violence?   | No   |  |
| 8.1 If so, what specialist training have they undertaken?  | N/A  |  |
| 9. How is a fair hearing ensured in complaints of sexual misconduct and sexual violence?   | Please see the following Policies of LJMU that are annexed to this response- Sexual Violence (Student) policy and Student Code of Behaviour & Student Disciplinary Procedures. These policies have been annexed to this response for your convenience  |  |
| 10. What are the maximum and minimum penalties for students found in breach of the code of conduct due to sexual misconduct or sexual violence?  | Please see the following Policies of LJMU that are annexed to this response- Sexual Violence (Student) policy, Student Code of Behaviour & Student Disciplinary Procedures and Applicant and Student Criminal Convictions Policy. These policies have been annexed to this response for your convenience |  |
| 11. Which (types of) staff have undergone specialist trained to deal with disclosures of sexual misconduct and sexual violence?  | Student Advice and Wellbeing staff   |  |
| 11.1 Does this include personal tutors, campus security staff, and staff in student welfare/wellbeing services? (Please specify)   | In part  |  |
| 12. Do you have a specialist and dedicated support service in place for victims of sexual  | Not dedicated service but reporting and support are included within the overall provision  |  |



| misconduct and sexual violence? If so, what does it entail? |   |  |
|---|---|--|
| 12.1 Is this internal, or externally provided?              | Internally  |  |
| 12.2 How many counselling staff (employed by                | None  |  |
| or contracted to work for the university) have              |   |  |
| undertaken specialist training on dealing with              |   |  |
| sexual misconduct and sexual violence?                      |   |  |
| 13. Does responsibility for addressing violence             | Part of the remit of the University Registrar and |  |
| against women form part of the portfolio of a               | Chief Operating Officer                           |  |
| senior manager at executive level?                          |   |  |
| 13.1 If so, what is their job title?                        | Registrar and Chief Operating Officer             |  |
|   | Please see the following Policies of LJMU that    |  |
|   | are annexed to this response- Sexual Violence     |  |
| 14. How does the university deal with students              | (Student) policy and Student Code of Behaviour    |  |
| who are charged with sexual offences?                       | & Student Disciplinary Procedures. These          |  |
|   | policies have been annexed to this response for   |  |
|   | your convenience                                  |  |
|   | Please see the following Policies of LJMU that    |  |
| 14.1 Are students charged with sexually                     | are annexed to this response- Sexual Violence     |  |
| offences always excluded from the university,               | (Student) policy and Student Code of Behaviour    |  |
| e.g. suspended?   | & Student Disciplinary Procedures. These          |  |
| o.g. suspended.   | policies have been annexed to this response for   |  |
|   | your convenience                                  |  |
|   | Please see the following Policies of LJMU that    |  |
| 14.2 If not, what other disciplinary action has             | are annexed to this response- Sexual Violence     |  |
| been taken against them and/or what                         | (Student) policy and Student Code of Behaviour    |  |
| precautionary measures have been put in                     | & Student Disciplinary Procedures. These          |  |
| place?  | policies have been annexed to this response for   |  |
|   | your convenience                                  |  |
| 14.3 How does the university's handling of                  | Please see the following Policies of LJMU that    |  |
| students charged with sexual offences differ                | are annexed to this response- Sexual Violence     |  |
| when the alleged victim is student or member of             | (Student) policy and Student Code of Behaviour    |  |
| Į   | & Student Disciplinary Procedures. These          |  |



|        | staff? (Please address 14.1 and 14.2 in your response.)  15. Does a conviction for a sexual offence/s always lead to a student's expulsion from the university?  | policies have been annexed to this response for your convenience  Please see the following Policies of LJMU that are annexed to this response- Sexual Violence (Student) policy, Student Code of Behaviour & Student Disciplinary Procedures and Applicant and Student Criminal Convictions Policy. These policies have been annexed to this response for |  |
|--------|--|---|--|
|        | 15.1 If not, what other disciplinary action has been taken against them and/or what precautionary measures have been put in place?   | your convenience  Please see the following Policies of LJMU that are annexed to this response- Sexual Violence (Student) policy, Student Code of Behaviour & Student Disciplinary Procedures and Applicant and Student Criminal Convictions Policy. These policies have been annexed to this response for your convenience                                |  |
| 20/021 |  |   |  |
|        | Your Request   | LJMU Response   |  |
| l l    |  |   |  |
|        | How many unauthorised access or attempted accesses was there on university computers or the internet network operated by the university  | LJMU does not hold this information, this is because we do not "ban access" to any  |  |
|        |  | ·   |  |
| 20/022 | accesses was there on university computers or the internet network operated by the university, of pornographic websites or websites from which students and staff were banned from accessing, and which if they were found to have done so, could have resulted in disciplinary proceedings being taken against them, or some other sanction in the years 2018 and 2019 please supply data for calendar years                    | because we do not "ban access" to any websites through our network. Students, Staff and Visitors are reminded that they remain subject to codes of behaviour and the IT Services Conditions of use policy at all times when on LJMU property and when using   |  |
| 20/022 | accesses was there on university computers or the internet network operated by the university, of pornographic websites or websites from which students and staff were banned from accessing, and which if they were found to have done so, could have resulted in disciplinary proceedings being taken against them, or some other sanction in the years 2018 and 2019 please supply data for calendar years not academic years | because we do not "ban access" to any websites through our network. Students, Staff and Visitors are reminded that they remain subject to codes of behaviour and the IT Services Conditions of use policy at all times when on LJMU property and when using   |  |



|        | senior staff, in 2016-2017, 2017-2018 and 2018-2019.   | the institution. For example, they are used by our security team who operate across the 23 buildings in the city.   |  |
|--------|--|---|--|
|        | How many cars your organisation has. Please also specify the make and model. The cost of purchasing a car(s) during 2016-2017, 2017-2018 and 2018-2019. The cost of leasing a car(s) during 2016-2017, 2017-2018 and 2018-2019. The cost of fuel for a car(s) during 2016-2017, 2017-2018 and 2018-2019.       | Within this current fleet there are a small number of cars and a people carrier primarily used for transport of guests, delegates who attend our many conferences and LJMU staff.  The use of these vehicles is not limited to the use of our VC and Pro-VC's. They can be utilised for |  |
|        | The cost of purchasing a personalised number plate(s) during 2016-2017, 2017-2018 and 2018-2019  The costs associated with maintaining a car(s) during 2016-2017, 2017-2018 and 2018-2019. This includes, but is not limited to, MOT, general service, insurance, vehicle excise duty and new tyres and parts. | any business need across the university. LJMU do not (and have not in the past three years) operate any vehicles exclusively "for the use of senior staff" that would fall within the scope of your request and therefore we do not hold the information that you seek.                 |  |
|        | By senior staff I am referring to the Vice-<br>Chancellor, Principal, Deputy Vice-<br>Chancellor(s), Vice Principal, Provost and<br>Pro Vice-Chancellor(s). I would like you to<br>exclude cars for other members of staff.  |   |  |
| 20/023 | Your Request   | LJMU Response   |  |
|        | I would like access to the figures for the numbe of sexual assault allegations made by students against other students at your university. I would like the figures to be from the academic years 2018/19 and 2019/20.   |   |  |



|        |   | LJMU does not currently record centrally the specific reason for a complaint or referral from a student.  To calculate the number of incidences where a complaint/referral report related to allegations of sexual assault the University would have to review and extract the appropriate information from individual case files. To do so would exceed the appropriate fee limit defined by the FOIA.  Due to the volume of case files held by our Student Governance and Student Advice and Wellbeing teams the costs of manual analysis would be in excess of £450. |  |
|--------|---|---|--|
| 20/024 | Your Request  | LJMU Response   |  |
|        | I am requesting some information under the Freedom of Information Act and I was hoping that you can assist me with it.  I would like information on the <b>number</b> of academic staff who have disclosed haven entered into a personal relationship of a sexual nature with an undergraduate student.  I would also like information on the genders of both the academic and student in each case | Section 12 of the FOIA puts a limit of £450 on the costs the University should need to incur in responding to a request for information. Any request costing in excess of this should be refused. Unfortunately, the University's Human Resources team does not record declaration of conflicts of interest in a central location or reportable format.  To ascertain how many such disclosures would require manual analysis of every employee file to see if they contained conflicts of interest forms.  |  |



|        | who have disclosed a personal relationship of a sexual nature.  I would like to know the above information in disclosures from 2009-2019  | covering<br>since 200  | the volume of employee files held<br>all staff who have worked at LJMU<br>9, the costs of manual analysis would<br>ess of £450   |  |
|--------|---|--|--|--|
| 20/025 | Your Request  (1) All internal correspondence and communication the Vice-Chancellor may have received that mental refers to, the Chinese embassy.  (2) All internal correspondence and communication the Vice-Chancellor may have received that mental refers to, the Chinese government.  (3) All external correspondence and communication by the Vice-Chancellor that mentions, or refers to Chinese embassy. I would expect this to include a correspondence and communications between the Chancellor and the Chinese embassy.  (4) All external correspondence and communication by the Vice-Chancellor that mentions, or refers to Chinese government.  As for a timeframe, please search your records for January 2019 to the current day. I am happy for your conduct an electronic search only. | ons that tions, or ons held the vice-ons held the the tons held the tons held the tons held the tons held to the tons held tons held to the tons held tons held to the tons held tons hel | Please see Annex One for an email received by the Vice Chancellor's office from the Chinese Embassy and our response. This is the extent of information held by LJMU within the scope of your request. |  |



- Invitations

- Minutes/notes taken during meetings

By 'correspondence and communications', I define this as including, but not limited to, the following:

- Emails (and their attachments)
- Letters
- Reports/briefings
- Memos
- Research documents
- Presentation slides
- Notes taken during telephone conversations

20/026

| Your<br>Request | LJMU Respo   | onse  |  |                       |  |  |   |                                      |
|-----------------|--|---|--|-----------------------|--|--|---|--------------------------------------|
|                 | Student core<br>information<br>system (often<br>called SIS,SITS,<br>STS etc) | Admission,<br>Application<br>& course<br>registration | Curriculum<br>Management &<br>Student Course<br>Planning | Student<br>financials | Exams/<br>Assessments/<br>Grading & student<br>progression | Academic<br>Advising/Online<br>tutor support<br>and<br>communication | Student Case<br>management<br>(SEND, ALN etc) | Organisational<br>Business Analytics |



| 1. Which software suppliers do you use for the following education functions (you may use the same provider for more than one function in some cases: | Oracle     | Microsoft<br>Dynamics<br>&<br>Oracle   | Oracle     | Oracle     | Oracle  | Microsoft Dynamics & Oracle & In-House Development | Microsoft<br>Dynamics | Microsoft Power BI |  |  |  |
|---|------------|--|------------|------------|---|--|-----------------------|--------------------|--|--|--|
| 2. When are your current contracts with each supplier due to expire/be reviewed?  |            | The renewal date of the Microsoft contract is 01/05/2020.  The services provided by Oracle are covered by multiple contracts with different renewal dates ranging from 10/2/2020 to 01/09/2020. The majority of them are renewable around April. |            |            |   |  |                       |                    |  |  |  |
| 3. Are the solutions hosted on premise on your servers, or with the supplier in the cloud (SaaS etc)?   | On Premise | On<br>Premise  | On Premise | On Premise | On Premise  | On Premise   | On Premise            | Hybrid             |  |  |  |
| for support and maintenance (and hosting, if hosted by them)? If it is not possible to extract this value   |            |  |            |            | the individual values for tracts which are renew to contract is between £4 contract is between £4 | ved on annual basis.                               |                       |                    |  |  |  |



|        | the total contract length in years.   |  |
|--------|---|--|
|        | 5. What are the contact details of the person responsible for reviewing these solutions when it is time to renew?   | Peter Ashton, CIO Information Technology Services, LJMU Exchange Station Tithebarn St, Liverpool, L2 2QP   |
| 20/027 | Your Request I am writing to you under the Freedom of Information Act 2000 to request information or the following positions (or similar) at your university: in the form: Name, Phone Number, Email, Job Title - Head of Sustainability and/or Environment |  |
|        | <b>,</b>  | We do hold this information because we do not have such a post. It is subsumed across several roles in Safety, Health, and Environment; and Estates and Facilities Management. We do have an Environment and |



|  | Sustair | nability Committee chaired by a Pro-Vice ellor                                     |
|--|---------|--|
| - Director of Estates and/or Facilities        | And     | skem – Director of Estates Development or Williams – Director of Campus            |
| - Head of Student Experience / Wellbeing       | Directo | e Turnbull<br>or Student Advice and Wellbeing<br>12313108 e: Y.Turnbull@ljmu.ac.uk |
| - Transport / Travel Plan Manager              |         | rayden – Transport and Fleet Services  |
| 0/028  | •       |  |
| Your Request                                   | .1      | LJMU Response  |
| I am writing to you under the Freedom of Infor | rmation |  |

| Your Request  | LJMU Response |
|---|---------------|
| I am writing to you under the Freedom of Information  |               |
| Act 2000 to request the following information.  |               |
| This information is for a University research project, and not for sales or marketing.  |               |
| If it is not possible to provide the information requested due to the information exceeding the cost of compliance limits identified in Section 12, please provide advice and assistance, under the Section 16 obligations of the Act, as to how I can refine my request. |               |
| If you can identify any ways that my request could be refined I would be grateful for any further advice and assistance.  |               |



| If you have any queries please don't hesitate to contact me via email and I will be very happy to clarify what I am asking for and discuss the request, my details are outlined below.  Thank you for your time and I look forward to your response.  *Required |                                  |  |
|---|----------------------------------|--|
| Name of your institution: *   | Liverpool John Moores University |  |
| Who monitors your institution's IT estate for malware activity? * In-house 3rd Party or SIEM as a Service Both Neither Other:   | Both                             |  |
| Does your institution monitor for malware activity through the use of endpoint agents? * For example deployed anti-virus / anti-malware software to workstations, phones, etc. Yes No Other:  | Yes                              |  |
| Does your institution monitor for malware activity by inspecting / analysing network traffic, either as part of a system or service? * For example, a SIEM product or service, Intrusion Detection solution, etc. Yes No  | Yes                              |  |



| Other:  |  |
|---|--|
| To what extent does DNS analysis form a part of malware identification within your solutions? * Solutions many include vendor software, firewalls, analysis performed by a person, or by a SIEM service. Please select all that apply. DNS analysis does not form any part of our solutions Our solutions look for DNS to/from known malware/malicious infrastructure (e.g. botnets, command-and-control servers) Our solution identifies malware from looking at DNS features (e.g. TTL, query/prefix-length, domain-names, IP response diversity, geolocation) Our solution identifies malware attempting to perform reconnissance, weaponisation, delivery, exploitation or exfiltration by DNS Other: | DNS analysis does not form any part of our solutions   |
| To what extent can your in-house cyber security professionals perform DNS analysis as part of malware analysis? * We have no in-house cyber security professionals / all cyber security work is outscourced.  1 2 3 4 5 Our cyber security professionals are fully competent in DNS packet inspection (e.g. using tools such as Wireshark)  | This is not a request for information held. The FOIA does not oblige the University to create information or opinion in response to a request. |



| In the last 12 months, compared with the previous 12 months, have you seen malware infections: * Increase Decrease Remain relatively consistent   | Remain relatively consistent  |  |
|---|---|--|
| Are outgoing DNS requests blocked or filtered on your network? * No No - but DNS requests to malicious or inappropriate sites are monitored Yes - DNS requests to malicious or inappropriate sites are blocked / filtered (blacklisting) Yes - only approved DNS requests are permitted (whitelisting) Other: | No  |  |
| Are internally-resolved DNS requests blocked or filtered on your network? * No No - but DNS requests are monitored Yes - certain DNS requests are blocked / filtered (blacklisting) Yes - only approved DNS requests are permitted (whitelisting) Other:  | No  |  |
| Has funding allocated towards preventing malware infection changed due to the demographic dip? * "Demographic dip" referes to the the number of 18-year-olds in the UK population falling significantly between now and 2022. Changes may be directly or indirectly caused by the dip.                        | Funding has remained the same  Investment in cyber-defence encompasses anti-malware, email filtering, intrusion prevention, SIEM and several other areas. Some of these |  |



|        | Funding has increased Funding has decreased Funding has remained the same How much did your institution spend on cyber-de (including malware prevention) over the last 12 months? * Please do not include costs of any staff. Include a capital or revenue costs.  |                                      | expenditures form part of a multi-year subscription paid in previous years, some are capital investments, some are revenue. It is not possible to articulate a single accurate figure. |  |
|--------|--|--------------------------------------|--|--|
|        | Have resources (including people) allocated towards preventing malware infection changed due to the demographic dip? * "Demographic dip" referes to the the number of 18-year-olds in the UK population falling significantly between now and 2022. Changes may be directly or indirectly caused by the dip. Resourcing has increased Resourcing has remained the same |                                      | Resourcing has remained the same   |  |
|        | How many people (in FTEs) do you have working cyber-defense of your institution's network? * Please dont include research activities, or staff of parties.   |                                      | 2  |  |
| 20/029 | Your Request 1. Has the university experienced an attempted cyber-attack in 2019? Please answer yes or no. 2. How many attempted cyber-attacks has the university experienced in the last five years, please break this down by year (2019, 2018, 2017, 2016, 2015)?   | We do<br>record<br>Our IT<br>of a cy | Response not hold this information as a specific . Services team, when it receives a report ber-attack would log it as an incident with all other requests for assistance they         |  |



|        | <ul> <li>3. How many cyber-attacks has the university experienced in the last five year that resulted in a loss of data, research or money, please break this down by year (2019, 2018, 2017, 2016, 2015)?</li> <li>4. Please state the cost to the university of the cyber-attacks that the university experienced in the last five years, please break this down by year (2019, 2018, 2017, 2016, 2015)</li> <li>5. Does the university purchase insurance via an insurance broker? Please answer yes or no.</li> <li>If yes, from whom?</li> <li>6. For the year 2019/20 did the university purchase a standalone cyber insurance? Please answer yes or no.</li> <li>If yes, what is the name of the insurer?</li> <li>7. Please state the job title and level/banding for the person who is responsible within the university for purchasing these insurance products</li> </ul> | receives. To locate records of any successful cyber-attacks each of these logs would need to be manually checked. Due to the large volume of these logs (in excess of 30,000 for the past year), the costs involved in locating these records would be disproportionate.  The FOIA at Section 12 puts a limit of £450 on the costs the University should need to incur in responding to a request for information. Any request costing in excess of this should be refused.  Due to the volume of IT incident logs held, the costs of manual analysis would be in excess of £450. |  |
|--------|--|---|--|
| 20/030 |  |   |  |
|        | Your Request   | LJMU Response   |  |
|        | Under the Freedom of Information Act, I  |   |  |
|        | request the following information:  The number of non-disclosure agreements (NDAs) signed by the university's HR department over sexual harassment, sexual assault and sexual misconduct.  | LJMU has not signed any non-disclosure agreements with staff or ex-staff in connection with incidents of sexual harassment, assault or misconduct between the 2015-16 academic year and the present   |  |



|        | For the following academic years:  2015-16 2016-17 2017-18 2018-19 2019 - current  |   |
|--------|--|---|
| 20/031 |  |   |
|        | Your Request   | LJMU Response   |
|        | 1.a How many students have been referred for specialist support under Prevent?  1.b In how many of these cases did your Prevent lead become involved?  1.c In how many of these cases was external advice sought from multi-agency partners? Please state which partners.  1.d How many of these cases were referred to the Channel programme?  1.e In how many of these cases were students monitored?  1.f How many students have been | We can confirm that we submit an annual return to The Office for Students (OfS) in relation to our compliance with the Prevent Duty. We will not be disclosing this or any of the other information requested however, under the exemption at Section 24 (1) of the FOIA that this action is required to safeguard National Security.  The University has chosen to Neither Confirm nor Deny whether it has referred any individuals through the Channel programme or the Prevent |
|        | excluded/suspended/expelled/dismissed due to Prevent concerns?  2.a What is the procedure for monitoring students identified as posing a risk?  2.b What precautionary measures has the university imposed on students identified as posing a risk?  | Duty by virtue of the exemptions listed below. No inference can be taken from this refusal that the information you have requested does or does not exist.  Section 24 provides refusal of information in relation to the safeguarding of national security and allows public authorities exemption from  |



|        | <ol> <li>Could you break down referrals to your Prevent coordinator by:</li> <li>a ethnicity</li> <li>b Islamic/Islamist extremism</li> <li>c Far right extremism</li> <li>d other extremism (please state)</li> <li>Please provide a copy of the university's Prevent strategy.</li> <li>What level of risk has the Office for Students assessed your institution as posing under Prevent?</li> <li>How many visits did you receive from the Department for Education's regional Prevent coordinators over each of the past five years?</li> </ol> | the requirements of Section 1(1)a if confirming or denying would have an undesirable effect on national security. Section 24 is a qualified exemption and this requires the University to apply the Public Interest Test.  The University acknowledges that the public has a legitimate interest in being aware of and understanding any possible terrorist activities within Higher Education Institutions, and what actions are being taken to combat such activity. It also recognises that disclosure of the information could provide the general public with reassurances that the monitoring of criminals is conducted appropriately.  It has, however, taken the decision to provide a neither confirm nor deny response in relation to this part of your request, as to provide a response could indicate the effectiveness of the University's monitoring activities. If a terrorist group were aware of the effectiveness of LJMU's strategy under the Prevent Duty it could lead them to alter their activity and, as a result, impede any monitoring or investigation that |  |
|--------|---|---|--|
| 20/032 |   | may be required.  |  |
| 20,002 | - Please confirm if you deliver Master of Business Administration course at your follow   | J Response Information is available on our website at the ving address:  //www.ljmu.ac.uk/study/courses/postgraduates/mba   |  |



|        | Administration course delivered at Weekends  - If so, please confirm the total fee of the course  - Furthermore, please confirm if a |                           | This information is available on our website at the following address: https://www.ljmu.ac.uk/study/courses/postgraduates/mba  |  |
|--------|--|---------------------------|--|--|
|        |  |                           | Please refer to the most recent MBA timetables that are provided in Annex One.   |  |
|        | - Is the Master of Business<br>Administration delivered via<br>online/distance leaning   |                           | No   |  |
| 20/033 | - If so, please confirm the total course and how long to take  |                           | N/A  |  |
| 20/033 | Your Request   | onse                      | I  |  |
|        | - Please confirm if you deliver any courses at weekend   | Under section             | on 21 of the FOIA, the University is not required to provide in response to a request if it is already reasonably accessible to promation you requested is available on the University's website               |  |
|        | - If so, please can you provide<br>the total fee of the course for<br>2020/21  | https://www.lsearch-by-ke | ijmu.ac.uk/study/courses?coursetypes=undergraduate#tab-  |  |
|        | - Furthermore, please provide<br>the timetable for academic<br>year 2019/20 and confirm the<br>duration of course                    | information in            | on 21 of the FOIA, the University is not required to provide in response to a request if it is already reasonably accessible to privation you requested is available on the University's websiteing locations: |  |



|   | https://www.ljmu.ac.uk/~/media/files/ljmu/academic-calendars/ljmuacademiccalendar201920.pdf?la=en   |  |
|---|---|--|
| - Lastly, please confirm the entry requirements for these courses   | Under section 21 of the FOIA, the University is not required to provide information in response to a request if it is already reasonably accessible to you. The information you requested is available on the University's website in the following locations:  https://www.ljmu.ac.uk/study/courses?coursetypes=undergraduate#tab-                               |  |
| - Please confirm if you deliver any courses via distance learning   | search-by-keyword  Under section 21 of the FOIA, the University is not required to provide information in response to a request if it is already reasonably accessible to you. The information you requested is available on the University's website in the following locations:   |  |
| - If so, please can you provide<br>the total fee of the course for<br>2020/21                                     | https://buyonline.ljmu.ac.uk/product-catalogue/ljmu/distance-learning-courses https://www.ljmu.ac.uk/study/courses?coursetypes=undergraduate#tab-   |  |
| - Furthermore, please confirm if these are delivered on a part time or full time basis                            | search-by-keyword   |  |
| - In addition, please provide<br>the timetable for academic<br>year 2019/20 and confirm the<br>duration of course | Under section 21 of the FOIA, the University is not required to provide information in response to a request if it is already reasonably accessible to you. The information you requested is available on the University's website in the following locations:  https://www.ljmu.ac.uk/~/media/files/ljmu/academic-calendars/ljmuacademiccalendar201920.pdf?la=en |  |
| - Lastly, please confirm the entry requirements for these courses   | Under section 21 of the FOIA, the University is not required to provide information in response to a request if it is already reasonably accessible to you. The information you requested is available on the University's website in the following locations:  |  |



| 20/034 | <u>courses</u>   | u.ac.uk/product-catalogue/ljmu/distance-learning-<br>uk/study/courses?coursetypes=undergraduate#tab- |  |
|--------|--|--|--|
|        | Your Request   | Our Response   |  |
|        | Under the Freedom of information act 2000 please can you send me an up to date list of all contractors, sub-contractors and suppliers that | Information as requested for the Redmond's Building Cladding Replacement project:                    |  |
|        | have been working on the construction of   | Main Contractor  |  |
|        | "Redmond's Building Refurbishment"; Scheme comprises improvements to Redmond's Building for the university.                                | Wates Construction Limited   |  |
|        |  | Subcontractors   |  |
|        |  | Appointed by Wates Construction Limited.   |  |
|        |  | Keyclad Limited Dortech Architectural Systems  |  |
|        |  | Main Contractor Consultants  |  |
|        |  | Appointed by Wates Construction Limited.   |  |
|        |  | Ellis Williams Architects Lucion Consulting  |  |
|        |  | Consultants appointments by LJMU   |  |
|        |  | Delph Projects AECOM Professional Services Cladtech Associates Limited                               |  |



20/035 LJMU Response in Bold **Your Request** Please provide the following information under the Freedom of Information Act. 1. Marketing Number of Staff Staff Cost (inc. on Non-Pay Budget (FTE) 19/20 costs) 18 We are not going to Central £888,058 provide the value of Faculty / School / 0 £0 our non-pay College marketing spend because this is likely to prejudice our commercial interests. The public interest is in favour of withholding the information for this reason under the provisions of s.43 of the FOIA. Other (e.g. £0 £0 0 outsourced / overseas offices)



# 2. Student Recruitment (Home / EU)

|  | Number of Staff<br>(FTE) | Staff Cost (inc. on costs) | Non Pay Budget<br>19/20  |
|--|--------------------------|----------------------------|--|
| Central Faculty / School / College         | 0                        | £1,1179,468<br>£0          | We are not going to provide the value of our non-pay student recruitment spend because this is likely to prejudice our commercial interests. The public interest is in favour of withholding the information for this reason under the provisions of s.43 of the FOIA. |
| Other (e.g. outsourced / overseas offices) | 0                        | £0                         | £0   |

3. Admissions (Home/ EU)



|  | Number of Staff<br>(FTE) | Staff Cost (inc. on costs) | Non Pay Budget<br>19/20 |
|--|--------------------------|----------------------------|-------------------------|
| Central                                    | 0                        | £0                         | £0                      |
| Faculty / School /<br>College              | 39                       | £1,418,800                 | £0                      |
| Other (e.g. outsourced / overseas offices) | 0                        | £0                         | £0                      |

# 4. International Student Recruitment

|         | Number of Staff | Staff Cost (inc. on | Non Pay Budget                           |  |
|---------|-----------------|---------------------|--|--|
|         | (FTE)           | costs)              | 19/20                                    |  |
| Central | 13              | £703,329            | We are not going to provide the value of |  |
|         |                 |                     | our non-pay                              |  |
|         |                 |                     | marketing spend                          |  |
|         |                 |                     | because this is likely                   |  |
|         |                 |                     | to prejudice our                         |  |
|         |                 |                     | commercial                               |  |
|         |                 |                     | interests. The public                    |  |
|         |                 |                     | interest is in favour                    |  |
|         |                 |                     | of withholding the                       |  |
|         |                 |                     | information for this                     |  |
|         |                 |                     | reason under the                         |  |
|         |                 |                     | provisions of s.43 of                    |  |
|         |                 |                     | the FOIA.                                |  |
|         |                 |                     |  |  |
|         |                 |                     |  |  |



| Faculty / School /                         | 0 | £0 | £0 |
|--|---|----|----|
| College                                    |   |    |    |
| Other (e.g. outsourced / overseas offices) | 0 | £0 | £0 |

# 5. International Admissions

|  | Number of Staff<br>(FTE) | Staff Cost (inc. on costs) | Non Pay Budget<br>19/20 |
|--|--------------------------|----------------------------|-------------------------|
| Central                                    | 7                        | £279,194                   | £0                      |
| Faculty / School /<br>College              | 0                        | £0                         | £0                      |
| Other (e.g. outsourced / overseas offices) | 0                        | £0                         | £0                      |

20/036

| Your Request  | LJMU Response |  |
|---|---------------|--|
| Please supply me with the following information as a freedom of information request.  |               |  |
| Specific Information regarding any Disrupted Studies Policy or similar procedure as specified in 1) and 2) below (if the university has one).  https://www.sheffield.ac.uk/study/policies/disrupted-studies is an example, it will be a policy related to if an applicant to any course has had any disruption to studies which may have affected any qualification criteria for the course. This can include disability, bereavement and others. |               |  |



| If a policy/procedure exists then I would request:   |   |  |
|--|---|--|
| a) The policy/procedure, or a link to it   | Our Admissions Policy at 6.12 explains what we can consider if a student's study has been disrupted by Exceptional Circumstances This policy can be found here - https://www.limu.ac.uk/~/media/sample-sharepoint-libraries/policy-documents/8.pdf  |  |
| b) The year the policy/procedure was created/enacted c) The year the policy/procedure was first used d) The number of times the policy/procedure was used in 2018 e) In how many cases in 2018 the policy/procedure affected the applicants outcome f) The number of times the policy/procedure was used in 2019 g) in how many cases in 2019 the policy/procedure affected the applicants outcome | Section 12 of the FOIA puts a limit of £450 on the costs the University should need to incur in responding to a request for information. Any request costing in excess of this should be refused. Unfortunately the University's Admissions team does not record the reason for numbers of exceptional circumstances representations received, or which ones resulted in a change to any offer in a reportable format. The records are mixed with other requests for admissions exceptions.  To ascertain how many exceptional circumstances representations received were received would require manual analysis of each file. Due to the volume of admission files over the years you have requested the costs of manual analysis would be in excess of £450. |  |



|        |  | T  |  |
|--------|--|--|--|
|        | If the policy/procedure does not exist then I would  | d  |  |
|        | request the following information:                   |  |  |
|        | a) Whether the University plans to implement suc     | ch a n/a                                       |  |
|        | policy?  |  |  |
|        | b) If such a policy is to be implemented what is the | ne n/a   |  |
|        | time-frame for implementation?                       |  |  |
| 20/037 | •  |  |  |
|        | Your Request   | LJMU Response                                  |  |
|        | Do you have a system in place for                    |  |  |
|        | nursing students to raise a complaint                |  |  |
|        | about racism or racial harassment while:             |  |  |
|        | (i) Studying at your university?                     | Students are directed to the LJMU Student      |  |
|        |  | Complaints Procedure. This is published on our |  |
|        | (ii) On placement?                                   | ·  |  |
|        |  | website: <u>here</u> .                         |  |
|        |  |  |  |
|        |  | News   |  |
|        | How many individual complaints of                    | None   |  |
|        | racism or racial harassment have you                 |  |  |
|        | recorded from your nursing students                  |  |  |
|        | over the last five academic years                    |  |  |
|        | (please break down by year if possible):             |  |  |
|        | (i) While studying at your university                | N/A  |  |
|        | (Please provide a figure, not a                      |  |  |
|        | percentage)?   |  |  |
|        | (ii) While on a placement (Please                    | N/A  |  |
|        | provide a figure, not a percentage)?                 |  |  |
| 20/038 |  |  |  |
|        | Your Request   | LJMU Response                                  |  |
|        | Freedom of Information request - CO2                 |  |  |
|        | emissions  |  |  |
|        | How much have you generated since 2015 per           | This information is due for publication in our |  |
|        | year?  | updated Carbon Management Plan which will      |  |
|        | year:  |  |  |
|        |  | be published on our website later in the year. |  |



|        | What plans if any do you have to cut it?  How much extra will those plans cost? | Our plans to cut CO2 Emissions over the past 5 years were published in 2015 here. https://www.ljmu.ac.uk/~/media/sample-sharepoint-libraries/policy-documents/262.pdf?la=en  Under Section 22 of the FOI the University is not obliged to provide information where it is due for publication, and the Public interest is in favour of withholding it until such a time as it is due to be published.  We do not currently hold this information. We plan to publish future commitments later this year. Our current plans for the period 2015-20 can be found on website at the following address:  https://www.ljmu.ac.uk/~/media/sample-sharepoint-libraries/policy-documents/262.pdf?la=en  We do not currently hold this information. We plan to publish future commitments later this year. Our current plans for the period 2015-20 can be found on website at the following address:  https://www.ljmu.ac.uk/~/media/sample-sharepoint-libraries/policy-documents/262.pdf?la=en |  |
|--------|---|---|--|
| 20/039 | Yaur Daniest  | I INU Decrees   |  |
|        | Your Request 1. Are the Data Centre's operated by or for the                    | LJMU Response<br>Yes  |  |
|        | organisation fit for purpose? For example, is                                   | . 55  |  |
|        | there a Business Continuity Plan, is there                                      |   |  |
|        | Disaster Recovery in place or is it a single site?                              |   |  |



| 6   | 2. Is there any capital investment in data centres planned in the next 36 months? For example, Mechanical & Electrical or refresh of equipment within the DC such as network, storage area network? | We are not going to provide details of our financial planning for capital investment because this is likely to prejudice our commercial interests. The public interest is in favour of withholding the information for this reason under the provisions of s.43 of the FOIA. |  |
|-----|---|--|--|
|     | 3. Is data privacy and or information security compliance a priority for the organisation's board?  | Yes  |  |
|     | 4. On your Organisation's risk register, are there any Information Technology related risks?  | Yes  |  |
| 1   | i) If time/ cost allows, please list the top three related risks.   | Cyber attack   |  |
| t   | 5. Are the cyber security vulnerabilities within the organisation's existing Information Technology estate increasing?  | The threat level is constantly increasing and our response is proportionate  |  |
|     | i) Has the organisation had a security breach in the past 12 months?  | We do not keep a separate record of cyber security breaches which can come in many forms and levels of severity. However, due to the effective response procedures we have in place, there have been no material threats to our business operations.                         |  |
| -   | 6. Did the organisation meet its Information Technology savings target in the last Financial Year?  | We do not hold a record of this information because we did not have an IT Savings Target in the year 2018/19.  |  |
| l d | 7. What percentage of Information Technology budget is currently allocated to "on-premises" capability vs "cloud" capability?   | It is currently around 90% vs 10%.   |  |
| ı   | 8. Does the organisation have the skills and resource levels necessary for moving to the cloud?   | Yes  |  |



|        | <ul><li>9. What percentage of the Information</li><li>Technology department headcount are software developers?</li><li>10. In relation to contracts with Amazon Web</li></ul>  |  |   |
|--------|--|--|---|
|        | Services, Microsoft for Azure and/or Google f<br>Google Cloud, was the monthly expenditure<br>higher than budgeted?  | for because we do not have separate contracts for any of these services.   |   |
|        | i) If yes, has the organisation been able to<br>subsequently reduce the cost whilst maintain<br>service levels for users?  | N/A<br>ing   |   |
| 20/041 | Vous Bossoct   | I IMII Despense  | 1 |
|        | Please provide a list of Undergraduate and Taught Postgraduate modules at your institution which include or reference "perfectionism". "Perfectionism" will mostly likely be included as part of courses in Sport Psychology, Sport and Exercise Science, Sport Science, (Performance) Coaching, and Psychology (this list is not exhaustive). | <ul> <li>4207PSYSCI Concepts in Mental Health and<br/>Wellbeing</li> <li>5207PSYSCI Mental Health Disorders</li> </ul>   |   |
|        | Please specify which Undergraduate or Postgraduate programmes include the relevant module(s), and whether the module(s) are a core/mandatory or optional component.  | <ul> <li>4207PSYSCI Core module at Level 4 for BSc<br/>Psychology students</li> <li>5207PSYSCI Core module at Level 5 for BSc<br/>Psychology students</li> </ul> |   |
|        | available, for the relevant module(s) including recommended textbooks and  | 4207PSYSCI Reading List for Perfectionism:  The key readings for this topic are: Chapters 1, 3 and 4 in:   |   |



Egan, S. J., Wade, T. D., Shafran, R., & Antony, M. M. (2014). Cognitive-behavioral treatment of perfectionism. NY: Guilford Press. E-book via LJMU click here (Links to an external site.) You will be able to download up to 42 pages. The pages to download for the seminar are 1-7 and 30-35. Additional sources that are also useful include (click DOI hyperlink for access to online copy): Egan, S. J., Wade, T. D., & Shafran, R. (2011). Perfectionism as a transdiagnostic process: a clinical review. Clinical Psychology Review, 31(2), 203-212. https://doi.org/10.1016/j.cpr.2010.04.009 (Links to an external site.) Fairburn, C. G., Cooper, Z., & Shafran, R. (2003). Cognitive behaviour therapy for eating disorders: a "transdiagnostic" theory and treatment. Behaviour Research and Therapy, 41(5), 509-528. https://doi.org/10.1016/S0005-7967(02)00088-8 (Links to an external site.) [gives a detailed account of the CBT model discussed in lectures1 Farstad, S. M., McGeown, L. M., & von Ranson, K. M. (2016). Eating disorders and personality, 2004-2016: A systematic review and meta-analysis. Clinical Psychology Review, 46, 91-105. https://doi.org/10.1016/j.cpr.2016.04.005 (Links to an external site.) [just section on perfectionism] Keski-Rahkonen, A., & Mustelin, L. (2016). Epidemiology of eating disorders in Europe: prevalence, incidence, comorbidity, course, consequences, and risk factors. Current Opinion in Psychiatry, 29(6), 340-345. https://doi.org/10.1097/Yco.0000000000000278



(Links to an external site.) [information on eating disorders generally]

Lloyd, S., Schmidt, U., Khondoker, M., & Tchanturia, K. (2015). Can Psychological Interventions Reduce Perfectionism? A Systematic Review and Meta-analysis. *Behavioural and Cognitive Psychotherapy*, 43(6), 705-731.

https://doi.org/10.1017/S1352465814000162 (Links to an external site.) [just the opening section and some of the discussion]

Maloney, G. K., Egan, S. J., Kane, R. T., & Rees, C. S. (2014). An Etiological Model of Perfectionism. *Plos One, 9(5).* <a href="https://doi.org/ARTN e94757">https://doi.org/ARTN e94757</a> 10.1371/journal.pone.0094757

## **5207PSYSCI** Reading List for the module:

Essential reading for this module (available as hard copy & e-book): Hooley, J.M., Butcher, J.N., Nock, M. & Mineka, S. (2017) Abnormal Psychology (17th Ed.). Harlow: Pearson.

Reading for this topic [of Eating Disorders] Hooley, J.M., Butcher, J.N., Nock, M. & Mineka, S. (2017) Abnormal Psychology (17th Ed.). Harlow: Pearson

Chapter 9 Eating Disorders & Obesity (available as hard copy & e-book)

Culbert, K. M., Racine, S. E., & Klump, K. L. (2015). Research Review: What we have learned about the causes of eating disorders -a synthesis of sociocultural, psychological, and biological research.



|        |   | urnal of Child Psychology and Psychiatry, 56(11), 41-1164. doi:10.1111/jcpp.12441 |  |
|--------|---|---|--|
| 20/042 |   |   |  |
|        | Your Request  1) The names of Fashion houses, organisations and companies that students on BA and MA courses related to fashion are currently banned or blacklisted from interning or participating in university-affiliated work placements at - even if that ban is only partial, e.g. for particular courses/areas.                      |   |  |
|        | 2) The names of Fashion houses, organisations and companies that students on BA and MA courses related to fashion have been banned or blacklisted from interning or participating in university-affiliated work placements at for each given year starting from 2010 - even if that ban is only partial, e.g. for particular courses/areas. |   |  |
|        | 3) Details of why organisations are or have historically been banned or blacklisted - including complaints that were made, discussions between your authorities and those of the fashion organisation, the stage in the course that a relevant student was at and details of their experience.  | N/A   |  |
|        | 4) if an organisation applies for part (2) but not for part (1), details of why a historic ban has been lifted.   | N/A   |  |



|        | 5) The number of occasions that students have complained to you - officially or informally - about the way they have been treated during internships or work placements at fashion houses, organisations and companies, for each year since 2010. | None |  |
|--------|---|------|--|
|        | 6) The number of occasions that your authorities have directly contacted fashion houses, organisations and companies as a result of student complaints or suspicions of how a student is being treated, for each year since 2010.                 | None |  |
|        | 7) Details of each complaint or each intervention covered by part (5) and (6).  | N/A  |  |
| 20/046 |   |      |  |

20/046

| Your Request  | LJMU Response |                     |                |                     |
|---|---------------|---------------------|----------------|---------------------|
|   | 2016/17       | 2017/18             | 2018/19        | 2019/20*<br>Ongoing |
| The total amount of money the library received from the payment of overdue items. Exclude costs of replacing lost books if possible – this request solely relates to the cost of items that are returned later than their due date. | Nil           | Nil                 | Nil            | Nil                 |
| The policy of the university on outstanding library fines by graduates (students about to graduate)   | See 5.1.9 of  | the LJMU <u>Lib</u> | rary Regulatio | ons .               |



5.1.9. Students must return all items on loan and settle any outstanding financial obligations, before the end of their period of study. Please note that "financial obligations" in the above policy refers to lost and damaged book charges as there is currently no charge for items that are returned later than their due date. 20/047 LJMU Response **Your Request** Under the Freedom of information Act 2000, I New enrolments of students would like to know the following: on foundation year courses Year at LJMU How many students were enrolled in foundation year courses in the following academic years? 2009-10 305 2010-11 2009-10 2010-11 300 2011-12 2012-13 2011-12 315 2013-14 2014-15 234 2012-13 2015-16 2016-17 2013-14 279 2017-18 2018-19 2014-15 323 2019-20 2015-16 276 2016-17 387 2017-18 692



|        |   | 110040 40 1                                      |
|--------|---|--|
|        |   | 2018-19 834                                      |
|        |   | 2019-20 1044                                     |
|        |   | 1044   |
| 20/048 |   |  |
|        | Your Request                                    | LJMU Response                                    |
|        | How do you make the public aware of your        | LJMU uses the UK Government Contract             |
|        | contracts and tenders?                          | Finder website or open tender invitations.       |
|        |   | '  |
|        | How do you commission architectural services?   | LJMU has used national frameworks such as        |
|        |   | Pagabo or Crown to commission architectural      |
|        |   | services.  |
|        | Do you have a design and construction           | No   |
|        | framework?                                      |  |
|        |   |  |
|        | If you do have a framework, when is it due for  | -  |
|        | renewal?  |  |
|        |   |  |
| 20/049 |   |  |
|        | Your Request                                    | LJMU Response                                    |
|        | Over the past 5 academic years, what is your    | Please see the data located across three charts  |
|        | dropout rate of students domiciled from         | in the attached Spreadsheet at Annex one.        |
|        | Northern Ireland broken down per year of        |  |
|        | study? i.e foundation year, undergraduate 1st   | Please note that under GDPR we have a duty       |
|        | year, undergraduate 2nd year, undergraduate     | to protect the personal data of individuals.     |
|        | 3rd year, Post graduate                         | Section 40(2) of the FOIA provides us an         |
|        | Over the past 5 academic years, what is your    | exemption from the requirement to disclose       |
|        | dropout rate of students domiciled from         | information which constitutes personal data, or  |
|        | Northern Ireland broken down per course (at     | which would allow personal data of an            |
|        | the end of study)?                              | individual to be inferred. Because personal data |
|        | Over the past 5 academic years, what are your   | of an individual could be inferred from          |
|        | overall numbers of students enrolled, domiciled | information about a small group of people, we    |
|        | from Northern Ireland?                          | have substituted the symbol "<5" for then actual |



| 00/050 | overall numbers of students enrolled, domiciled from Northern Ireland, broken down per course (at the end of study)?                           | up the populati<br>"s40 (2)" where | less than five individuals made fon of then data. We have stated the withheld data is a ating to a small group of less duals.  |
|--------|--|------------------------------------|--|
| 20/050 | Your Request   |                                    | LJMU Response  |
|        | Q. 1. Please state the name of your Higher Educa (e.g. Sheffield Hallam University, University of Ess  | sex, etc.)                         | Liverpool John Moores<br>University  |
|        | Q. 2. What is the total number (headcount) of studential 2018-19 (HESA data)?  |                                    | This information is available to you from the HESA website via their available datasets or using the JISC tailored dataset service. Under S.22 of the FOIA we are not obliged to provide you with information reasonably available to you. |
|        | Q. 3. What is the total number (headcount) of stud declared one or more disabilities (including ASD, \$ the university in 2018-19              |                                    | This information is available to you from the HESA website via their available datasets or using the JISC tailored dataset service. Under S.22 of the FOIA we are not obliged to provide you with information reasonably available to you. |
|        | Q. 4. What is the total number (headcount) of stud declared a mental health condition as a sole or mudisabilities to the university in 2018-19 |                                    | This information is available to you from the HESA website via their available datasets or using the JISC tailored dataset service. Under S.22 of the FOIA we are not obliged to   |



|   | provide you with information    |  |
|---|---------------------------------|--|
|   | reasonably available to you.    |  |
| Q. 5. Do you currently employ counsellors to support students       |                                 |  |
| (either as part of a counselling team or a multidisciplinary        |                                 |  |
| team)?  | Yes                             |  |
| Q. 6. Including current vacancies that you might have, how          |                                 |  |
| many counsellors do you employ? Please state headcount, as          | There are 6 counsellors = 5.8   |  |
| well as the total full-time equivalent (e.g. 4 headcounts, 3.2FTE)  | FTE                             |  |
| Q. 7. Who directly line manages the Counsellors? (Please state      |                                 |  |
| the job title only)   | Counselling Manager             |  |
| Q. 8. Does the line manager of the counsellors have a caseload      |                                 |  |
| of students to work directly with?                                  |                                 |  |
| • Yes   |                                 |  |
| Only ad-hoc e.g. at peak periods or when students are in            |                                 |  |
| crisis  | Yes, and at peak periods, and   |  |
| • No  | crisis interventions            |  |
| Q. 9. Do you have trainee counsellors or psychotherapists           |                                 |  |
| placement opportunities within your student counselling team?       |                                 |  |
| • Yes   |                                 |  |
| Not currently, but have in the past 10 years                        |                                 |  |
| Not currently, but we considering it                                | Not currently, but have done in |  |
| • No  | past 10 years                   |  |
| Q. 10. Do you have honorary (volunteer) counsellors or              |                                 |  |
| psychotherapists?   |                                 |  |
| • Yes   |                                 |  |
| Not currently, but have in the past 10 years                        | No hut house done in post 40    |  |
| <ul><li>Not current, but we are considering it</li><li>No</li></ul> | No, but have done in past 10    |  |
| Q. 11. Do you have peer to peer mental health and wellbeing         | years                           |  |
| type provision at your University (e.g. Student Minds, etc.)        |                                 |  |
| • Yes   |                                 |  |
| Not currently, but we are considering it                            |                                 |  |
| • No  | No                              |  |
| 110   | 110                             |  |



| Q. 12. Do you employ Mental Health Advisors (sometimes known as Mental Health Practitioner, Mental Health Advisers,   |   |  |
|---|---|--|
| Mental Health Coordinators) to advise and support students with emerging or diagnosed mental health conditions using a case management type approach?   | Yes   |  |
| Q. 13. Including current vacancies that you might have, how many mental health practitioners do you employ? Please state the headcount, as well as the total full-time equivalent (e.g 4 headcount, 3.2FTE)                     | There are 3 MHA = 1.98FTE   |  |
| Q. 14. Who directly line manages the Mental Health Advisors? (Please state the job title only)  | Counselling manager line manages 1.4fte of the Mental health team. The 0.6fte is manged by Director of service. |  |
| <ul> <li>Q. 15. Does the line manager of the mental health advisors have a caseload of students to work directly with?</li> <li>Yes</li> <li>Only ad-hoc e.g at peak periods or when students are in crisis</li> </ul>          | Only ad-hoc at peak periods, or   |  |
| <ul> <li>No</li> <li>Q. 16. Do you have administration support for your counselling and mental health teams/practitioners?</li> <li>Yes, specifically designated for counselling and mental health support</li> </ul>           | student in crisis.  |  |
| <ul> <li>Yes but shared with other student support services and team</li> <li>No</li> </ul>   | Yes, specifically designated for counselling.   |  |
| <ul> <li>Q. 17. Do any of your counsellors or mental health practitioners use pre and post-therapeutic intervention outcome measures?</li> <li>Yes specifically designated for counselling and mental health support</li> </ul> | -   |  |
| <ul> <li>Yes but shared with other student support services and team</li> <li>No</li> </ul>   | No  |  |
| Q. 18. How are outcome measures used in your service?   | Not Applicable, we do not use.  |  |



| • Not applicable as we do not use outcome measures   |                                  |  |
|--|----------------------------------|--|
| <ul><li>Not applicable as we do not use outcome measures</li><li>Purely for statistical purposes</li></ul> |                                  |  |
|  |                                  |  |
| Purely as part of the therapeutic process  |                                  |  |
| For a mixture of statistical purposes and as part of the   |                                  |  |
| therapeutic process  |                                  |  |
| Q. 19. Which outcome measures are used (tick all that  |                                  |  |
| apply)?  |                                  |  |
| CORE-34 Work and Social Adjustment Scale   |                                  |  |
| CORE-10 CIAO (Counselling Impact on Academic   |                                  |  |
| Outcomes   |                                  |  |
| CCAPS In-house outcome measures  |                                  |  |
| GAD-7 Not applicable (no outcome measures are used)  |                                  |  |
| PHQ-9 Other validated outcome measures not listed (e.g.  |                                  |  |
| SDQ, Outcomes Star, Warwick-Edinburgh Mental Wellbeing   |                                  |  |
|  | N/A                              |  |
| O 20 If you stated you use other validated outcome measures  | N1/A                             |  |
| please can you list which ones here?   | N/A                              |  |
| Q. 21. If you use outcome measures are they used as part of  |                                  |  |
| any KPIs either on a practitioner level or a team level? If yes,   |                                  |  |
| please can you send documentation?   | N1/A                             |  |
| • Yes  | N/A                              |  |
| • No   |                                  |  |
| Not applicable as we do not use outcome measures   |                                  |  |
|  | The University has procedures    |  |
|  | set out in its Critical Incident |  |
|  | Policy (students) that may be    |  |
|  | appropriate. A copy of this can  |  |
|  | be found at Annex 1              |  |
| Q. 23. Do you currently have any protocols for suicide   |                                  |  |
| postvention? If yes, please can you send   |                                  |  |
| documentation?   |                                  |  |
|  |                                  |  |
|  | No                               |  |



| Yes specifically for suicide                                  |                                  |  |
|---|----------------------------------|--|
| Yes but as part of a non-suicide specific set of protocols    |                                  |  |
| No, but we are considering it                                 |                                  |  |
| • No  |                                  |  |
| Q. 24. Do your counselling and mental health support teams    |                                  |  |
| undertake a risk assessment and risk management or safety     |                                  |  |
| planning with   |                                  |  |
| students?   |                                  |  |
| Yes with all active caseloads                                 |                                  |  |
| Yes with some active caseloads                                | Vac with some active             |  |
|   | Yes, with some active            |  |
| • No  | caseloads                        |  |
| Q. 25. Please can you provide your risk assessment and risk   | Risk assessment forms can be     |  |
| management or safety planning                                 | found at Annex 2 below. The      |  |
| protocols?  | protocol is to escalate to a     |  |
|   | 'vulnerable student' meeting     |  |
| • Yes   | and/or bring to the attention of |  |
| • No  | the Director of the Student      |  |
| Not applicable as we don't have protocols                     | Advice and Wellbeing team.       |  |
| Q. 26. Do you have Standard Operating Procedures for your     |                                  |  |
| counselling and mental health support? If yes, please can you |                                  |  |
| send documentation?   |                                  |  |
| • Yes   |                                  |  |
| No, but we are considering it                                 |                                  |  |
| • No  | No                               |  |
| Q. 27. Please can you provide your referral pathways to       |                                  |  |
| counselling and mental health                                 |                                  |  |
| support?  | We do not have a pathway         |  |
| • Yes   | clearly defined. Utilise our CRM |  |
| • No  | case management system for       |  |
| We do not have referral pathways clearly defined              | all referrals                    |  |
| Q. 28. Do your counselling and mental health support teams    | Yes, The Initial Assessment      |  |
| have triage procedures or protocols? If yes, please can you   | form used by our Student         |  |
| send documentation?   | Advice and Wellbeing staff       |  |



|   | • Yes   | contains triags guestions. Our |  |
|---|---|--------------------------------|--|
|   |   | contains triage questions. Our |  |
|   | • No  | standard Initial assessment    |  |
|   |   | form can be found at Annex 3   |  |
|   |   | below                          |  |
|   | Q. 29. What client record management systems do you use for |                                |  |
|   | counselling and mental                                      |                                |  |
|   | health?   |                                |  |
|   | Paper-based system  |                                |  |
|   | An in-house electronic database system                      |                                |  |
|   | • CORE-Net  |                                |  |
|   | • CORE-PC   |                                |  |
|   | • Titanium  |                                |  |
|   | • PCMIS-HE  |                                |  |
|   | Maximiser   |                                |  |
|   |   |                                |  |
|   | • Target Connect  | CDM (Microsoft Dymomics)       |  |
|   | • Other   | CRM (Microsoft Dynamics)       |  |
|   | Q. 30. Does your university have a digital online platform  |                                |  |
|   | to offer support to students to help improve poor mental    |                                |  |
|   | wellbeing or to maintain good mental wellbeing (e.g. FIKA,  |                                |  |
|   | Silvercloud, Big White Wall, Kooth.com, etc.)               |                                |  |
|   |   |                                |  |
|   | • Yes   |                                |  |
|   | Yes but thinking of not renewing                            |                                |  |
|   |   |                                |  |
|   | No, but thinking of purchasing                              | Vaa                            |  |
|   | • No  | Yes                            |  |
| [ | Q. 31. Are students actively involved in service design,    |                                |  |
|   | beyond service evaluation questionnaires feedback           |                                |  |
|   | forms?  |                                |  |
|   |   |                                |  |
|   | Yes, through focus groups annually or more frequently       |                                |  |
|   | Yes, through focus groups less frequently than every year   | No                             |  |
|   | 1 co, unlough locus groups less frequently than every year  | INO                            |  |



|        | Yes, by other means not listed   |                |  |  |
|--------|--|----------------|--|--|
|        | • No   |                |  |  |
|        | Q. 32. Do you employ someone specifically to su  |                | One member of the wider team   |  |
|        | who have experienced sexual violence and haras   | ssment?        | is a trained ISVO  |  |
|        | Q. 33. Finally, do you have any protocols for managing Students of Concern that sit as part of, or outside of Counselling and Mental Health? (e.g. students whose behaviour is of concern such as self-harm, suicidal thoughts and behaviours, disturbing behaviours, etc). If yes, please car you send documentation? |                | LJMU maintains a Vulnerable student (VS) list within the case management system (CRM) that holds those students that our Student Advice and Wellbeing service, believe are demonstrating some level of risk. Risk in this context can be for a whole host of reasons from homelessness right through to risk to self and others. It is a mechanism for the Student Advice and Wellbeing service to keep the key cases at the top of the priority list. |  |
| 20/051 |  |                |  |  |
|        | Your Request   | LJMU Respor    | ise  |  |
|        | What preventative measures has the University  |                | elfare and wellbeing of our  |  |
|        | taken, or plans to take, to prevent the spread of  | students and s | taff is our number one priority.   |  |
|        | the coronavirus disease (e.g. regular sanitising   |                |  |  |
|        | of campus facilities, provision of hand sanitiser  |                | nse to the Coronavirus/CORVID-   |  |
|        | in major buildings and all cafeterias, cooperation   |                | th Emergency has been  |  |
|        | with local health services)?   |                | r several weeks by the   |  |
|        |  |                | cident Management Team, led by   |  |
|        | What <u>activities</u> , <u>decisions</u> , <u>priorities</u> , <u>plans</u> ,   | _              | and Chief Operating Officer, Mark  |  |
|        | and/or procedures in place/development does  | Power.         |  |  |
|        | the University have to curb extant infections or to  |                |  |  |
|        | prevent initial infection as described above (e.g.   |                |  |  |



|        | plans relating to the timetabling and provision of classes, assessments, and exams in the event of university closure/interruption due to coronavirus)?  In what circumstances would the University close to prevent the spread of the disease and how would this affect students and staff?  To what extent does the University expect the coronavirus to impact the university and how might the coronavirus impact the university (i.e. what risk assessments, projections, discussions, predictions have been made)?  Please could you provide any other information held by the University with any relation to or mention of the coronavirus virus or coronavirus disease? | For up-to-date information about LJMU's response to and procedures during the Coronavirus/CORVID-19 Public Health Emergency please see the latest information on our website:  https://www.ljmu.ac.uk/about-us/information-on-coronavirus |  |
|--------|--|---|--|
|        |  |   |  |
| 20/052 |  |   |  |
|        | Your Request (Numbering corrected)   | Our Response  |  |
|        | Under the Freedom of Information Act 2000, or the Freedom of Information (Scotland)  |   |  |
|        | Act 2002, please provide me with the   |   |  |
|        | following information about how the  |   |  |
|        | university handles internal complaints of  |   |  |
|        | sexual misconduct and sexual violence, and   |   |  |
|        | responds to criminal charges and   |   |  |
|        | convictions for sexual offences  |   |  |
|        | Would a student charged with any of the  | Such cases would be considered under the  |  |
|        | following sexual offences be suspended from  | University Applicant and Student Criminal   |  |
|        | the university until the trial verdict/sentencing or   | Convictions Procedure. This is available at   |  |



| the charges were dropped? Please specify           | https://www.ljmu.ac.uk/about-us/public-        |  |
|--|--|--|
| whether a suspension would be imposed for:         | information/student-regulations/guidance-      |  |
| 1.1 Rape?  | policy-and-process                             |  |
| 1.2 Sexual assault?                                | policy and process                             |  |
| 1.3 Controlling or coercive behaviour? (A crime    | Precautionary Action and suspension is         |  |
| since Dec 2015.)                                   | dependent on the individual circumstances of   |  |
|  | the case. Refer to Section 4.1 and Appendix 1. |  |
| 1.4 Stalking?                                      | The case. Refer to Section 4.1 and Appendix 1. |  |
| 1.5 Production, possession and/or distribution     |  |  |
| of extreme pornography? (Under UK law, this is     |  |  |
| sexual material containing violence, cruelty or    |  |  |
| degradation.)                                      |  |  |
| 1.6 Revenge porn (the non-consensual               |  |  |
| distribution of sexually explicit images or videos |  |  |
| of individuals)?                                   |  |  |
| 1.7 Indecent exposure?                             |  |  |
| 1.8 Voyeurism?                                     |  |  |
| N.B. For each of the above offence, please         |  |  |
| specify whether suspension would always            |  |  |
| happen or normally happen.                         |  |  |
|  |  |  |
| 2. If the charges concern an alleged victim who    | Such cases would be considered under the       |  |
| is a student at the university, would a no-        | University Applicant and Student Criminal      |  |
| contact order be imposed for any of the sex        | Convictions Procedure. This is available at    |  |
| offences listed above? Please specify for which    | https://www.ljmu.ac.uk/about-us/public-        |  |
| offence/s, and whether this would always           | information/student-regulations/guidance-      |  |
| happen or normally happen.                         | policy-and-process                             |  |
| , ,  |  |  |
| 2.1 Would both the alleged perpetrator and the     | Precautionary Action and suspension is         |  |
| alleged victim be required to agree to/sign the    | dependent on the individual circumstances of   |  |
| no-contact order?                                  | the case. Refer to Section 4.1 and Appendix 1. |  |
|  |  |  |
|  |  |  |



|   | <del>.</del>   |  |
|---|--|--|
| 3. Would a student convicted of any of the following sexual offences be expelled/deregistered from the university? Please specify whether expulsion/deregistration would be imposed for:  3.1 Rape?  3.2 Sexual assault?  3.3 Controlling or coercive behaviour?  3.4 Stalking?  3.5 Production, possession and/or distribution of extreme pornography? | At LJMU the recommendations that a Criminal Convictions Panel can make are set out at Section 5.6 of the University Applicant and Student Criminal Convictions Procedure. This is available at <a href="https://www.ljmu.ac.uk/about-us/public-information/student-regulations/guidance-policy-and-process">https://www.ljmu.ac.uk/about-us/public-information/student-regulations/guidance-policy-and-process</a> Recommendations are made based on the individual circumstances of the case. |  |
| 3.6 Revenge porn (the non-consensual distribution of sexually explicit images or videos of individuals)? 3.7 Indecent exposure? 3.8 Voyeurism? N.B. For each of the above offences, please specify whether expulsion/deregistration would always happen or normally happen.   | maividua oncumstances of the case.   |  |
| 4. Have any students been expelled/deregistered for any of the above offences in the past five years?   | Yes  |  |
| 4.1 If yes, please specify for which offence/s.   | There have been 5 expulsions of LJMU students in the past 5 years for the offences you list at 3.1-3.8 LJMU has duty to ensure we protect the Data Protection Rights of all individuals. Due the small number of individuals involved we will not detail the circumstances of any expulsions under the exemption at s.40(2) of the FOIA  |  |



| 5. In the past five years, have any students been on the sex offenders register while studying at the university?   | Section 12 of the FOIA puts a limit of £450 on the costs the University should need to incur in responding to a request for information. Any request costing in excess of this should be refused. Unfortunately, the University's Student Governance and Faculty team do not record centrally the number of students who are on the sex offenders register  To ascertain how many Students in the past 5 years were on the sex offenders register would require manual analysis of each criminal conviction declaration file. Due to the volume of these files held the costs of manual analysis would be in excess of £450. |  |
|---|--|--|
| 6. Have any students convicted of the following offences in the past five years been allowed to continue their studies? If yes, please specify which offence/s they were convicted of: 6.1 Rape? 6.2 Sexual assault? 6.3 Controlling or coercive behaviour? 6.4 Stalking? 6.5 Production, possession and/or distribution of extreme pornography? 6.6 Revenge porn (the non-consensual distribution of sexually explicit images or videos of individuals)? 6.7 Indecent exposure? 6.8 Voyeurism? | none   |  |



| 7.1 Does the university normally put in place precautionary and/or safeguarding measures related to a student charged with sex offences only after conducting its own risk assessment?  7.2 Does the university normally impose sanctions on students convicted of sex offences only after conducting its own risk assessment?  7.3 Who carries out this risk assessment for the university?  7.4 What specialist training have they had on | Such cases would be considered under the University Applicant and Student Criminal Convictions Procedure. This is available at <a href="https://www.ljmu.ac.uk/about-us/public-information/student-regulations/guidance-policy-and-process">https://www.ljmu.ac.uk/about-us/public-information/student-regulations/guidance-policy-and-process</a> Precautionary Action and suspension is dependent on the individual circumstances of the case via a risk assessment.  Precautionary Action and suspension is dependent on the individual circumstances of the case.  Student Governance, Director of Legal and Governance and Academic Registrar.  We do not hold this information. |  |
|---|---|--|
| assessing the risk posed by sex offenders?  7.5 What external agencies or other experts are involved in these risk assessments?   | Professional body and industry representative attend Professional Body Criminal Convictions Panels.   |  |
| 8.1 Does the university normally impose sanctions on students convicted of sex offences only after those students have also gone through a student disciplinary hearing?  8.2 If so, is the victim required to give evidence in the student disciplinary hearing related to offences previously proved in a court of law?   | Such cases are considered under the Applicant and Criminal Convictions Policy and Procedure.  |  |
| 9. When a student makes a complaint of sexual misconduct via the university's formal complaints procedures, but does not report the incident to the police, what kinds of   | The University normally investigates such matters under the Student Code of Behaviour and Student Disciplinary Procedure.   |  |



|        | precautionary and safeguarding measures does the university put in place while the case is being investigated?  9.1 If the internal complaint is upheld, what kinds of precautionary and safeguarding measures would the university put in place?                      | https://www.ljmu.ac.uk/about-us/public-information/student-regulations/guidance-policy-and-process  Precautionary Action and suspension is dependent on the individual circumstances of the case Section 7.8 and Appendix 2 and 3 refers.             |  |
|--------|--|---|--|
|        | 9.2 Is it standard practice to impose one or more of the following if such an internal complaint is upheld (please specify):  Expulsion  Suspension  No contact order  | Disciplinary Sanctions under the Student Code of Behaviour and Student Disciplinary Procedure are dependent on the individual circumstances of the case.  |  |
|        | 9.3 In such cases (i.e. those only subject to internal complaints) would the university conduct a risk assessment? Please specify if this is always done, or normally done.  9.4 How would this risk assessment differ from those conducted in cases subject to police | The University would conduct a risk assessment whenever there was a requirement to do so and such assessments are reviewed and monitored during the progress of the case.  All risks assessments consider all circumstances of the case, which is not |  |
|        | action and/or criminal proceedings/verdicts?   | dependent on the procedures or process.   |  |
| 20/053 | Your Request   | LJMU Response   |  |
|        | Please can you provide all or any of the following information for the academic year <b>2018-19</b> , or for the latest annual reporting period:   | LUMO Response   |  |
|        | 1) The number of reported cases of bullying and/or harassment <b>received</b> by the institution where the victim or alleged victim was a member of staff and the perpetrator(s) or alleged perpetrator(s) was a student(s). This                                      | In accordance with Section 40 (2) of the FOIA,<br>LJMU has a duty to uphold the provisions of<br>Data Protection legislation when responding  |  |



|        | should also include cases where the incident or alleged incident was not directly reported to the institution, but came to your attention through other means (e.g. social media or news reports).  | under the FOIA. The University is therefore not able to give the exact numbers where small numbers of individuals are involved, so that an individual cannot be identified, or inferences be drawn about them. The University has inserted a "less than five" (<5) value in any appropriate cell. |  |
|--------|---|---|--|
|        | 2) The number of reported cases of bullying and/or harassment <b>investigated</b> by the institution where the victim or alleged victim was a member of staff and the perpetrator(s) or alleged perpetrator(s) was a student(s).                              | <5  |  |
|        | 3) The number of cases of the type described at point (2) where the institution <b>upheld the complaint</b> against the student(s), and what sanctions were issued as a result.   | <5  |  |
|        | 4) How many incidents the institution has dealt with, or been made aware of, in which the <b>police have been involved</b> where the perpetrator(s) / alleged perpetrator(s) was a student(s) and the victim(s) / alleged victim(s) was a member(s) of staff. | <5  |  |
| 20/054 | 5) How many incidents described at (4) in which police took further action, including making an arrest(s) or caution, and pressing charges.   | Any decision to report a matter to the Police is taken by the victim of an incident. LJMU is not usually informed by the police of any actions taken as a result of their investigation where the University itself is not a victim and therefore we do not hold this information.                |  |



|        | Your Request  | LJMU Response  |   |
|--------|---|--|---|
|        | What are the mental health services available at your university? Please could you list the provisions.   | Details of LJMU's provision for health and welling of students, including mental health and counselling services can be found on our website:  |   |
|        | <ol> <li>What is the total yearly income of the university and how much money is spent per academic year (for the last four years) on mental health services? Please could you provide a year by year breakdown.</li> <li>How many students have used counselling or mental health services at</li> </ol> | https://www.ljmu.ac.uk/discover/student-support/health-and-wellbeing  Section 12 of the FOIA puts a limit of £450 on the costs the University should need to incur in responding to a request for information. Any request costing in excess of this should be refused. Unfortunately, for the years 2016/17 and 2017/18 we are unable to provide an |   |
|        | university in the last four years? Please could you provide a year by year breakdown.  4. How many staff and student referrals to   | accurate figure for the number of students who were supported by our cancelling service.  This is because during these years our counselling team offered services to both students and staff at the University. For us to   |   |
|        | counselling or mental health services have there been in the last four years?  Please could you provide a year by year breakdown.   | be able to answer you request it would be necessary to enter each record and ascertain if the referral relates to a student or a staff member.   |   |
|        |   | To ascertain how many students alone used our counselling service during these years would require manual analysis of each file. Due to the volume of files over these 2 years the costs of manual analysis would be in excess of £450   |   |
| 20/055 | V 2   |  |   |
|        | Your Request  | LJMU Response  | 1 |



|        | 1. How many litres of glyphosate were used by the University's estates team (or any relevant contractors) across your institution's estates in each of the following years? Please give me a total for each calendar year.  a. 2019 b. 2018 c. 2017 d. 2016 e. 2015 | LJMU staff do not use glyphosate based weed-killers.  LJMU contracts out its landscape management via competitive tender.  All our contractors must abide to our Environmental Management Scheme criteria, however we do not hold records of materials they may use.  |  |
|--------|---|---|--|
| 20/056 | In each of the financial years from 1998-99 to 2018-19 how much has your institution spent on advertising and marketing of undergraduate degrees? This should exclude open days and publication costs if possible.  | We are not going to provide the value of our marketing spend and the trends over recent years because this is likely to prejudice our commercial interests. This is due to the competitive nature of the Higher Education sector. The public interest is in favour of withholding the information for this reason under the provisions of s.43 of the FOIA. |  |
| 20/057 | Your Request  | Our Response  |  |



|        | a) the number of EU students enrolled at your University for each academic year 2015/2016, 2016/2017, 2017/2018, 2018/2019 and 2019/2020.                                       | are domici<br>UK) during<br>are studen<br>study inclu                                   | The number of students enrolled at LJMU who are domicile in an EU country (Excluding the UK) during the past 5 academic years. These are students enrolled in courses of any level of study including foundation years and postgraduate study. |  |                                |        |  |  |  |
|--------|---|---|--|--|--------------------------------|--------|--|--|--|
|        |   | 2015/16   | 2016/17  | 2017/18  | 2018/19                        | 2019/2 |  |  |  |
|        |   | 322   | 322   400   419   471   601  |  |                                |        |  |  |  |
|        | b) if possible - the number of EU students having their tuition fees paid by Student Loans Company each academic year 2015/2016, 2016/2017, 2017/2018, 2018/2019 and 2019/2020. | The number are domicing UK) during records should be considered in including for study. | le in an EU<br>the past 5<br>ow are fun<br>pans Comp<br>courses o  | J country (I<br>5 academic<br>aded to sor<br>bany. Thes<br>f any level | the<br>o our<br>by the<br>ents |        |  |  |  |
|        |   | 2015/16   | 2016/17  | 2017/18  | 2018/19                        | 2019/2 |  |  |  |
|        |   | 95  | 106  | 136  | 145                            | 179    |  |  |  |
| 20/059 |   |   |  |  |                                |        |  |  |  |
|        | Your Request  | LJMU Res  | LJMU Response  |  |                                |        |  |  |  |
|        | ★ I need the annual information for the past five years for each.   |   |  |  |                                |        |  |  |  |
|        | The partnerships with Chinese universities or companies, and the partnership agreements   | Section 12<br>the costs t<br>responding   | he Univers   | ity should   | need to ind                    | cur in |  |  |  |



|        | 2 The academic departments that have had student and staff exchanges with Chinese universities, and the number of students and staffs who have visited China in terms of the exchanges  3 The amount and nature of research papers funded directly or indirectly by Chinese public authorities, companies or institutions  4 The number of Chinese students in undergraduate and postgraduate courses, and the total amount of tuition fee they have paid | request costing in excess of this should be refused. Unfortunately, neither the University's Finance or Research and Innovations Service do not record the information you require in a reportable format.  To identify papers funded directly or indirectly by Chinese public authorities, companies or institutions would require manual analysis of each paper and its funding sources. Due to the volume of paper over the 5 years you have requested the costs of manual analysis would be in excess of £450. |  |
|--------|---|--|--|
|        | (5) (If the Confucius Institute is embedded within your university) The Confucius Institute's annual budget from Hanban, the agency of the Chinese government's Ministry of Education   | There are no branches of the Confucius Institute associated with LJMU.   |  |
| 20/060 |   |  |  |
|        | Your Request  | LJMU Response  |  |
|        | <ul> <li>Could you please tell me whether in the<br/>last admissions round (i.e. for courses<br/>which started in autumn 2019) your<br/>university offered any financial or non-<br/>financial incentives or inducements to<br/>students in exchange for accepting<br/>offers?</li> </ul>   | LJMU did not specifically offer incentives or inducements to applicants that were conditional on them accepting an offer in the year 2019-20. Financial support is available to students who require it however it is not connected to the conditions of the offer.  |  |
|        | If so what form did these incentives take? If they were financial, please provide the value these went up to. If they were non-financial, please provide details (e.g. if some students received)   | Details of financial support that has been available in previous years can be found on the Office for Students (OfS) Website in the LJMU Access and participation plan 2019-20   |  |



| items like laptops or tablets, please provide information about this).  | All students who applied to LJMU in 2019-20 were guaranteed a room in one of our Partner Accommodation provider's halls of residence if they required it.  All LJMU alumni are eligible for a discount on tuition fees if they enrol on certain post-graduate courses however there are no further conditions applied in regards to the acceptance of the offer. |  |
|---|--|--|
| - How many of these incentives did students receive? If possible, pleas provide a breakdown of the differe types of incentives which went to students.  |  |  |
| - Did your university offer incentives students who received places via clearing? If so, please provide deta the number of students who receive incentives, the type of incentive (financial, non-financial - with deta and the maximum value of any financentives. | were guaranteed a room in one of our Partner Accommodation provider's halls of residence if they required it.  |  |
| Did your university attach any cond<br>to receipt of these incentives? If so<br>please provide details (this query<br>applies to both non-clearing and<br>clearing).  |  |  |



|        | Could you also tell me whether in the current admissions round (i.e. for courses due to start in autumn 2020) the university has made or plans to make any offers which have some form of incentive or inducements attached to them? If so please provide details, including of any conditions. | LJMU does not plan to specifically offer incentives or inducements to applicants that are conditional on them accepting an offer. Financial support will be available to students who require it however it is not connected to the conditions of the offer. More information is published on the OfS website in our Access and Participation Plan 2020-21 |  |
|--------|---|--|--|
| 20/061 | Your Request  | Our Response   |  |
|        | How many students are enrolled in the Faculty of Engineering and Technology (FET)?  | All numbers for students fully enrolled as of 12 <sup>th</sup> March 2020 on the 2019/20 term  |  |
|        | Foundation  | 148 (these are students studying the foundation year part of the undergraduate degree)   |  |
|        | Undergraduate   | 3862 (these are all other undergraduate level students who are not studying the foundation year. These will be a mix of first degrees, HNCs, Foundation Degrees, Cert HEs, Exchange IN students and Dip HEs)   |  |
|        | Masters   | 440  |  |
|        | PHD   | 185 PHD students (please note there are also 4 research students undertaking the MPhil rather than the PHD)  |  |
| 20/062 |   |  |  |
|        | Your Request  | LJMU Response  |  |
|        | Please provide information on any graduation fees you charge students (please split these into fees for tickets for graduands; their families, graduating itself, and robing costs as required).  | Graduands – No fee Families – No fee Graduation – No fee Gown Hire – varies according to award, see below link   |  |



|        | Please provide the name of any external company that provides academic robes for graduating students at your university and the cost of such robing. Please also provide the percentage of commission that the university receives on purchases of such academic robes. | Details of our current gown provider and the costs of garment hire can be found on our website:  https://www.ljmu.ac.uk/students/graduation/gown-hire-photography-and-video  We will not be providing details of our contract for these services. This is because the disclosure is likely to cause prejudice to our ability to achieve value for money when renegotiating the contract. We have considered the issues and come to the conclusion that the public interest is in favour of withholding the figures under s.43 (2) of the FOIA. |  |
|--------|---|--|--|
| 20/063 | V -   |  |  |
|        | Your Request  | LJMU Response  |  |
|        | Stalking within Universities  |  |  |
|        | May you please provide the number of<br>reported allegations of stalking made by<br>students against fellow students. Please<br>provide the figures per year within the<br>following calendar years: 2019, 2018<br>and 2017   | To avoid personal details of individuals being inferred from information we provide we can not provide the numbers of such cases for individual years.  This is because to do so would be in breach of the principles of the GDPR and therefore the information is exempted from disclosure under s.40(2) of the FOIA.   |  |

We can confirm that we have records of 4 such

cases being reported to our Student



|         |   | Governance team across the academic years 2016/17, 2017/18, 2018/19  |  |
|---------|---|--|--|
| 2.      | May you please provide the number of reported allegations of stalking made by students against members of university staff. Please provide the figures per year within the following calendar years: 2019,2018 and 2017               | We can confirm that we have records of 0 such cases being reported to our Student Governance team across the academic years 2016/17, 2017/18, 2018/19  |  |
| 3.      | May you please provide the number of reported allegations of stalking made by members of university staff against other members of staff. Please provide the figures per year within the following calendar years: 2019,2018 and 2017 | We can confirm that we have records of 0 such cases being reported to our HR team across the academic years 2016/17, 2017/18, 2018/19  |  |
| 4.      | May you please provide the number of reported allegations of stalking made by members of university staff regarding students. Please provide the figures per year within the following calendar years: 2019, 2018 and 2017            | We can confirm that we have records of 0 such cases being reported to our HR or Student Governance teams across the academic years 2016/17, 2017/18, 2018/19   |  |
| In each | h instance, please outline the outcome of allegation - ie expulsion, written ags, no action taken   | To avoid personal details of individuals being inferred from information we provide we cannot provide the details of disciplinary action taken in any individual years.  This is because to do so would be in breach of the principles of the GDPR and therefore the |  |



|  | information is exempted from disclosure under s.40(2) of the FOIA.  The 4 cases of complaints by students against students resulted in the issuing of final warnings, undertakings and of grade 1 warnings.  Section 11 of or Student Code of Behaviour and Student Disciplinary Procedures are available at provides details of the possible sanctions and the circumstances in which they might be imposed. This can be viewed on our website: <a href="https://www.ljmu.ac.uk/about-us/public-information/student-regulations/guidance-policy-and-process">https://www.ljmu.ac.uk/about-us/public-information/student-regulations/guidance-policy-and-process</a> |  |
|--|--|--|
| NOTE: If it is not possible under data protection laws to provide a breakdown per year, may you please provide the total number of figures within the three year period.  NOTE: If it is not possible to provide any of the data per calendar year please provide the data per academic year |  |  |
| Legal definitions for clarity:   |  |  |



- CPS defines stalking under the category "stalking and harassment". It is described as "repeated and unwanted by the victim and which causes the victim alarm or distress".
- In many circumstances, cases of stalking and harassment will come within the definition of 'domestic violence'.
- Types of behaviour outlined by the CPS includes: following a person, contacting, or attempting to contact, a person by any means, publishing any statement or other material relating or purporting to relate to a person, or purporting to originate from a person, monitoring the use by a person of the internet, email or any other form of electronic communication, loitering in any place (whether public or private),interfering with any property in the possession of a person, watching or spying on a person

LINK: <a href="https://www.cps.gov.uk/legal-guidance/stalking-and-harassment">https://www.cps.gov.uk/legal-guidance/stalking-and-harassment</a>

If you believe the contents of any such files are exempt from disclosure, please provide summaries of any such exempt files.



| 20/064 |   |  |
|--------|---|--|
|        | Your Request  | LJMU Response  |
|        | <ol> <li>How does your University ensure<br/>compliance with the Competition<br/>and Markets Authority (CMA) rules<br/>on course promotion and course<br/>content?</li> </ol> | Changes to courses are approved through our Academic Planning Panel and cascaded through workflow notifications to update course information.  |
|        | Has the CMA ever audited or cautioned your University? If yes, please detail if audited, cautioned or both.   | In 2018, the CMA issued a caution about the use of an award: 'University of the Year'. We were asked to be more explicit about the source of the award and the changes were accepted.          |
|        | Are you able to evidence how you digitally promoted your University historically? Is this content uneditable?   | We hold a digital archive which is saved in a locked format.   |
|        | What web content management system do you use?  | Sitecore   |
|        | <ol> <li>Roughly how many web pages are<br/>published externally? How many are<br/>published internally (i.e. via an<br/>intranet?).</li> </ol>                               | Our Webpage - www.ljmu.ac.uk - contains circa 11700 pages, although this will include many historic news stories. Of this only approximately 60 pages are restricted to internal viewing only. |



|        | 6. Does the University promote itself & its courses via Social Media channels? If yes, which channels?   | Yes. We use Facebook, YouTube, Instagram, Soundcloud, Twitter and LinkedIn.   |                 |
|--------|--|---|-----------------|
|        | 7. Who is responsible for ensuring regulatory compliance within the University?  | The Vice-Chancellor, Professor Ian Campbell   |                 |
|        | 8. Have any students initiated a complaint of any form about failure to provide the course content or the quality of that content advertised by the University as an inducement to attend the University? If yes, how many students? | No  |                 |
|        | 9. If any students have complained, have they taken the matter to either the regulator or through any legal process?   | n/a   |                 |
| 20/065 |  |   |                 |
|        | Your Request LJMU Response   |   |                 |
|        | categories we use in roles. The below data receiving a salary of   | ata for non-teaching roles offered according to the our systems – administrative, managerial and techa is provided for the past 4 years for roles at Grade at least £40,000 pa. In addition to the information yell context we have provided the numbers of Application | 8 or<br>ou have |



|  | Received in total and by those who identify as being of BME (non-white) ethnicity. |                        |                      |                    |                     |                   |       |
|--|--|------------------------|----------------------|--------------------|---------------------|-------------------|-------|
|  | Administra   | tive Roles             | Managerial Roles     |                    | Technical Roles     |                   | Total |
| 1. The number of Administrative/Professional Services/Management roles (non-teaching) only that your University have advertised in the last four years (between 1 March 2016 and 29 February 2020) starting at Grade 8 and above or your equivalent, dependent on structure (or with a salary of £40,000 pa and above) and whether they were permanent or temporary roles. | 21   |                        | Managerial Roles  47 |                    | 27                  |                   | 95    |
| <ol> <li>Of the roles specified in</li> <li>1 above, how many</li> <li>applications were received</li> <li>for each role, and in</li> <li>particular, how many</li> </ol>  |  |                        |                      |                    |                     |                   |       |
| people identified as BME (or non-White) individuals?   | Administrative<br>Total  | Administrativ<br>e BME | Managerial<br>Total  | Manageria<br>I BME | Technica<br>I Total | Technica<br>I BME | Total |



| 3. How many applicants specified in <b>2 above</b> we |     |     |     |     |     |    |      |
|---|-----|-----|-----|-----|-----|----|------|
| Applications received                                 | 710 | 103 | 778 | 130 | 363 | 76 | 1851 |
| Shortlisted   | 91  | 7   | 163 | 22  | 99  | 19 | 353  |
| Offered   | 19  | 1   | 35  | 6   | 24  | 3  | 78   |
| Hired   | 19  | 1   | 35  | 5   | 20  | 3  | 74   |
| 200   |     |     |     |     |     |    |      |

20/066

| Your Request  | LJMU Response   |
|---|---|
| bus routes, for the last 5 complete academic  | LJMU does not held any data within the scope of your request. LJMU has not provided, or subsidised any bus or minibus services within the past 5 years. |
| 2. The expenditure on, and income from, any university provided bus services, including |   |



20/067

2018/19

The term Researcher refers to all staff employed

| shuttle buses, for the last 5 complete academic years (2014/15 to 2018/19), broken down by the following where possible: o Student travel o University staff travel o Bus staff salary o Equipment costs, covering vehicles and facilities o Any other operating costs If the breakdown is not possible, a single expenditure and single income figure for each academic year would be acceptable.  3. The number of complaints received by the university regarding university bus services, for the last 5 complete academic years (2014/15 to 2018/19).  If the data is collected in financial years, rather than academic years, please do provide the information in this format, for the last 5 financial years (including 2018-19 if possible), making it clear which format has been used. |  |                   |  |
|--|--|-------------------|--|
| Your Request  Average number of researchers employed for each of the academic years specified below: 2015/16 2016/17   | LJMU Response<br>2015/16<br>2016/17<br>2017/18 | 121<br>110<br>106 |  |
| 2017/18  |  |                   |  |

2018/19

122



| on a research only contract during the periods specified.                |         |     |  |
|--|---------|-----|--|
| Average % of Researchers on a Permanent                                  | 2015/16 | 33% |  |
| Contract for each of the academic years specified                        | 2016/17 | 33% |  |
| below  | 2017/18 | 33% |  |
|  | 2018/19 | 29% |  |
| % Turnover of Researchers for each of the                                | 2015/16 | 51% |  |
| academic years specified below   | 2016/17 | 63% |  |
|  | 2017/18 | 44% |  |
|  | 2018/19 | 33% |  |
| % of Researcher who left voluntarily for each of                         | 2015/16 | 37% |  |
| the academic years specified below                                       | 2016/17 | 36% |  |
| , '  | 2017/18 | 26% |  |
|  | 2018/19 | 23% |  |
| % of Researchers who were non-voluntary                                  | 2015/16 | 63% |  |
| leavers (redundancy, dismissal, etc.) for each of                        | 2016/17 | 64% |  |
| the academic years specified below                                       | 2017/18 | 74% |  |
|  | 2018/19 | 78% |  |
| Average number of researchers employed for                               | 2015/16 | 121 |  |
| each of the academic years specified below:                              | 2016/17 | 110 |  |
| 2015/16  | 2017/18 | 106 |  |
| 2016/17  |         |     |  |
| 2017/18  |         |     |  |
| 2018/19  |         |     |  |
| The term Researcher refers to all staff employed                         |         |     |  |
| on a research only contract during the periods                           |         | 100 |  |
| specified.   | 2018/19 | 122 |  |
| Average % of Researchers on a Permanent                                  | 2015/16 | 33% |  |
| Contract for each of the academic years specified                        | 2016/17 | 33% |  |
| below  | 2017/18 | 33% |  |
| 0/ T   | 2018/19 | 29% |  |
| % Turnover of Researchers for each of the academic years specified below | 2015/16 | 51% |  |



|        |  | 2016/17               | 63%                          |
|--------|--|-----------------------|------------------------------|
|        |  | 2017/18               | 44%                          |
|        |  | 2018/19               | 33%                          |
|        | % of Researcher who left voluntarily for each of |                       |                              |
|        | the academic years specified below               | 2015/16               | 37%                          |
|        |  | 2016/17               | 36%                          |
|        |  | 2017/18               | 26%                          |
|        |  | 2018/19               | 23%                          |
| 20/069 |  |                       | ·                            |
|        | Your Request                                     | LJMU Response         |                              |
|        | Copies of the Terms of Reference and             | The Terms of Ref      | erence and Membership        |
|        | Membership (only roles, not names) for your      | documents of our      | Board of Governors are       |
|        | Board of Governors/University Council (or        |                       | website at the following     |
|        | equivalent) covering from 2010-present.          |                       | ww.ljmu.ac.uk/about-         |
|        |  | us/structure/gover    | nance-and-charitable-status  |
|        |  |                       |                              |
|        | Copies of the Terms of Reference and             |                       | erence and Membership        |
|        | Membership (only roles, not names) of your       |                       | Academic Board are           |
|        | Academic Board/Senate (or equivalent)            |                       | website at the following     |
|        | covering from 2010-present.                      |                       | ww.ljmu.ac.uk/about-         |
|        |  | us/structure/gover    | nance-and-charitable-status  |
|        | Copies of your governing                         | I IMI l'e constitutio | onal documents including its |
|        | instruments/articles/charter/statutes (or        |                       | ernment and Articles of      |
|        | equivalents), covering from 1992 to present (or  |                       | oublished on our website at  |
|        | dating back to as close to 1992 as possible).    | the following addr    |                              |
|        | dating back to as close to 1552 as possible).    | https://www.ljmu.a    |                              |
|        |  |                       | nance-and-charitable-status  |
| 20/070 |  |                       |                              |
|        | Your Request                                     | LJMU Response         |                              |
|        | Would you please be able to tell me, at the time | As of the date of c   | Irafting - 14th April 2020 – |
|        | of answering, how many employees have been       | zero staff at LJML    | I have been asked to take    |
|        | granted leave and whose salaries are 80%         | leave funded by th    | ne Government's Coronavirus  |



|        | recoverable from the governments Coronavirus Job Retention Scheme?  Could you also provide me with the monthly (or 4-weekly) recoverable amount, from the Government? (i.e. how much money would you be able to reclaim, per month, based on the below description?).  "Employers can use a portal to claim for 80% of furloughed employees' (employees on a leave of absence) usual monthly wage costs, up to £2,500 a month, plus the associated Employer National Insurance contributions and minimum automatic enrolment employer pension contributions on that wage. Employers can use this scheme anytime during this period." | Job Retention Scheme (commonly referred to as on 'furlough'). |   |
|--------|--|---|---|
| 20/071 | VD   | I INII Daniera  |   |
|        | Your Request   | LJMU Response   |   |
|        | How many staff are paid by your University more than £250,000?   | 0   |   |
|        | How many staff are paid by your University between £150,000 and £249,999.99?   | 2   |   |
|        | How many staff are paid by your University between £100,000 and £149,999.99?   | 15  |   |
|        | How many staff are paid by your University between £90,000 and £99,999.99?   | 8   |   |
|        | How many staff are paid by your University between £80,000 and £89,999.99?   | 19  |   |
|        | How many staff are paid by your University between £70,000 and £79,999.99?   | 55  | _ |
| 20/072 |  |   |   |



|        | Your Request   | LJMU Response  |  |
|--------|--|--|--|
|        | (i) A list of companies in which the university  | This information can be found within our   |  |
|        | directly holds shares.   | 2018/19 Financial Statements, at Notes 14-16   |  |
|        |  | These are published on our website at the  |  |
|        |  | following address.<br>https://www.ljmu.ac.uk/about-us/public-  |  |
|        |  | information/financial-information/financial-   |  |
|        |  | statements   |  |
|        |  |  |  |
|        | (ii) A list of the various funds, trackers and pools in which the university invests - both the name of each fund, and the manager who deals with it on the university's behalf?   | LJMU does not currently hold investments in funds, trackers and pools.   |  |
|        | (iii) A list of companies invested in by the funds, trackers and pools you hold funds in. Understanding that shares held indirectly fluctuate frequently, simply the latest information you already have on this will be fine. | LJMU does not currently hold investments in funds, trackers and pools.   |  |
|        | (iv) total value of the university's investment portfolio.   | This Information can be found within our 2018/19 Financial Statements, at Notes 14-16. These are published on our website at the following address.  https://www.ljmu.ac.uk/about-us/public-information/financial-information/financial-statements |  |
| 20/074 |  | Statements   |  |
|        | Your Request   | LJMU Response  |  |
|        | Which company provides your current  | LJMU do not use an external company to   |  |
|        | onsite parking system?   | manage onsite parking, an internal system is managed by the University.  |  |



|        | <ol> <li>Which kind of system do<br/>you have? ANPR? Pay &amp; Display? To<br/>a ticket &amp; pay on exit etc.</li> </ol>  | Permit system for those eligible for limited parking.              |
|--------|--|--|
|        | 3. What date did the contract for the system start?  | N/A  |
|        | 4. What date is the contract for the system due to end?  | em N/A   |
|        | 5. Does your parking solution have a mobile app, if so what is it?   | N/A  |
|        | 6. How many parking spaces do you ha on campus?  | ve 677   |
|        | 7. What is the total revenue of your parking operations, for each the last 3 financial years?  | Approximately £250k matched to costs. It does not generate income. |
| 20/075 | · · ·  |  |
|        | Please provide as much detail as possible in order to help locate the information. See notes below to help clarify your request for information. Proof requests showing that a student is a full-time student for Council Tax Disregard Discount | LJMU Response  |
|        | 1) - Please advise, for the years commencing 1st April 2017, 2018 and  | Records of individual requests not retained before September 2018. |



| 2019, how many students have requested a certificate to provide to their local authority for council tax purposes.  | 09/18 - 03/19 2255 c<br>04/19 - 03/20 3427 c   |     |     |     |  |
|---|--|-----|-----|-----|--|
| 2) - Please advise, for the years commencing 1st April 2017, 2018 and 2019, how many enquiries were made by local authorities regarding individual students to confirm that they are full time students.  | No data held, we do not keep a record of the number of these requests received.                                    |     |     |     |  |
| 3) - Please advise, for the years commencing 1st April 2017, 2018 and 2019, what electronic or digital methods exist between the University and Local Authorities to provide this information, for examples, the ability of the local authority to look up claiming students directly or a data feed to local authorities of full time students on a regular basis. | Reports are provided 3 each of 6 local authoricarea: Liverpool Sefton Wirral St Helens Cheshire West and Chehalton |     |     |     |  |
| Student Requests for Transcripts or Certificates  4) Please advise, for the academic years  | The table below contarequests received throw We do not hold record other channels.                                 | h   |     |     |  |
| commencing 1st August 2016, 2017 and 2018, how many individual requests were  | Academic Finance   2016/1   2017/1   2018/1   year:   7   8   9  |     |     |     |  |
| received from students for a copy of their:  a) - academic transcript b) - award  | a) Replacement Transcript  | ,   | 3   |     |  |
| certificate for any purpose.  | Requests:  | 586 | 543 | 600 |  |
|   | b) Replacement<br>Certificate  |     |     |     |  |
|   | Requests:  | 332 | 345 | 323 |  |



|        | <ul> <li>5) - For the numbers responded to in question 4, please say how the documents were supplied:</li> <li>a) - physically on paper issued by post or collected by hand</li> <li>b) - electronically via email or on media such as USB, CD or similar</li> <li>c) - via a third-party digital service such a Digitary</li> <li>d) - Other (in which case please say how</li> </ul> | S   |  |
|--------|--|---|--|
| 20/076 | Your Request   | LJMU Response   |  |
|        | Please provide a list of     Undergraduate and Taught     Postgraduate modules at your     institution which include or     reference "Education Policy" as     part of courses in Initial Teacher     Education or Education Studies     (this list is not exhaustive)     programs.  | Please see the data in Annex 1  |  |
|        | programmes include the relevant module(s), and whether the module(s) are a core/mandatory or   | FNDEDU- modules on BA Education Studies with Foundation Year, BA Education Studies and Early Years with Foundation Year, BA Education Studies and Special Educational Needs with Foundation Year, BA Early Childhood Studies with Foundation Year |  |



ECS-modules on BA Early Childhood Studies
EDSTUD-modules on BA Education Studies, BA
Education Studies and Early Years and BA Education
Studies and Special Educational Needs
EDGLOB and MED- modules on MA Education
EDDOC-modules on the Professional doctorate in
education

The table at Annex 1 denotes whether the modules are core or optional.

## ITE

| L4 all modules are     | L5 all mo  |
|------------------------|--|
| core                   | core   |
|                        |  |
| 4211PRIM,              | 5211PRII   |
| 4212PRIM,              | 5212PRII   |
| 4213PRIM,              | 5213PRII   |
| 4214PRIM,              | 5214PRII   |
| 4215PRIM,              | 5215PRII   |
| 4217PRIM,              | 5217PRII   |
| 4220PRIM               | 5218PRII   |
| L7 all core Modules 72 | 218PREF 7  |
|                        |  |
| L7 all core Modules 72 | 218EREF 7  |
|                        |  |
|                        |  |
| L7 all core Modules 72 | 218PREF 7  |
|                        |  |
|                        | 4211PRIM, 4212PRIM, 4213PRIM, 4213PRIM, 4214PRIM, 4215PRIM, 4217PRIM, 4217PRIM, 4220PRIM  L7 all core Modules 72 |



|        |  | 7118SBEC / 7218  | andatory for PGT<br>3SREF / 7318SPL   | Teacher Training   | 7118EBEC 7318EPLA 7418EEV |  |
|--------|--|--|---|--------------------|---------------------------|--|
|        | list, if available, for the relevant module(s) including recommended textbooks and research papers.    | riease see tile dat  | a contained in An   | inex 2 and 3 below |                           |  |
| 20/077 | Valle Daguage  | I IMII Boone   | 200   |                    |                           |  |
|        | Your Request For each of the academic years 2016/17, 2017-18 and 2018-19 please confirm:               | 2016/17  | 2017/18   | 2018/19            |                           |  |
|        | The number of enrolled students a LJMU who have declared a diagnosis of Dyslexia.                      | t 795  | 935   | 909                |                           |  |
|        | The number of enrolled students a LJMU who have received a diagnosis of Dyslexia during their studies. | t 228  | 272   | 291                |                           |  |
|        |  | collected accorequirements a declare "a spe dyslexia, dysp year. LJMU do | ided to respond to<br>ording to the HESA<br>and includes those<br>ecific learning diffic<br>oraxia or AD(H)D"<br>oes not collect star<br>f a diagnosis of D |                    |                           |  |



| 20/078 | stud<br>Dys<br>and   | e figures for question 2. are the number of dents each year who receive a diagnosis of slexia following a referral to our Student Advice I Wellbeing Team and a test, conducted during the academic year. |  |
|--------|--|---|--|
|        | Your Request I would like to request further information about   | LJMU Response  LJMU employs staff directly to undertake day to  |  |
|        | the University's cleaning and security services.  Please can the University indicate whether either of their cleaning and security services are contracted out, or delivered in-house. If both or either service are contracted out, please provide the following details for each outsourced contract (in excel format):  • Contract name  • Contract start date  • Contract end date | day cleaning and security services across its estate.   |  |
|        | • Contract end date  • If there is the potential to extend the contract beyond the end date, and if so, by how many years • Annual contract value • Name of the current contractor • The contact details of the person responsible for procuring the services  |   |  |
| 20/079 | Verman   | LIMILD  |  |
|        | Your Request  1. Does the University outsource and use   | LJMU Response  LJMU publishes a summery of its IT provisions  |  |
|        | 3 <sup>rd</sup> party suppliers under any of the   | and use each year, including details of   |  |
|        | following 3 categories?  | contracts for services with third parties. This   |  |



|        | -IT Hardware/SoftwareIT SupportIT Services and communication.  2. If so who are the suppliers/resellers used and what has the spend been with them in the last 6 months?  3. Who are the contacts/procurement in the University to speak with in order to get added as an IT supplier to the University?  4. Who are the IT managers in the | document can be found on the FOI page of our website:  https://www.ljmu.ac.uk/about-us/public-information/data-protection-and-freedom-of-information-and-public-sector-information/freedom-of-information  This document is due to be updated each year and a 2020 document will be available shortly. |  |
|--------|---|--|--|
| 20/080 | University in place and there contact details?  Your Request  | LJMU Response  |  |
|        | For each of the last three academic years (2016/2017, 2017/2018 and 2018/2019) –  1. What was the total student headcount?  | Total students (undergraduate and postgrad) enrolled at LJMU at the start of each academic year.   |  |
|        |   | 2016/1 2017/1 2018/1<br>7 8 9<br>22446 23228 24031   |  |



|    |  | 2016/1                   | 2017/1   | 2018/1             |            |           |
|----|--|--------------------------|--|--------------------|------------|-----------|
|    |  | 7                        | 8  | 9                  |            |           |
|    |  | 1053                     | 1208   | 1428               |            |           |
| 3. | What number of LGBTQ+ students withdrew from the University?     | enrolled b<br>who self-i | ents (unde<br>ut did not<br>dentify as<br>questionna | complete<br>LGBTQ+ | the year o |           |
|    |  | 2016/1                   | 2017/1   | 2018/1             |            |           |
|    |  | 7                        | 8  | 9                  |            |           |
|    |  | 31                       | 49   | 50                 |            |           |
| 4. | What was the total number of all students that withdrew from the |                          | ents (unde<br>ut did not                             |                    |            | grad) who |
|    | University?  | 2016/1                   | 2017/1   | 2018/1             |            | . otaay.  |
|    | ·  | 7                        | 8  | 9                  |            |           |
|    |  | 721                      | 687  | 755                |            |           |
| 5. | What were the outcomes of declared                               |                          | assificatio  |                    |            |           |
|    | LGBTQ+ students in terms of degree classification?               |                          | raduate p<br>year, who                               |                    |            |           |
|    | Classification:  |                          | nd diversit  |                    |            | ווו דעונ  |
|    |  |                          | 2016/1   | 2017/1             | 2018/1     |           |
|    |  |                          | 7  | 8                  | 9          |           |
|    |  | First                    | 62   | 62                 | 50         |           |
|    |  | 2:1                      | 111  | 110                | 118        |           |
|    |  | 2:2                      | 51   | 52                 | 60         |           |
|    |  | Third                    | 8  | 4                  | 4          |           |
|    |  | Pass -                   |  |                    |            |           |
|    |  | Fallba                   |  | •                  | _          |           |
|    |  | ck                       | 1  | 0                  | 0          |           |



| Г      |  | Dage             |           |              |                         |             |
|--------|--|------------------|-----------|--------------|-------------------------|-------------|
|        |  | Pass -<br>Ordina |           |              |                         |             |
|        |  | rv               | 0         | 1            | 0                       |             |
|        | 6. What were the outcomes of all   |                  | _         | n of all stu | idents who              | <br>)       |
|        |  | _                |           |              |                         | t LJMU in   |
|        |  |                  | demic yea | r.           |                         |             |
|        |  |                  | 2016/1    | 2017/1       | 2018/1                  |             |
|        |  |                  | 7         | 8            | 9                       |             |
|        |  | First            | 1178      | 1195         | 1091                    |             |
|        |  | 2:1              | 2357      | 2306         | 2044                    |             |
|        |  | 2:2              | 953       | 1008         | 943                     |             |
|        |  | Third            | 139       | 169          | 143                     |             |
|        |  | Pass -           |           |              |                         |             |
|        |  | Fallba           | 00        | 00           | 40                      |             |
|        |  | ck<br>Pass -     | 38        | 33           | 18                      |             |
|        |  | Ordina           |           |              |                         |             |
|        |  | ry               | 0         | 4            | 3                       |             |
| 20/081 |  |                  |           |              |                         |             |
|        | Your Request   | LJMU F           | Response  |              |                         |             |
|        | I am writing you to find out the policy and the  |                  |           |              | s.16 disc               |             |
|        | positioning of John Moores University and the  |                  |           |              |                         | clear that  |
|        | faculty of Science as it pertains to offering post-  |                  |           |              | ch membe                |             |
|        | doctorate and fellowship opportunities to people engaging in sexual relation with members of the |                  |           |              | ager detai<br>to an act |             |
|        | faculty to which they are applying.  |                  |           | , ,          | ct of intere            | •           |
|        | labelity to willow they are applying.  |                  |           |              |                         | an interest |
|        |  |                  |           |              | normally                |             |
|        |  |                  |           | ing proces   | ss involvin             | g that      |
|        |  | individu         | al.       |              |                         |             |
| 20/002 |  |                  |           |              |                         |             |
| 20/082 |  |                  |           |              |                         |             |



| Your Request  |   | LJM<br>Resr | J<br>oonse |
|---|---|-------------|------------|
| QUESTIONS   |   | YES         |            |
| Please state your official university name:   | Liverpool John Moores University          | ersity      |            |
| and UKPRN (UK Provider Reference Number):   | 10003957                                  |             |            |
| Does your university gather info<br>hours your students spend in pa<br>evenings and weekends) during            | aid employment (including<br>g term-time? |             | Х          |
| <ul><li>a) If YES, do you have this information</li><li>b) or is this carried out by a representation</li></ul> |   |             |            |
| Does your university gather info<br>of hours students spend in term<br>attainment?                              |   |             | х          |
| a) If YES, do you have information  |   |             |            |
| b) or is this carried out by a repres   | sentative survey of students?             |             |            |
| <ol><li>Has your university gathered in<br/>student paid employment since</li></ol>                             |   |             | х          |
| a) If YES, do you have information are in financial difficulty due to lemployment?                              | about individual students who             |             |            |
| b) or is this this information gather survey?   | red from a representative                 |             |            |
| 4. Does your university have a stu  | ident hardship fund?                      | Х           |            |



| -      |  |           |       |
|--------|--|-----------|-------|
| a)     | If YES, has there been an increase in the number of students,  | X         |       |
|        | above the number normally expected, requesting hardship  |           |       |
|        | support since the COVID-19 lockdown?   |           |       |
|        |  |           |       |
| 5.     | Has your university increased student hardship fund provision,   | X         |       |
|        | or instigated specific new hardship fund provision, since the  |           |       |
|        | COVID-19 lockdown?   |           |       |
|        |  |           |       |
| 6.     | Has your university made plans, or is in the process of making   |           | X     |
|        | plans, to increase financial support for students in hardship  |           |       |
|        | during the coming 2020/2021 academic year?   | _         |       |
| 7      | The second of th |           |       |
| 7.     | Has your university taken any other measures in this academic  |           | X     |
|        | year to assist students in hardship since the COVID-19   |           |       |
|        | lockdown?  |           |       |
| - \    | If YES, please indicate which of these measures have been tak  | en        |       |
| a)     | Suspension of accommodation rent payments for those still on   |           |       |
| I- \   | campus.  |           |       |
| D)     | Suspension of accommodation rent payments for those who  |           |       |
| -\     | have returned home.  |           |       |
| C)     | Offered IT and/or computer/laptop support for students in  |           |       |
|        | hardship.  | - la - 4- | Anles |
|        | Please indicate below what other measures you have taken, or p   | pian to   | таке, |
|        | to assist students in hardship since the COVID-19 lockdown.  |           |       |
|        | Comments here:   |           |       |
| Dlana  | for the etudent hardehin fund have not yet heen finalized for next   |           | Thio  |
|        | for the student hardship fund have not yet been finalised for next   | year.     | inis  |
|        | ently in progress.   | nadatia   |       |
|        | does not own any student accommodation. A number of accomn<br>ers in the private sector have confirmed full or partial refunds for   |           |       |
| provid | ers in the private sector have confirmed full or partial retunds for   | Studen    | เธ    |



|        | who are no longer living in their accommodation. More details can be found on our website <a href="https://www.ljmu.ac.uk/~/media/files/ljmu/about-us/news/covid19-student-faqs_accommodation.pdf?la=en">https://www.ljmu.ac.uk/~/media/files/ljmu/about-us/news/covid19-student-faqs_accommodation.pdf?la=en</a> |   |  |  |  |  |  |
|--------|---|---|--|--|--|--|--|
| 20/083 | Your Request  | LJMU Response   |  |  |  |  |  |
|        | Can you publish the results of the review on the use of Ecosia at the university including data on how many trees were planted?   | LJMU trailed the use of Ecosia as the default search engine on our networked machines in support of John Moores Student Union's Sustainability Week. During the week from 3rd February 2020, 123,255 searches were recorded through Ecosia by our networked machines which we are told will finance the planting of 4,602 trees. A full review of the trial is scheduled for later in 2020.   |  |  |  |  |  |
| 20/084 | Your Request  | LJMU Response   |  |  |  |  |  |
|        | ICT/IM&T/IS Strategy- The IT department strategy or plans, highlights their current and future objectives.  | The University will not be disclosing this document because it would be prejudicial to our commercial interests to do so. We operate in a competitive sector and to be able to offer the best education to our students we need to ensure that our competition does not know our direction of travel. This detail may also limit our ability to achieve value for money in future procurement.  Section 43(2) of the FOIA allows us to withhold information in such cases and we do not consider there is public interest in disclosing it. |  |  |  |  |  |



|        | 2. ICT Org Chart- A visual document that                                    | This information is published annually by LJMU.  |  |
|--------|---|--|--|
|        | present the structure of the IT department,                                 | The document can be found in the Information   |  |
|        | please include name and job titles. If this can't                           | relating to IT Provision and Use document on   |  |
|        | be sent please work towards a   | the LJMU website:  |  |
|        | ·   | https://www.ljmu.ac.uk/about-us/public-  |  |
|        |   | information/data-protection-and-freedom-of-  |  |
|        |   | information-and-public-sector-   |  |
|        |   | information/freedom-of-information   |  |
|        | 3. ICT Annual or Business Plan- Similar to the                              | The University will not be disclosing this   |  |
|        | ICT strategy but is more annually focused.                                  | document because it would be prejudicial to our  |  |
|        |   | commercial interests to do so. We operate in a   |  |
|        |   | competitive sector and to be able to offer the   |  |
|        |   | best education to our students we need to  |  |
|        |   | ensure that our competition does not know our  |  |
|        |   | direction of travel. This detail may also limit our  |  |
|        |   | ability to achieve value for money in future   |  |
|        |   | procurement.   |  |
|        |   | Section 43(2) of the FOIA allows us to withhold  |  |
|        |   | information in such cases and we do not  |  |
|        | 1 ICT Capital Programma/hudgat A  | consider there is public interest in disclosing it.  |  |
|        | 4. ICT Capital Programme/budget- A document that shows financials budget on | The University will not be disclosing this document because it would be prejudicial to our |  |
|        | current and future projects.  | commercial interests to do so. We operate in a   |  |
|        | current and ruture projects.  | competitive sector and to be able to offer the   |  |
|        |   | best education to our students we need to  |  |
|        |   | ensure that our competition does not know our  |  |
|        |   | direction of travel. This detail may also limit our  |  |
|        |   | ability to achieve value for money in future   |  |
|        |   | procurement.   |  |
|        |   | Section 43(2) of the FOIA allows us to withhold  |  |
|        |   | information in such cases and we do not  |  |
|        |   | consider there is public interest in disclosing it.  |  |
| 20/085 |   |  |  |



| Your Request   | LJMU Response   |
|--|---|
| 1) Please could you reveal how many student suicides, or suspected suicides, at your university have occurred since 1st March 2020. Please indicate if they were staying in university accommodation at the time, if possible. | Since the 1st March 2020 the university has not been informed by a coroner of any of our student's deaths being ruled as a suicide.   |
| <ol> <li>Please could you provide<br/>information on how many<br/>students have reached out to<br/>the university mental health<br/>services for support since 1<sup>st</sup><br/>March 2020.</li> </ol>                       | 148 individual case interactions have taken place between 1st March 2020 and 26th May 2020.  Individual case interactions are records of contact between an individual student and a member of our Counselling or Mental Health Teams.  |
| 3) Please could you provide information on how many students reached out to the university mental health services for support during the same time period as you are able to provide for (2) for the years 2019 and 2018.      | 209 individual case interactions are recorded as having taken place between 1 <sup>st</sup> March 2018 and 26 <sup>th</sup> May 2018.  304 individual case interactions are recorded as having taken place between 1 <sup>st</sup> March 2019 and 26 <sup>th</sup> May 2019.  Individual case interactions are records of contact between an individual student and a member of our Counselling or Mental Health Teams. |
| 4) Please could you provide information on how many student suicides, or suspected suicides, at your university  | The University is aware of the death of female student in the 2016/2017 academic year that was reported as a suicide.   |



| ) | nave occurred over the last 5 years. Please break up these numbers by individual years.   | I can confirm that before the 2017/18 academic year the cause of death of students was not formally recorded by the university.  Since the start of the 2017/2018 academic year the university has not been informed by a coroner of any of our student's deaths being ruled as a suicide.  |  |
|---|---|---|--|
| i | Please could you provide nformation on how your university is providing mental nealth support to students during the COVID-19 outbreak. | Along with organisations up and down the country, we have adapted to challenges presented by the coronavirus crisis. In particular, we have been focused on supporting our current students and those who plan to join us later this year with any mental health and wellbeing concerns.  |  |
|   |   | We have been updating our students and staff on our plans for the next academic year (2020/21) and offering support and help to anyone who may feel particularly vulnerable or concerned. We are working to reassure everyone at LJMU about the measures we are putting in place to protect and support all of our staff and students. During Mental Health Awareness Week, we published daily blogs for LJMU students tackling key mental health issues and highlighted the support available dedicated teams who are on hand to support students with their mental health and wellbeing – from our Student Advice and Wellbeing team. |  |
|   |   | We have provided counselling and mental health services through a variety of methods during this crisis, including email, telephone and remote software access. The use of LJMU endorsed apps is also   |  |



available e.g. FIKA Cope with Remote. Our student engagement team, who provide support on mental health, alongside those dealing with particular sources of stress and anxiety (including questions about accommodation and finance in the light of the crisis), have moved much of their work from face to face to online and remote working to tailor our mental health support for our students at this time. As well as regular email contact with all students, we have made extensive use of social media and worked with our colleagues at the John Moores Student Union (JMSU) to update students on our plans, how we are responding to the crisis and the support that we have available. The Vice-Chancellor and Registrar have used their communications with staff and students to signpost to our support services and stress our focus on health and wellbeing at this very difficult time. LJMU Response

20/086

Your Request

| My question is in regards to PhD. If we had to give a simple answer yes or no then would it be a yes or no to the questions below? I have given the answers below with my understanding so please let me know if it is right? |   |
|---|---|
| 1) If someone is a professor then does that automatically mean they have a PhD/doctorial?   | The title of professor does not denote a qualification. Clearly most professors do hold PhD or Doctorates but it is not an absolute |
| The answer is No. It is the Dr (Doctor) title that is associated with having a PhD. One can be a  | requirement.  |



|        | Dr but not a Professor and a Professor but not a Dr  2) Can someone without a PhD/doctorial get the title professor (Visiting professor, honorary professor, professor, adjunct professor etc)?  The answer is Yes. | Someone with the Dr title will have a doctorate, this may not be a PhD as not all Doctorates are PhD e.g. a DBA, EdD or medical Doctorate).  Yes, it would be unlikely but possible.   |  |
|--------|---|--|--|
| 20/087 |   |  |  |
|        | Your Request  | LJMU Response  |  |
|        | Please can I have the following information pertaining to students affected by drugs at the University from 2014-present or nearest date.   | The below data is taken from LJMUs records from the start of Academic Year 2014/2015 to 1st June 2020  |  |
|        | If you can't provide the data from 2014 please can you provide from 2015.   | In this time the number of Student Disciplinary Cases relating to drug use/drug supply was 112 Cases. Of these, 70 cases were proven and received a sanction. Please note that in some |  |
|        | Pertaining to the drugs disciplinary guide, or any similar policies at your university  | cases an individual may have multiple cases open against them during their study.  |  |
|        | written and unwritten, how many students have been given:   | Student Discipline Policy, including Code of Conduct and Sanctions is available at:  |  |



| D 4 0 (; / 11   |   |  |
|---|---|--|
| Drugs Awareness Sections (and how many were charged for non-attendance),                          | 0   |  |
| Other sanctions (including referral to the police, referral to student conduct panel, etc.),      | Grade 1 Warning 47 Grade 2 Warning 8 Counselled about Behaviour/Verbal Warning: 15                              |  |
| A notice to quit the uni accommodation,   | Not Applicable – The University does not own any student accommodation  |  |
| Were asked to move to a different accommodation   | Not Applicable – The University does not own any student accommodation  |  |
| Confiscation and/or disposal of shisha pipes,   | 0   |  |
| Confiscation and/or disposal of other drug paraphernalia?   | 0   |  |
| Of these students, how many were due to:  | Records are held for the cases that resulted in a sanction (70). In 2 of these cases drug type is not recorded. |  |
| Class A drugs,  | 2   |  |
| Class B drugs (not including cannabis),   | 0   |  |
| Cannabis,   | 64  |  |
| Nitrous Oxide (NOS),  | 2   |  |
| Other psychoactive substances not listed above?   | 0   |  |
| And finally of all of those students have recover   |   |  |
| And, finally, of all of these students, how many:  Were involved in the wellbeing service or were | Of the 112 cases, 56 of the students involved   |  |
| known to the university to have a wellbeing   | have a record of contact with our Students  |  |
| concern?  | Advice and Wellbeing Team. The Student  |  |
| concern:  | Advice and Wellbeing team provide help,   |  |



|        | Had civil or criminal actions taken against them?   | support and advice to students at LJMU for any number of reasons including for example disability, financial hardship, caring responsibilities and mental health.  LJMU has records of <5 cases progressing to a police investigation. We will not provide the |  |
|--------|---|--|--|
|        |   | actual figure as this could result in personal data about an individual being inferred by those with knowledge of the matters.  If a student received a criminal conviction and  |  |
| 00/000 |   | the student was required to disclose this, the matter would be considered under a separate procedure; The University Criminal Convictions Procedure.   |  |
| 20/089 | Your Request  | LJMU Response  |  |
|        | Would you kindly be able to provide a copy of the food menu from your university as I appreciate this is not always available in its entirety online. | We do not hold this information. LJMU's catering outlets are currently closed due to the COVID-19 pandemic. When open the menus are changed regularly and displayed on boards in the venues. We do not keep records of daily menus.                            |  |
|        |   | LJMU offers hospitality catering for institutional events by prior arrangement. I do not believe this is the information you seek for your study, however, please let us know if you would like to request a copy of our hospitality information.              |  |



| 20/090 | Your Request                                    | LJMU Response  |
|--------|---|--|
|        | I am writing to request you if I could know the | There are currently 24 students domiciled in                         |
|        | number of international Nepalese students       | Nepal who are enrolled at LJMU                                       |
|        | studying at LJMU at present.                    |  |
| 20/091 |   |  |
|        | Your Request                                    | LJMU Response  |
|        | How many learners do you have at the            | LJMU publish information about our IT                                |
|        | University?                                     | provision and use annually on our website.                           |
|        |   | Please find the document on our Freedom of                           |
|        | Do you use Microsoft or Google productivity     | Information pages:   |
|        | software?                                       | https://www.ljmu.ac.uk/about-us/public-                              |
|        | N/II - 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1      | information/data-protection-and-freedom-of-                          |
|        | What LMS/VLE do you use at the college?         | information-and-public-sector-<br>information/freedom-of-information |
|        | Do you have a contract and if so when was it    |  |
|        | taken out and to what date does it run to?      |  |
|        | taken out and to what date does it full to?     |  |
|        | What is the value of the whole contract? (GBP)  |  |
|        | What is the value of the Whole contract. (CE)   |  |
|        | What plagiarism software do you use at the      |  |
|        | college?  |  |
|        |   |  |
|        | Who is responsible for e-learning at the        |  |
|        | college?  |  |
|        |   |  |
|        | Do you have a digital learning strategy (please |  |
|        | attach if possible)?                            |  |
|        |   |  |
|        | Do you have preferred technology reseller?      |  |



| Your Request  | LJMU Response   |
|---|---|
| <ul> <li>1. Does your University have one or more of the following policies (tick the box for each one you have)</li> <li>☐ Information Governance Policy</li> <li>☐ Information Security Policy</li> <li>☐ Data Protection Policy</li> <li>☐ Records Management Policy</li> <li>☐ Student Applications Policy</li> <li>☐ Student Admissions Policy</li> <li>Comments: (please feel free to provide further details in the box below):</li> </ul> | <ul> <li>☐ Information Governance Policy</li> <li>☒ Information Security Policy</li> <li>☒ Data Protection Policy</li> <li>☒ Records Management Policy</li> <li>☐ Student Applications Policy</li> <li>☒ Student Admissions Policy</li> <li>LJMU also has a Freedom of Information Act Policy and Procedure for Handling Requests and a number of policies which cover our Application process</li> </ul> |
| 2. Does your admissions team have a fully documented set of procedure(s) that defines the processes used to manage your admission records   | <ul> <li>☑ Yes</li> <li>☐ No</li> <li>☐ Other (please feel free to provide further details in the box below):</li> </ul>  |
| <ul><li>3. Are there any other policies that you are aware of that also address any other aspects of the management of student records?</li><li></li></ul>  | <ul><li>☑ Yes</li><li>☐ No</li><li>Please feel free to provide further details in the box below:</li></ul>  |



| ☐ No Please feel free to provide further details in the box below:  | The Records Retention Schedule, maybe also the Academic Framework regulations   |
|---|---|
|   | Record Of Processing Activity (ROPA)  |
| 4. Approximately, how many staff are employed in the management of student information and records on a day-to-day basis (i.e. as the bulk of their role)?  | The university identifies 20 individual staff as being employed predominantly in this role  |
| 5. Approximately, how many registrations did you receive in the last academic year (e.g. 2019/20)?  | This information is available to you from the HESA (Higher Education Statistics Agency) website.  |
| 6. Does the University hold any accreditation for Information security (e.g. ISO27001,CyberEssentials)?  ☐ Yes ☐ No ☐ In preparation ☐ Please provide further details of your accreditation or any comments in the box below: | <ul> <li>☑ Yes</li> <li>☐ No</li> <li>☐ In preparation</li> <li>Please provide further details of your accreditation or any comments in the box below:</li> <li>To confirm with ITS if this is accurate answer</li> </ul> |
| <ul> <li>THE RECORDS MANAGER ROLE</li> <li>7. Does the University employ a permanent, full-time Records Manager?</li> <li></li></ul>  | <ul> <li>☐ Yes – Full Time</li> <li>☐ Yes – Part Time Only</li> <li>☐ No – No Records Manager employed at this time</li> <li>☐ Yes – But this role forms part of wider remit within University</li> </ul>                 |



| <ul> <li>☐ Yes – Part Time Only</li> <li>☐ No – No Records Manager employed at this time</li> <li>☐ Yes – But this role forms part of wider remit within University</li> <li>☐ Other (please feel free to provide further details in the box below):</li> </ul>  | <ul> <li>☑ Other (please feel free to provide further details in the box below):</li> <li>Records management responsibility falls across a number of roles with LJMU</li> </ul>   |
|--|---|
| 8. What is the relationship between the University Records Manager and the admissions team?  None Advisory - The Records Manager provides reactive support, when requested Advisory - The Records Manager provides proactive support on a regular basis Directly - The Records manager is directly involved in the management of admission records Other (please feel free to provide further details in the box below): | <ul> <li>☑ None</li> <li>☐ Advisory - The Records Manager provides reactive support, when requested</li> <li>☐ Advisory - The Records Manager provides proactive support on a regular basis</li> <li>☐ Directly - The Records manager is directly involved in the management of admission records</li> <li>☐ Other (please feel free to provide further details in the box below):</li> </ul> |
| <ul> <li>9. Does your admissions team rely upon support from a central IT team or do you have dedicated IT staff or database administration staff within your own department?</li> <li>☑ Rely on central IT team</li> <li>☐ Dedicated IT staff in department</li> <li>☐ Dedicated Database Administration staff in department</li> </ul>   | <ul> <li>☒ Rely on central IT team</li> <li>☐ Dedicated IT staff in department</li> <li>☐ Dedicated Database Administration staff in department</li> <li>☐ Other (please feel free to provide further details in the box below):</li> </ul>   |



| ☐ Other (please feel free to provide further details in the box below):  |   |
|--|---|
| SYSTEM  10. What system(s) is/are used by the University to store and process its student application/admission records?   | ORACLE Student Information System (SIS)   |
| 11. Does the University have a dedicated document or records management system for other administrative records and if so, which one(s) e.g. MS-SharePoint, Documentum, Livelink, Box etc  ☐ MS-SharePoint ☐ Documentum ☐ Livelink ☐ Box ☐ Dropbox for Business ☐ Other Systems (please identify any other systems used in the box below): | <ul> <li>✓ MS-SharePoint</li> <li>☐ Documentum</li> <li>☐ Livelink</li> <li>☐ Box</li> <li>☐ Dropbox for Business</li> <li>☐ Other Systems (please identify any other systems used in the box below):</li> </ul>  |
| ARCHIVE  12. Does the University maintain an archive of both physical and electronic student records?  □ No – Student Records are not considered to form part of the University Archive □ Yes – Physical Records Only □ Yes – Electronic records Only  | <ul> <li>□ No – Student Records are not considered to form part of the University Archive</li> <li>□ Yes – Physical Records Only</li> <li>□ Yes – Electronic records Only</li> <li>☑ Yes – Both Physical and Electronic</li> <li>□ Other (please feel free to provide further details in the box below):</li> </ul> |





| ☐ Other (please feel free to provide further details in the box below):   |   |
|---|---|
| 17. How rigorously is your retention schedule adhered to?  □ Very Rigorously □ Rigorously □ Partially □ Not at all □ Other (please feel free to provide further details in the box below):  ACCESS CONTROLS and RISK  18. Does your Admissions Team share student-related information (documents, records, or data) with other departments and third parties? □ Yes □ No □ Other (please feel free to provide further | This is not a request for information or records held by LJMU and therefore it is unfortunately not appropriate for it to be answered under the provisions of the FOIA.  This information is already available to you via the Privacy Notice section of our website <a href="https://www.ljmu.ac.uk/legal/privacy-and-cookies">https://www.ljmu.ac.uk/legal/privacy-and-cookies</a> |
| details in the box below):  |   |
| 19. If so, how is access to such information controlled within the University?  | Access to application records is controlled according to the provisions of our Information Security Policy.   |
| 20. If so, how is access to such information controlled when distributing it <b>externally</b> ?  | Access to application records is controlled according to the provisions of our Information Security Policy.   |



|        | <ul> <li>21. Is there a risk management or compliance monitoring department or group within your university?</li> <li>☒ Yes</li> <li>☐ No</li> <li>☐ Other (please feel free to provide further details in the box below):</li> </ul>                         | ☐ Yes ☑ No ☐ Other (please feel free to provide further details in the box below):  |  |
|--------|---|---|--|
|        | 22. If so, how frequently do they review/audit the activities of your Admissions function in relation to admission records?  ☐ More than once a year  ☐ Annually  ☐ Every 1-2 years  ☐ Other ((please feel free to provide further details in the box below): | <ul> <li>☐ More than once a year</li> <li>☐ Annually</li> <li>☑ Every 1-2 years</li> <li>☐ Other ((please feel free to provide further details in the box below):</li> </ul>  |  |
|        | DIMPROVEMENTS  23. If you were able to make one change to significantly improve how your University manages its Student applications/admission records, what would that improvement be?   | This is not a request for information or records held by LJMU and therefore it is unfortunately not appropriate for it to be answered under the provisions of the FOIA.   |  |
| 20/093 | Your Request (as interpreted by LJMU)   | LJMU Response   |  |
|        | A copy of the 'Conditions of Approval' from the Maritime and Coast Guard Agency (MCA) pertaining to the Education and Training A+B Standards on the Overseas Collaborative Scheme (1+1) for the DipHE intake of 2017.   | Document MSN 1856 (M+F) UK requirements for master and deck officers is available on the MCA website here: <a href="https://www.gov.uk/government/publications/ms">https://www.gov.uk/government/publications/ms</a> <a href="https://www.gov.uk/government/publications/ms">n-1856-mf-uk-requirements-for-master-and-deck-officers</a> |  |



|        |   | Please also find at Annex one a copy of a letter of agreement between LJMU and the MCA dated 22 <sup>nd</sup> November 2016 which sets out the conditions for intakes as relevant to intakes before 31 <sup>st</sup> December 2019. Parts of this document have been redacted to comply with Article 40(2) of the FOAI because they contain personal data of an individual. |  |
|--------|---|---|--|
| 20/094 |   |   |  |
|        | Your Request  | LJMU Response   |  |
|        | Please provide the following information under the FOI Act 2000, regards processing of students' social media accounts, whether routinely or based on an individual need case for example but not exclusively, Facebook, Twitter, Instagram, YouTube, TikTok, WhatsApp, Tumblr, Pinterest, Flickr and Medium by or on behalf of the University in a formal, systemic or other recognised process for investigations including for University PR or management of reputational risk purposes. (This excludes for example, one Academic looking at one student's posts for personal reasons.) Relevant time period: since January 2016. |   |  |
|        | Provide a copy of your University policy for your administrators or equivalent, on the monitoring or use of social media in investigations, for the purposes of the Prevent programme, including for reputational   | The following relevant policies are available on our website at the following address:  |  |



| management. (please confirm if you do not have one, and which do apply)  | https://www.ljmu.ac.uk/about-us/public-<br>information/student-regulations/guidance-<br>policy-and-process   |  |
|--|--|--|
|  | <ul> <li>Student Social Media Policy</li> <li>Student Code of Behaviour and Disciplinary Procedures</li> </ul>   |  |
| 2. Does your University either conduct overt (ie students are informed) and/or covert (students are not explicitly informed at the time of the surveillance) social media intelligence gathering?                        | The following relevant policies are available on our website at the following address: <a href="https://www.ljmu.ac.uk/about-us/public-information/student-regulations/guidance-policy-and-process">https://www.ljmu.ac.uk/about-us/public-information/student-regulations/guidance-policy-and-process</a> |  |
|  | <ul> <li>Student Social Media Policy</li> <li>Student Code of Behaviour and Disciplinary Procedures</li> </ul>   |  |
| a. If yes (2), please specify whether this includes profiling individuals, conducting investigations, monitoring individuals, monitoring groups, monitoring locations, gathering intelligence, for recruitment purposes, | The university does not hold any data within the scope of your request.  |  |



| or purposes of reputational risk, or state what it is if other.   |   |  |
|---|---|--|
| b. If your University does conduct social media intelligence/monitoring, please specify which social media may be in scope. | The following relevant policies are available on our website at the following address:  https://www.limu.ac.uk/about-us/public-information/student-regulations/guidance-policy-and-process  • Student Social Media Policy  • Student Code of Behaviour and Disciplinary Procedures  |  |
| c. Does your University conduct social media monitoring exclusively for the purposes of the Prevent programme?              | LJMU can neither confirm nor deny the operational scope of tasks carried out in compliance with the Prevent duty. No inference can be taken from this refusal that the information you have requested does or does not exist.  Section 24 provides refusal of information in relation to the safeguarding of national security and allows public authorities exemption from the requirements of Section 1(1)a if confirming or denying would have an undesirable effect on national security. Section 24 is a qualified exemption and this requires the University to apply the Public Interest Test. |  |



|  | The University acknowledges that the public has a legitimate interest in being aware of and understanding any possible terrorist activities within Higher Education Institutions, and what actions are being taken to combat such activity. It also recognises that disclosure of the information could provide the general public with reassurances that the monitoring of criminals is conducted appropriately.  It has, however, taken the decision to provide a neither confirm nor deny response in relation to your request, as to provide a response could indicate the effectiveness of the University's monitoring activities and prejudice any possible investigation. If a terrorist group were aware of the effectiveness of LJMU's strategy under the Prevent Duty, or that an investigation was under way, it could lead them to alter their activity and, as a result, impede any monitoring or investigation. |  |
|--|---|--|
| d. If yes, to c. if the University has conducted covert social media monitoring, for the purposes of the Prevent programme, please confirm the number of any warrants obtained in the last two years for this purpose, or police or Home Office requests to do so, if any or none. | N/a   |  |



| 3. If you conduct social media intelligence relating to social media platforms, please provide a copy of:  | We do not conduct "social media intelligence" and do not hold any data relevant to your request |  |
|--|---|--|
| <ul> <li>a. Relevant [sections of the] privacy policy;</li> <li>b. the data protection impact assessment;</li> <li>c. privacy impact assessment;</li> <li>d. equality and human rights impact assessment;</li> <li>e. training materials for those conducting social media surveillance</li> </ul> |   |  |
| Please state if you do not have any of the above.  |   |  |
| 4. Please confirm whether or not your University uses software and/or hardware to conduct social network / social media monitoring and/or in relation to sentiment analysis on social media.   | We do use software to manage our output and to monitor general content related to LJMU.         |  |
| a. If yes, please state the name of the company / provider.  | <ul><li>We use the following platforms</li><li>Tweetdeck</li><li>Hootsuite</li></ul>            |  |
|  | - Hotouro   |  |



| b. If no, please state whether the University has developed internal methods to conduct automated analysis of social media / social network monitoring. | N/a  |  |
|---|--|--|
| 5. Please confirm, if not stated already in the above, the policy on deletion of data obtained from social networking sites.                            | The retention of all data held by the university is governed by our Records Retention Schedule and Data Protection Policy.     |  |
| 6. If not already set out in the guidance documents above, please explain:  | There are no further records containing data related to this request beyond the provisions of the Student Social Media Policy. |  |
| a. In what areas of the University's work social media monitoring is used (ie finance department)   |  |  |
| b. What criteria must be satisfied in order for social media monitoring to be carried out   |  |  |
| c. Who must authorise the request to conduct social media monitoring  |  |  |
| d. What is the process for conducting social media monitoring   |  |  |
| e. How long is data collected and retained?   |  |  |
| f. Is there any process for requesting deletion<br>by the subject (person whose social media is<br>surveilled)?   |  |  |



|        | 7. Please state how regularly social media monitoring is used, on what volume of individuals (ie targeted for individual situations or every students on the network) Please provide the figures as available, preferably in excel, and by month or on the available basis   | We do not hold any records of such monitoring of individuals.      |          |
|--------|--|--|----------|
|        | 8. Please provide the organisational name of any third party or authority to whom such information gathered has been passed on, and which information types (e.g. name, report of X) in the time period since the University has undertaken such monitoring. (For example but not only: Since January 2016 X number of referrals to Student disciplinary boards, X to internal student loans administration, X to external student loan administration (Student Loans Company or other), HESA, the OfS, Other universities, Police, the Home Office.) etc. | We do not hold any records of such monitoring of individuals.      |          |
|        | 9. If the university does monitor students' social media, please confirm if the same policy has continued and been applied since March 23, 2020 (lockdown) in the COVID-19 crisis?   | The provisions of the Student Social Media Policy remain in force. |          |
| 20/095 | Your Request   | LJMU Response  | <u> </u> |



|        | Number of enrolled international enrolled Chinese students broken down by undergraduate, postgraduate taught and postgraduate research. | Program<br>level<br>PGR<br>PGT<br>UG    | Number of students currently enrolled at LJMU who are domiciled in the Peoples Republic of China.  14 48  |  |
|--------|---|---|---|--|
|        | Number of enrolled Chinese students in final  |   | 07  |  |
|        | year of study broken down by undergraduate, postgraduate taught and postgraduate research.  | Program<br>level                        | Number of students currently enrolled at LJMU who are domiciled in the Peoples Republic of China, who are in the final years of their programs. (Please note most PGT programs are only a single year.) |  |
|        |   | PGR                                     | 3   |  |
|        |   | PGT<br>UG                               | 47<br>35  |  |
| 20/096 |   |   |   |  |
|        | Your Request  1. How many students attend Liverpool John Moore's University?  | found on the Statistics Ag we do not no | data for all UK institutions can be website of the Higher Education tency (HESA). Under s.21 of FOIA deed to provide you with data that is conably accessible to you.                                   |  |
|        | 2. How many students studying at Liverpool John Moore's University live in university accommodation/halls of residence?                 | accommoda  In the currer                | not own any student<br>tion.<br>It academic year, around 3,700<br>I PG students were living in Halls  |  |



|        |  | owned by LJMU's private accommodation partners.   |  |
|--------|--|---|--|
|        | 3. How many students studying at Liverpool John Moore's University don't live in university accommodation/halls of residence?                              | We do not hold this information   |  |
|        | 4. How many students studying at Liverpool John Moore's University live at home?   | We do not hold this information.  |  |
|        | 5. How many students studying at Liverpool John Moore's University rent in the private sector?   | We do not hold this information.  |  |
|        | 6. What is the capacity of university accommodation at Liverpool John Moore's University in number of students?  | In the forthcoming academic year, it is expected that around 4,000 new UG and PG students will be living in Halls owned by LJMU's private accommodation partners. LJMU does not own any student accommodation itself. |  |
| 20/098 |  |   |  |
|        | Your Request (as Understood by LJMU)   | LJMU Response   |  |
|        | The percentage of current LJMU Staff (broken down into both Academic and Administrative) who identify as BAME in each of LJMU's STEM departments /schools. | Please see the data attached in Appendix 1. Please note that staff submit details of their ethnicity on a voluntary bias and therefore there will be cases recorded as ethnicity – Unknown.                           |  |
| 20/099 |  |   |  |
|        | Your Request I want to submit a request for some information from the organisation, in relation to their contract's register.                              | LJMU Response I can confirm that the University does not hold the information you seek, and that there is no central contracts register – no one member of  |  |



|        | The contract register should display all the  | staff has responsibility for a contract register or |  |
|--------|---|---|--|
|        | organisations existing/live contracts I would like  | API as you describe.                                |  |
|        | the register to display the following   |   |  |
|        | columns/headings:   |   |  |
|        | <ol> <li>Contract Reference</li> <li>Contract Title</li> <li>Procurement Category</li> <li>Supplier Name</li> <li>Spend (Total or Annual)</li> <li>Contract Duration</li> <li>Contract Extensions</li> <li>Contract Starting Date</li> <li>Expiration Date</li> <li>Contract Description [Please provide me with as much detail as possible.]</li> <li>Contact Owner (Full contact details if possible.)</li> <li>CPV codes/ProClass</li> <li>Can you also provide me with contact details of the person responsible for the actual contract's register or someone responsible for API? [Name, Job Title, Telephone, Email Address] At the very least provide me with their actual job</li> </ol> |   |  |
|        | title.  |   |  |
|        |   |   |  |
|        |   |   |  |
| 20/400 |   |   |  |
| 20/100 | Your Request LJMU Response  |   |  |
|        | LJIVIO RESPONSE   |   |  |



|        | I am requesting student<br>email addresses by subject<br>and course year<br>commencement in order to<br>aggregate data as part of<br>research.   | Data Protection R holds and to only do so.  The FOIA at Sect where to do so we the GDPR.  Student Email adbasis under which | disclose it to others where there is a legal basis to tion 40(2) contains an exemption from disclosure buld breach one of the data protection principles of dresses are personal data, and there is no legal it would be fair to publish them – therefore we are   |  |
|--------|--|---|--|--|
| 20/101 | on recruitment agency fees of years. If the date could pleas and post.  2. How many posts you recruexternal recruitment agency.  3. For each time a recruitment used, how long has the succession.   | ver the last five e be split by year lited by using an at agency was essful applicant                                       | Section 12 of the FOIA puts a limit of £450 on the costs the University should need to incur in responding to a request for information. Any request costing in excess of this should be refused. Unfortunately, the University's HR and Finance teams do not record the costs spent on agency fees in a reportable format because they are accounted for under a wider cost code. We also do not hold a separate list of agency recruited posts.  To ascertain how much had been spent, and the details of each role would require manual analysis of each invoice and HR file. Due to the volume of data held under this costs code over the 5 years you have requested the costs of manual analysis would be in excess of £450. |  |
| 20/102 | email addresses by subject and course year commencement in order to aggregate data as part of research.  Data Protection Regulation (GDPR) to protect the personal data it holds and to only disclose it to others where there is a legal basis to do so.  The FOIA at Section 40(2) contains an exemption from disclosure where to do so would breach one of the data protection principles of the GDPR.  Student Email addresses are personal data, and there is no legal basis under which it would be fair to publish them – therefore we are unable to disclose the information you have requested.  Your Request  1. The total amount spent by the University on recruitment agency fees over the last five years. If the date could please be split by year and post.  2. How many posts you recruited by using an external recruitment agency.  3. For each time a recruitment agency was used, how long has the successful applicant stayed in the advertised role.  Data Protection Regulation (GDPR) to others where there is a legal basis to do so.  The FOIA at Section 40(2) contains an exemption from disclosure where to do so would breach one of the data protection principles of the GDPR.  Student Email addresses are personal data, and there is no legal basis under which it would be fair to publish them – therefore we are unable to disclose the information you have requested.  Student Email addresses are personal data, and there is no legal basis under which it would be fair to publish them – therefore we are unable to disclose the information you have requested.  Student Email addresses are personal data, and there is no legal basis under which it would be fair to publish them – therefore we are unable to disclose the information you have requested to incur in responding to a request of the FOIA puts a limit of £450 on the costs the University should need to incur in responding to a request of the costs she fair to publish them – therefore we are unable to disclose the information you have requested to exempt the fair to publish them – therefore we |   |  |  |



| Your Request   | LJMU Response  |  |
|--|--|--|
| Have made budgetary adjustments to your predicted 2020/2021 income in the last six months due to the coronavirus pandemic? Please specify the changes  | Yes, we have made changes to our predicted income for the 2020/21 year in the last 6 months due to the pandemic. These changes relate in the main to the significant uncertainty associated with the number of new and returning students who will choose to come to university in the 2020/21 year. This includes both home and international student fees. In addition, we have now budgeted for a reduction in commercial and collaborative income.   |  |
| Has your university appealed to the government for financial aid? If so please provide details of this request including how much financial support was requested. If you could provide copies of any correspondence this would be preferable. | In line with UK Government guidance, the university as a primarily publicly funded Institution has not appealed to the government for financial aid. It has responded to sector wide surveys to assist in the formulation of government policy.  |  |
| How many international applications have been received over the last 6 months (Jan-June 2020) compared to that same sixmonth time period in 2019 and 2018? Please break this down by month   | Under the provisions of the FOIA we are exempted from providing you with information that is already available to you. Historic applications data is available through the Higher Education Statistics Agency (HESA) website at the following address: <a href="https://www.ucas.com/data-and-analysis/undergraduate-statistics-and-reports/ucas-undergraduate-end-cycle-data-resources-2019/provider-level-end-cycle-data-resources-and-unconditional-offer-reports">https://www.ucas.com/data-and-analysis/undergraduate-statistics-and-reports/ucas-undergraduate-end-cycle-data-resources-and-unconditional-offer-reports</a> Under s.43 of the FOIA we can exempt data that is likely to prejudice our commercial |  |



|   | interests. We data for the commercial a public interest public interest information.        | current reused by one detection in the contraction |  |  |   |  |
|---|---|---|--|--|---|--|
| How many staff have you furloughed or made redundant since March 29th? Please break this down by month  |   | April<br>2020   | May<br>2020                                    | June<br>2020                                 | Totals                                      |  |
|   | Furlough  | 0   | 0  | 0  | 0   |  |
|   | Redundancy  | <5  | <5   | <5   | <5  |  |
|   | LJMU can co<br>redundancies<br>been with em   | s in the p  | ast thre                                       | e month                                      | ns have                                     |  |
| How much research funding has been acquired in the first 6 months of 2020 compared to the same 6-month period (Jan to June in 2019, and 2018)? Please break this down by year and month | Using the HE using the 'accident were set up of relevant period contract to be contract has | quired' to<br>on the fir<br>od. Pleas<br>e put on   | o mean a<br>nance sy<br>se note t<br>the finar | all contr<br>stem in<br>hat is o<br>nce syst | acts which<br>the<br>rder for the<br>em the |  |



|        |   |  | It does not necessarily mean that a has been received. The contract mength of time e.g. for three months years. The whole value of the contract or recognised in the table below. It do when the bid for the contract occur that may have been within the mor time previously e.g. two years previously e.g. two |                            |                            |            | lect |  |  |
|--------|---|--|--|----------------------------|----------------------------|------------|------|--|--|
|        |   |  |  | 2018                       | 2019                       | 2020       |      |  |  |
|        |   |  |  | £'000                      | £'000                      | £'000      |      |  |  |
|        |   |  | P06 January  | 1,635.47                   | 643.65                     | 129.89     |      |  |  |
|        |   |  | P07 February   | 984.17                     | 1,311.80                   | 2,055.62   |      |  |  |
|        |   |  | P08 March  | 879.16                     | 1,663.51                   | 717.27     |      |  |  |
|        |   |  | P09 April  | 888.36                     | 1,539.29                   | 816.31     |      |  |  |
|        |   |  | P10 May 349.87 773.72 2,263.11   |                            |                            |            |      |  |  |
|        |   |  | P11 June   | 2,349.88                   | 488.57                     | 347.37     |      |  |  |
|        |   |  | <b>Grand Total</b>   | 7,086.91                   | 6,420.54                   | 6,329.57   |      |  |  |
|        | How much money has been sp<br>marketing to attract international<br>new online courses? Please br<br>down by spend, platform of the<br>social media) and the country to | al students to<br>eak this<br>market (i.e. | No money ha<br>attract interna<br>courses. We<br>online course   | ational stud<br>have not d | dents to ne<br>developed   | ew online  |      |  |  |
| 20/103 |   |  |  |                            |                            |            |      |  |  |
|        | Your Request  | LJMU Respo                                 |  | 1 18 41 23                 |                            | 11         |      |  |  |
|        | Please can I have the   |  | The below data is taken from LJMU's records from the start of Academic Year 2014/2015 to 1 July 2020.  |                            |                            |            |      |  |  |
|        | following information pertaining to students affected by drugs at the University  | In this time the                           | e number of S<br>rug supply was  | tudent Dis<br>s 112 Case   | ciplinary C<br>es. Of thes | e, 70 case | _    |  |  |



| from 2014-present or nearest date. | some cases against them     |   |  | • | nultiple | cases | open |  |  |
|------------------------------------|-----------------------------|---|--|---|----------|-------|------|--|--|
| Broken down by academic year.      | Sanctions is us/public-info | Student Discipline Policy, including Code of Conduct and Sanctions is available at: |  |   |          |       |      |  |  |



|   | Grade 2            | 2 Warning                               | <5       | <5        | <5        | <5      | <5      | <5      |  |
|---|--------------------|---|----------|-----------|-----------|---------|---------|---------|--|
|   | Counse<br>I Warnir | lled/Verba                              | a<br><5  | <5        | <5        | <5      | 8       | <5      |  |
| A notice to quit the uni accommodation,   | Not Appl<br>accomm | icable – T                              | he Univ  | ersity do | es not o  | wn any  | studer  | nt      |  |
| Were asked to move to a different accommodation Confiscation and/or disposal of |                    | licable – 7                             | The Uni  | versity d | oes not d | own any | stude   | nt      |  |
| shisha pipes, Confiscation and/or disposal of other drug paraphernalia?         | 0                  |   |          |           |           |         |         |         |  |
| Of these students, how many were due to:  |                    | are held f                              |          |           |           |         | anction | n (70). |  |
| Class A drugs,  | could res          | cannot bre<br>sult in pers<br>with know | sonal da | ata abou  | an indiv  |         |         |         |  |
| Class B drugs (not including cannabis),   | 0                  |   |          |           |           |         |         |         |  |
| Cannabis,   | 64                 |   |          |           |           |         |         |         |  |
|   | 14/15              | 15/16                                   | 16/17    | 17/18     | 18/19     | 19/20   |         |         |  |
|   | 7                  | <5                                      | 8        | 25        | 21        | <5      |         |         |  |
| Nitrous Oxide (NOS),  | could res          | cannot bre<br>sult in pers<br>with know | sonal da | ata abou  | an indiv  |         |         |         |  |



|        | Other psychoactive substances not listed above?   | 0   |  |
|--------|---|---|--|
|        | And, finally, of all of these students, how many:   |   |  |
|        | Were involved in the wellbeing service or were known to the university to have a wellbeing concern? | Of the 112 cases, 56 of the students involved have a record of contact with our Student Advice and Wellbeing Team. The Student Advice and Wellbeing team provide help, support and advice to students at LJMU for any number of reasons including for example disability, financial hardship, caring responsibilities and mental health.    |  |
|        | Had civil or criminal actions taken against them?   | LJMU has records of <5 cases progressing to a police investigation. We will not provide the actual figure as this could result in personal data about an individual being inferred by those with knowledge of the matters.  |  |
|        |   | If a student received a criminal conviction and the student was required to disclose this, the matter would be considered under a separate procedure; The University Criminal Convictions Procedure.  |  |
| 20/105 | Vous Boguest  | I IMII Decrease   |  |
|        | Your Request You have requested a copy of you "student contract".                                   | r When a student enrols on the CertHE Nautical Science course they accept the terms of the Springdale Academy of Maritime Education and Training Trust (SAMET) program Handbook. LJMU does not hold a copy of the SAMET handbook from 2014/15. This may be available by contacting SAMET directly. I am sorry for the inconvenience, but we |  |



|        | For comp handbool comparis  When stu course at student h   | oleteness, please find attached a copy of the k from 2015/16 which you may be able to use for   |  |
|--------|--|---|--|
| 20/106 | Your Request  Please can you provide me with the following information from the last three academic years:  The number of students attending the University who are receiving/entitled to Disabled Students Allowance. | HESA Year 17/18 18/19 19/20 Receiving 1374 968 1405  We do not report on numbers entitled only on those in receipt.   |  |
|        | The number of students attending the university who are receiving Disabled Students Allowance that entitles them to support from the university (i.e. tutoring, mentoring, exam adjustments).                          | Section 12 of the FOIA puts a limit of £450 on the costs the University should need to incur in responding to a request for information. Any request costing in excess of this should be refused.  To ascertain the details you require would require manual analysis of each individual file |  |



| The number of students who did not receive this support in its entirety (i.e. students who did not receive all the tutoring/mentoring etc. that their DSA entitled them to)   | and we have estimated the costs of manual analysis would be in excess of £450.  Section 12 of the FOIA puts a limit of £450 on the costs the University should need to incur in responding to a request for information. Any request costing in excess of this should be refused.  To ascertain the details you require would require manual analysis of each individual file and we have estimated the costs of manual analysis would be in excess of £450. |
|---|--|
| 20/107  | LIMILDoorongo  |
| 1. A copy of any documentation you hold describing how your University uses student social media posts within your misconduct or complaints procedure. This should include internal guidance/policy and any information provided to your students about the same. | The following relevant policies are available on our website at the following address: https://www.limu.ac.uk/about-us/public-information/student-regulations/guidance-policy-and-process  Student Social Media Policy  Student Code of Behaviour and Disciplinary Procedures  Student Complaints Procedures   |
| A copy of any documentation you hold describing how you handle complaints to the  | We do not hold any specific guidance for the handling of complaints involving Social Media.  |
| University about posts on social media.   |  |
| This should be any internal guidance or policy that specifically guides staff on how to internally  | All guidance on handling student complaints including that aimed at our internal investigators   |
| handle informal or formal complaints about  | can be found on our website:   |



|        | social media posts. I will only require this type of information where it specifically applies to social media, I do not need general complaints processing documents.              | https://www.ljmu.ac.uk/about-us/pinformation/student-regulations/students  |  |  |
|--------|---|--|--|--|
| 20/108 |   |  |  |  |
|        | Your Request  | LJMU Response  |  |  |
|        | Are you able to provide a breakdown of incidents & crime from across all your Campuses? (Incidents meaning any notable event: fire alarm, assault, theft, Health & Safety incident. | Yes, our security team records in against the following data categor provided the data for the most recacademic year 18/19.  To avoid inferences being drawn individuals records of less than 5 been disclosed as <5 under the ps.40(2) of the FOIA. | ries. I have<br>cent full<br>about any<br>cases have |  |
|        |   | Incidents by Category<br>2018/2019   |  |  |
|        |   | Accident Report  | 7  |  |
|        |   | Affray*  | 0  |  |
|        |   | Anti Social Behaviour  | 68   |  |
|        |   | Arson*   | <5   |  |
|        |   | Assault*   | <5   |  |
|        |   | Attempt to commit crime*   | 7  |  |
|        |   | Building Fault   | 169  |  |
|        |   | Building insecure  | 19   |  |
|        |   | Complaint  | 59   |  |
|        |   | Demonstration  | 0  |  |



| Total                                 | 1521     |
|---------------------------------------|----------|
| I Outilis OII Site                    | 31       |
| Youths on site                        | 51       |
| Windows left open                     | 5        |
| Vandalism*                            | 16       |
| University Vehicles                   | <5       |
| Theft / Burglary* Unauthorised Access | 26       |
|                                       | 9        |
| Theft of Cycle* Theft of Vehicle*     |          |
| Theft from Vehicles*                  | <5<br>15 |
| person Thett from Vehicles*           |          |
| Suspicious/Unauthorised               | 51       |
| Student Welfare Issue                 | 72       |
| Security System Fault                 | 56       |
| Person Locked in Building             | 6        |
| Parking Offence                       | 20       |
| Other Alarm                           | 38       |
| Other                                 | 255      |
| Misuse of University card             | 11       |
| Lost Property                         | 62       |
| Lift Fault                            | 21       |
| Key Procedures                        | <5       |
| Intruder Alarm                        | 316      |
| Harassment                            | 5        |
| Fire Alarm                            | 66       |
| Door Insecure Internal                | 35       |
| Door Insecure External                | 47       |



|        |   | *Crime Related Incidents  | 50   |   |
|--------|---|---|--|---|
|        | 2) If yes, do you have the tools in place to capture this information?  | Yes, LJMU's Estates team uses a Management suite program  | a Facilities   |   |
| 20/109 | Capture this information:   | Management Suite program  |  |   |
|        | Your Request  | LJMU Response   |  |   |
|        | Has your university been subject to any ransomware attacks in the last ten years (definition of ransomware here)?   | Yes   |  |   |
|        | If so, when did they take place?  | 2017 (We only hold records starti introduction of a new system in 20  | _  |   |
|        | Have you paid a ransom/s in return for data stolen during aforementioned ransomware attack/s?  If you've paid ransom/s, then what's the total amount you've paid? | The university can neither confirm details of its reaction to any ranso attacks. This is because (in line we provisions of s.31 (1) and (3) of the so on this occasion, or on others prejudicial impact on our security prevent crime or make us more lift become a victim of crime. We receinformation concerning our reaction incidents disclosed over time may 'mosaic' of data that can assist or choosing targets and undertaking will take steps to avoid this. | n not deny the omware with the ne FOIA) to do may have a , our ability to kely to cognise that on to security y create a riminals in |   |
| 20/110 |   |   |  | _ |
|        | Your Request  1. ICT/IM&T/IS Strategy- The IT department strategy or plans, highlights their current and future objectives.                                       | LJMU Response  The University will not be disclosi document because it would be procommercial interests to do so. We competitive sector and to be able best education to our students we  | ejudicial to ou<br>e operate in a<br>to offer the  | r |



| 2. ICT Org Chart- A visual document that present the structure of the IT department, please include name and job titles. If this cannot be sent, please work towards a structure with job titles.  3. ICT Annual or Business Plan- Like the ICT strategy but is more annually focused. | ensure that our competition does not know our direction of travel. This detail may also limit our ability to achieve value for money in future procurement.  Section 43(2) of the FOIA allows us to withhold information in such cases and we do not consider there is public interest in disclosing it.  This information is published annually by LJMU. The document can be found in the Information relating to IT Provision and Use document on the LJMU website: |
|--|---|
|--|---|



|        |   | direction of travel. This detail may also limit our ability to achieve value for money in future procurement.  Section 43(2) of the FOIA allows us to withhold information in such cases and we do not consider there is public interest in disclosing it. |  |
|--------|---|--|--|
| 20/112 | V 2   |  |  |
|        | Your Request  | LJMU Response  |  |
|        | I am writing to you under the Freedom of Information Act 2000 to request the following information from Liverpool John Moores | In addition to the responses below information about our IT provision and use can be found in the document on the FOI page of our website  |  |
|        | University's IT Department:   | https://www.ljmu.ac.uk/about-us/public-<br>information/data-protection-and-freedom-of-<br>information-and-public-sector-<br>information/freedom-of-information   |  |
|        | Chief Information Security Officer's contact details  | We do not have employee with the job title Chief Information Security officer. Security related correspondence can be sent to <a href="mailto:security@ljmu.ac.uk">security@ljmu.ac.uk</a>   |  |
|        | Cybersecurity budgets for the past 10 years   | We do not have a dedicated cyber security budget   |  |
|        | Cybersecurity spending  | We do not have a dedicated cyber security budget   |  |
|        | Any relevant cybersecurity timeline   | We do not hold any documents that could be described as a "cybersecurity timeline"   |  |



| Your Request  | LJMU Response   |
|---|---|
| 1.A Has the university conducted an audit of the incidence of racism since the EHRC report on racism in UK universities was published on 23 October 2019?  1.B If so, what were the findings? | The university has established a "Tackling Racial Harassment Working Group" with various actions to be taken including running focus group sessions with BAME Staff and students. The outcome of the various activities planned will help to formulate tangible actions.  |
| 2.A Given the EHRC inquiry report noted many  | A "Tackling Racial Harassment Working Group", chaired by a member of the Executive Leadership Team has been established by the university and with representatives from the BAME Student and Staff networks in the university  The student complaints and Student Discipline policy are under review to ensure that:  Better supporting mechanisms are in place Complaints are taken seriously and prioritised, Outcomes are communicated to complainants where possible and applicable. Formal recording mechanism include identification and monitoring of such complaints. |



|  | BAME students have been invited to participate fully in the working group.  Further feedback is required once Policies and Procedures are departmentally approved  |  |
|--|--|--|
| students? If so, how many such scholarships have been provided in the last five years?   | Details of LJMU Scholarships can be found on our website: https://www.ljmu.ac.uk/discover/fees-and-funding/undergraduate-finance/scholarships N/a  |  |
| Asian and minority ethnic (BAME) or black and minority ethnic (BME)?   | The university uses the term 'BAME' for now but this is under review by the Equality, Diversity and Inclusion Team.  Black, Asian, Chinese, Mixed and Other Minority Ethnic Backgrounds                                      |  |
| students and staff on racism? If so, please provide details.  5.B Is this training specifically on racism or part of generic equality and diversity training?  5.C Does this training cover institutional/structural racism? | The university run an unconscious bias and intercultural competence training and would be introducing a 'Let's Talk Race Equality' workshop in the next academic year.  This training is specifically on race equality.  Yes |  |
|  | The university has a mandatory equality and diversity training apart from the above.   |  |



| 6.A Since the EHRC report has the university introduced training for staff on handling student disclosures of racism? (Please state whether you had such training in place before the EHRC report and if it is still provided.)  |   |  |
|--|---|--|
| 6.B If so, which (types of) staff have undertaken it?  | Our Student Governance staff have attended training sessions on investigating bullying and harassment.  Student Governance (SG) staff attending webinars this week from EHRC tackling racial harassment.  Further training needs are to be identified.  Once university measures and SG have attended relevant training this will be presented to staff included in such complaints and included in SG training schedule. |  |
| <ul> <li>7.A Did the university compile centralised records of a) student and b) staff formal complaints of racism prior to the publication of the EHRC report?</li> <li>7.B If it did not, does it now compile centralised records of formal complaints of racism?</li> </ul> | Yes, formal student and staff complaints are recorded on a centralised databases.  From September 2020, student complaints will be recorded in an updated database which will allow easier identification and monitoring of such complaints.  n/a   |  |



| 8. How does the university handle complaints by a) students and b) staff about anti-white bias and/or sentiment? Are such incidents counted as complaints of racism? (The EHRC includes such cases in its report last year.)  | Students can raise any issue of complaint through the student complaints procedure. Such complaints would be recorded as complaints of racism.  Complaints from staff about a student would be investigated under the university's student disciplinary procedure.  Complaints from staff about the university or other staff would be dealt with initially under the dignity at work procedure.  Support to staff is available from the Equality and Diversity Manager if required. |  |
|---|--|--|
| 9. Given that the EHRC report flagged up the impact of racism on student mental health, what research and/or action has the university since conducted/taken to address the specific mental health needs of black and minority ethnic students?   | Mental health needs will be reviewed within the remit of the "Tackling Racial Harassment Working Group".   |  |
| 10.A Do any BME counsellors work in the university's counselling and/or student support service? (Please state whether they are full or part-time.)  10.B If so, what proportion of the counsellors are BME?  If the number of BME counsellors has changed since I last asked you about this on 29 July | Yes – There are two staff who self-identify as BAME working as Counsellors and /or Mental Health Advisors. One is full time and one is part time.  One out of the six counsellors employed by LJMU self-identifies as BAME.  There has been no change in this ratio since we last confirmed this on 15 <sup>th</sup> August 2019.  |  |



| 2019 please state whether it has risen or fallen in full-time equivalent terms.  10.C Are BME students guaranteed the right to see a BME counsellor? Or can they request to see a BME counsellor? (Please specify which where relevant.)  | Students can request to see a BAME counsellor and we try and accommodate this request.  |  |
|---|---|--|
| 10.D How many counsellors – both BME and white – have specific training in intercultural therapy? (Intercultural therapy is a form of psychotherapy aimed at benefiting culturally diverse groups. It recognises the importance of race, culture, beliefs, values, attitudes, religion and language in the life of the client.) | No specific training in intercultural therapy has been undertaken by members of the counselling team. Intercultural aspects are included in many training programmes.  All counsellors within the service have done training in intercultural issues within therapy.  |  |
| 11.A Does the university have a mentoring scheme, or schemes, for black and minority ethnic students?   | The university recently conducted a reciprocal mentoring programme which involve black students mentoring the university's Executive Leadership Team members, including the Vice-Chancellor.  Given the success of the programme, we are running this programme again. The programme has helped the senior staff's understanding of the issues with regard to BAME students' progression and differential attainment.  This initiative has not only add value to the work of the university on meeting the university's set access and participation targets but also helped to enhance race equality, diversity and inclusion at LJMU. |  |



| 11.B If so when did it begin? Please make clear if this scheme has been introduced since 29 July 2019 when I last asked you  | This scheme was piloted from December 2019 – June 2020.   |   |
|--|---|---|
| 11.C To date, how many BME students have participated in the mentoring scheme?   | Nine BAME students and ten of the university senior leaders participated in the programme.  | _ |
| 12.A How has the university responded to the death of George Floyd (25 May 2020) and the Black Lives Matter movement, specifically student protests for universities to better address racism, institutional racism and the legacy of British imperialism and colonialism? | The Vice-Chancellor issued a statement of support reinforcing the fact that there is no place for racism here at LJMU. The university has also launched a dedicated microsite for staff and students to explore a wide range of materials on Black Lives Matter from inside and outside LJMU.  These materials are prominent on the university website as part of our commitment to doing all we can do shine a light on the issues arising from the Black Lives Matter campaign and to help support our students, staff and those in the community we serve. |   |
| 12.B What specific pledges has the university made as part of this response?   | The Vice-Chancellor reinforces the following: "Black lives matter shouldn't just be a campaign. It's outrageous that we exist in a world where social and economic injustice is prevalent because of the colour of your skin. So what can we do apart from march and protest against racism? What can we do alongside our black students and staff here, now and in the future? We can and will call it out. Racism is not welcome here. We respect everyone at LJMU. Together, we will reach out further to embrace the black community in Liverpool and     |   |



|   | beyond. LJMU is part of your story and we will help all of our BAME students and staff to achieve their full potential. We see you and we stand shoulder to shoulder with you". |
|---|---|
| Your Request  | LJMU Response   |
| On 17 April 2019 Universities UK made the following statement which is published on their website" Universities use non-disclosure agreements for many purposes, including the protection of commercially sensitive information related to university research. However, we also expect senior leaders to make it clear that the use of confidentiality clauses to prevent victims from speaking out will not be tolerated. All staff and students are entitled to a safe experience at university and all universities have a duty to ensur this outcome."  This would suggest that member organisations would not use non-disclosure agreements or confidentiality in discrimination related settlements and that senior leaders within your University are expected to make it clear that University should not tolerate such agreements in its name.  In October 2019 the Equality and Human Rights Commission Issued "The use of confidentiality agreements in discrimination cases" | re<br>S   |



| https://www.equalityhumanrights.com/sites/default/fi<br>les/guidance-confidentiality-agreements-in-<br>discrimination-cases.pdf |  |  |
|---|--|--|
| 1. Are you a member of universities UK  | This information is available from the Universities UK website - <a href="https://www.universitiesuk.ac.uk/about/Pages/member-institutions.aspx">https://www.universitiesuk.ac.uk/about/Pages/member-institutions.aspx</a>   |  |
| 2. Is the University aware of " The use of confidentiality agreements in discrimination cases"                                  | Yes  |  |
| If yes  2a Is the University meeting or taking action to meet the best practice standards of this document                      | The University takes all allegations of discrimination made by staff and students very seriously. It has a zero tolerance approach to all forms of discrimination and investigates any allegations made in accordance with its procedures, taking appropriate action against perpetrators.  Any decision to enter into a settlement agreement (and to use a confidentiality clause in that agreement) is informed by legal advice as to whether it is appropriate and lawful to do so in the particular circumstances. |  |
| 2b Is the University acting only to meet the legal requirements   | The University complies with the Solicitors Regulation Authority rules and the law as it stands. General confidentiality wording   |  |



|   | used is kept under review and is amended as necessary to take account of SRA guidance and good practice. Each case is determined on its own circumstances, informed by legal advice.  |
|---|---|
| 3. Does the standard the University meets apply to?   |   |
| a. Workers  | n/a   |
| b. Students   | The guidance contained in the EHRC report has not been developed with the student relationship in mind – it focuses on the statutory framework in relation to employees/workers. However, if settlement agreements are used in student cases, confidentiality wording relates to the negotiation/terms of the agreement itself, rather than preventing any wider complaint. |
| c. both   |   |
| 4. Does the University have a policy of not using confidentiality agreements in complaints procedures/actions when discrimination is the issue.           | Every case is considered individually, and an assessment on confidentiality made based on the particular circumstances of the case.   |
| 5.Does the University have documentation/policy confirm "that confidentiality clauses preventing victim speaking out will not be tolerated" or of similar | No  |



| meaning.(If yes where can I view this policy/statements)  |  |  |
|---|--|--|
| 6 In 2018 did your University make any confidentiality clauses in settlements with students where discrimination was an issue,  | No   |  |
| 6a if yes how many? 6b if possible, the number of cases in each area of discrimination?  1 sex 2 race   | N/a  |  |
| 3 disability 4.other  |  |  |
| 7 Since April 2019 (when above statement was issued) has your University made any confidentiality clauses in settlements with students where discrimination was an issue, | Yes  |  |
| 7a if yes how many?   | <5   |  |
| 7b if possible, the number of cases in each area of discrimination  |  |  |
| 1 sex   | Section 40 (2) of the FOIA imposes a duty on our organisation to protect the Personal  |  |
| 2 race  | Data of individuals when we respond to a   |  |
| 3 disability  | request. To avoid individual cases being   |  |
| 4.other   | identified and inferences being made about them, where a cell in the above table includes less than 5 instances, the symbol <5 has been used to ensure compliance, |  |



| 8 In 2018 did your University make any confidentiality clauses in settlements with staff/ex-staff where discrimination was an issue, | and are unable to provide further details about the nature of the discrimination.  Yes, although what is meant by an "issue" is not defined making it difficult to provide a precise answer. In an employment dispute context it is very common for multiple issues to be raised by an employee, particularly as part of exit negotiations, which can include unspecified allegations of discrimination, not previously raised and investigated under appropriate procedures (which they would have been, had they been raised earlier). Confidentiality clauses are generally used but in conjunction with an appropriate carve-outs for PIDA, criminal and regulatory issues, ensuring that a concerned member of staff can raise such issues externally after signing an agreement. All staff receive their own independent legal advice before signing an agreement. |  |
|--|--|--|
| 8a if yes how many?  | The University does not keep records of settlement agreement by "type" as it is usual for a settlement agreement to arise from a range of different considerations, rather than a particular "type".  Confidentiality clauses are generally used in settlement agreements, dictated by the   |  |



|  | particular circumstances, and informed by legal advice as to whether use of such a clause is lawful and appropriate.  |  |
|--|---|--|
| 1 sex  |   |  |
| 2 race   |   |  |
| 3 disability   |   |  |
| 4.other  |   |  |
| 9. Since April 2019 has your University make any confidentiality clauses in settlements with staff/ex staff where discrimination was an issue  | See answer to 8 above   |  |
| 9a if yes how many   | See answer to 8a above  |  |
| 9b if possible, please state the number of cases in each area of discrimination  |   |  |
| 1 sex  |   |  |
| 2 race   |   |  |
| 3 disability   |   |  |
| 4.other  |   |  |
| 10.In view of the Equality and Human Rights Commission statements that non- disclosure/confidentiality clauses in discrimination cases are inappropriate has the University a policy of rescinding any | The University does not have such a policy. The decision to use a confidentiality clause in a settlement agreement is reached at a point in time, informed by the law at that |  |



|        | confidentiality agreement expectations of staff/students in past agreements.  10a If not, has the University any plans to  | time. If a change in the law required it, the University would of course do so.  do so See response to 10 above   |
|--------|--|---|
|        |  |   |
| 20/115 |  |   |
|        | Your Request   | LJMU Response   |
|        | I need to obtain statistics about the numbers of students with dyslexia at the university especially those who are diagnosed recently with dyslexia (officially diagnosed with dyslexia by the university). My study is a literacy based as it does not include participants. The requested range of data is from 1982-1999. | Unfortunately, LJMU does not hold the information that you have requested.  The retention period for student files is 6 years after the end of their study.  No paper records from the period 1982-1999 have been retained. |
| 20/116 |  |   |
|        |  | J Response  |
|        | 1. Please provide the number of individuals employed at your institution in receipt of total remuneration of more than £100,000 for the financial year 2019-20.  Total remuneration includes, but is not limited to, salary, performance   | v nine (39)   |



related pay and other bonuses, pension-related payments, compensation for loss of office, other taxable benefits, non-taxable benefits, and all other payments.

For clarification, this is not the same figure detailed in annual reports, which typically provides pay bands on the basis of salary only for staff other than the Vice-Chancellor.

2. Please provide a list of individuals at your institution in receipt of over £150,000 in total remuneration for the financial year 2019-20.

For individuals in receipt of over £150,000, please include names, job titles and remuneration broken down into basic salary, performance related pay and other bonuses, pension-related payments, compensation for loss of office, other taxable benefits, non-taxable benefits, and all other payments.

LJMU has a duty to protect the personal data it holds under the provisions of the General Data Protection Regulation (GDPR). We believe that disclosing the details you have requested, specifically names of employees and detailed breakdown of their remuneration is not fair use of their personal data. The FOIA exempts from disclosure any data where to do so would breach the principles of the GDPR under the provisions of s.40(2).

What we can do is provide a breakdown of the number of individuals who were in receipt of remuneration in excess of £150,000 in the academic financial year 2019-20. We will do this in "bands" of £5000.



All of these 9 individuals are members of the University's Executive Leadership Team Total Remuneration (£000)>150-155 >155-160 >160-165 >165-170 1 >170-175 >175-180 >180-185 >185-190 >190-195 >195-200 >200-205 >205-210 >210-215 >215-220 >220-225 2 >225-230 Total remuneration as described is in line with how Head of Provider remuneration is broken down by the Office for Students in their annual senior staff remuneration publication as available here.



| Your Request  | LJMU Response                                    |  |
|---|--|--|
| 1) What percentage of staff with the job title  | Our Chancellor Sir Brian Leveson is not a member |  |
| of Chancellor are BAME?   | of staff, the position is honorary.              |  |
| 2) What percentage of staff with the job title of pro-Chancellor are BAME?  | •  | We do not have this role   |
| 3) What percentage of staff with the job title of Vice - Chancellor are BAME?   | information is withh                             | uals hold this job title. This leld to avoid identification of any n under s.40(2) of the FOIA.                |
| 4) What percentage of staff with the job title of Deputy Vice-Chancellor are BAME?  | -  | We do not have this role   |
| 5) What percentage of staff with the job title of Pro Vice- Chancellor are BAME?  | information is withh                             | uals hold this job title. This leld to avoid identification of any n under s.40(2) of the FOIA.                |
| 6) What percentage of staff with the job title of Head of XXX Department (Heads of Departments) are BAME?   | 14.54%   |  |
| 7) What percentage of staff with the job title of Department Directors or Director of Studies are BAME?   | 6.45%  |  |
| 8) What percentage of staff with the job title of Professor are BAME?   | 19.77%   |  |
| What percentage of staff with the job title of Reader / Principal Lecturer are BAME?  | 11.58%   |  |
| 10) What percentage of staff with the job<br>title of Senior Lecturer are BAME?<br>11) What percentage of staff with the job<br>title of Lecturer are BAME? | 14.72%   | We use the title Lecturer /Senior Lecturer on roles and so it is not possible to separate these two job titles |
| 12) What percentage of staff with the job title of Assistant Lecturer are BAME?   | -  | We don't have this job title   |
| 13) What percentage of staff with the job title of Associate Professor are BAME?  | -  | We don't have this job title   |



|        | 14) What percentage of staff with the job title of Research Fellow are BAME?           | 16.67%  |
|--------|--|---|
|        | 15) What percentage of staff with the job title of Senior Research Fellow are BAME?    | Less than 5 individuals hold this job title. This information is withheld to avoid identification of any personal information under s.40(2) of the FOIA.  |
|        | 16) Overall, what percentage of the university's ACADEMIC staff are BAME?              | 13.76%  |
|        | 17) What percentage of the student body identify as BAME (in percentages if possible)? | This data is already available to you via HESA: <a href="https://www.hesa.ac.uk/data-and-analysis/students/where-study/characteristics">https://www.hesa.ac.uk/data-and-analysis/students/where-study/characteristics</a>   |
| 20/118 | P 3 3 3 3 3 3 3 3 3 3 3 3 3 3 3 3 3 3 3  | directly of the second of the |
|        | Your Request   | LJMU Response   |
|        | What is the market value of the university's investment funds?                         | Financial Statements. Information about each category of investment is shown on the Balance Sheet (p50) and in each note (Notes 14,15, 16 and 19 pages 64-66 and 67) of the 2018/19 Financial Statements on the University website at the following address:  |



|        | Does the university apply any specific investment inclusions or exclusions to their investment funds? If so, please provide details   | The University invests in accordance with its Ethical Investment Policy. (attached for reference) |  |
|--------|---|---|--|
|        | on what they are.  Has the university made any public statements regarding divesting unethical companies or ethical investment in the last 5 years? Please provide a link to statements.  | We do not hold any data in relation to this request.  |  |
| 20/119 |   |   |  |
|        | Your Request  | LJMU Response   |  |
|        | We have written to the educational institutions about our Laptops for Homeless and Vulnerable Initiative.   |   |  |
|        | We are sharing this <u>press release</u> link from July 7 2020 that we would like to ask you to pass to the leadership of the university together with the attached letter and if possible please also share it also with local schools and colleges. |   |  |
|        | May we please ask under FOI for details on the policy about old technology and what is currently happening with the old technology.  1) In particular where the old items are going?  | The old IT Equipment is donated to underprivileged families or sold to schools at a nominal cost. |  |



|        | 2) what percentage is going to help thos the local community that can not afford computers.  | e in 100%   |  |
|--------|--|---|--|
|        | 3) when the contract / arrangements are for review.  | e up 2022   |  |
|        | 4) Please provide information how your institution is addressing Scope 3 Carbon Emissions in relation with old technology per our other 3 questions below. |   |  |
|        | Further information on this can be found this recent Bloomberg report below:   | l in  |  |
|        | https://www.bloomberg.com/news/article<br>020-06-29/here-s-how-to-tell-green-goo<br>deeds-from-greenwashing-quicktake                                      |   |  |
| 20/121 |  |   |  |
|        |  | _JMU Response   |  |
|        |  | This has not been adopted and so the information is not held. |  |



| antisemitism.uk/definition for more          |  |  |
|--|--|--|
| information about the IHRA Definition.       |  |  |
| Q1b. If the IHRA Definition has been         | -  |  |
| adopted, please provide the date that        |  |  |
| the motion/decision to do so was             |  |  |
| approved and provide a copy of the           |  |  |
| relevant motion/minutes/policy               |  |  |
| document or a link if it is available on     |  |  |
| your website.                                |  |  |
| Q1c If the IHRA Definition has been          | -  |  |
| adopted, please confirm if adoption          |  |  |
| covers the whole university including        |  |  |
| each and every institution and division      |  |  |
| and all academic, non- academic staff        |  |  |
| and students within them. If not, which      |  |  |
| institutions and/or divisions have been      |  |  |
| included, and why has the IHRA               |  |  |
| Definition not been adopted by all           |  |  |
| institutions and/or divisions?               |  |  |
| Q1d. If the IHRA Definition has been         | -  |  |
| adopted, was the IHRA Definition             |  |  |
| adopted in its entirety including all of the |  |  |
| examples?                                    |  |  |
| Q1e. If all of the examples were not         | -  |  |
| adopted, which ones were adopted?            |  |  |
| Q1f If the IHRA Definition has not been      | There has currently been no official consideration |  |
| adopted at all, was there a                  | regarding the adoption of the definition           |  |
| motion/decision to adopt the IHRA            |  |  |
| Definition which was defeated, and if so     |  |  |
| on what date was it defeated?                |  |  |
| Q1g. If the IHRA Definition has not yet      | No   |  |
| been adopted, has adoption been              |  |  |
| timetabled?                                  |  |  |



| Q2a If the IHRA Definition has been adopted, is it used to define   | -   |
|---|---|
| antisemitism for disciplinary purposes?   |   |
| Q2b If not, how is antisemitism defined for disciplinary purposes?  | There is no specific definition of antisemitism for student disciplinary procedures (there are no definitions relating to any specific religion, belief or culture). The Student Discipline Procedures refer to breaches of the University's Equality and Diversity Policy, in relation to abusive, offensive behaviour or comments relating to religion, belief or race. |
| Q2c. How many complaints of antisemitism did Liverpool John Moores University receive in the academic year 2019/2020? | The University may consider such complaints from students under the student complaints procedure or the student discipline procedure  |
| Q2d. How many complaints resulted in disciplinary action?   | In the 2019/20 Academic Year (till 6 <sup>th</sup> August), 0 cases of student complaint or discipline related to   |
| Q2e. How many complaints resulted in no disciplinary action?  | Anti-Semitism   |
| Q2f. Does Liverpool John Moores<br>University publish the results of its<br>disciplinary hearings? If not, why not?   | The student Code of Behaviour and Disciplinary Procedures which sets out how disciplinary matters are conducted can found here: <a href="https://www.ljmu.ac.uk/~/media/sample-sharepoint-libraries/policy-documents/139.pdf?la=en">https://www.ljmu.ac.uk/~/media/sample-sharepoint-libraries/policy-documents/139.pdf?la=en</a>   |
| University publish the results of its   | https://www.ljmu.ac.uk/~/media/sample-sharepoint-   |



| C L         | Q3a In the event of an antisemitic hate crime being brought to the attention of liverpool John Moores University, what brocedure is in place to ensure that the police are automatically informed? | None (3.2 of the Student Code of Behaviour)  If an antisemitic hate crime relating to students was brought to the attention of LJMU students are advised to report the matters to the police, and the University has a Police Liaison Officer with whom students can discuss police procedures and report issues.  The University's dignity at work and disciplinary procedure sets out a process that will address the issue in relation to staff. These procedure do not automatically inform the police but consideration would be given to this in consultation with the individual raising the concerns in all cases |  |
|-------------|--|---|--|
| p<br>e<br>a | Q3b What dedicated pastoral care is provided for Jewish students in the event that they experience antisemitism at Liverpool John Moores University?   | Pastoral care for Jewish students is delivered through the Jewish Chaplain, who works across both LJMU and the University of Liverpool to support students. This appointment is recommended to the University by the Chief Rabbi's Office. The Jewish Chaplain is able to support students and coordinate responses for the student.  |  |



|        | Q4a. Who is Liverpool John Moores University's Prevent Lead? Please provide their name, job title, e-mail address and direct telephone number.   | LJMUs Prevent lead is the Director of Student Advice and Wellbeing- Contact details can be found on our website <a href="https://www.ljmu.ac.uk/discover/student-support">https://www.ljmu.ac.uk/discover/student-support</a> |  |
|--------|--|---|--|
|        | Q4b Whom should we contact if there is<br>an urgent matter to discuss and this<br>person is not available? Please provide<br>their name, job title, e-mail address and   | Please see the Contact Us part of our website:<br>https://www.ljmu.ac.uk/Contact%20us/Key%20contacts  |  |
|        | direct telephone number.   |   |  |
|        | Q5a. What training does Liverpool John Moores University provide to academic and administrative staff specifically on antisemitism as opposed to generally against all forms of discrimination prohibited under the Equality Act 2010?  Q5b What training on antisemitism has been delivered to those staff at Liverpool John Moores University specifically responsible for vetting prospective speakers under Prevent? | There is no training specifically on antisemitism, but all staff are required to undertake annual equality and diversity training via an online module  |  |
|        | Q5c. If specific training on antisemitism is provided, is it conducted by Liverpool John Moores University in-house or is it outsourced to a training provider?  | n/a   |  |
|        | Q5d. If such specific training on antisemitism is outsourced, which organisation(s) provide the training?  | n/a   |  |
| 20/122 |  |   |  |
|        | Your Request  Has your University adopted the Internation Holocaust Remembrance Alliance (IHRA) definition of Antisemitism as per the reque  |   |  |



| the Universities Minister in a letter in March 2019?  |  |
|---|--|
| If so, can you point me to the meeting where the definition was officially adopted?                 | -  |
| If you have not adopted it, is it scheduled to be discussed at a formal meeting in the near future? | It is not currently scheduled for discussion |

| Your Request  | LJMU Response  | LJMU Response  |  |                                    |  |  |
|---|--|--|--|------------------------------------|--|--|
| Please can the University indicate whether each of the following services are contracted out or delivered in-house. If any of your services are contracted out, please provide the following details for each outsourced contract | Catering Services  | Cleaning<br>Services   | Security Services  | Waste<br>Management                | Proactive and<br>Reactive Estate<br>Management<br>Services |  |
| Contract name   | We do not hold<br>this information -<br>Our cleaning staff<br>are employed | We do not hold<br>this information -<br>Our cleaning staff<br>are employed | We do not hold<br>this information -<br>Our Security Staff<br>are employed | Waste and<br>Recycling<br>services | Hard FM<br>Maintenance                                     |  |
| Contract start date   | directly by the university.  | directly by the university.  | directly by the university.  | June 2015                          | September 2017   |  |
| Contract end date   |  |  |  | December 2020                      | September 2022   |  |
| If there is the potential to extend the contract beyond the end date, and if so, by how many years  |  |  |  | 3 years with two year extension    | 2 Years  |  |



| Annual contract value  |  | Withheld under s.43 – See below  | Withheld under<br>s.43 – See below   |
|--|--|--|--|
| Name of the current contractor   |  | Bagnall and<br>Morris Ltd  | Graham Asset<br>Management   |
| The contact details of the person responsible for procuring the services |  | Mark Nevitt Head of Business and Stakeholder Services 0151 231 2121 m.a.nevitt@ljmu.a c.uk | Mark Nevitt Head of Business and Stakeholder Services 0151 231 2121 m.a.nevitt@ljmu.a c.uk |

The University is withholding the value of contracts under s.43 of the FOIA because we believe that releasing it is likely to prejudice our commercial interests. In using the exemption at s.43 we have considered that the public interest is in favour of withholding the value.

| Your Request   | LJMU Response        |                      |                       |
|--|----------------------|----------------------|-----------------------|
| Please can you provide<br>the following information<br>for any cleaning, catering<br>and hard fm services that<br>are contracted<br>out? Where applicable,<br>please indicate instances<br>where these services are<br>delivered in-house. | Cleaning<br>Services | Catering<br>Services | Facilities Management |
| Contract name  | We do not hold       | We do not hold       | Hard FM Maintenance   |
| Contract start date  | this information -   | this information -   | September 2017        |
| Contract end date  | Our cleaning staff   | Our cleaning         | September 2022        |



|        | If there is the potential to extend the contract beyond the end date, and if so, by how many years | are employed directly by the university. | staff are<br>employed<br>directly by the<br>university.  | 2 Years  |  |
|--------|--|--|--|--|--|
|        | Annual contract value  |  |  | The University is withholding the value of contracts under s.43 of the FOIA because we believe that releasing it is likely to prejudice our commercial interests. In using the exemption at s.43 we have considered that the public interest is in favour of withholding the value |  |
|        | Name of the current contractor   |  |  | Graham Asset Management  |  |
|        | The contact details of the person responsible for procuring the services                           |  |  | Mark Nevitt Head of Business and Stakeholder Services 0151 231 2121 m.a.nevitt@ljmu.ac.uk  |  |
| 20/125 | Your Request   |  | LJMU Respons   | 80   |  |
|        |  | k from<br>ess and other                  | LJMU regularly the provision ar website under t Open Data tab: https://www.ljminformation/datainformation-and- | publishes information regarding nd use of our IT services on our he Published Information and  u.ac.uk/about-us/public- a-protection-and-freedom-ofpublic-sector-  |  |
|        |  | ware Application - is a program or set   | information/free   | dom-of-information   |  |



of programs that are designed to prevent, search for, detect, and remove software viruses, and other malicious software like worms, trojans, adware, and more.

3. Microsoft Enterprise Agreement - is a volume licensing package offered by *Microsoft*.

The information I require is around the procurement side and we do not require any specifics (serial numbers, models, location) that could bring threat/harm to the organisation. For each of the different types of cyber security services can you please provide me with:

- 1. Who is the existing supplier for this contract?
- 2. What does the organisation annual spend for each of the contracts?
- 3. What is the description of the services provided for each contract? Please do not just state firewall.
- 4. Primary Brand (ONLY APPLIES TO CONTRACT 1&2)
- 5. What is the expiry date of each contract?
- 6. What is the start date of each contract?



|        | <ul> <li>7. What is the contract duration of contract?</li> <li>8. The responsible contract officer for each of the contracts above? Full name, job title, contact number and direct email address.</li> <li>9. Number of Licenses (ONLY APPLIES TO CONTRACT 3)</li> </ul> |  |          |
|--------|--|--|----------|
| 20/126 |  |  | <u> </u> |
|        | Your Request   | LJMU Response  |          |
|        | As your institution went into COVID lockdown and subsequently, what advice did it give its academics regarding the way they should modify:   |  |          |
|        | Course content for online delivery for:  | The Teaching and Learning Academy have produced the Active Blended Learning document that outlines the modes of study LJMU will be adopting during and after lockdown. Course content was recorded both synchronous and asynchronous and captioning was enabled.  If a student with additional support needs who requires specialist one to one support is identified then the support worker will be given access to Canvas to allow them to view all lecture notes/ video presentations. |          |
|        | a. Students in general?  | Please see the information available in the Moving Forward Together part of our website  |          |



| for online d | n content and administration elivery for:               | Detriment Policy.  This did not differentiate between different disabilities. Students who have disclosed a disability and have approached the Disability Team for an assessment would have had an Individual Student Learning Plan (ISLP) created. This provides recommendations from an Independent Needs Assessor and will aim to put a disabled student on a level playing field e.g. extra time in exams, non-medical help As above |  |
|--------------|---|--|--|
|              | dents with specific earning culties/difference (SpLDs)? | webpages regarding accessibility tools to assist students with an SpLD. There is also information on the SAW webpages relating to additional support (see link above)  The Teaching and Learning Academy provided guidance to staff regarding examinations and marking criteria during lockdown in the No  |  |
| c. Aud       | litorily impaired students?                             | The Teaching and Learning Academy have added information and resources to their webpages regarding accessibility tools to assist HI students (see link above)  The Teaching and Learning Academy have added information and resources to their   |  |
| b. Visu      | ually impaired students?                                | including these <u>Guides</u> aimed at assisting staff teach courses through Active Blended Learning The Teaching and Learning Academy have added information and resources to their webpages regarding accessibility tools to assist VI students (see link above)   |  |



|        | b. Visually impaired students?  | As above   |  |  |
|--------|---|--|--|--|
|        | c. Auditorily impaired students?  | As above   |  |  |
|        | d. Students with specific learning difficulties/difference (SpLDs)?   | As above   |  |  |
| 20/127 |   |  |  |  |
|        | Your Request  | LJMU Response                                    |  |  |
|        | 1) In relation to the 18/19 and 19/20 academic year, how many times did you agree to waive a student's (postgraduate or undergraduate) tuition fees following a complaint about the quality of teaching or offer them a refund or compensation following a complaint about the quality of the teaching or more generally about the quality of their degree?   |  | Cases where compensation was paid following a complaint of quality of teaching, teaching materials or the quality of a degree program. |  |
|        | Please note this question relates to the waiver or refund of fees in the 18/19 and 19/20 academic year irrespective of when the complaint was lodged and irrespective of which year's teaching the complaint was made about. So, this question should catch all complaints about teaching up to and including 19/20 which were paid out/refunded/waived in either the 18/19 or 19/20 academic year. | in this response and the year in our response to | incy between the total cademic year specified ose that we reported last o FOI 19_172. The way that we record complaints and have       |  |



|        | For each payment please give the amount, the subject and the year of teaching to which it relates   | Due to the small number of cases we are unable to provide these details under the provisions of s.40(2) of the FOIA because they may reveal personal data of individuals.   |  |
|--------|---|---|--|
|        | 3) In addition, for each payment please provide a one or two sentence summary of the complaint made, e.g. 'over half of the classes were cancelled due to a lecturer's sickness and the claimant blamed this for their poor performance in the assessments'.  | You have asked us to create additional information about personal cases.  Under the provisions of the FOIA a public body is only obliged to provide information that it already holds.  |  |
| 20/129 |   |   |  |
|        | Your Request  | LJMU Response   |  |
|        | How many total complaints have been received by the University for this and the previous academic year.  For this academic year specifically I'd also like to know how many have been related to: Coronavirus (e.g. provision, adjustments and teaching)  Tuition (e.g. no fee change despite strikes and coronavirus)  Industrial Action (from earlier in the academic year) | Section 12 of the FOIA puts a limit of £450 on the costs the University should need to incur in responding to a request for information. Any request costing in excess of this should be refused. Unfortunately, the University's Student Governance team does not currently record the reason for a complaint in a reportable format.  To ascertain how many complaints fell into the categories you have identified would require manual analysis of each file. Due to the volume |  |
|        | I'd also like to know of, where and if possible, the University's plans for increasing their student satisfaction and if they're concerned about their position within the student satisfaction survey's results as a metric for  | of student complaints files over past year the costs of manual analysis would be in excess of £450.   |  |



|        | measuring this.  If possible information pertaining to internal metrics regarding student satisfaction would also be appreciated, however this information is collected. It will also be useful to know:  How many complaints were made by students (total number of complaints, percentage of students that have made complaints and the percentage of total complaints  How many complaints were made by non-students (total number and percentage of total |   |  |
|--------|---|---|--|
| 20/130 | Can I please have your records concerning the sales of personal data from 2019 and 2020, including trading partners and money earned from transactions?   | LJMU Response  LJMU has not sold any personal data in the period since the beginning of 2019. |  |
|        | Please can I have your records concerning the determining the price of personal data, for sales and sharing for the time period January 2019-Present.   | n/a   |  |
|        | What is your internal procedure for selling personal data? By this, I mean guidance given to internal staff and the buyer in question, for the time period of January 2019- Present.  | n/a   |  |
|        | What types of personal data do you sell and are there any limits placed on this? For the time period of January 2019- Present.  | n/a   |  |



|        | How many Subject Access Requests did you receive in the period 2017-2020, broken down by year? What types of personal data did they typically receive? For example email addresses, home addresses and telephone numbers?   | Year  Number of Subject Access and other Information Rights Requests received  2017  37  2018  38  2019  44  2020* (to 30 <sup>th</sup> July)  We do not record information on the type of data requested in a SAR. |  |
|--------|---|---|--|
| 20/131 |   |   |  |
|        | Your Request  | LJMU Response   |  |
|        | <ul> <li>Name of most appropriate contact for enquires relating to Estates         Management (Transport / Parking /         Traffic Management).</li> <li>Email address for said contact or department</li> <li>Most appropriate contact telephone number</li> </ul> | Mark Nevitt Head of Business and Stakeholder<br>Services<br>m.a.nevitt@ljmu.ac.uk<br>0151 231 2121  |  |
| 20/132 |   |   |  |
|        | All correspondence (emails, minutes, phone call records, etc) to and from the Senior Management Team, with the  | nex 1   |  |



|        | keywords "Israeli embassy"<br>and/or "Israel" and/or "BDS"<br>and/or "Palestine" and/or<br>"IHRA"and/or "anti-semitism",<br>from January 2019 to the<br>present date.     |  |                                     |                 |  |
|--------|---|--|-------------------------------------|-----------------|--|
|        | All correspondence (emails, minutes, phone call records, etc) between the Senior Management Team and the Israeli embassy, from January 2019 to the present date.          | LJMU does not within the scope             | hold any data<br>e of your request. |                 |  |
| 20/133 | Your Request  |  | LJMU Response                       |                 |  |
|        | Regarding patents that your orga own or has previously owned, as or jointly with others, please prov  | a sole owner                               | LJWO Response                       |                 |  |
|        | 1. The number of licensing or ass agreements signed between your and another entity/entities, granti such patents or transferring owner patents, since the year 2000.     | signment<br>r organisation<br>ng rights to | Zero                                |                 |  |
|        | 2. A list of all licensing agreement between your organisation and or such patents, containing, for each the name(s) of the party/parties a signing, since the year 2000. | ther parties on agreement:                 | We do not hold thi                  | is information. |  |



|        | 3. The annual income from each of these licensing agreements, by year, since the year 2000.   | Zero  |  |
|--------|---|---|--|
|        | 4. A list of all patents that your organisation does own or has previously owned, as a sole owner or jointly with others.   | Details of any and all patents held by LJMU are public records, you can find out more about how to locate a patent on the .gov.uk website: <a href="https://www.gov.uk/search-for-patent">https://www.gov.uk/search-for-patent</a> Under section 21 of the FOIA, the University is not required to provide information in response to a request if it is already reasonably accessible to you.                    |  |
| 20/134 |   |   |  |
|        | 1. For the years 2015, 2016, 2017, 2018, 2019, how many students died by suicide at your university?  | The University is aware of the death of female student in the 2016/2017 academic year that was reported as a suicide.  I can confirm that before the 2017/18 academic year the cause of death of students was not formally recorded by the university.  Since the start of the 2017/2018 academic year the university has not been informed by a coroner of any of our student's deaths being ruled as a suicide. |  |
|        | 2. As of 26/07/2020, does the university have the capability to provide emergency accommodation to students e.g. in cases of sudden bereavement / a change in personal circumstances? | Yes   |  |



|        | 3. If so, are the students who take up this emergency accommodation charged for it?   | No  |    |
|--------|---|---|----|
|        | 4. If so, how much are students charged for using emergency accommodation?  | N/A   |    |
|        | 5. If emergency accommodation is available and provided by the university, how many students used it in the years 2015, 2016, 2017, 2018, 2019?   | We do not hold the information you have requested, we do not keep a records of instances where emergency accommodation has been provided. |    |
| 20/136 |   |   | 12 |
|        | Your Request  | LJMU Response   |    |
|        | Please confirm any data that was obtained in<br>the Blackbaud hack from your university and<br>the number of people affected - please state<br>what types of data were accessed: names,<br>addresses, credit card details, wealth details<br>etc. | LJMU was not affected by the Blackbaud hack.  |    |
|        | Please state the date at which you became aware that the data had been obtained.  | N/A   |    |
|        | Please provide any correspondence you have had from Blackbaud in relation to the hack.  | N/A   |    |



|        | Please provide any proof that Blackbaud supplied to suggest that the copied data had been destroyed.                                 | N/A  |  |
|--------|--|--|--|
| 20/138 |  | We do not hold any information within the scope of your request. Enquiries have been made with our School of Psychology and our School of Nursing and Allied health. |  |
|        | cohort in each year.  Please also provide a copy of any reading lists which accompanies any modules identified in the question above |  |  |



|        | Please provide any other reading lists which include reference to Interpretative Phenomenological Analysis and/or IPA and/or Psychosocial and/or Stephen Frosh from the academic year 2014/2015 to 2019/2020 inclusive |   |  |
|--------|--|---|--|
| 20/139 |  |   |  |
|        | Your Request   | LJMU Response   |  |
|        | The data requested is for the annual sum number of complaints of racism, for the years 2015, 2016, 2017, 2018 and 2019.  |   |  |
|        | How many complaints of racism have been made <b>against students</b> of your university for each year?   | In the past 5 years (2014/15-2018/19) a total of eighteen (18) complaints of racism have been made against students through the student complaint process and logged by our Student Governance team                   |  |
|        | How many complaints of racism have been made <b>against staff</b> of your university for each year?  | In accordance with Section 40 (2) of the FOIA, the University has not been able to give the exact number of students where small numbers are involved, and which could therefore subsequently identify an individual. |  |
|        | <ol> <li>How many of the racism complaints<br/>against both students and staff<br/>during each year were referred by<br/>the university to the police, and how<br/>many were referred to an</li> </ol>                 | LJMU does not refer matters to the police or the OIA directly. Such a referral will need to be made by a complainant, with the support and assistance of the University if required.                                  |  |



|    | independent review board such as the OIA?   |  |  |
|----|---|--|--|
| 4. | How many students and staff of your university have had disciplinary action taken against them due to racist behaviour? | In the past 5 years (2014/15-2018/19) a total of nine (9) students have been disciplined and had disciplinary action taken against them for racist behaviour or comments.  In accordance with Section 40 (5B) (a) (i) of the FOIA, the University is exempt from the duty to confirm or deny whether or not any staff have been disciplined. This is to avoid inferences being drawn from such confirmation at this time, or in the future, which could lead to personal data of individuals being identified or inferred.  Students and Staff can be disciplined by LJMU under the terms of the Disciplinary Policy (Students) and the Staff Disciplinary Procedure, respectively.  The reason we are unable to confirm if any disciplinary action has occurred is because inferences could be drawn about the outcomes of any complaints by those who had brought a complaint against another individual.  If we were to ever say that no such disciplinary action was taken, those who had made a complaint would know the outcome of the disciplinary procedure. |  |



| 20/140 |   | To ensure that we do not breach the Data Protection Principles of individuals who are complained against, our policy is not to release the outcome of any disciplinary investigation to anyone, including other parties in the matter. |        |    |
|--------|---|--|--------|----|
| 20/140 | Your Request  | LJMU Response  |        |    |
|        | As well as providing an overall total of nursing students who began and completed these courses, please also supply the same information on starters and completers but broken down into nursing field of study, eg; 'Mental Health Nursing' students; 'Adult Nursing' students; 'Learning Disability Nursing' students; 'Children's Nursing' students. |  |        |    |
|        |   | Total Began Courses 2016/17  | 333    |    |
|        | How many undergraduate students began   | Mental health nursing  | 62     |    |
|        | three-year pre-registration nursing degree courses [in any field of nursing] at your  | Learning Disability Nursing  | n/a    |    |
|        | university in the academic year 2016/17?  | Children's nursing   | 23     |    |
|        |   | Adult nursing  | 248    |    |
|        |   | Total Completed Courses 2019   | )/20 2 | 71 |
|        | How many undergraduate students completed this three-year pre-registration  | Mental health nursing  | 50     | )  |
|        | nursing degree course [of any field of nursing] at your university [in 2019]?   | Learning Disability Nursing  | n/     | 'a |
|        |   | Children's nursing   | 20     | )  |



|  | Adult nursing  | 201 |  |
|--|--|-----|--|
| If applicable - How many undergraduate students began four-year pre-registration nursing degree courses [in any field of nursing] at your university in the academic year 2015/16? | LJMU did not offer a four-year pre-re<br>nursing degree courses [in any field<br>in the academic year 2015/16? |     |  |
| If applicable - How many undergraduate students <i>completed</i> this four-year preregistration nursing degree course of any field of nursing] at your university [in 2019]?       |  |     |  |

| Your Request   | LJMU Response |   |         |  |  |  |
|--|---------------|---|---------|--|--|--|
|  |               |   |         |  |  |  |
|  | HESA_Y        |   | Headcou |  |  |  |
|  | ear           | Ethnicity                               | nt      |  |  |  |
|  | 1516          | White                                   | 146     |  |  |  |
|  | 1516          | Arab                                    | 21      |  |  |  |
| Can we get a breakdown by                                      | 1516          | Other Asian background                  | 18      |  |  |  |
| ethnicity of all newly starting postgraduate research students | 1516          | Black or Black British - African        | 9       |  |  |  |
| (including both 'masters by                                    | 1516          | Chinese                                 | 6       |  |  |  |
| research' and 'PHD' students),                                 | 1516          | Asian or Asian British - Pakistani      | 5       |  |  |  |
| for each of the following five                                 | 1516          | Other Mixed background                  | <5      |  |  |  |
| academic years<br>a) 2015/16 b) 2016/17 c)                     | 1516          | Other Ethnic background                 | <5      |  |  |  |
| 2017/18 d) 2018/19 e) 2019/20                                  | 1516          | Asian or Asian British -<br>Bangladeshi | <5      |  |  |  |
|  | 1516          | Information refused                     | <5      |  |  |  |
|  | 1516          | Mixed - White & Asian                   | <5      |  |  |  |
|  | 1516          | Asian or Asian British - Indian         | <5      |  |  |  |
|  | 1516          | Mixed - White & Black African           | <5      |  |  |  |



|      |                                    |     | г |
|------|------------------------------------|-----|---|
| 1516 | Other Black background             | <5  | l |
| 1617 | White                              | 150 | ! |
| 1617 | Arab                               | 11  | l |
| 1617 | Black or Black British - African   | 8   |   |
| 1617 | Chinese                            | 6   | l |
|      | Asian or Asian British -           |     | l |
| 1617 | Bangladeshi                        | 5   | 1 |
| 1617 | Other Asian background             | <5  | l |
| 1617 | Information refused                | <5  | } |
| 1617 | Asian or Asian British - Indian    | <5  | } |
| 1617 | Asian or Asian British - Pakistani | <5  |   |
| 1617 | Mixed - White & Black African      | <5  |   |
|      | Black or Black British -           |     |   |
| 1617 | Caribbean                          | <5  |   |
| 1617 | Other Black background             | <5  |   |
| 1617 | Other Mixed background             | <5  |   |
| 1718 | White                              | 89  |   |
| 1718 | Other Asian background             | 10  |   |
| 1718 | Arab                               | 8   |   |
|      | Asian or Asian British -           | _   |   |
| 1718 |                                    | 8   |   |
| 1718 |                                    | 6   |   |
| 1718 |                                    | <5  |   |
| 1718 |                                    | <5  |   |
| 1718 | 8                                  | <5  |   |
| 1718 | Asian or Asian British - Indian    | <5  |   |
|      | Black or Black British -           | _   |   |
| 1718 |                                    | <5  |   |
| 1718 | Information refused                | <5  |   |



| 1718 | Mixed - White & Asian                   | <5  |  |
|------|---|-----|--|
| 1718 | Other Black background                  | <5  |  |
| 1718 | Other Mixed background                  | <5  |  |
| 1819 | White                                   | 126 |  |
| 1819 | Black or Black British - African        | 9   |  |
| 1819 | Other Asian background                  | 7   |  |
| 1819 | Chinese                                 | 6   |  |
| 1819 | Arab                                    | 5   |  |
| 1819 | Asian or Asian British - Pakistani      | <5  |  |
| 1819 | Information refused                     | <5  |  |
| 1819 | Asian or Asian British -<br>Bangladeshi | <5  |  |
| 1819 | Asian or Asian British - Indian         | <5  |  |
| 1819 | Mixed - White & Asian                   | <5  |  |
|      | Black or Black British -                |     |  |
| 1819 | Caribbean                               | <5  |  |
| 1819 | Other Black background                  | <5  |  |
| 1819 | Other Ethnic background                 | <5  |  |
| 1920 | White                                   | 97  |  |
| 1920 | Arab                                    | 6   |  |
| 1920 | Chinese                                 | 6   |  |
| 1920 | Other Mixed background                  | 5   |  |
| 1920 | Black or Black British - African        | <5  |  |
| 1920 | Other Asian background                  | <5  |  |
| 1920 | Other Black background                  | <5  |  |
| 1920 | Black or Black British -<br>Caribbean   | <5  |  |
| 1920 | Other White background.                 | <5  |  |



|   | 1920      | Asian or Asian British - Indian         | <5        |   |
|---|-----------|---|-----------|---|
|   | 1920      | Asian or Asian British - Pakistani      | <5        |   |
|   | 1920      | Information refused                     | <5        |   |
|   | 1920      | Mixed - White & Black African           | <5        |   |
|   |           | Mixed - White & Black                   |           |   |
|   |           | Caribbean                               | <5        |   |
|   | 1920      | Other Ethnic background                 | <5        |   |
|   | ==        |   |           | i |
|   | HESA_Year |   | Headcount | ] |
|   | 1516      |   | 26        | ] |
|   | 1516      |   | <5        | ] |
|   | 1516      |   | <5        | ] |
|   | 1516      | Asian or Asian British - Pakistani      | <5        | ] |
|   | 1516      | Black or Black British - African        | <5        | ] |
| Can we get a breakdown by                                       | 1516      | Other Ethnic background                 | <5        |   |
| ethnicity of all newly starting                                 | 1617      | White                                   | 51        | ] |
| PHD students, for each of the                                   | 1617      | Arab                                    | 5         | ] |
| following five academic years: a) 2015/16 b) 2016/17 c) 2017/18 | 1617      | Asian or Asian British -<br>Bangladeshi | <5        |   |
| d) 2018/19 e) 2019/20   | 1617      | Black or Black British - African        | <5        |   |
|   | 1617      | Chinese                                 | <5        | ] |
|   | 1617      | Asian or Asian British - Indian         | <5        | ] |
|   | 1617      | Information refused                     | <5        | l |
|   | 1617      | Mixed - White & Black African           | <5        | ] |
|   | 1617      | Other Mixed background                  | <5        | l |
|   | 1718      | White                                   | 37        | ] |
|   | 1718      | Other Asian background                  | 7         |   |
|   | 1718      | Black or Black British - African        | <5        |   |



|     | Asian or Asian British -             |    |  |
|-----|--------------------------------------|----|--|
| 171 |                                      | <5 |  |
| 171 | <u> </u>                             | <5 |  |
| 171 |                                      | <5 |  |
| 171 |                                      | <5 |  |
|     | Black or Black British -             |    |  |
| 171 |                                      | <5 |  |
| 171 | 8 Chinese                            | <5 |  |
| 171 | 8 Information refused                | <5 |  |
| 171 |                                      | <5 |  |
| 181 |                                      | 78 |  |
| 181 | 9 Black or Black British - African   | 9  |  |
| 181 |                                      | 6  |  |
| 181 | 9 Other Asian background             | 6  |  |
| 181 |                                      | 5  |  |
| 181 | 9 Asian or Asian British - Pakistani | <5 |  |
|     | Asian or Asian British -             |    |  |
| 181 | 9 Bangladeshi                        | <5 |  |
| 181 | 9 Information refused                | <5 |  |
| 181 |                                      | <5 |  |
|     | Black or Black British -             | _  |  |
| 181 |                                      | <5 |  |
| 181 | G                                    | <5 |  |
| 181 |                                      | <5 |  |
| 192 |                                      | 81 |  |
| 192 |                                      | 6  |  |
| 192 |                                      | 6  |  |
| 192 | G                                    | 5  |  |
| 192 | 0 Black or Black British - African   | <5 |  |



| 1   | 1  |   | T                     |
|---|--|---|-----------------------|
|   | 1920   | Other Asian background  | <5                    |
|   | 1920   | Other Black background  | <5                    |
|   |  | Black or Black British -  |                       |
|   | 1920   | Caribbean   | <5                    |
|   | 1920   | Asian or Asian British - Indian   | <5                    |
|   | 1920   | Asian or Asian British - Pakistani  | <5                    |
|   | 1920   | Information refused   | <5                    |
|   | 1920   | Mixed - White & Black African   | <5                    |
|   |  | Mixed - White & Black   |                       |
|   | 1920   | Caribbean   | <5                    |
|   | 1920   | Other Ethnic background   | <5                    |
|   | 1920   | Other White background.   | <5                    |
| Can we get a breakdown by ethnicity of both i) all applicants to PHD student roles ii) successful applicants to PHD student roles - for the following five academic years: a) 2015/16 b) 2016/17 c) 2017/18 d) 2018/19 e) 2019/20               | We do not hold                                 |   |                       |
| Can we get a breakdown by ethnicity of all of the panels which decide on PHD applications? Is there an internal policy or guidance on the make-up of panels which decide on PHD applications? If so, could you please disclose this information | University and We identified t the last year a | hip panels are chaired both centrally by each of the institutions faculty's. hose individuals who had sat on such then identified their ethnicity from the list of panel members will chair ethnicity from the list of panel members will end the list of panel members will end the list of panel members will end the list of the list of panel members will end the list of panel members will end the list of the | ch a panel in<br>n HR |



|  | Ethnicity              | No.         |                                      |  |
|--|------------------------|-------------|--------------------------------------|--|
|  | Arab                   | <5          |                                      |  |
|  | Asian                  | 5           |                                      |  |
|  | Black                  | <5          |                                      |  |
|  | Chinese                | <5          |                                      |  |
|  | No information         | _           |                                      |  |
|  | held                   | <5          |                                      |  |
|  | White                  | 65          |                                      |  |
|  | Grand Total            | 78          |                                      |  |
|  |                        |             |                                      |  |
|  | All policy in relation | n to awardi | ng of PHD scholarships is set out    |  |
|  | in the LJMU Admis      |             |                                      |  |
|  |                        |             |                                      |  |
|  | https://www.ljmu.ac    |             | lia/sample-sharepoint-               |  |
|  | ilbraries/policy-doc   | umemo/o.    | <u>501 : 18—611</u>                  |  |
|  |                        |             | ocal guidance on the process         |  |
|  | within the Science     | Faculty. T  | his can be located at Annex 1.       |  |
|  |                        |             |                                      |  |
|  |                        |             |                                      |  |
|  |                        |             |                                      |  |
|  |                        |             |                                      |  |
|  |                        |             |                                      |  |
|  | In accordance with     | Section 4   | 40 (2) of the FOIA, the University   |  |
|  | has not been able      | e to give   | the exact numbers where small        |  |
|  |                        |             | volved, so that an individual cannot |  |
|  |                        |             | drawn about them. The University     |  |
|  | nas inseried a less    | s man nve   | (<5) value in any appropriate cell.  |  |



| 0/142  |  |                        |
|--|--|------------------------|
| Your Request   | LJMU Response  | e                      |
| I was wondering what the percent international students are versus   | Higher Education website. Please f UK domiciled stuncture age of https://www.hesamanulysis/students You can filter the |                        |
| 0/144  |  |                        |
| Your Request   | LJMU Response  | 9                      |
| I request a copy of the quarterly p<br>from 1Q 2010 through the most re<br>report for the following information<br>Excel or PDF format.  | ecent available  |                        |
| <ol> <li>Names and vintage years of all equity, venture capital, mezzanine real estate/REIT, debt and infrasti partnerships in Liverpool John Mouniversity Endowment's portfolio.</li> <li>Commitments made to each partnership and to Liverpool University Endowment to date by individual partnership.</li> <li>Net Asset Value of each partnership with and without the ufacility. Please note if the IRRs are</li> </ol> | e, distressed, ructure sores  artnership e inception. John Moores each rship. or each se of credit                     | hold this information. |



| 7. Investment multiple (TV/PI) for each           |  |
|---|--|
| individual partnership.                           |  |
| 8. The dollar amount of "total management fees    |  |
| and costs paid" for each individual partnership.  |  |
| 9. Date as of which all the above data was        |  |
| calculated.                                       |  |
| 10. Names of all alternative asset partnerships   |  |
| partially and fully sold by Liverpool John        |  |
| Moores University Endowment, including date       |  |
| of sale.  |  |
| 11. For each fund, please indicate whether or     |  |
| not the fund uses Subscription Credit Facilities. |  |
|   |  |
| I also request a copy of any documents which      |  |
| contain some or all of the following information: |  |
| 12. Names of all hedge fund holdings (including   |  |
| hedge fund of funds) in Liverpool John Moores     |  |
| University Endowment's portfolio.                 |  |
| 13. Month by Month Market Value for each          |  |
| hedge fund holding (including hedge fund of       |  |
| funds) since Liverpool John Moores University     |  |
| Endowment's initial investment up to the most     |  |
| recent available report.                          |  |
| 14. Month by Month Contributions to each          |  |
| hedge fund holding (including hedge fund of       |  |
| funds) since Liverpool John Moores University     |  |
| Endowment's initial investment up to the most     |  |
| recent available report.                          |  |
| 15. Month by Month Returns (net of fees)          |  |
| earned by Liverpool John Moores University        |  |
| Endowment for each hedge fund holding             |  |
| (including hedge fund of funds) since initial     |  |



|        | investment up to the most recent available report.   |  |  |
|--------|--|--|--|
| 20/145 | Your Request (Following FOI 20_119)  1.) Can you please clarify your responses and in particular what is happening with items like:  | LJMU Response  Our E-Waste disposal contract covers the following items with data bearing media (non-exhaustive list):  Back-Up Devices. Combi PC. Copiers / Plotters. Desktop PC. Laptop. Loose Hard Drives. Printer / Fax.   |  |
|        | <ul> <li>telephones</li> <li>desktops</li> <li>screens</li> <li>keyboards</li> <li>coffee machines</li> <li>servers</li> <li>switches</li> <li>routers</li> <li>conference room equipment</li> </ul> | <ul> <li>Servers / Storage Arrays.</li> <li>Switches / Routers.</li> <li>Telephony Equipment.</li> <li>Terminals / Thin Clients</li> <li>All PC parts         "(collectively referred to as Items")</li> <li>After all data is securely wiped or destroyed in an approved manner.</li> <li>The supplier then undertakes to refurbish all data bearing IT Items whenever possible and once refurbished, to donate at least 25% of such items to people on relatively low income. Those items not donated will either be sold at a relatively low price to people who are able to afford a refurbished PC/computer equipment or recycled without being refurbished.</li> </ul> |  |



|        |   | Any surplus funds generated from the sale of refurbished PCs will be used in furtherance of the suppliers charitable objects; specifically the relief of financial hardship by the recycling and provision of household items, recycling and the use of recycled products and the reduction of unemployment.  |  |
|--------|---|---|--|
|        | 2.) You wrote that you have a contract till 2022, who is it with ?  | Bulky Bobs Office and Commercial Waste, a registered Charity (part of the FRC Group)  |  |
|        | 3.) Please send us all the information you hold about this contract.  | We are not going to provide further details of the contract because this is likely to prejudice our commercial interests including our ability to obtain best value for money during future tendering exercises. The public interest is in favour of withholding the information for this reason under the provisions of s.43 of the FOIA.                                    |  |
| 20/146 |   |   |  |
|        | Your Request  | LJMU Response   |  |
|        | (1) For the financial years 2017/18, 2018/19 and 2019/20 and information available for 2020/21, I would like to be provided with details on accepted donations (worth over £10,000), gifts (worth over £10,000) and research funding (worth over £10,000) that have come from Chinese individuals, Chinese companies, Chinese | Section 12 of the FOIA puts a limit of £450 on the costs the University should need to incur in responding to a request for information. Any request costing in excess of this should be refused. Unfortunately, the University's finance team has analysed your question and is not able to answer it without detailed manual analysis of all donations and gifts and grants |  |



charities, Chinese government departments/agencies, and other Chinese organisations.

For each donation, gift, grant and research funding, I would like the following information:

- Provide the name of the Chinese individual/company/charity/government department/agency/organisation that gave the donation/gift/grant/research funding
- The date the university accepted such donation, gift, grant and research funding
- The sum and description of the accepted donation, gift, grant and research funding
- A description of what the donation, gift, grant and research funding was used for

(2) Also, for the financial years 2017/18, 2018/19 and 2019/20 and information available for 2020/21, I would like to be provided with details on donations (worth over £10,000), gifts (worth over £10,000) and research funding (worth over £10,000) that have come from Chinese individuals, Chinese companies, Chinese charities, Chinese government departments/agencies, and other Chinese organisations which have been rejected by the university.

For each rejected donation, gift, grant and research funding, please provide the following information:

and research funding records held since August 2017.

Due to the volume of finance records over the 3 years you have requested the costs of the required analysis would be in excess of £450.



|        | - Provide the name of the Chinese individual/company/charity/government department/agency/organisation that gave the donation/gift/grant/research funding - The date the university rejected such donation, gift, grant and research funding - The sum and description of the rejected donation, gift, grant and research funding - The reasons why the donation, gift, grant and research funding was rejected |   |  |
|--------|---|---|--|
| 20/147 | Your Request  | LJMU Response   |  |
|        | I'd like to request the following data for the financial years 16/17, 7/18 and 18/19 - presented per year   | LUMO Response   |  |
|        | <ul> <li>Marketing and Student Recruitment<br/>budgets</li> </ul>   | LJMU will not provide details of its Marketing and Student Recruitment budget and spend due to                                      |  |
|        | Marketing and Student Recruitment spend broken down by type of spend  | the likelihood of this information causing prejudice to its commercial interests. We consider it to be exempt from disclosure under |  |
|        | <ul> <li>Advertising spend broken down by type<br/>of advertising</li> </ul>  | the provisions of section 43 (2) of the FOIA  The University recruits students in a very  |  |
|        | - Events spend  | competitive marketplace and considers that no public interest would be served by the disclosure of this information.                |  |
| 20/148 | Varia Barrasat  | L IMU Daggara   |  |
|        | Your Request  1) Copies of any emails, including attachments,   | LJMU Response We do not hold any information within scope of  |  |
|        | sent to or from an @tiktok.com or @bytedance.com email address to any   | your request.   |  |



| 20/440 | university email address between 1 January 2019 and 12 August 2020 inclusive.  This request can be done by a simple search for *@tiktok.com and *@bytedance.com email addresses.   |  |  |
|--------|--|--|--|
| 20/149 | Vous Doguest   | I IMII Doonenee  |  |
|        | I wish to submit a request to the organisation around their hosting contract(s) with 3 <sup>rd</sup> party providers.  The type of contract I wish to see is below:  1. Dedicated hosting- Managed environment  2. Co-Location- hosting allows a business to still own their own server equipment; however, instead of storing it in their own data centre, they instead are able to store it in rented space in a colocation hosting centre.  3. Cloud Hosting- Cloud hosting services provide hosting for websites on virtual servers, which pull their computing resource from extensive underlying networks of physical web servers. | Please check the data in the IT Provision and Use data document published on our website: https://www.ljmu.ac.uk/about-us/public-information/data-protection-and-freedom-of-information-and-public-sector-information/freedom-of-information/published-information-and-open-data |  |



Not all of these will be applicable to the organisation.

For the different types of hosting services, can you provide me with the following information:

- 1. Type of hosting Dedicated, Co-Location, Cloud Hosting, Other?
- 2. Who is the supplier of the contract? If possible can you also provide me with the name of the vendor, if applicable?
- 3. What is the annual contract value for each contract?
- 4. What type of cloud environment?

**Private Cloud-** a distinct and secure cloud based environment in which only the specified client can operate.

Public Cloud - where cloud services are provided in a virtualised environment, constructed using pooled shared physical resources, and accessible over a public network such as the internet.

**Hybrid-** integrated cloud service utilising both private and public clouds to perform distinct



|        | functions within the same organisation.   |               |  |
|--------|---|---------------|--|
|        | 5. What is the original start date of<br>the contract agreement? If there are<br>more than one contract please provide<br>me with the start date for each contract.   |               |  |
|        | 6. What is the actual expiry date of<br>the contract agreement? If there are<br>more than one contract please provide<br>me with the expiry date for each<br>contract.  |               |  |
|        | 7. When will the organisation plan to review this contract? If there are more than one contract please provide me with the review date for each contract.   |               |  |
|        | 8. What is the contract period in years? Please include whether the agreement has any extension periods?  |               |  |
|        | <ol> <li>What services are provided under<br/>the contract? Please do not put hosting,<br/>information such as web hosting, file<br/>storage, hosted application. The more<br/>information the better,</li> </ol> |               |  |
|        | 10. Can you please provide me with<br>the contract officer responsible for this<br>contract? Complete contact details if<br>possible name, title, contact email and<br>number.                                    |               |  |
| 20/150 | VP(   | LIMURATION    |  |
|        | Your Request  | LJMU Response |  |



|  | Ethnic Origin                   | Total  |
|--|---------------------------------|--------|
|  | Arab                            | 1.46%  |
|  | Asian - Bangladeshi             | 0.31%  |
|  | Asian - Indian                  | 0.92%  |
|  | Asian - Pakistani               | 1.38%  |
|  | Asian Other                     | 1.46%  |
|  | Black African                   | 1.61%  |
|  | Black British                   | 0.54%  |
|  | Black Caribbean                 | 0.31%  |
|  | Chinese                         | 2.61%  |
|  | Chinese - Other                 | 0.08%  |
| Can we get a breakdown by ethnicity of all | Mixed - White and Asian         | 0.69%  |
| academic staff working at the university?  |                                 |        |
|  | Mixed - White and Black African | 0.46%  |
|  | Mixed - White and Black         |        |
|  | Caribbean                       | 0.31%  |
|  | Other Ethnic Background         | 0.69%  |
|  | Other Mixed Background          | 0.69%  |
|  | White - British                 | 11.89% |
|  | White - English                 | 47.78% |
|  | White - Irish                   | 3.37%  |
|  | White - Scottish                | 1.61%  |
|  | White - Welsh                   | 3.30%  |
|  | White Other                     | 13.80% |
|  |                                 |        |
|  | Information Refused / Unknown   | 4.75%  |
| Can we get a breakdown by ethnicity of all |                                 | T -    |
| academic staff on fixed term contracts -   | Ethnic Origin                   | Total  |



| including fixed term contracts due to end at the | Asian - Indian                  | 2.63%  |  |
|--|---------------------------------|--------|--|
| end of the academic year 2019/2020?              | Mixed - White and Black African | 2.63%  |  |
|  | White - British                 | 26.32% |  |
|  | White - English                 | 47.37% |  |
|  | White - Irish                   | 2.63%  |  |
|  | White - Welsh                   | 5.26%  |  |
|  | White Other                     | 7.89%  |  |
|  | Information Refused / Unknown   | 5.26%  |  |
|  |                                 |        |  |
|  | Ethnic Origin                   | Total  |  |
|  | Asian - Bangladeshi             | 0.98%  |  |
|  | Asian - Indian                  | 1.96%  |  |
|  | Asian Other                     | 1.96%  |  |
|  | Black African                   | 0.98%  |  |
|  | Black British                   | 0.98%  |  |
|  | Chinese                         | 2.94%  |  |
| Can we get a breakdown by ethnicity of all       | Mixed - White and Asian         | 0.98%  |  |
| academic staff who are leaving the university at | Mixed - White and Black         |        |  |
| the end of the academic year 2019/2020?          | Caribbean                       | 0.98%  |  |
|  | Other Ethnic Background         | 0.98%  |  |
|  | Other Mixed Background          | 1.96%  |  |
|  | White - British                 | 16.67% |  |
|  | White - English                 | 44.12% |  |
|  | White - Irish                   | 5.88%  |  |
|  | White - Scottish                | 4.90%  |  |
|  | White - Welsh                   | 1.96%  |  |
|  | White Other                     | 7.84%  |  |



|        |  | Information Refused / Unknown 3.929   |
|--------|--|---|
| 20/151 |  |   |
|        | Your Request   | LJMU Response   |
|        | Q1) How many people are identified within your institution to undertake investigations into sexual violence misconduct (Student-Student)? If none are identified, how does your institution deal with these types of complaints? | There are currently 30 individuals on the approved investigating officer (IO) list.   |
|        | Q2) How are these members of staff identified? For example, have they completed internal/external training, do they hold a particular skill set or is it due to their seniority within the institution?                          | Investigating officers are nominated from amongst the senior staff members by the ELT (Executive Leadership Team) member from their area. These individuals must be members of the Professoriate or Directorate and received internal training prior to undertaking investigations  |
|        | Q3) When and what has been the most recent training/CPD undertaken by these individuals?   | IO's attend training for Investigating Officers delivered jointly by the Student Governance team and HR. The most recent formal group delivery of the session was 2018. It has not run formally since as the whole of our investigator officer pool has been trained. However, one to one sessions have been undertaken since then on an ad hoc basis as required to provide specific training e.g. in matters where there are allegations such as sexual harassment. |
|        | Q4) The number of Sexual Violence complaints (Student-Student) made to your institution in the academic years:   |   |
|        | 2017/18  | 0   |
|        | 2018/19  | 0   |



|        | 2019/20  | 0   |  |
|--------|--|---|--|
| 20/152 |  |   |  |
|        | Your Request   | LJMU Response   |  |
|        | In your financial accounts for the financial year 2019/20 do you have a section for "losses and special payments   | No  |  |
|        | 1. If so how much money was accounted for in the 2019/2020 financial year as being "losses and special payments"? (Please note I am aware that the loss may have occurred many years earlier but I am interested in items which were accounted for in the last financial year, irrespective or when the loss took place.)  | n/a   |  |
|        | 2. Please detail the three largest single amounts within this total, giving a cost for each loss and a detailed description of the claim and the reason for the loss.  I would now like to amend it so that if you do NOT have a losses and special payments section (OR you are yet to publish your accounts for 2019/20) you use the explanation below for what should be included in losses and special payments to answer my Fol. I hope this clarifies the issue: | Section 12 of the FOIA puts a limit of £450 on the costs the University should need to incur in responding to a request for information. Any request costing in excess of this should be refused. Unfortunately, the University's finance team is unable to provide the information you seek without checking and reviewing a large number of transactions in order to ascertain the three largest costs.  Due to the length of time such manual analysis would take we estimate the costs of responding to the this request to be in excess of £450. |  |
|        | Categories of Loss:  • Loss of cash – due to theft, fraud, arson, neglect of duty or gross careless, overpayment of salary, fees and allowances and other causes including accidents.  |   |  |



- Fruitless payments a fruitless payment can't be avoided because the recipient is entitled to it, even though the public authority will get nothing in return. In assessing a fruitless payment, there will always be a degree of blame. For example, payment for travel tickets or accommodation that has been wrongly booked.
- Bad debts an individual debtor is a case, not every single invoice.
- Damage to buildings, fittings, furniture and equipment examples of losses under this category are: losses by fire (other than arson) and losses by weather damage, or accident beyond the control of any responsible person.

## Categories of Special Payment

- Compensation payments made under legal obligation clear liability under a Court Order or legally binding arbitration award. This includes compensation for injuries to persons, damage to property and unfair dismissal.
- Extra contractual payments to contractors these are payments which are not legally due under the original contract but where there appears to be an obligation which the courts may uphold.
- Ex-gratia payments these are payments the public authority is not obliged to make or for which there is no legal liability. Examples of exgratia payments are:
- o Loss of personal effects, clinical negligence/personal injury, and settlement on



|        | termination of employment, extra statutory or extra regulationary payments and maladministration cases. o Special Severance Payments – these are paid to employees, contractors and others outside of normal statutory or contractual requirements when leaving employment in public service whether they resign, are dismissed or reach an agreed termination of contract |  |  |
|--------|--|--|--|
| 20/153 | Varia Danisat  | L IMIL Doggood                                 |  |
|        | Your Request   | LJMU Response                                  |  |
|        | My request is for information concerning the changes brought about by the coronavirus  |  |  |
|        | pandemic to the way in which the University  |  |  |
|        | has assessed achievement and awarded   |  |  |
|        | qualifications in respect of LLB / BA Law  |  |  |
|        | programme(s).  |  |  |
|        | Please provide the following information:  |  |  |
|        | a) Changes to the examination and  | Assessment criteria did not change as a result |  |
|        | assessment arrangements introduced   | of COVID-19. Exams were replaced with          |  |
|        | as a result of the coronavirus pandemic.   | alternative assessments (seen exams).          |  |
|        | b) Steps taken by the University to ensure   | Compliance of these two programmes with        |  |
|        | compliance with the quality  | regulatory requirements has not been affected  |  |
|        | requirements set out by regulatory   | by COVID-19.                                   |  |
|        | bodies and the Government.   |  |  |
|        |  |  |  |



|   | where the final mark for a module was based on two or more components the weighting given to each component.   | The weighting of different components varies from module to module. No changes were introduced to the respective weighting of the various mark components as a result of COVID-19.   |  |
|---|--|--|--|
|   | d) The steps taken by the University to prevent cheating and plagiarism, including 'contract cheating' (the use of commercial essay writing services)  | The University uses Turnitin and similarity reports that help staff detect cheating and plagiarism. Details of our communication to students and policy concerning academic misconduct can be located in the Student Handbook and on our website: https://www.ljmu.ac.uk/about-us/public-information/student-regulations/academic-misconduct |  |
| • | e) If the University introduced a 'safety net' guaranteeing that a final-year student's overall average mark would not fall short of the average they had attained in exams and assessments taken prior to the pandemic, an outline of the policy. | Details of our "no detriment" policy can be found on our website: ljmu.ac.uk/academic-registry/student/no-detriment-framework-student  |  |
| f | Steps taken, if any, to ensure that grade inflation or deflation was kept to a minimum.  | Following the COVID-19 public health emergency Law staff marked assessments according to the same marking criteria they use in normal circumstances and in accordance with our assessment policy. Details of our Academic Quality and Regulations policy's can be found on our   |  |



|        |  | website: https://www.ljmu.ac.uk/about-<br>us/public-information/academic-quality-and-<br>regulations  |   |
|--------|--|---|---|
|        | g) Were marks in any module or modules adjusted to ensure that they were more closely in line with the performance of candidates in previous years? If so, please identify the module(s) and the nature of the measure(s) adopted. | No.   |   |
|        | h) Other measures adopted by the University to ensure that student achievement was reliably assessed, the standards of awards were secure and the awards held their value.   | Student achievement was assessed reliably according to the same marking criteria used in previous years. We do not hold any other information within the scope of your request.   |   |
| 20/154 |  |   | • |
|        | Your Request   | LJMU Response   |   |
|        | Please provide a total figure for expenditure on staff parties for the financial year 2019-2020.   | Section 12 of the FOIA puts a limit of £450 on the costs the University should need to incur in responding to a request for information. Any request costing in excess of this should be refused. Unfortunately, the University's finance |   |
|        | Staff parties include, but are not limited to, leaving parties, anniversary parties, birthday parties and staff award ceremonies.  | team is unable to provide the information you seek without checking and reviewing all of the year's transactions in order to ascertain if any of them relate to staff parties.  Due to the length of time such manual analysis            |   |
|        |  | would take we estimate the costs of responding to the request to be in excess of £450.  |   |
| 20/155 |  |   |   |



|        | Your Request   | LJMU Response  |  |
|--------|--|--|--|
|        | <ol> <li>Does any of your energy come directly<br/>from a renewable source? If so, what<br/>percentage?</li> </ol>   | Yes, 100% of LJMU's electricity is sourced from renewable sources.   |  |
|        | 2. Who is the energy supplier and are you on a green/renewable energy tariff with them?  | Smartest Energy – all energy is 100% certified renewable.            |  |
|        | Are there any renewable energy schemes in place, or in the pipeline?   | No   |  |
|        | Do you have any renewable installations on campus?   | Our Byrom Street campus has an array of Solar PV panels on the roof. |  |
| 20/156 |  |  |  |
|        | Your Request   | LJMU Response  |  |
|        | Would you be able to help me understand what data you hold on the use of animal products (meat, dairy and eggs) within the catering facilities at your organisation?  Do you hold data on: |  |  |
|        | <ul> <li>The quantities of animal products<br/>served? Yes/No</li> </ul>   | Yes  |  |
|        | <ul> <li>How many vegan/vegetarian meals are served? Yes/No</li> </ul>   | Yes  |  |
|        | <ul> <li>Does your organisation have any policies on the welfare standards</li> </ul>  |  |  |



| that must be met by your animal product suppliers? Yes/No     |  |
|---|--|
| Information on where animal products are sourced from? Yes/No |  |

20/157

## **Your Request**

The contract information sent by the organisation previously has now expired please can you provide me with a new update of the telephone maintenance contract:

Please can you send me the following contract information with regards to the organisation's telephone system maintenance contract (VOIP or PBX, other) for hardware and Software maintenance and support if all the information is still the same besides the contracts dates please send just the new contract dates it would be much appreciated.

- 1. Contract Type: Maintenance, Managed, Shared (If so please state orgs)
- 2. Existing Supplier: If there is more than one supplier please split each contract up individually.
- 3. Annual Average Spend: The annual average spend for this contract and please provide the average spend over the past 3 years for each provider
- 4. Hardware Brand: The primary hardware brand of the organisation's telephone system.
- 5. Number of telephone users:
- 6. Contract Duration: please include any extension periods.
- 7. Contract Expiry Date: Please provide me with the day/month/year.
- 8. Contract Review Date: Please provide me with the day/month/year.
- 9. Application(s) running on PBX/VOIP systems: Applications that run on the actual PBX or VOIP system. E.g. Contact Centre, Communication Manager.
- 10. Telephone System Type: PBX, VOIP, Lync etc
- 11. Contract Description: Please provide me with a brief description of the overall service provided under this contract.
- 12. Go to Market: How where these services procured, please provide me with either the tender notice or the framework reference number. Please specify if procured through other routes.
- 13. Contact Detail: Of the person from with the organisation responsible for each contract full Contact details including full name, job title, direct contact number and direct email address.



If the service support area has more than one provider for telephone maintenance, then can you please split each contract up individually for each provider.

If the contract is a managed service or is a contract that provides more than just telephone maintenance please can you send me all of the information specified above including the person from with the organisation responsible for that particular contract.

If the maintenance for telephone systems is maintained in-house, please can you provide me with:

- 1. Number of telephone Users:
- 2. Hardware Brand: The primary hardware brand of the organisation's telephone system.
- 3. Application(s) running on PBX/VOIP systems: Applications that run on the actual PBX or VOIP system. E.g. Contact Centre, Communication Manager.
- 4. Contact Detail: Of the person from with the organisation responsible for telephone maintenance full Contact details including full name, job title, direct contact number and direct email address.

Also, if the contract is due to expire please provide me with the likely outcome of the expiring contract.

If this is a new contract or a new supplier please can you provide me with a short list of suppliers that bid on this service/support contract?

## **LJMU** Response

This information is already available to you. Please check the IT Provision and Use document available in the FOI section of our website: <a href="https://www.ljmu.ac.uk/about-us/public-information/data-protection-and-freedom-of-information-and-public-sector-information/freedom-of-information/published-information-and-open-data</a>

20/158

| Your Request                                 | LJMU Response                              |
|--|--|
| The internal and external correspondence of  | Please see the emails provided at Annex 1. |
| the University regarding Learning Resource   |  |
| Network (LRN) and its English Language Test. |  |



Standardising appointments

|        | You will find this information from the Recruitment and Admissions, Immigration, Compliance Officer Academic Registry, International Office and I require internal and external correspondence such as to the UKVI or other Universities. I need the year 2020 correspondence and the year 2018. | The names and contact details of some LJMU staff have been redacted because it would not be fair to disclose these. S.40 (2) of the FOIA exempts from disclosure any personal data where to do so would breach the principles of the General Data Protection Regulation (GDPR). |  |
|--------|--|---|--|
| 20/159 |  |   |  |
|        | Your Request   | LJMU Response   |  |
|        | Student chatbots   | No  |  |
|        | Do you have any plans to deliver Student facing Al chatbot functionality?  |   |  |
|        | If so, when would you want this to be available?   | N/A   |  |
|        | Who is the head of Student Services or Digital   | Janet Martin  |  |
|        | engagement or equivalent and what is their email address?  | Business enquiries to ris@ljmu.ac.uk  |  |
|        | Who is the CIO or Head of IT and what is their   | Peter Ashton  |  |
|        | email address?   | Business enquiries to ris@ljmu.ac.uk  |  |
|        | Staff chatbots   | No  |  |
|        | Do you have any plans to deliver staff facing Al chatbot functionality?  |   |  |
|        | If so, when would you want this to be available?   | N/A   |  |
|        | Who would be responsible for that and what is their email address?   | N/A   |  |
| 1      |  | L 1   |  |

No



|        | Are you planning on Standardising virtual appointments to replace drop in style meetings that students had access to prior to the pandemic? Which departments would this be for e.g. Student Services, Facilities, Well Being  If so, when would you want this to be available? | N/A                             |  |
|--------|---|---------------------------------|--|
|        | Who would be responsible for that and what is their email address?  |                                 |  |
| 20/161 |   |                                 |  |
|        | Your Request  | LJMU Response                   |  |
|        | Please could you provide the annual spend for<br>the below suppliers from your last financial year<br>August 2019 - July 2020?  | Please see the table at Annex 1 |  |
| 20/162 |   |                                 |  |
|        | Your Request  | LJMU Response                   |  |
|        | The total number of your workforce as a whole.  | 2616                            |  |
|        | The total number of staff who have died FROM Covid 19 within your organisation  | 0                               |  |
|        | The total number of staff who have been admitted to hospital as a result of Covid 19  | 0                               |  |
|        | The total number of staff who have been properly diagnosed with Covid 19 not requiring hospitalisation  | 8                               |  |
|        | The total number of staff who have had to take time off work through isolation procedures not counting when the offices were actually closed  | 175                             |  |
| 20/163 |   |                                 |  |
|        | Your Request  | LJMU Response                   |  |



|        | (contractors, temps, freelancers), how many working currently across the organisation?  What is the annual spend on contingent workers?  If you have any framework and technology platform (Managed Service Programme or Provider /Vendor Management System) to manage the contingent workers?  Through what government framework has the service been procured and when is it being retendered or up for renewal?  Who is the incumbent Managed Service Provider and what Vendor Management System is being used?  Who is the relevant point of contact in the organisation responsible for this process for | the costs the University should need to incur in responding to a request for information. Any request costing in excess of this should be refused. Unfortunately, the University's HR and Finance teams do not record the costs spent on contingent workers in a reportable format because they are accounted for under a wider cost code. We also do not hold a separate list of agency recruited posts.  To ascertain how much had been spent, and the details of each role would require manual analysis of each invoice and HR file. Due to the volume of data held under this costs code over the 5 years you have requested the costs of manual analysis would be in excess of £450. |   |
|--------|---|--|---|
| 00/404 | any retender or renewal?  |  |   |
| 20/164 | Your Request  | LJMU Response  | 1 |
|        | 1) How many students accessed counselling services (face to face/ virtual) at your university in the academic year 2019/2020?   | 662  |   |
|        | 2) What was the average waiting time to access counselling services (face to face/ virtual) at your university in the academic year 2019/2020?  | Unfortunately we do not hold this information.   |   |
|        | 3) How many students were enrolled at your university in the academic year 2019/2020?   | This data is already available to you via the Higher Education Statistics Agency (HESA) website: <a href="https://www.hesa.ac.uk/data-and-analysis/students/where-study">https://www.hesa.ac.uk/data-and-analysis/students/where-study</a>   |   |



| 165 |   | Under the provisions of s.21 FOIA we are exempt from disclosure of information available to you by other means.   |
|-----|---|---|
|     | our Request   | LJMU Response   |
| -   | Approximately what percentage of classes that would normally be face to face do you anticipate being virtual this academic year as the result of Covid? | 77% of classes will be online in semester one.  Future semesters will be regularly reviewed, adhering to Government guidelines  |
| -   | Are all of your libraries open to students as normal?   | Up-to-date details of our Libraries opening times and social distancing measures can be found on our dedicated Covid-19 information site "Moving forward together": <a href="https://www.ljmu.ac.uk/microsites/moving-forward/information-for-students/support-on-campus">https://www.ljmu.ac.uk/microsites/moving-forward/information-for-students/support-on-campus</a>   |
| -   | Are all sports facilities open to students as normal?   | At the moment all sports facilities are not open to students as normal.  There are significant national and regional Covid restrictions on the use of sports facilities. This includes the use of the facilities for academic 'sports' teaching.  The Students Union, who organise the sports teams, will review the situation in the middle of October and make recommendations on any specific start date. The sports teams have not started yet. |



|        |  |  |  |   |   |  |   |   | style gyms   | •  | _   | y LC0                 | C) are                               |   |   |
|--------|--|--|--|---|---|--|---|---|--|--|---|-----------------------|--------------------------------------|---|---|
| 20/166 |  |  |  |   |   |  | l obe   | zii, bul C  | uners rem  | iaiii Ci   | Joeu.   |                       |                                      |   |   |
|        | Your Re  | equest   |  |   |   |  | LJI   | MU Res  | ponse  |  |   |                       |                                      |   |   |
|        |  |  |  |   |   |  |   |   | Electric   | Hybri  | d Pe  | etrol                 | Diesel                               |   |   |
|        | How many electric / hybrid / petrol and diesel vehicles does the University currently have in its vehicle fleet? |  |  |   | n of  |  | 6   | 4   | 0  |  | 19  |                       |                                      |   |   |
| 20/167 |  |  |  |   |   |  |   | <u> </u>  |  |  | <u> </u>  |                       |                                      |   | _ |
|        | 2. P There is no u 'low, mediur please alloco research hov 'high'. Classi Where your                             | lease use Iniform bo In, high' ai Inte the mo Inte the | the table belinsis for univer<br>and some might<br>ost appropriate<br>to tolerate a<br>f 7 would be in uses differer | ow to indi<br>sities to re<br>at have sul<br>te rating, i<br>higher risk<br>regarded o<br>at termino<br>s, please i | ecord the categories if record the categories if recording to the categories in the | ur university's eir risk appeti ories in betwe cruitment is ro f up to 9, depo<br>erate to high'. classify risk, p | id, if yes, pleas<br>risk appetite<br>te, some migh<br>en. Where you<br>ated as having<br>ending on the<br>lease select th<br>tional column | t use a scale<br>ir own scale<br>a risk limit i<br>project and<br>ne most app | e of 1-10 (low<br>does not align<br>of either 1-2 th<br>associated rev<br>ropriate equivivide an expla | to high), s<br>n in its en<br>nen this w<br>vards, thi<br>nalent fron<br>nation. | ome migl<br>tirety with<br>rould be re<br>s should to | the table<br>garded c | e below,<br>as 'low',<br>assified as | 1 |   |
|        | appetite   | Reput<br>ation   | ties and   | Comp<br>liance  | ate   | Change<br>manage   | ity* (long  | performa  |  | Rese<br>arch   | e and   | prise                 | Internati<br>onal                    |   |   |
|        | ф  |  | social<br>responsib<br>ility<br>/ external<br>relations  | a.i.ee  | s   | ment   | term<br>financial<br>sustainabil<br>ity)  | nce*<br>(meeting<br>targets)  | student<br>experie   | u.u.   | cultur<br>e   | prise                 | develop<br>ment                      |   |   |
|        | High<br>(hungry)   |  |  |   |   |  |   |   |  |  |   |                       |                                      |   |   |



| Moderat<br>e to high<br>(open) |  |  |  |  |  |  |
|--------------------------------|--|--|--|--|--|--|
| Moderat<br>e<br>(cautiou<br>s) |  |  |  |  |  |  |
| Low to moderat e (minimal ist) |  |  |  |  |  |  |
| Low (adverse / no appetite )   |  |  |  |  |  |  |

- 3. Is there a specific committee or group which assesses risk within your institution if yes, please provide the terms of reference.
- 4. Is a risk assessment completed prior to the implementation of a new project, venture, investment, product, or activity?

#### If yes:

5. Are risks generally classified based on impact vs probability or equivalent terminology? – Please will you provide any written guidance on how risks are classified and quantified at your institution?

#### If yes:

6. Please will you provide a breakdown of risk scoring at your institution (where this is not included within the guidance already requested)? i.e. quantifiable categories referenced above

Please will you also provide the following information for the academic years 2016-17 to 2018/19 inclusive? (see table below for further explanation):

- Number of risk assessments completed in relation to new projects, ventures, investments, products, or activities.
- Breakdown of risk assessment classifications of the above assessments, both prior to mitigation and with mitigation factored in; i.e. prior to mitigation, 12 risks classified as high, prior to mitigation, 5 high, 4 medium and 3 low.
- Number of new ventures, investments, products, or activities etc. which proceeded past the risk assessment phase, broken down by classification post mitigation (high, medium, low, or equivalent classification)
- Rationale for decision to proceed by number, broken down into the following categories: Equivalent or substantial risk associated with inaction / failure to proceed; Benefits of proceeding deemed to outweigh risks identified; Risks regarded as negligible; and other.

For ease of reference, a table has been included which has been partially populated to provide an example of how your data might be presented:



|                   |                        | Number of Number projects / classified of ventures etc.    |    | Rationale f | or proceeding follo  | wing risk assessm  | ent*                               |       |
|-------------------|------------------------|--|----|-------------|--|--|------------------------------------|-------|
| Financial<br>year | Risk<br>classification | Number of<br>classified<br>risks prior<br>to<br>mitigation |    |             | Equivalent or<br>substantial<br>risk<br>associated<br>with inaction<br>/ failure to<br>proceed | Benefits of proceeding deemed to outweigh risks identified | Risks<br>regarded as<br>negligible | other |
|                   | High                   | 12   | 5  | 3           | 2  | 1  | 0                                  | 0     |
| 2018-19           | Medium                 | 18   | 13 | 12          | 7  | 3  | 0                                  | 2     |
|                   | Low                    | 23   | 35 | 33          | 2  | 5  | 18                                 | 8     |
|                   | High                   |  |    |             |  |  |                                    |       |
| 2017-18           | Medium                 |  |    |             |  |  |                                    |       |
|                   | Low                    |  |    |             |  |  |                                    |       |
|                   | High                   |  |    |             |  |  |                                    |       |
| 2016-17           | Medium                 |  |    |             |  |  |                                    |       |
|                   | Low                    |  |    |             |  |  |                                    |       |

<sup>\*</sup>where more than one rationale is associated with the same risk assessment please select the most appropriate

I am happy to receive redacted documents from which I can extract these data myself.

If, for some reason, you are unable to complete the table or provide the documents which contain the information requested within the table, please will you provide an explanation for this.

For the entirety of this FoI request, partial completion is desirable as opposed to no data.

Financial:

Please provide the following information for the financial years, 2014-2-15 to 2018-2019 inclusive:

| Financi<br>al year | Total<br>income<br>for the<br>year | Surpl<br>us for<br>the<br>year | Liquidity<br>days at<br>year end | Operating<br>expenditur<br>e | Capital<br>expenditur<br>e | Total<br>expenditur<br>e | Borrowi<br>ng<br>within<br>the year | Total<br>debt | Tota<br>I<br>equi<br>ty |
|--------------------|------------------------------------|--------------------------------|----------------------------------|------------------------------|----------------------------|--------------------------|-------------------------------------|---------------|-------------------------|
| 2014-<br>15        |                                    |                                |                                  |                              |                            |                          |                                     |               |                         |



| 2015-<br>16 |  |  |  |  |  |
|-------------|--|--|--|--|--|
| 2016-<br>17 |  |  |  |  |  |
| 2017-<br>18 |  |  |  |  |  |
| 2018-<br>19 |  |  |  |  |  |

## **LJMU Response**

Section 12 of the FOIA puts a limit of £450 on the costs the University should need to incur in responding to a request for information. Any request costing in excess of this should be refused. Unfortunately the University's finance team does not record the data required for question 6 in an easy to report format.

To ascertain the data required would require manual analysis of many projects ventures, investments, products, or activities. Due to the volume of projects over the 3 years you have requested the costs of manual analysis would be in excess of £450.

I can however advice that the terms of reference of all our Governance Committees can be found on our website here: <a href="https://www.ljmu.ac.uk/about-us/structure/governance-and-charitable-status">https://www.ljmu.ac.uk/about-us/structure/governance-and-charitable-status</a>

Detailed financial information is available in our published financial statements. These can be found on our website: <a href="https://www.ljmu.ac.uk/about-us/public-information/financial-information/financial-statements">https://www.ljmu.ac.uk/about-us/public-information/financial-information/financial-statements</a>

20/168

| Your Request                                      | LJMU Response                                      |
|---|--|
|   | LJMU will not provide details of its Marketing and |
| What proportion of the Operating Costs            | Student Recruitment budget and spend due to        |
| (excluding staff costs) of the University belongs | the likelihood of this information causing         |
|   | prejudice to its commercial interests. We          |



|        | to Marketing and Student Recruitment? (For FY 17, 18 and 19)  | consider it to be exempt from disclosure under the provisions of section 43 (2) of the FOIA  The University recruits students in a very competitive marketplace and considers that no public interest would be served by the disclosure of this information.   |  |
|--------|---|--|--|
| 20/169 | Your Request  | LJMU Response  |  |
|        | What proportion of the Marketing and Student recruitment spend is on advertising for student recruitment for FY 17, 18 and 19?  ((Advertising could include Online (Social media, Google PPC, Adwords other third party media), print, out of home (billboards, tube advertising etc.), in home (radio, tv), third party media))                  | LJMU will not provide details of its Marketing and Student Recruitment budget and spend due to the likelihood of this information causing prejudice to its commercial interests. We consider it to be exempt from disclosure under the provisions of section 43 (2) of the FOIA  The University recruits students in a very competitive marketplace and considers that no public interest would be served by the disclosure of this information. |  |
| 20/170 | Your Request  | LJMU Response  |  |
|        | Telephony System  1. What is your current telephony system?  2. How many users of the telephony system?  3. When is the contract up for renewal?  4. Are you considering or interested in Microsoft Teams Voice (Direct Routing)?  5. The name (separately) and email address of the primary contact for this contract?  6. Current annual spend? | Please see the IT Provision and Use document provided on our website at the following address:  https://www.ljmu.ac.uk/about-us/public-information/data-protection-and-freedom-of-information-and-public-sector-information/freedom-of-information/published-information-and-open-data   |  |



Mobile phone contracts

- 1. Who is your current mobile phone provider?
- 2. How many mobile connections?
- 3. When is the contract up for renewal?
- 4. How long do you contract for (24 or 36 months)?
- 5. The name (separately) and email address of the primary contact for this contract?
- 6. Current annual spend?

Crown Commercial Services frameworks
Do you procure through the Networks Services
2 framework? (RM3808 previously RM1045) If
not, how do you procure mobiles and
telecommunication services/solutions?

Under s.21 of the FOIA we are not obliged to provide you with information that is already available to you.

20/171

| Your Request                                   |
|--|
| Many thanks for providing this data. [provided |
| under FOI 20_150]                              |

Whilst I appreciate it - would it also be possible to send over the raw data which these percentage values are based on?

FOI 20\_150

Can we get a breakdown by ethnicity of all academic staff working at the university?

# LJMU Response

| Ethnic Origin       | Total |
|---------------------|-------|
| Arab                | 19    |
| Asian - Bangladeshi | 4     |
| Asian - Indian      | 12    |
| Asian - Pakistani   | 18    |
| Asian Other         | 19    |
| Black African       | 21    |
| Black British       | 7     |
| Black Caribbean     | 4     |
| Chinese             | 34    |
| Chinese - Other     | 1     |



| Mixed - White and Asian                | 9          |  |  |  |  |
|--|------------|--|--|--|--|
| Mixed - White and Black                |            |  |  |  |  |
| African                                | 6          |  |  |  |  |
| Mixed - White and Black                |            |  |  |  |  |
| Caribbean                              | 4          |  |  |  |  |
| Other Ethnic Background                | 9          |  |  |  |  |
| Other Mixed Background                 | 9          |  |  |  |  |
| White - British                        | 155        |  |  |  |  |
| White - English                        | 623        |  |  |  |  |
| White - Irish                          | 44         |  |  |  |  |
| White - Scottish                       | 21         |  |  |  |  |
| White - Welsh                          | 43         |  |  |  |  |
| White Other                            | 180        |  |  |  |  |
| Information Refused /                  |            |  |  |  |  |
| Unknown                                | 62         |  |  |  |  |
| Grand Total                            | 1304       |  |  |  |  |
| We are not able to provide you wi      | th further |  |  |  |  |
| details beyond the percentages that we |            |  |  |  |  |

Can we get a breakdown by ethnicity of all academic staff on fixed term contracts - including fixed term contracts due to end at the end of the academic year 2019/2020?

Can we get a breakdown by ethnicity of all academic staff who are leaving the university at the end of the academic year 2019/2020?

We are not able to provide you with further details beyond the percentages that we provided you with on 8<sup>th</sup> September in response to FOI 20\_150.

This is because to do so could allow personal data of individuals to be inferred because of the small number of individuals in certain categories. As we have provided you with the exact percentages of individuals with a certain characteristic in each category, by providing the total amount of people in each category a collage of information is created from which an exact number of individuals could be inferred.



|  | exempt from disclo        | Under S.40(2) of the FOIA, a public body is exempt from disclosure of any information where to do so could be in breach of the principles of the General Data Protection Regulation. |  |  |  |
|--|---------------------------|--|--|--|--|
| 20/172 Your Request  | LJMU Response             |  |  |  |  |
|  |                           | Music Production   |  |  |  |
|  |                           | M Fe m al e  |  |  |  |
| I would like to request information on the gender of the student population on |                           | 54 7   |  |  |  |
| (Hons) Audio and Music Production, BA Musical Theatre Practice, and any other  | r mucio                   | 48 9   |  |  |  |
| courses offered at the university during                                       | the   2017/18             | 49 10  |  |  |  |
| academic years: 2015/2016, 2016/2017 2017/2018, 2018/2019, 2019/2020.          |                           | 45 6   |  |  |  |
| 2017/2016, 2016/2019, 2019/2020.   | 2019/20                   | 46 7   |  |  |  |
| This could be provided as absolute num rounded numbers, and/or as proportional | al data.    BSHF.Audio an | d Music Production ation year)   |  |  |  |
|  |                           | M Fe m al e e  |  |  |  |
|  | 2017/18                   | 11 5   |  |  |  |
|  | 2018/19                   | 14 <5  |  |  |  |
|  | 2019/20                   | 12 <5  |  |  |  |



|        |  | MA.Musical Theatre  |   |                                    |  |  |
|--------|--|---|---|------------------------------------|--|--|
|        |  |   | M<br>al<br>e  | Fe<br>m<br>al<br>e                 |  |  |
|        |  | 2017/18   | <5  | <5                                 |  |  |
|        |  | 2018/19   | 5   | 5                                  |  |  |
|        |  | 2019/20   | <5  | 8                                  |  |  |
|        |  | In accordance with Section 40 the University has not been abl numbers where small numbers involved, so that an individentified, or inferences be different to the University has inserted (<5) value in any appropriate of    | e to g<br>s of indidual<br>awn<br>a "les                | ive the<br>dividu<br>canr<br>about | e exact<br>lals are<br>not be<br>t them. |  |
| 20/173 |  |   |   |                                    |  |  |
|        | <ol> <li>Your Request</li> <li>How many offer holders accepted a place at the university - either as firm or insurance choice - and were rejected for a place starting this year or next year despite meeting their offer with their Centre Assessed Grades (CAGs)?</li> </ol> | Section 12 of the FOIA puts a the costs the University should responding to a request for inf request costing in excess of the refused. Unfortunately the Unit admissions team does not recogour require in an easily reports | I need ormate is she she she she she she she she she sh | d to in ion. A buld by's le det    | ncur in<br>Any<br>pe<br>ails             |  |
|        | How many offer holders who had the university down as their first-choice university were rejected for a place starting   | To ascertain this would require of each file for applicants reject  |   |                                    | -  |  |



|        | this year or next year despite meeting their offer with their CAGs?   | updated CAG's were received. Due to the volume of these cases the costs of manual |  |
|--------|---|---|--|
|        | For both questions, I would like data as of start of university term please.  | analysis would be in excess of £450.  |  |
| 20/174 |   |   |  |
|        | Your Request  | LJMU Response   |  |
|        | Further to the response, [to FOI 20_003] Bagnall & Morris waste contracts are expired. Can you please confirm whether this contract is extended or replaced by any other supplier.      | This contract has been extended to July 2021 due to the impact of Covid-19.       |  |
| 20/175 |   |   |  |
|        | Your Request  | LJMU Response   |  |
|        | 1) When [year] did the University join the Race Equality Charter?   | 2016  |  |
|        | 2) What is its current status (member or award holder)?   | Member  |  |
|        | 3) If an award holder, when [year] was the award given for the first time?  | N/A   |  |
| 20/177 |   |   |  |
|        | Your Request  | LJMU Response   |  |
|        | Between 1 March to 20 September 2020, how many staff have been furloughed at the University?  | Zero (0)  |  |
|        | Which departments and teams did these staff work in? Please be as specific as possible. If possible, I would like a breakdown of how many staff were furloughed in each department/team | N/A   |  |



|        | How many of these staff are now back at work full-time?  | N/A  |  |
|--------|--|--|--|
|        | In the same time period, how many staff members have the University made redundant?  | Twelve (12). These were either voluntary redundancies or due to the end of a fixed term contract – these processes were on-going and planned and not related to COVID-19 disruption.   |  |
|        | Which departments and teams did these staff work in? Please be as specific as possible. If possible, I would like a breakdown of how many staff were furloughed in each department/team. | Within this twelve there were less than five individuals from any one department. We will not provide information from which personal data about an individual could be inferred. Under section 40(2) of the FOIA public bodies are exempt from disclosing any information that would breach the principles of the General Data Protection Regulation. |  |
|        | Does the University have a redeployment scheme, and if so, in the same time period, how many staff members have been redeployed and to which departments/teams?                          | Yes, LJMU has redeployment scheme. Less than five individuals were redeployed during this period   |  |
| 20/178 | V  | LIMILD   |  |
|        | Your Request  1. The Risk Assessment document pertaining to the provision of education within the University's sites and remotely.   | LJMU Response  LJMU's Risk assessments relating to COVID- 19 can be found on our website at the following address: https://www.ljmu.ac.uk/microsites/moving- forward/information-for-staff/risk-assessment   |  |
|        | 2. The Risk Assessment document that addresses the risks associated with the large movement of students from within and out[side] the UK to the Liverpool.                               | We do not hold this information.   |  |



|        | 3. The Risk Assessment document pertaining to the return of students and the use of accommodation and facilities by new students and returning students.  | LJMU does not own any student accommodation and therefore does not have a risk assessment document pertaining to this.  |  |
|--------|---|---|--|
|        | 4. The provision for physical and wellbeing support for students who are required to isolate, as detailed in the UK Governments Guidance (link below). In particular the plan that covers the following parts of the Gov's Guidance: "Institutions and building managers of private halls will need to design procedures with their staff to ensure that self-isolating students can receive the food and medicines they need for the duration of their isolation. This is especially important for disabled students." and "Staying at home for a prolonged period can be difficult, particularly if there is no access to outside space. It is important to take care of mental as well as physical health and seek support if needed." | Our advice to students can be found on our website at the following address: https://www.ljmu.ac.uk/microsites/moving-forward/information-for-students/self-isolate |  |
| 20/179 |   |   |  |
|        | Can you please advise the name and contact details for the following :-  Principal  | Professor Ian Campbell Vice Chancellor LJMU Tithebarn St Liverpool L2 2QP T: 0151 231 2121  |  |
|        | Head of Waste   | Mark Nevitt   |  |



|        | Head of Facilities Head of Estates The Environment   | LJMU<br>Tithebarn St<br>Liverpool<br>L2 2QP<br>T: 0151 231 2121 |  |                                     |                              |  |
|--------|--|---|--|-------------------------------------|------------------------------|--|
| 20/180 | Your Request   | LJMU Response   |  |                                     |                              |  |
|        | Reports of sexual harassment/abuse/violence which have occurred on campus grounds (which constitutes University grounds, buildings such as student unions, libraries, lecture buildings, and student halls) or harassment which has occurred online, during the period of 2016/2017, 2017/2018, 2018/2019 and 2019/2020. | 2019/20   | ce Team.<br>'n any acc<br>e of this re | Please no<br>ommodati<br>esponse is | te that<br>on and<br>limited |  |
|        |  |   |  |                                     |                              |  |
| 20/181 | Your Request In respect of each of the LLB core modules / subjects required for a Qualifying Law Degree from the University ('the foundations of legal knowledge"):  | LJMU Response   |  |                                     |                              |  |
|        | (i) the average final mark awarded to candidates in 2018 (ii) The average final mark awarded to candidates in 2019   | Course Title Criminal Law Contract Law                          | 2018<br>46<br>47                       | 2019<br>47<br>43                    | 2020<br>47<br>39             |  |



| (iii) the average final mark awarded to     | Equity and Trusts         | 51   | 46   | 46   |  |
|---|---------------------------|------|------|------|--|
| candidates in 2020                          | Foundations of            |      |      |      |  |
|   | Law                       | 50   | 52   | 45   |  |
|   | Independent               |      |      |      |  |
|   | Learning and Legal        |      |      |      |  |
|   | Skills                    | 48   | 55   | 50   |  |
|   | Law of the EU             | 45   | 49   | 44   |  |
|   | Land Law                  | 50   | 52   | 56   |  |
|   | Law of Tort               | 43   | 41   | 44   |  |
|   | Public Law                | 43   | 39   | 42   |  |
|   | Remedies in               |      |      |      |  |
|   | Contract, Tort &          |      |      |      |  |
|   | Restitution               | 54   | 47   | 48   |  |
|   |                           |      |      |      |  |
|   | Course Title              | 2018 | 2019 | 2020 |  |
|   | Contract Law              | 80.7 | 73   | 68.1 |  |
|   | Criminal Law              | 84.4 | 82.1 | 84.2 |  |
| (iv) the percentage of candidates awarded a | Equity and Trusts         | 85.8 | 77.7 | 82.6 |  |
| final mark of 40% or above in 2018          | Foundations of            |      |      |      |  |
| I I I I I I I I I I I I I I I I I I I       | Law                       | 82.2 | 85.6 | 79.3 |  |
| (v) the percentage of candidates awarded a  | Independent               |      |      |      |  |
| final mark of 40% or above in 2019          | Learning and Legal Skills | 80.7 | 90   | 81.8 |  |
|   | Land Law                  | 85.3 | 85.3 | 93.4 |  |
| (vi) the percentage of candidates awarded a |                           |      | -    |      |  |
| final mark of 40% or above in 2020          | Law of the EU             | 78.2 | 88.4 | 78.5 |  |
|   | Law of Tort               | 75.2 | 73.7 | 81.4 |  |
|   | Public Law                | 80.9 | 72.7 | 75   |  |
|   | Remedies in               |      |      |      |  |
|   | Contract, Tort & R        | 87.8 | 82   | 88.4 |  |
|   | เงองแนแบบ                 | 01.0 | 02   | 00.4 |  |



|        | Please note: where assessment consists of  |  |                    |
|--------|--|--|--------------------|
|        | different components (eg assignments and examinations) the 'final mark' is the         |  |                    |
|        | aggregated, weighted mark awarded for the  |  |                    |
|        | module / subject.  |  |                    |
| 20/182 | ,  |  |                    |
|        | Your Request   | LJMU Response  |                    |
|        | Total number of spam/malicious emails blocked  | Jan  | 9162416            |
|        | by your organisation over the last 9 months  | Feb  | 8304069            |
|        | January 2020 – September 2020.   | Mar  | 9959092            |
|        |  | Apr  | 7693611            |
|        |  | May  | 7384965            |
|        |  | Jun  | 6492750            |
|        | Please break the data down per month.  | Jul  | 7550518            |
|        |  | Aug  | 5796465            |
|        |  | Sep  | 7471557            |
|        | Diagon could you also provide a cotogory for   | In the months January 2020, our system report under the following cate | ted blocked emails |
|        | Please could you also provide a category for the malicious emails? e.g. 2,300 phishing | Ransomware   | 117                |
|        | emails, 3,000 ransomware attempts, 5,000   | Malware  | 3555               |
|        | spam/junk emails, 3,400 anti-virus blocks, 2,000 malware.                              | Analysed Advanced Threats  | 1719               |
|        |  | Business Email<br>Compromise   | 1611               |
|        |  | Phishing   | 7848               |
|        |  | Web Reputation   | 11265              |
|        |  | Spam   | 1328195            |
|        |  | Graymail   | 1139849            |



| 20/184 |  |   |  |
|--------|--|---|--|
|        | Your Request   | LJMU Response   |  |
|        | Since the start of this academic year (Sept 2020) how many complaints have been received by your accommodation office about the standard of student accommodation where part of the complaint has made specific reference to the fact that the accommodation is not worth the price being charged for it, or a reduction in its price should be made to reflect the apparent defects?  In relation to the most recent three such complaints please provide me with an exact transcript of the complaint as you received it, although I accept the name and address of the complainant as well as any other personal details will have to be redacted to comply with S.40 of the FoI Act. | We do not hold this information because LJMU does not own or operate any student accommodation. |  |
| 20/185 | Your Request   | LJMU Response   |  |
|        | Please can you provide the following information in relation to your Outsourced Catering and Cleaning Contracts? Where your organisation does not currently outsource these provisions please can you reply to that effect? Outsourced Catering  • Contract Start Date  • Contract End Date  • Provision for any extensions to the contract term   | LJMU does not outsource its catering or cleaning services.                                      |  |



|        | <ul><li>The supplier(s) name(s)</li></ul>                        |  |  |
|--------|--|--|--|
|        | <ul> <li>The annual cost of the services Outsourced</li> </ul>   |  |  |
|        | Cleaning   |  |  |
|        | Contract Start Date  |  |  |
|        | Contract End Date  |  |  |
|        | <ul> <li>Provision for any extensions to the contract</li> </ul> |  |  |
|        | term   |  |  |
|        | • The supplier(s) name(s)  |  |  |
|        | • The annual cost of the services                                |  |  |
| 20/186 | - The annual cost of the certifice                               |  |  |
|        | Your Request   | LJMU Response                                    |  |
|        | I am doing some research on algorithms used                      |  |  |
|        | to award degree classifications from 2004/05 to                  |  |  |
|        | 2013/14.   | The information you require is recorded in our   |  |
|        | 2010/111   | Academic Regulations. These regulations are      |  |
|        | I can see the information provided on the                        | updated each year.                               |  |
|        | algorithm used at Liverpool John Moores                          | ,          |  |
|        | University is only available under the current                   | Unfortunately the University does not hold       |  |
|        | academic regulations at  | archived copies of the final adopted versions of |  |
|        | https://www.ljmu.ac.uk/about-us/public-                          | many of these documents. We moved to a new       |  |
|        | information/academic-quality-and-                                | system of central storage of currant and archive |  |
|        | regulations/academic-framework.                                  | policies and regulations in 2016. Prior to this  |  |
|        |  | records were only held by local teams.           |  |
|        | Is it possible for you to provide information on                 |  |  |
|        | the grading algorithms used between 2004/05                      | We have unfortunately only been able to locate   |  |
|        | and 2013/14?   | a full copy of the 2004/5 regulations. This      |  |
|        |  | document can be found in Annex 1.                |  |
|        | In particular, I am interested in the following:                 |  |  |
|        |  | After a search of our web archive we have also   |  |
|        | <ul> <li>The weighting applied to each year or</li> </ul>        | located a summary of the 2011/12 regulations     |  |
|        | stage of a degree  | which used to be available on the website that   |  |
|        | The number of credits used within each                           | may be of interest to you. This document can     |  |
|        | stage (e.g. best 100 of 120, all 120, etc.)                      | be found in Annex 2.                             |  |



|        | <ul> <li>The requirements to graduate with 1.1, 2.1, 2.2, 3.1 or Pass degree classifications</li> <li>Whether there exists a boundary zone, whereby those just missing out on a better classification are assessed (e.g. if the requirement for a 1.1 were an average of 70%, but where students with an average of 68-70 would get a 1.1 if a certain number of credits were above 70%).</li> <li>Years in which changes were made to the algorithm, if applicable, and:         <ul> <li>What those changes were</li> <li>If they affected incumbent students or only new entrants</li> </ul> </li> </ul> |   |  |
|--------|---|---|--|
| 20/187 | Volle Boglioch  | I IMII Documento                                |  |
|        | Your Request  | LJMU Response                                   |  |
|        | I want to make a Freedom of Information   | LJMU publishes information pertaining to its IT |  |
|        | request, could you please send me the   | Provision and Use on its website at the         |  |
|        | following information with regards to the   | following address:                              |  |
|        | organisation's Mobile Phones contract.  | https://www.limu.ac.uk/about-us/public-         |  |
|        |   | information/data-protection-and-freedom-of-     |  |
|        | If there is more than one provider please split   | information-and-public-sector-                  |  |
|        | all the information including the annual average  | information/freedom-of-information/published-   |  |
|        | spend, number of connection, duration, contract   | information-and-open-data                       |  |
|        | dates and internal contact details.   |   |  |
|        | 4 N ( 1 B : 1 ( ) B   | This information is updated annually. Under     |  |
|        | Network Provider(s) - Please provide me with  | s.20 of the FOIA information that is already    |  |
|        | the network provider name e.g. EE, Telefonica, Vodafone, Three  | available to you is                             |  |



- 2. Annual Average Spend for each Network Provider Can you please provide me with the average annual spend over the last 3 years. If this is a new contract can you please provide the estimated annual spend.
- 3. Number of Connections- Number of connections for each network provider. (number of voice only devices, voice and data devices, data only devices) please provide me with the breakdown and not the overall total.
- 4. Duration of the contract- please state if the contract also includes contract extensions for each provider.
- 5. Contract Start Date- please can you provide me with the start date of the signed agreement. Please do not provide me with the framework contract date I require the contract dates of the signed agreement. (if there are multiple start dates, could you please provide me with the earliest date for each provider)
- 6. Contract Expiry Date- please can you provide me with the expiry date of the signed agreement. Please do not provide me with the framework contract date I require the contract dates of the signed agreement. If the contract is rolling please state.



| 7. Contract Review Date- Please can you      |
|--|
| provide me with a date when the organisation |
| plans to review this contract.               |

8. The person in the organisation responsible for this particular contract. Can you send me the full contact details Contact Name, Job Title, Contact Number and direct email address for each network provider? If full contact details cannot be provided please send me their actual job title.

9.If the mobile phone contract is provided by a managed contract please provide me with the actual name of the network provider along with the number of connections and the internal contact from within the organisation responsible for this contract.

| Your Request   | LJMU Respons                       | se   |   |
|--|------------------------------------|--|---|
| How many students have sought mental health  |                                    |  |   |
| support via the university since the start of term 2020 (September and October) to the most recent date you have? Please state the date you have gone up to. | 1 <sup>st</sup> Sept –<br>28th Oct | Number of students accessing wider mental health | Number of students accessing counsellin g |
| How many students sought mental health   |                                    | Services   |   |
| support via the university counselling services  | 2020                               | 265  | 249                                       |
| during the same period (September and  | 2019                               | 291  | 492                                       |
| October) in 2019, and 2018?  | 2018                               | 200  | 357                                       |
|  |                                    |  |   |



|        | How many students are currently on a waiting list for mental health support? Please state how many were waiting at the same time in 2019 and 2018.   | We do not hold this information  |  |
|--------|--|--|--|
|        | What is the current waiting time for help via university counselling services?   | We do not hold this information  |  |
|        | Has your university added any additional staff/<br>mental health funding and services in light of<br>the coronavirus crisis? Please state what it is | LJMU has invested in SilverCloud and Togetherall to complement existing in-person services                 |  |
| 20/189 |  |  |  |
|        | Your Request   | LJMU Response  |  |
|        | The information I'm requesting is regarding the software contracts that the organisation uses, for the following fields.                             | LJMU publishes information pertaining to its IT Provision and Use on its website at the following address: |  |



the supplier name again please provide me with the actual software name.

3. **Description of the contract**: Can you please provide me with detailed information about this contract and please state if upgrade, maintenance and support is included.

Please also list the software modules included in these contracts.

- 4. **Number of Users/Licenses**: What is the total number of user/licenses for this contract?
- 5. **Annual Spend**: What is the annual <u>average</u> spend for each contract?
- 6. **Contract Duration**: What is the duration of the contract please include any available extensions within the contract.
- 7. **Contract Start Date**: What is the start date of this contract? Please include month and year of the contract. DD-MM-YY or MM-YY.
- 8. **Contract Expiry**: What is the expiry date of this contract? Please include month and year of the contract. DD-MM-YY or



|        | 9. Contract Review Date: What is the review date of this contract? Please include month and year of the contract. If this cannot be provide please provide me estimates of when the contract is likely to be reviewed. DD-MM-YY or MM-YY.  10. Contact Details: I require the full contact details of the person within the organisation responsible for this particular software contract (name, job title, email, contact number). |                        |  |
|--------|--|------------------------|--|
| 20/190 | Your Request   | LJMU Response          |  |
|        | The number of accusations of bullying made by staff regarding other members of staff at the university in the calendar years 2017, 2018 and 2019.  If it is not possible to provide this information in calendar years please provide it in academic years for 2017-18, 2018-19, 2019-20.  Just to clarify I mean formal accusations   | Academic year  2017/18 |  |
| 20/192 | Your Request  Risk:  1. Does your institution have a risk appetite statement and, 2. Please use the table below to indicate your university's risk.  |                        |  |



There is no uniform basis for universities to record their risk appetite, some might use a scale of 1-10 (low to high), some might broadly classify 'low, medium, high' and some might have sub categories in between. Where your own scale does not align in its entirety with the table below, please allocate the most appropriate rating, i.e. if recruitment is rated as having a risk limit of either 1-2 then this would be regarded as 'low', research however might tolerate a higher risk limit of up to 9, depending on the project and associated rewards, this should then be classified as 'high'. Classification of 7 would be regarded as 'moderate to high'.

Where your institution uses different terminology to classify risk, please select the most appropriate equivalent from the table below. If

your institution uses any other categories, please include this in an additional column and / or provide an explanation.

| Risk<br>appetite                           | Reput<br>ation | Communi ties and social responsib ility / external relations | Comp<br>liance | Est<br>ate<br>s | Change<br>manage<br>ment | Sustainabil<br>ity* (long<br>term<br>financial<br>sustainabil<br>ity) | financial<br>performa<br>nce*<br>(meeting<br>targets) | Educatio<br>n and<br>student<br>experie<br>nce | Rese<br>arch | Peopl<br>e and<br>cultur<br>e | Enter<br>prise | Internati<br>onal<br>develop<br>ment |
|--|----------------|--|----------------|-----------------|--------------------------|---|---|--|--------------|-------------------------------|----------------|--------------------------------------|
| High<br>(hungry)                           |                |  |                |                 |                          |   |   |  |              |                               |                |                                      |
| Moderat<br>e to high<br>(open)             |                |  |                |                 |                          |   |   |  |              |                               |                |                                      |
| Moderat<br>e<br>(cautiou<br>s)             |                |  |                |                 |                          |   |   |  |              |                               |                |                                      |
| Low to<br>moderat<br>e<br>(minimal<br>ist) |                |  |                |                 |                          |   |   |  |              |                               |                |                                      |
| Low<br>(adverse<br>/ no<br>appetite<br>)   |                |  |                |                 |                          |   |   |  |              |                               |                |                                      |



- 3. Is there a specific committee or group which assesses risk within your institution if yes, please provide the terms of reference.
- 4. Is a risk assessment completed prior to the implementation of a new project, venture, investment, product, or activity?

#### If yes:

5. Are risks generally classified based on impact vs probability or equivalent terminology? – Please will you provide any written guidance on how risks are classified and quantified at your institution?

### If yes:

Please will you also provide the following information [see table at Annex 2] for the academic years 2016-17 to 2018/19 inclusive [and limited to the finance department]? (see table below for further explanation):

Number of risk assessments completed in relation to new projects, ventures, investments, products, or activities.

Breakdown of risk assessment classifications of the above assessments, both prior to mitigation and with mitigation factored in; i.e. prior to mitigation, 12 risks classified as high, prior to mitigation, 5 high, 4 medium and 3 low.

Number of new ventures, investments, products, or activities etc. which proceeded past the risk assessment phase, broken down by classification post mitigation (high, medium, low, or equivalent classification)

Rationale for decision to proceed by number, broken down into the following categories: Equivalent or substantial risk associated with inaction / failure to proceed; Benefits of proceeding deemed to outweigh risks identified; Risks regarded as negligible; and other.

For ease of reference, a table has been included which has been partially populated to provide an example of how your data might be presented:

|                   |                        |  |  |  | Rationale f  | or proceeding follo  | wing risk assessm                  | ent*  |
|-------------------|------------------------|--|--|--|--|--|------------------------------------|-------|
| Financial<br>year | Risk<br>classification | Number of<br>classified<br>risks prior<br>to<br>mitigation | Number<br>of<br>classified<br>risks post<br>mitigation | Number of<br>projects /<br>ventures etc.<br>which<br>proceeded<br>following risk<br>assessment | Equivalent or<br>substantial<br>risk<br>associated<br>with inaction<br>/ failure to<br>proceed | Benefits of proceeding deemed to outweigh risks identified | Risks<br>regarded as<br>negligible | other |
|                   | High                   | 12   | 5  | 3  | 2  | 1  | 0                                  | 0     |
| 2018-19           | Medium                 | 18   | 13   | 12   | 7  | 3  | 0                                  | 2     |
|                   | Low                    | 23   | 35   | 33   | 2  | 5  | 18                                 | 8     |
|                   | High                   |  |  |  |  |  |                                    |       |
| 2017-18           | Medium                 |  |  |  |  |  |                                    |       |
|                   | Low                    |  |  |  |  |  |                                    |       |



|         | High   |  |  |  |  |
|---------|--------|--|--|--|--|
| 2016-17 | Medium |  |  |  |  |
|         | Low    |  |  |  |  |

\*where more than one rationale is associated with the same risk assessment please select the most appropriate I am happy to receive redacted documents from which I can extract these data myself.

If, for some reason, you are unable to complete the table or provide the documents which contain the information requested within the table, please will you provide an explanation for this.

For the entirety of this Fol request, partial completion is desirable as opposed to no data.

Please provide the following information for the financial years, 2014-2-15 to 2018-2019 inclusive:

| Financi<br>al year | Total<br>income<br>for the<br>year | Surpl<br>us for<br>the<br>year | Liquidity<br>days at<br>year end | Operating expenditur e | Capital<br>expenditur<br>e | Total<br>expenditur<br>e | Borrowi<br>ng<br>within<br>the year | Total<br>debt | Tota<br>I<br>equi<br>ty |
|--------------------|------------------------------------|--------------------------------|----------------------------------|------------------------|----------------------------|--------------------------|-------------------------------------|---------------|-------------------------|
| 2014-              |                                    |                                |                                  |                        |                            |                          |                                     |               |                         |
| 15                 |                                    |                                |                                  |                        |                            |                          |                                     |               |                         |
| 2015-              |                                    |                                |                                  |                        |                            |                          |                                     |               |                         |
| 16                 |                                    |                                |                                  |                        |                            |                          |                                     |               |                         |
| 2016-              |                                    |                                |                                  |                        |                            |                          |                                     |               |                         |
| 17                 |                                    |                                |                                  |                        |                            |                          |                                     |               |                         |
| 2017-              |                                    |                                |                                  |                        |                            |                          |                                     |               |                         |
| 18                 |                                    |                                |                                  |                        |                            |                          |                                     |               |                         |
| 2018-<br>19        |                                    |                                |                                  |                        |                            |                          |                                     |               |                         |

# **LJMU** Response

Section 12 of the FOIA puts a limit of £450 on the costs the University should need to incur in responding to a request for information. Any request costing in excess of this should be refused. Unfortunately the University's finance team does not record the data required for question 6 in an easy to report format.

To ascertain such data would require manual analysis of many projects, ventures, investments, products or activities. Due to the volume of projects within the finance department, it has been



estimated that to undertake a manual analysis over the 3 years you have requested would cost in in excess of £450.

To assist you, please note that any request including a question such as that at no.6 would not be possible to answer within the costs limit because of the large number of projects ventures, investments, products or activities undertaken by each directorate of the institution.

I can however advice that the terms of reference of all our Governance Committees can be found on our website here: <a href="https://www.ljmu.ac.uk/about-us/structure/governance-and-charitable-status">https://www.ljmu.ac.uk/about-us/structure/governance-and-charitable-status</a>

Detailed financial information is available in our published financial statements. These can be found on our website: <a href="https://www.ljmu.ac.uk/about-us/public-information/financial-information/financial-statements">https://www.ljmu.ac.uk/about-us/public-information/financial-information/financial-statements</a>

## 20/193

| Your Request   | LJMU Response |
|--|---------------|
| <ul> <li>How many university students have<br/>been suspended for breaching Covid-19<br/>guidelines? If any, what was the most<br/>common Covid-19 guideline breach<br/>leading to suspensions?</li> </ul>           | Nil           |
| How many university students have been expelled for breaching Covid-19 guidelines? If any, what was the most common Covid-19 guideline breach leading to expulsions?  I would like the data as of 14 October please. | Nil           |

| Your Request | LJMU Response |
|--------------|---------------|
|              |               |



| 1. How many students have a) self-isolated and b) been in quarantine since the start of term due to Covid-19? (The total number to date.) N.B. if the figures for those who are self-isolating and those in quarantine are recorded separately then please provide both totals. | We do not hold this information  |  |
|---|--|--|
| 2. What support has the university provided to students in quarantine or self-isolation due to Covid-19?  Does this support cover:  |  |  |
| 2.1 practical needs (food, etc?) 2.2 study needs (IT) 2.3 emotional needs (e.g. a 'buddy' system) 2.4. For each of the above (2.1-2.3) please provide details of the support provided. In the case of 2.1, is the university charging for food supplies, and, if so, how much?  | Information for students setting out our advice, guidelines and the support available to them is available on our website:  https://www.limu.ac.uk/microsites/moving-forward/information-for-students  Under s.21 of the FOIA we are not obliged to provide you with information readily available to you. |  |
| 3. What steps is the university taking to ensure that students who need to self-isolate or quarantine due to Covid-19 are doing so, including those living in private accommodation in the local community?   | Information for students setting out our advice, guidelines and the support available to them is available on our website:  https://www.limu.ac.uk/microsites/moving-forward/information-for-students  Under s.21 of the FOIA we are not obliged to provide you with information readily available to you. |  |



| 4. What penalties can the university impose on students for failing to follow its Covid-19 rules/guidelines, and other local and national pandemic restrictions? | The Student Code of Conduct and Student Disciplinary Procedures are available at <a href="https://www.ljmu.ac.uk/about-us/public-information/student-regulations/guidance-policy-and-process">https://www.ljmu.ac.uk/about-us/public-information/student-regulations/guidance-policy-and-process</a> |  |
|--|--|--|
| 5. How many students have faced disciplinary   |  |  |
| action for failing to follow the universities Covid-<br>19 rules/guidelines, and other local and national<br>pandemic restrictions?                              | As of 27 <sup>th</sup> October, 59 students were investigated under the Student Disciplinary Procedures.   |  |
| 5.1 How many students has the university fined for breaching the rules/guidelines?   | 0  |  |
| 5.2 What is the total value of those fines?  | N/A  |  |
| 5.3 How many students have been suspended for breaching the rules/guidelines?  | 0  |  |
| 5.4 How many students have been expelled for breaching the rules/guidelines?   | 0  |  |
| 5.5 How many students have been removed from university accommodation for breaching the rules/guidelines?  | The University does not own university accommodation.  |  |
| 6. How many mental health support staff do you have in your student support team (student services)?   | The Counselling and Mental health team consists of 7.8FTE staff (headcount of 9)   |  |
| 6.1 How many of those are counsellors? (Please provide details of external counselling services available to students if this service is contracted out.)        | There are 6 counsellors (headcount) = 5.8 FTE  |  |
| 7. What is the average (mean) and median current waiting time to see a counsellor?   | Unfortunately we do not hold this information.   |  |



| 7.1 How many students are currently waiting to see a counsellor?  | As of 09 November 2020 there were 34 students awaiting a first counselling session.  |
|---|--|
| 8. How can students access university counselling and other mental health support services during the pandemic? Are you providing remote access to counselling, e.g. telephone or online? | Information for students setting out our advice, guidelines and the support available to them is available on our website:  https://www.limu.ac.uk/microsites/moving-forward/information-for-students  Under s.21 of the FOIA we are not obliged to provide you with information readily available to you. |
| 9. Does the university provide Covid-19 testing for students?   | Information for students setting out our advice, guidelines and the support available to them is available on our website:  https://www.ljmu.ac.uk/microsites/moving-forward/information-for-students  Under s.21 of the FOIA we are not obliged to provide you with information readily available to you. |
| 10. Has the university conducted mass Covid-<br>19 testing of asymptomatic students since the<br>start of the new academic year?  | No   |
| 10.1 If not, has mass testing of asymptomatic students been conducted by any other organisation? If yes, please specify which organisation.   | This is now a city-wide testing approach run by the Department of Health and Social Care.  |



| 11. Is the university regularly publishing the total number of students who have tested Covid-19 positive since the start of this term?  | No   |  |
|--|--|--|
| 11.1 If the university has NOT published the total number of students to date who have tested Covid-19 positive since the start of term, please provide the current total figure.                            | 559 Students at LJMU have returned positive results though the Liverpool University COVID-19 clinic. This is a clinic run in collaboration between LJMU and the University of Liverpool which has made free tests available to students of both institutions who show symptoms and agree to share their results with us. We do not hold data in relation to students who may have tested positive through other testing systems. |  |
| 12. What advice has the university received from the local authority and/or local/regional director of public health with regards to preventing the spread of Covid-19 from students to the local community? | LJMU is part of the campus shield programme with all local HEI and PHE representatives.  |  |
| 12.1 What steps has the university taken in light of that advice?  | Information setting out our advice, guidelines and the support available is available on our website: <a href="https://www.ljmu.ac.uk/microsites/moving-forward">https://www.ljmu.ac.uk/microsites/moving-forward</a>  |  |
|  |  |  |



|        |  | Under s.21 of the FOIA we are not obliged to provide you with information readily available to  |
|--------|--|---|
| 20/195 |  | you.  |
| 20/100 | Your Request   | LJMU Response   |
|        | Who is responsible for your Windows desktop environment? Name/Role and contact details if available. | Dr. Ashton, Chief Information Officer  P.Ashton@ljmu.ac.uk  |
|        | How many end users do you have across the University, including staff and students?                  | This information is available in the IT Provisions and Use document on our website: <a href="https://www.limu.ac.uk/~/media/files/limu/public-information-documents/data-protection/it-services-provision-and-use-2020.pdf?la=en">https://www.limu.ac.uk/~/media/files/limu/public-information-documents/data-protection/it-services-provision-and-use-2020.pdf?la=en</a> |
|        | Approx. how many Windows end point devices do you have?  | This information is available in the IT Provisions and Use document on our website: <a href="https://www.ljmu.ac.uk/~/media/files/ljmu/public-information-documents/data-protection/it-services-provision-and-use-2020.pdf?la=en">https://www.ljmu.ac.uk/~/media/files/ljmu/public-information-documents/data-protection/it-services-provision-and-use-2020.pdf?la=en</a> |
|        | 4. Approx. what % are still running on Windows 7?  | 0   |
|        | 5. Do you use any other operating systems such as MacOS, ChromeOS or Linux?                          | Yes   |
|        | 6. Approx. how many devices are non-<br>Windows based?   | Approximately 300 to 400  |
|        | 7. Do you still use Java and Internet Explore based applications?                                    | Yes   |
|        | Is the University Cyber Essentials Plus accredited?  | Yes   |
|        | 9. Who is responsible for IT Security? Name / Role and contact details if available.                 | Dr. Ashton, Chief Information Officer   |



|        |   | P.Ashton@ljmu.ac.uk  |
|--------|---|--|
| 20/196 |   |  |
|        | Your Request  | LJMU Response  |
|        | Has the university received funding from any of the following companies since 2013: BAE   | <b>BAE</b> £2,349.00   |
|        | Systems, Babcock International, Qinetiq, Rolls-Royce; Serco; Cobham and Raytheon UK, Airbus, DXC Technology, General Dynamics UK, Leonardo MW UK, Lockheed Martin UK? | <b>Qinetiq</b> £76,634 + VAT   |
|        | If so, please include the following details:  |  |
|        | a. Total funding supplied by the company  |  |
|        | b The titles of the projects it is associated with c. Descriptions of the projects it is associated with  | The university considers that the information you have requested at parts b. and c. of your request is exempt from the right of access under the FOIA, under Section 41, as in each case the information the University ("confidant") holds was provided in confidence by an external body ("confider"). If the university was to disclose the information requested, it would be likely that the "confider" would take legal action against the University as the "confidant" and there is no overriding public interest in disclosure. |
| 20/197 | Your Request  |  |



How many mixed-diet, vegetarian and vegan options are offered every weekday at the restaurants owned by your institution or subsidiaries? Please provide your answer as of the current month or week. If your menu will change in the future, and you already know how this will affect your answer, please answer with the information about the new menu. Make sure to fill in the date of the menu change in "Data Correct as Of".

Please provide your answer as a table. Please use the Excel template table attached and send me your answer in Excel format. If you cannot edit Excel files on your computer, please follow the instructions at the bottom of this email.

When filling in the table, please use the following definitions:

- "mixed diet" is food containing some parts of animals (e.g. meat or fish).
- "vegetarian" is food containing some products derived from animals, but not animal parts (e.g. milk or cheese, but no meat or fish).
- "vegan" is food without animal parts or products (i.e. no meat, fish, milk, dairy products, honey etc.). If in doubt, please refer to <a href="https://www.vegansociety.com/your-business/vegan-trademark-standards">https://www.vegansociety.com/your-business/vegan-trademark-standards</a>

Please do not double-count items in several categories. For example, you might offer one vegetarian curry and one vegan curry. In that case, please fill in "1 vegetarian, 1 vegan" in the hot meal column. Please do not note it down as "2 vegetarian, 1 vegan", even though a vegetarian person will in fact have a choice of two suitable curries. Likewise, please do not include vegetarian or vegan dishes in the mixed-diet category.

| LJMU Response          |                   |                     |                           |                   |                     |                           |                   |                     |                         |                     |                          |                      |
|------------------------|-------------------|---------------------|---------------------------|-------------------|---------------------|---------------------------|-------------------|---------------------|-------------------------|---------------------|--------------------------|----------------------|
| No. Options            |                   |                     |                           |                   |                     |                           |                   |                     |                         |                     |                          |                      |
| E.g. Sandwiches, wraps |                   |                     | E.g. Pies, stews, curries |                   |                     | For salad bar (if exists) |                   |                     | Milk added to hot drink |                     |                          |                      |
|                        |                   | Cold Food           | ,                         | Hot Food          |                     |                           | Salad Sauces      |                     |                         | Milk                |                          |                      |
|                        |                   |                     |                           |                   |                     |                           |                   |                     |                         | Cow's<br>Milk<br>or | Lactos                   | Vega<br>n            |
| Restaurant<br>Name     | Mixe<br>d<br>Diet | Vegetaria<br>n Diet | Vegan<br>Diet             | Mixe<br>d<br>Diet | Vegetaria<br>n Diet | Vega<br>n<br>Diet         | Mixe<br>d<br>Diet | Vegetaria<br>n Diet | Vega<br>n<br>Diet       | Other<br>Anim<br>al | e Free<br>Animal<br>Milk | Milk<br>(Soy<br>Milk |



|             |    |   |   |  |   |   |   |   |   | Oat |
|-------------|----|---|---|--|---|---|---|---|---|-----|
| LJMU CAFÉ   | 10 | 4 | 5 |  | 3 | 2 | 2 | 2 | 1 | 2   |
| Starbuck    |    |   |   |  |   |   |   |   |   |     |
| Café        | 3  | 2 | 2 |  |   | 1 | 1 | 3 | 1 | 3   |
| Hospitality |    |   |   |  |   |   |   |   |   |     |
| Menu        | 5  | 6 | 3 |  |   | 4 | 1 | 1 |   |     |
| Executive   |    |   |   |  |   |   |   |   |   |     |
| menu        | 3  | 2 | 2 |  |   |   |   | 1 |   |     |

Please note - LJMU are currently operating with reduced menus in its catering establishments due to a COVID-19 risk assessment. At the time of writing Liverpool City Region remains in a Tier-3 lockdown. As a result we are not currently offering hot food and our chilled and salad selection has been reduced from the normal offering. Vegetarian and Vegan customers are catered for at all times in our establishments.

| Your Request   | LJMU Response |  |
|--|---------------|--|
| The number of wellbeing and mental health staff who, since February 2020 were: |               |  |
| Stall willo, since rebluary 2020 were.   |               |  |
| 1. Furloughed  |               |  |
| 2. Fired   |               |  |
| 3. Made redundant  |               |  |
| 4. Hired   |               |  |
| 5. and resigned  |               |  |
|  |               |  |
| Please separate the information by the above                                   |               |  |
| five categories, and also by month.  |               |  |
|  |               |  |



|        |   |                                     |   |            | _     |                   |       |          |  |      |  |
|--------|---|-------------------------------------|---|------------|-------|-------------------|-------|----------|--|------|--|
|        |   |                                     |   | Furloughed | Fired | Made<br>redundant | Hired | Resigned |  |      |  |
|        |   |                                     | Feb   | 0          | 0     | 0                 | 0     | 0        |  |      |  |
|        |   |                                     | Mar   | 0          | 0     | 0                 | 0     | 0        |  |      |  |
|        |   |                                     | Apr   | 0          | 0     | 0                 | 0     | 0        |  |      |  |
|        |   |                                     | May   | 0          | 0     | 0                 | 0     | 0        |  |      |  |
|        |   |                                     | Jun   | 0          | 0     | 0                 | 0     | 0        |  |      |  |
|        |   |                                     | Jul   | 0          | 0     | 0                 | 0     | 0        |  |      |  |
|        |   |                                     | Aug   | 0          | 0     | 0                 | 0     | 0        |  |      |  |
| 20/199 |   |                                     | Sep   | 0          | U     | U                 | U     | U        |  | <br> |  |
| 20/199 | Your Request  | LJM                                 | IU Resi   | oonse      |       |                   |       |          |  |      |  |
|        | Pre-COVID19, how did academic staff learn about digital accessibility* in relation to their teaching materials? | Acce<br>qual<br>inex<br>and<br>tech | Accessibility is addressed in the PGCert qualification (mandatory for new and inexperienced staff) and in general staff advice and guidance. With respect to in-class technology, it is a criteria in teaching observation.   |            |       |                   |       |          |  |      |  |
|        | 2) Did you change or accelerate any support and guidance in this area in response to the global pandemic?       | there<br>focu<br>Sect<br>App        | Yes. To some extent this was coincidental as there was an institutional improvement and focus on accessibility as a response to Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018. The disruption caused by COVID-19 has |            |       |                   |       |          |  |      |  |



| 3) Does your institution provide closed-captions for video-based pre-recorded content?      4) Do you claim disproportionate burden for any elements relating to digital accessibility?  | sharpened thinking, work would be done in this area anyway.  The pandemic has reinforced institutional understanding of the impact of digital poverty on accessibility. There has been a considerable investment in tackling this.  Yes.  In relation to digital accessibility This information is available on our website at the following link: <a href="https://www.limu.ac.uk/legal/accessibility">https://www.limu.ac.uk/legal/accessibility</a> |  |
|--|--|--|
| 5) Since the global pandemic, have you seen an increase in the number of academic-staff queries relating to digital accessibility?   | LJMU does not record this information. Digital accessibility is an important part of our training and staff development with which there is strong staff engagement.   |  |
| *I am defining digital accessibility as the process of making digital products (websites, mobile apps and other digital tools and technologies) accessible to everyone. In this context, I am interested in such tools and technologies used for the delivery of teaching and learning (such as Virtual Learning Environments, electronic assessment, lecture recording technologies, e-portfolios and webseminar technologies). |  |  |
| O Your Request   | LJMU Response  |  |



|        | How many cloud data breaches have occurred within your organisation in 2019 and 2020?  | We do not hold this information as a specific record.  Our IT Services team, when it receives a report of a cyber-attack would log it as an incident  |   |
|--------|--|---|---|
|        | <ul> <li>How many cyberattacks have occurred<br/>within your organisation in 2019 and<br/>2020?</li> </ul>   | along with all other requests for assistance they receives. To locate records of any successful cyber-attacks each of these logs would need to  |   |
|        | How many ransomware attacks have occurred within your organisation in 2019 and 2020?   | be manually checked. Due to the large volume of these logs (in excess of 30,000 for the past year), the costs involved in locating these  |   |
|        | How many data loss incidents have occurred as a result of lost or stolen devices storing your organisation's data (such as USB flash drives, Hard Drives, Solid State Drives, mobile phones or laptops) within your organisation in 2019 and 2020? | records would be disproportionate.  The FOIA at Section 12 puts a limit of £450 on the costs the University should need to incur in responding to a request for information. Any request costing in excess of this should be refused.  Due to the volume of IT incident logs held, the costs of manual analysis would be in excess of £450. |   |
| 20/201 | × 2  |   | 1 |
|        | Your Request Please provide me the statistics regarding reported racism at Liverpool John Moores University in 2017, 2018, 2019 and 2020.  | LJMU Response   |   |
|        | 1) Please provide the number of reported cases of racist abuse during semester times, from the student's perspective by another student.   | Investigations of allegations where a student alleges racist abuse by another student   |   |



|                |  | 2017/18             | 10   |  |
|----------------|--|---------------------|--|--|
|                |  | 2018/19             | <5   |  |
|                |  | 2019/20             | <5   |  |
|                |  | 2020/21*<br>to date | Nil  |  |
|                |  |                     | Investigations of allegations where a member of staff alleges racist abuse by a student                |  |
| 2) Please pro  | vide the number of reported cases  | 2017/18             | <5   |  |
| of racist abus | e during semester times by a   | 2018/19             | Nil  |  |
| member of st   | aff against a student.   | 2019/20             | <5   |  |
|                |  | 2020/21*<br>to date | Nil  |  |
|                | Please provide the number of reported cases of racist abuse during semester times between staff members. |                     | Investigations of allegations where a member of staff alleges racist abuse by another member of staff. |  |
|                |  | 2017/18             | Nil  |  |
|                |  | 2018/19             | <5   |  |
|                |  | 2019/20             | Nil  |  |



|        | 4) If the information is held, please list the race/nationality of the complainants.  | This data is withheld under the provisions of s.40 (2) of the FOIA so that an individual cannot be identified, or inferences be drawn about them.  For this reason the university has inserted a "less than five" (<5) value in any appropriate cell containing information about a small number of people. |  |
|--------|---|---|--|
| 20/202 |   |   |  |
|        | Your Request  | LJMU Response   |  |
|        | <ol> <li>How many students have been expelled from your university since September 1, 2020 because they have breached Covid-19 related rules (for example: failing to socially distance, hosting a party in student accommodation, or failing to wear a face mask on university property)?</li> <li>For clarity, by "expelled" I mean students have been asked to permanently leave your university as a result of actual or perceived misconduct.</li> </ol> | None  |  |
|        | <ol> <li>How many students have been cautioned or<br/>otherwise received formal warnings from</li> </ol>  |   |  |



|        | your university since September 1, 2020 because they have breached Covid-19 related rules?  | Sanctions for breaching COVID-19 Related Rules  Behaviour Letter Final Warning Grade 1 Warning Grade 2 Warning No further action Investigation ongoing   | Numbers of students between 01/09/2020 – 27/10/2020 19 1 3 8 19 9  |
|--------|---|--|--|
| 20/203 |   |  |  |
|        | Your Request  | LJMU Response  |  |
|        | The number of counsellors employed by the university, specified as to whether employed centrally by the university or on a freelance basis, for academic years 2019/20 and 2020/21.                                       | LJMU has employed 6 of since before the start of year.   |  |
|        | The number of undergraduate and postgraduate students for academic years 2019/20 and 2020/21.   | This information is avail Higher Education Statis https://www.hesa.ac.uk/analysis/students/where   | tics Agency website:<br>/data-and-<br>e-study  |
|        |   | Under s.20 of the FOIA provide you with informative reasonably available to  | ation that is already  |
|        | The total university budget spent/allocated on mental health counselling services for the academic years 2019/20 and 2020/2021 excluding any student led services. Please provide a breakdown of the budget if available. | In the 2019/20 academi<br>on Mental Health and C<br>£414,805 (£410,138 sta<br>online platforms)<br>For the ongoing 2020/2<br>budget for Mental Healt<br>services is - £483,337 (a<br>and £46,600 online plat | ounselling services was aff costs and £4,667  1 academic year the h and Counselling £436,737 staff costs |



| 204  |  |  |   |  |
|------|--|--|---|--|
|      | Your Request   | LJMU Response  |   |  |
|      | Where does the University bank? Please provide the most up to date list of all banks which the university holds accounts with and the amount of cash held in each account as on 31 July, 2020.                                       | This information is available our Financial Statement 2019 document. These website at:  https://www.ljmu.ac.uk/information/financial-information/financial | ats at page 29 of the e can be found on our /about-us/public-formation/financial- as of 13th November ial statements will be ite in January 2020. |  |
|      | Do you have any bank branches or cash machines in any property owned or managed by the University? If yes, please provide the name of the banks associated with these services and how many branches and/or cash machines they have. | No   |   |  |
| /205 |  |  |   |  |
|      | Your Request   | LJMU Response  |   |  |
|      | The number of full time equivalent mental health practitioners you have on campus to support   | Year (at September)  | FTE   |  |
|      | students and how this compares over the last 5   | 2019/20  | 2   |  |
|      | years.   | 2018/19  | 1   |  |
|      |  |  |   |  |



|    |  | 2017/18   | 1   |
|----|--|---|---|
|    |  | 2016/17   | 1   |
|    |  | 2015/16   | 1   |
| 2. | The number of students who have received mental health support broken down by academic year over the last five years and if possible please have this broken down by gender, ethnicity and school they are in (e.g. School of Medicine/Social Sciences etc). | Please see the data in A Please note these cases "Mental Health" support include cases where ad services where required | s are those classed as<br>provided and do not<br>ditional counselling |
| 3. | The average waiting time for students to have a mental health appointment with the practitioner.   | We do not hold this info  | rmation.  |
| 4. | The longest a student has waited to see a mental health practitioner. If there are extenuating circumstances then please include these   | We do not hold this info  | rmation.  |
|    |  | The University is aware student in the 2016/201 was reported as a suicid  | 7 academic year that<br>de.   |
| 5. | The number of students who have passed away after committing suicide.  | year the cause of death formally recorded by the  | of students was not   |
|    |  | Since the start of the 20 the university has not be coroner of any of our sturuled as a suicide.                        | een informed by a   |



6. Finally, has any specialist mental health support been provided since the outbreak of Covid-19

Along with organisations up and down the country, we have adapted to challenges presented by the coronavirus crisis. In particular, we have been focused on supporting our current students and those who plan to join us later this year with any mental health and wellbeing concerns.

We have been updating our students and staff on our plans as the new academic year (2020/21) has begun and are offering support and help to anyone who may feel particularly vulnerable or concerned. We are working to reassure everyone at LJMU about the measures we are putting in place to protect and support all of our staff and students. During Mental Health Awareness Week, we published daily blogs for LJMU students tackling key mental health issues and highlighted the support available dedicated teams who are on hand to support students with their mental health and wellbeing – from our Student Advice and Wellbeing team.

We have provided counselling and mental health services through a variety of methods during this crisis, including email, telephone and remote software access. The use of LJMU endorsed apps is also available e.g. FIKA Cope with Remote. Our student engagement team, who provide support on mental health,



alongside those dealing with particular sources of stress and anxiety (including questions about accommodation and finance in the light of the crisis), have moved much of their work from face to face to online and remote working to tailor our mental health support for our students at this time.

As well as regular email contact with all students, we have made extensive use of social media and worked with our colleagues at the John Moores Student Union (JMSU) to update students on our plans, how we are responding to the crisis and the support that we have available. The Vice-Chancellor and Registrar have used their communications with staff and students to signpost to our support services and stress our focus on health and wellbeing at this very difficult time.

| Your Request  | LJMU Respo | nse   |   |
|---|------------|-------|---|
|   | Year       | Count | ] |
|   | 2014/15    | 5     |   |
| Number of students who have died whilst   | 2015/16    | 2     | - |
| enrolled at your university since academic year 2014/15, through to academic year 2020/21 | 2016/17    | 7     |   |
| broken down by academic year.   | 2017/18    | 4     |   |
|   | 2018/19    | 1     |   |
|   | 2019/20    | 5     | 1 |



|       |   | 2020/21*<br>ongoing  | 2  |  |
|-------|---|--|--|--|
|       | Number of aforementioned students that died by suicide.   | student in the was reported  I can confirm year the caus formally reconstitute the state the university              | that before e of death or ded by the rt of the 201 has not been y of our students.   | the 2017/18 academic of students was not   |
| 0/207 | Your Request  | LJMU Respo   | nse  |  |
|       | The number of students accessing     ('accessing' defined as having had a     session) mental health counselling     support from the university for each of     the past 5 academic years, as up to     date for 2020/21 as possible.  2. The number of students that have     applied ('applied' defined as having) | Section 12 of<br>the costs the<br>responding to<br>request costii<br>refused. Unfo<br>and 2017/18<br>accurate figure | the FOIA pount of the FOIA pou | uts a limit of £450 on should need to incur in for information. Any s of this should be or the years 2016/17 ble to provide an amber of students who bunselling service. |
|       | started the process of accessing counselling and any stage after) for mental health counselling support from the university for each of the past 5  | counselling to   | am offered   | nese years our<br>services to both<br>University. For us to  |



|        | <ul> <li>academic years, as up to date for 2020/21 as possible.</li> <li>3. The number of formal complaints made about the universities mental health counselling service for each of the past 5 academic years, as up to date for 2020/21 as possible.</li> <li>4. The average wait time from a student applying for mental health counselling with the university and them taking the first session for the 2020/19 academic year.</li> </ul> | be able to answer your request it would be necessary to enter each record and ascertain if the referral relates to a student or a staff member.  To ascertain how many students alone used our counselling service during these years would require manual analysis of each file. Due to the volume of files over these 2 years the costs of manual analysis would be in excess of £450   |  |
|--------|---|---|--|
| 20/208 | Your Request  | LJMU Response   |  |
|        | All documents (as PDFs or equivalent or as working links to same) that set out the university's expectations as to the behaviour of its staff and students, relating both to academic performance and non-academic matters, and the documents that set out the disciplinary procedure that is followed where behaviour is alleged to have in some way fallen short of an expected standard.   | Student guidance, policy and procedures setting out expectations of behaviour can be found on our website at this address:  https://www.ljmu.ac.uk/about-us/public-information/student-regulations/guidance-policy-and-process  Staff guidance, policy and procedures setting out expectations of behaviour can be found in the following HR policies, copies of which are provided in Annex 1.  Code of conduct Dignity at Work Staff Disciplinary Procedure |  |



|        |   | A summary of these behaviours is also found in our strategic plan. This can be viewed on our website:  https://www.limu.ac.uk/about-us/public-information/strategic-plan  In addition to the above, recent guidance aimed at both students and staff behaviour in relation to COVID-19 can be found on our website at this address:  https://www.limu.ac.uk/microsites/moving-forward |      |
|--------|---|---|------|
| 20/209 | Vous Dominot  | I IMI Decrees   | <br> |
|        | 1. How many students from the university have died from the start of term [01 September 2020] until 27th October [2020]?            | LJMU Response 2   |      |
|        | 2. How many students from the university<br>had died over the same time period last<br>year?  | 1   |      |
| 20/210 | V   |   |      |
|        | Your Request  | LJMU Response  During the 2020/21 Academic year to 27 <sup>th</sup>   |      |
|        | How many students have faced disciplinary action from the university over breaches of university or government Covid-19 guidelines? | October 2020 59 students have faced disciplinary action from the university related to breaches of COVID-19 restrictions.   |      |



For the above figure broken down into the different types of disciplinary action faced For both questions, I would like data as of start of university term until 27th October please

| Sanctions             | Numbers of students |
|-----------------------|---------------------|
| Behaviour Letter      | 19                  |
| Final Warning         | 1                   |
| Grade 1 Warning       | 3                   |
| Grade 2 Warning       | 8                   |
| No further action     | 19                  |
| Investigation ongoing | 9                   |

| 20/2 |  |  |
|------|--|--|
|      | Your Request                                     | LJMU Response                                  |
|      | This is an information request relating to the   | LJMU does not provide a residence to the Vice- |
|      | Vice-Chancellor's residence.                     | Chancellor.                                    |
|      |  |  |
|      | Please include the following information for the |  |
|      | university's 2019-20 financial year:             |  |
|      |  |  |
|      | The number and total remuneration of staff       |  |
|      | either permanent or part-time employed to        |  |
|      | maintain the residence.                          |  |
|      | A breakdown of the costs for the internet,       |  |
|      | telephone contract, utility bills, council tax,  |  |
|      | building insurance etc.                          |  |
|      | A breakdown of maintenance costs such as         |  |
|      | window cleaning, house cleaning, hedge cutting,  |  |
|      | fence repairing etc.                             |  |



|        | The cost of claiming a TV licence.  The value of any allowances, such as a meal allowance for the residence to be used to host events.  The total cost of rental or mortgage payments for the residence.   |  |
|--------|--|--|
| 20/212 |  |  |
|        | Your Request   | LJMU Response  |
|        | 1. The number of students accessing ('accessing' defined as having had a session) mental health <b>counselling</b> support from the university for each of the past 3 academic years (2018/19, 2019/20 and as up to date for 2020/21 as possible).                                 | All students who applied for a counselling appointment (see question 2) received one during this time, however we do not record the number of students who do not attend for appointments. |
|        | 2. The number of students that have applied ('applied' defined as having started the process of accessing counselling and any stage after) for mental health counselling support from the university for each of the past 3 academic years, as up to date for 2020/21 as possible. | 2017/201<br>8 871<br>2018/201<br>9 862<br>2019/202<br>0 689<br>2020/202<br>1* to<br>20/11/20 183   |
|        | 3. The number of formal complaints made about the universities mental health counselling service for each of the past 3 academic years, as up to date for 2020/21 as possible.   | None   |



|        | 4. The average wait time from a student applying for mental health counselling with the university and them taking the first session for the 2020/19 academic year.  | We do not hold this information.  |  |
|--------|--|---|--|
| 20/213 | Yaur Daniest   | LIMILDaggara  |  |
|        | Firstly, I would like data, please, on the number of students that have been permanently excluded from the university for breaking coronavirus regulations this year.  In each instance, please provide clarity on which specific regulations they broke (not wearing a face covering, breaking a curfew, attending/hosting a mass gathering, etc) | Nil   |  |
|        | Secondly, I would like data on the number of students that have been temporarily suspended from the university for breaking coronavirus regulations this year.  In each instance, please provide clarity on which specific regulations they broke (not wearing a face covering, breaking a curfew, attending/hosting a mass gathering, etc)        | Nil   |  |
|        | Thirdly, I would like data on the number of students who were permanently excluded from the university for any reason in each of the following academic years: 2019/20, 2018/19, 2017/18, 2016/17 and 2015/16.   | These sanctions are made as a result of serious breaches of a number of policies such as Academic Misconduct, Student Discipline, Fitness to Practise and Criminal Convictions. |  |



|   | Academic year  | Number of students permanently excluded during this academic year.   |  |
|---|--|--|--|
|   | 2015/2016  | 17   |  |
|   | 2016/2017  | 11   |  |
|   | 2017/2018  | 4  |  |
|   | 2018/2019  | 7  |  |
|   | 2019/2020  | 8  |  |
|   | Total  | 47   |  |
| Finally, I would like data on the number of students who were temporarily suspended fro the university for any reason in each of the following academic years: 2019/20, 2018/19, 2017/18, 2016/17 and 2015/16 | the costs the Universeponding to a request costing in erefused. Unfortunat Governance teams record suspensions  To ascertain how make been imposed academic year would of each file. Due to over the 5 years your responding to a respective support to a requestion of the support to a reques | Section 12 of the FOIA puts a limit of £450 on the costs the University should need to incur in responding to a request for information. Any request costing in excess of this should be refused. Unfortunately the University's Student Governance teams archive system does not record suspensions in a reportable format.  To ascertain how many suspension sanctions have been imposed before the current 2020/21 academic year would require manual analysis of each file. Due to the volume of such files over the 5 years you have requested the costs of manual analysis would be in excess of £450. |  |



| Your Request  | LJMU Respons  | e  |   |                                      |  |
|---|---|--|---|--------------------------------------|--|
|   | We do not hold tethnicity data for courses.   |  |   |                                      |  |
| i) Of all UK - domiciled applicants to study a PhD course   |   |  |   |                                      |  |
| ii) All successful UK - domiciled applicants to study a PhD course (ie those who received and accepted an offer from you to study a PhD course)   | Section 40 (2) organisation to individuals wher individual cases made about the includes less the been used to en | protect the protec | ne Personal d to a request. ied and inference cell in the beloces, the symbol | Data of To avoid ces being ow tables |  |
| Can you give a total for each UK domiciled ethnicity group of White/Asian/Black/ Mixed/other including Arab and unknown for the following five academic years: 2015/16 b) 2016/17 c) 2017/18 d) 2018/19 e) 2019/20. | Academic Year   | Declared<br>Ethnicity  | Headcount<br>of UK<br>Domiciled<br>PHD<br>Starters                            |                                      |  |
|   | 2015/16   | Asian  | <5  |                                      |  |
|   | 2015/16   | Black  | <5  |                                      |  |
|   | 2015/16   | White  | 20  |                                      |  |



| 2016/17 | Asian        | <5 |  |
|---------|--------------|----|--|
| 2016/17 | Mixed        | <5 |  |
| 2016/17 | Other        | <5 |  |
| 2016/17 | White        | 34 |  |
| 2017/18 | Asian        | <5 |  |
| 2017/18 | Black        | <5 |  |
| 2017/18 | Not Recorded | <5 |  |
| 2017/18 | White        | 24 |  |
| 2018/19 | Asian        | <5 |  |
| 2018/19 | Black        | 5  |  |
| 2018/19 | Mixed        | <5 |  |
| 2018/19 | White        | 60 |  |
| 2019/20 | Asian        | <5 |  |
| 2019/20 | Black        | 5  |  |
| 2019/20 | Mixed        | 7  |  |
| 2019/20 | Other        | <5 |  |
| 2019/20 | Not recorded | <5 |  |
| 2019/20 | White        | 6  |  |
|         |              |    |  |



Unit of Assessment to which a Academi OHD Research placement was c Year awarded Anthropology and 2015/16 | Development Studies Art and Design: History, 2015/16 Practice and Theory **Business and Management** Studies 2015/16 2015/16 Education Psychology, Psychiatry and Neuroscience 2015/16 Can you give a breakdown of which 2015/16 Sociology subject areas/disciplines were awarded a Sport and Exercise Sciences, PHD research placement? For example, 2015/16 humanities, social research, science, Leisure and Tourism politics, etc. For the following academic Allied Health Professions, 2016/17 years: 2015/16 b) 2016/17 c) 2017/18 d) Dentistry, Nursing and 2018/19 e) 2019/20. Pharmacy 2016/17 Anthropology and **Development Studies** 2016/17 Art and Design: History, Practice and Theory 2016/17 **Biological Sciences** Communication, Cultural and 2016/17 Media Studies, Library and Information Management 2016/17 Education Electrical and Electronic 2016/17 Engineering, Metallurgy and Materials



|   |      | Developer Povehicter and         |
|---|------|----------------------------------|
|   |      | Psychology, Psychiatry and       |
|   | 2016 |                                  |
|   | 2016 | /17   Sociology                  |
|   | 2016 | /17 Sport and Exercise Sciences, |
|   |      | Leisure and Tourism              |
|   | 2017 | /18 Aeronautical, Mechanical,    |
|   |      | Chemical and Manufacturing       |
|   |      | Engineering                      |
|   | 2017 |                                  |
|   |      | Dentistry, Nursing and           |
|   |      | Pharmacy                         |
| 1 | 2017 |                                  |
|   | 2011 | Development Studies              |
|   | 2017 |                                  |
|   | 2017 | and Planning                     |
|   | 2017 |                                  |
|   | 2017 | Practice and Theory              |
|   | 2017 |                                  |
|   |      | Biological Colonieco             |
|   | 2017 |                                  |
|   |      | Studies                          |
|   | 2017 | /18 Education                    |
|   | 2017 | /18 Geography, Environmental     |
|   |      | Studies and Archaeology          |
|   | 2017 |                                  |
|   |      | Neuroscience                     |
| 1 | 2017 |                                  |
|   | 2011 | Leisure and Tourism              |
|   |      | Aeronautical, Mechanical,        |
|   |      | Chemical and Manufacturing       |
|   | 2018 |                                  |
|   | 2010 | 10   Engineering                 |



|         | *   |  |   |
|---------|---|--|---|
|         | , .   |  |   |
| 2018/19 |   |  |   |
|         |   |  |   |
| 2018/19 |   |  |   |
|         |   |  |   |
| 2018/19 |   |  |   |
|         |   |  |   |
| 2018/19 | Practice and Theory   |  |   |
| 2018/19 | Biological Sciences   |  |   |
|         | Business and Management   |  |   |
| 2018/19 | Studies   |  |   |
|         | Communication, Cultural and   |  |   |
|         | Media Studies, Library and  |  |   |
| 2018/19 | Information Management  |  |   |
|         | Computer Science and  |  |   |
| 2018/19 | Informatics   |  |   |
| 2018/19 | Education   |  |   |
|         | Electrical and Electronic   |  |   |
|         | Engineering, Metallurgy and   |  |   |
| 2018/19 |   |  |   |
| 2018/19 | History   |  |   |
|         | •   |  |   |
| 2010,10 |   |  |   |
| 2018/19 |   |  |   |
|         |   |  |   |
|         | •   |  |   |
| 2018/19 | Neuroscience  |  |   |
| 2018/19 | Sociology   |  |   |
|         | Sport and Exercise Sciences,  |  |   |
| 2018/19 | Leisure and Tourism   |  |   |
|         | 2018/19 2018/19 2018/19 2018/19 2018/19 2018/19 2018/19 2018/19 2018/19 2018/19 | Anthropology and Development Studies Architecture, Built Environment and Planning Art and Design: History, Practice and Theory  2018/19 Biological Sciences Business and Management Studies Communication, Cultural and Media Studies, Library and Information Management Computer Science and Informatics  2018/19 Education Electrical and Electronic Engineering, Metallurgy and Materials  2018/19 History  2018/19 Law Music, Drama, Dance and Performing Arts  2018/19 Physics Psychology, Psychiatry and Neuroscience  2018/19 Sociology Sport and Exercise Sciences, | Dentistry, Nursing and Pharmacy Anthropology and Development Studies Architecture, Built Environment and Planning Art and Design: History, Practice and Theory 2018/19 Biological Sciences Business and Management Studies Communication, Cultural and Media Studies, Library and Information Management Computer Science and Informatics 2018/19 Education Electrical and Electronic Engineering, Metallurgy and Materials 2018/19 History 2018/19 Law Music, Drama, Dance and Performing Arts 2018/19 Physics Psychology, Psychiatry and Neuroscience 2018/19 Physics Psychology Sport and Exercise Sciences, |



| Т |         |                                       |  |
|---|---------|---------------------------------------|--|
|   |         | Aeronautical, Mechanical,             |  |
|   |         | Chemical and Manufacturing            |  |
|   | 2019/20 | Engineering                           |  |
|   |         | Allied Health Professions,            |  |
|   |         | Dentistry, Nursing and                |  |
|   | 2019/20 | Pharmacy                              |  |
|   |         | Architecture, Built Environment       |  |
|   | 2019/20 | and Planning                          |  |
|   |         | Art and Design: History,              |  |
|   | 2019/20 | Practice and Theory                   |  |
|   | 2019/20 | Biological Sciences                   |  |
|   | 2010,20 | Business and Management               |  |
|   | 2019/20 | Studies                               |  |
|   |         | Communication, Cultural and           |  |
|   |         | Media Studies, Library and            |  |
|   | 2019/20 | Information Management                |  |
|   |         | Computer Science and                  |  |
|   | 2019/20 | Informatics                           |  |
|   |         | Earth Systems and                     |  |
|   | 2019/20 | Environmental Sciences                |  |
|   | 2019/20 | Education                             |  |
|   | 2019/20 | Electrical and Electronic             |  |
|   |         |                                       |  |
|   | 2019/20 | Engineering, Metallurgy and Materials |  |
|   | 2019/20 | English Language and                  |  |
|   | 2019/20 | Literature                            |  |
|   |         |                                       |  |
|   | 2019/20 | General Engineering                   |  |
|   |         | Geography, Environmental              |  |
|   | 2019/20 | Studies and Archaeology               |  |
|   | 2019/20 | History                               |  |
|   | 2019/20 | Law                                   |  |
|   | 2019/20 | Physics                               |  |
| L | _0.0,_0 | ,                                     |  |



|        |  | Psychology, Psychiatry and Neuroscience Public Health, Health Services and Primary Care 2019/20 Social Work and Social Policy 2019/20 Sociology Sport and Exercise Sciences, Leisure and Tourism   |
|--------|--|--|
| 20/215 | Your Request   | LJMU Response  |
|        | How many female, male, transgender and gender neutral toilets there are within the university buildings                            | Gender Neutral Toilets facilities (including accessible ones) Male Toilets facilities  Total  92  Toilets facilities  105  Female Toilets 116  facilities  313   |
|        | Do you have a university building designated specifically for studying STEM (Science, Technology, Engineering and Maths) subjects? | The following buildings are used for regular teaching, research and office space by the Faculty of Engineering and Technology, and the Faculty of Science.  A number of these buildings are also utilised by staff from other faculties and departments of the intuition.  James Parsons Building Tom Reilly Building Engineering Labs |



|   | Peter Jost Building Max Perutz Building Cherie Booth Building Industrial Chemical Lab Henry Cotton Building Great Crosshall St  |
|---|---|
| Are there toilets within that vicinity?   | Yes all of the above buildings contain toilet facilities.   |
| How many of those toilets are for males, females, transgender people?                                     | Within the 9 buildings listed above as in use by the Faculty of Engineering and Technology and the Faculty of Science, there are the following toilet facilities.  Gender Neutral 33 Toilets facilities (including accessible ones) Male Toilets facilities 36 Female Toilets 39 facilities Total 108 |
| How many female and male professors there are currently working in the STEM departments at the university | 8 Female 60 Male  *Includes those staff employed on the Professoriate   |
| The number of female professors and the number of male professors that work at the university             | paygrade and otherwise with the title of Professor.  21 Female 91 Male  *Includes those staff employed on the Professoriate paygrade and otherwise with the title of Professor.   |



| The average salary of a female professor and the average salary male professor working at the university | *Includes those staff employed on the Professoriate paygrade and otherwise with the title of Professor.  |
|--|--|
| The average salary of a female professor and the average salary male professor teaching STEM subjects    | Female mean average salary = £67072.25  Male mean average salary = £77509.65  *Includes those staff employed on the Professoriate paygrade and otherwise with the title of Professor.  |
| How many students took up STEN subjects last year?   | Total Headcount for students currently studying in Faculty of Engineering and Technology, and the Faculty of Science  Total Headcount for New students who started study in September 2020 in Faculty of Engineering and Technology, and the Faculty of Science  4730  Total Headcount for New students who started study in September 2020 in Faculty of Engineering and Technology, and the Faculty of Science |
| Of those, how many students were female?   | Female students who started study in September 2020 in Faculty of Engineering and Technology, and the Faculty of Science  Female students who started study in September 2020 in Faculty of Engineering and Technology, and the Faculty of Science  810  296   |
| If there are any grants/incentives to encourage more young women in STEM subjects at the university?     |  |



| 20 | /21 | ۵ |
|----|-----|---|
| 20 | / 2 | Ю |

| Your Request                                       | LJMU Response   |
|--|---|
| Who is your customer services director? If you     |   |
| do not have a role with this title, what is the    |   |
| name and position of the person or team you        |   |
| would most closely ally to the definition of       |   |
| 'person responsible for satisfaction of students'. |   |
|  |   |
|  |   |
| Who (name, job title) are students directed to     |   |
| take their complaints to?                          |   |
|  |   |
| Please indicate the following for each of the last |   |
| 3 academic years (2017/18, 2018/19, 2019/20):      |   |
| ,            |   |
|  |   |
| Total number of overall student complaints         |   |
|  |   |
|  | O a strang 40 at the FOIA marks a limit of 0.450 and  |
|  | Section 12 of the FOIA puts a limit of £450 on  |
|  | the costs the University should need to incur in responding to a request for information. Any |
|  | request costing in excess of this should be   |
|  | refused. Unfortunately, before September 2020   |
| Break down of the numbers upheld, dismissed,       | when a new CRM system was introduced, the   |
| still under investigation                          | University's Student Governance team did not  |
| - by UG/PG   | record whether a student complainant was an   |
|  | undergraduate or postgraduate in a reportable   |
|  | format.   |
|  |   |
|  | To ascertain the study level of each  |
|  | complainant would require manual analysis of  |



|  | each file. Due to the volume of such files over the 3 years you have requested the costs of manual analysis would be in excess of £450.  I would advise that to make the request answerable within the limitations set out by the act you should remove this element, or restrict |  |
|--|---|--|
|  | it in scope.  |  |
| - by faculty (or equivalent)   |   |  |
| - by reason or category of reason if to break it<br>down further would exceed the limit of hours for<br>this request   |   |  |
| Number of cancelled lectures   |   |  |
| Number of cancelled tutorials  |   |  |
| Number of unavailable hours for library and/or IT resources  |   |  |
| Financial pay outs to students   |   |  |
| <ul><li>Number/total paid out</li><li>&amp; broken down by</li><li>Refund</li><li>Compensation</li><li>Other</li></ul> |   |  |



| 20/217 |  |               |                         |          |
|--------|--|---------------|-------------------------|----------|
|        | Your Request   | LJMU Respon   | ise                     |          |
|        | In the months September 2020 and October 2020, how many students dropped out of        |               |                         |          |
|        | university?  |               |                         |          |
|        | This relates to all degree courses and covers all                                      |               |                         |          |
|        | students, including those who dropped out  |               |                         |          |
|        | before the academic term began (for instance, they dropped out during Fresher's week). |               |                         |          |
|        | they dropped out during Fresher's week).   |               |                         |          |
|        |  | These figures | do not include students | who have |
|        |  |               | es, changed their progr | am or    |
|        |  | have died.    |                         |          |
|        | Please break down by month for September and October.                                  |               | Students dropped        |          |
|        | and October.   |               | out                     |          |
|        |  | Sep-20        | 248                     |          |
|        |  | Oct-20        | 92                      |          |
|        |  | Total         | 340                     |          |
|        |  |               | Students dropped        |          |
|        | I would also like the same figures (how many students dropped out) for September and   |               | out                     |          |
|        | October in 2019, again broken down by month.   | Sep-19        | 178                     |          |
|        | ,  | Oct-19        | 180                     |          |
|        |  | Total         | 358                     |          |
|        |  |               | ,                       |          |
| 0/218  | V 2  |               |                         |          |
|        | Your Request   | LJMU Respon   | ise                     |          |
|        | Good Afternoon   |               |                         |          |
|        |  |               |                         |          |



| I wish to submit a Freedom of Information<br>Request on the organisations spend / usage of<br>Covid-19 PPE items and have a list of 17 short<br>questions which I would appreciate a response<br>on.            | Mark Nevitt m.a.nevitt@ljmu.ac.uk  |  |
|---|--|--|
| Q1 Please provide the contact details for the person responsible in procurement for PPE. i.e. name and email address. If unable to provide individual name, please provide a general email for Procurement.     |  |  |
| Q2 Can you confirm if hand gel / hand sanitiser is being procured to combat Covid-19 and if so, can you please provide alcohol content and the sizes of bottles being purchased i.e. 100ml, 236ml, 500ml and 5L | Yes, We have purchase 100ml and 500ml bottles with at least 70% alcohol content.   |  |
| Q3 In respect of Q2, can you please confirm the estimated usage on a monthly basis for each of the sizes i.e. 100ml, 236ml, 500ml and 5L  | LJMU does not hold this data. We have been placing central ad-hoc bulk orders since the start of the COVID-19 global pandemic and do not record monthly usage figures. |  |
| Q4 In respect of Q3, can you please confirm the estimated monthly spend on each of the sizes i.e. 100ml, 236ml, 500ml and 5L  | LJMU does not hold this data. We have been placing central ad-hoc bulk orders since the start of the COVID-19 global pandemic and do not record monthly usage figures. |  |
| Q5 Please provide the name of the company(s) currently supplying Hand Gel   | Banner   |  |
| Q6 Can you confirm if Nitrile Gloves EN455 is being procured to combat Covid-19 and if so can you please provide the sizes of gloves  | Yes. Small, medium and extra large   |  |



| being purchased i.e. small, medium, large, extra large  |  |  |
|---|--|--|
| Q7 In respect of Q6, can you please confirm the estimated usage on a monthly basis for each of the sizes i.e. small, medium, large, extra large | LJMU does not hold this data. We have been placing central ad-hoc bulk orders since the start of the COVID-19 global pandemic and do not record monthly usage figures. |  |
| Q8 In respect of Question 7, can you please confirm the estimated monthly spend on each of the sizes i.e. small, medium, large, extra large     | LJMU does not hold this data. We have been placing central ad-hoc bulk orders since the start of the COVID-19 global pandemic and do not record monthly usage figures. |  |
| Q9 Please provide the name of the company(s) currently supplying Nitrile Gloves   | Fisher Scientific  |  |
| Q10 Can you confirm if Type IIR Face Masks is being procured to combat Covid-19   | Yes  |  |
| Q11 In respect of Question 10, can you please confirm the estimated usage on a monthly basis of Type IIR Face Masks.                            | LJMU does not hold this data. We have been placing central ad-hoc bulk orders since the start of the COVID-19 global pandemic and do not record monthly usage figures. |  |
| Q12 In respect of Question 11, can you please confirm the estimated monthly spend on Type IIR Face Masks  | LJMU does not hold this data. We have been placing central ad-hoc bulk orders since the start of the COVID-19 global pandemic and do not record monthly usage figures. |  |
| Q13 Please provide the name of the company(s) currently supplying Type IIR Face Masks   | Kays Medical   |  |
| Q14 Can you confirm if Alcohol Antibacterial Wipes is being procured to combat Covid-19.  | Yes  |  |



|        | Q15 In respect of Question 14 can you confirm the sizes currently being procured i.e. Tub of 100 and or Tub of 500.  Q16 In respect of Q15 can you please confirm the estimated usage on a monthly basis for each of the sizes i.e. Tubs of 100 and Tubs of 500 Alcohol Antibacterial Wipes. | LJMU does not hold this data. We have been placing central ad-hoc bulk orders since the start of the COVID-19 global pandemic and do not record monthly usage figures.  |  |
|--------|--|---|--|
|        | Q17 In respect of Question 16, can you please confirm the estimated monthly spend on Tubs of 100 and Tubs of 500 Alcohol Antibacterial Wipes   | LJMU does not hold this data. We have been placing central ad-hoc bulk orders since the start of the COVID-19 global pandemic and do not record monthly usage figures.  |  |
| 20/220 | Your Request   | LJMU Response   |  |
|        | [Further to your response to FOI 20_189] the Tribal CRM contract is expired in August. The information not updated in the provided link. Please recheck and provide the information.   | CRM Software name: MS Dynamics CRM Support Software category: Student Relationship Management Supplier name: Tribal Dynamics Contract duration: 2 year Contract expiry date: 31 August 2022 Contract review date: Prior to renewal Contract description: Technical support services |  |
|        |  |   |  |
| 20/223 | Your Request I am writing to you under the Freedom of Information Act 2000 to request the following information from the University regarding the workload allocation models and tariffs used to   | LJMU Response The Workload Allocation Model (WAM) used in Chemistry is the same as that utilised across the Faculty. It is an annualised model based on a maximum of 550 direct contact and includes:   |  |



| model the workload of your academic Chemistry staff:  1. What activities are recognised by the workload model for Chemistry staff? | i) All direct teaching contact (including lectures, practicals, workshops, tutorials, etc).  ii) Research activity.  iii) Major administrative roles (eg. Subject Head, Programme Leader, Year Tutor, Module Leader, etc.).   |  |
|--|---|--|
| 2. What tariffs are associated with each activity (i.e. how much time is allocated for each activity) for Chemistry staff?         | <ul> <li>i) Teaching is actual timetabled direct contact hours.</li> <li>ii) A graded research allowance against the 550 contact hours (80, 120, or 160 hours), based on the quality and quantity of outputs and external research income awarded, is given. All Early Career Researcher's receive a 120 hour allowance.</li> <li>(iii) An allowance against the 550 contact hours is given for major administrative roles (eg. Subject Head, Programme Leader, Year Tutor, School Co-ordinators, etc.). The tariffs vary according to role.</li> </ul> |  |
| 3. How is the total workload of a member of Chemistry staff modelled (i.e. what protocol is used to combine tariffs)?              | i) Direct teaching hours are those timetabled. ii) Research allowances are reviewed annually by the Faculty Research Strategy Committee. iii) Administrative allowances are confirmed annually by the School Director.  These data are collected and combined at Faculty level. Overall workload summaries of individual staff are provided to Line Managers and data for Transparent Approach to Costing (TRAC) returns produced.  |  |



| 4. What formal guidance is given to managers relating to the link between contracts of employment and the calculated workloads of Chemistry staff? In particular:  | All academic staff, except Professors, are on standard academic contracts and 550 hours is utilised as the total for direct contact and allowances.   |  |
|--|---|--|
| (a) What are the maximum and minimum permissible tariffed workloads for a member of staff in a full-time role?   | There is no specified minimum. Line managers are expected to manage combined workloads to be roughly equivalent across their subject areas. The maximum is normally 550 hours, although there may be exceptional cases when this could be exceeded for short periods.   |  |
| b) What are the broad subcategories of activity (such as Teaching or Research) recognised in academic roles?   | See 1 & 2 above.  |  |
| (c) What is the division of total workload between these subcategories in contracts of employment (e.g. 40% Teaching, 60% Research)? How does this division relate to modelled workload?  (d) How are part-time contracts modelled | There is no standard division of overall workload.  This can, and does, vary between individuals. It is the combined workload that is managed to be comparable. The balance of teaching, research and administration that makes this up will vary between individuals.  Part-time contracts are modelled pro-rata |  |
| differently to full-time contracts?  | against the 550 hours.  |  |
| (e) What is the intended relationship between modelled workload and true workload? (e.g. modelled workload is expected to be 20% less than true workload, or to match true workload, or to exceed true workload by 20%)            | It is anticipated that the modelled workloads are approximately one third of the true workloads (550 hours vs. c.1600 hours).  However, the relative times (ie. percentage breakdown) allocated to the core activities (teaching, research and administration) accurately reflect the true situation.             |  |



| 20/224 | Your Request   | LJMU Response   |   |
|--------|--|---|---|
|        | 1. Number of NDAs signed by the university with students or members of staff as part of a sexual assault [or other sexual violence] investigation or settlement in the years 2018/2019/2020. | LJMU does not sign "no agreements" and therefore information you seek. Confidentiality clauses a in Settlement Agreement agreements, which are substituted by the University to settle (actual or intimated). The signed off by our Vice Coused in any number of Confidentiality clauses a settlement agreement obligations for both part such confidentiality clauses current guidance from the Authority and does not praising matters of a pub | are included as standard ats or Tribunal COT3 the mechanisms used le employee claims uses agreements are chancellor, and can be circumstances. The included in isolation: will contain a range of ies. Wording used in uses is compliant with the Solicitors Regulation prevent a party from lic interest nature, or wrongdoing to the Police |
|        | 2. Number of accusations or reports of sexual violence brought to the university (to either welfare staff or academic staff) by students in the years 2018/2019/2020.                        | There have been 22 case University's Sexual Viole SAW since we started of late 2018 – these may it alleged perpetrator was staff member.  | ence Liaison Officer in collecting this data in   |
|        |  | 2019  | 12  |



|    |  | 2020  | 5  |
|----|--|---|--|
| 3. | Number of accusations or reports of sexual violence brought to the university (to either welfare staff or academic staff) by members of staff in the years   | The table below include violence or sexual haras attention of HR. Our records only include the attention of HR under work or Grievance Police | e incidents brought to er the Staff Dignity at   |
|    | 2018/2019/2020.  | 2018  | Nil  |
|    |  | 2019  | 1  |
|    |  | 2020  | 1  |
| 4. | Number of accusations of violence brought to the university by a student which resulted in no further action after the initial report had been made to the university in the years 2018/2019/2020. | Complaints procedure of Discipline procedure who was a LJMU student, the action being taken.  LJMU cannot consider a perpetrator who is not a | ere the alleged victim at resulted in no further action against a n LJMU student or staff provided with support if |
|    |  | 2019  | Nil  |
|    |  | 2020  | Nil  |
|    | Number of a constitute of 10 cm.   |   |  |
| 5. | Number of accusations of [Sexual] violence brought to the university by a member of staff which were dropped   | None of the case brough<br>were dropped before the<br>investigations. Our reco  | e conclusion of full   |



|    | after the initial report had been made to the university in the years 2018/2019/2020.  | incidents brought to the attention of HR under the Staff dignity at work or grievance policies.   |  |  |
|----|--|---|--|--|
| 6. | Number of accusations of sexual violence brought to the university which resulted in some action (removal from college premises, no contact agreement) on the university's part against the accused party in the years 2018/2019/2020. | 2019 2020  These figures include the sexual violence were interested and violence were include action taken again received and notified used crime under the Criminal It also includes the outcome under the staff Code of Disciplinary Procedure.  In accordance with Secretary Procedure.  In accordance with Secretary Procedure.  In accordance with Secretary Procedure of the university has not be exact details of outcome where small numbers of involved, so that an indicidentified, or inferences The University has inseces (<5) value in any approprint | vestigated via the cedure or the Student These figures do not ainst students who have of a conviction for a conviction Policy.  These figures do not ainst students who have of a conviction for a conviction for a conviction Policy.  The conviction Policy of the FOIA, the conduct and Staff conduct and |  |
| 7. | Number of students or members of staff who have been suspended or expelled   | 2018  | <5   |  |



|        | as a result of allegations of sexual violence in the years 2018/2019/2020.  | These figures include the sexual violence were interested and received and notified userime under the Criminal It also includes the outcome under the staff Code of Disciplinary Procedure.  In accordance with Sectification to the university has not be exact details of outcome where small numbers of involved, so that an individentified, or inferences | vestigated via the cedure or the Student These figures do not ainst students who have of a conviction for a all Conviction Policy omes of investigations Conduct and Staff tion 40 (2) of the FOIA, een able to give the es of investigations f individuals are vidual cannot be |  |
|--------|---|--|--|--|
|        |   | The University has inseluted (<5) value in any appropriate (<5)  | rted a "less than five"  |  |
| 20/225 |   | ( ( value in any approp  | oriate cell.   |  |
|        | Your Request  | LJMU Response  |  |  |
|        | The data requested is for the annual sum number of complaints of racism, for each of the years 2015, 2016, 2017, 2018 and 2019. | Our records are held ac<br>years starting on 1st Aug<br>below are for 2015/16, 2<br>2018/19, 2019/20 based<br>lead to formal disciplina<br>opened.   | gust. Our answers<br>2016/17, 2017/18,<br>d on complaints that   |  |



|  | 2015/2016 0   |
|--|---|
|  |   |
| How many complaints of racism have been  | 2016/2017 0   |
| made <b>against students</b> of your university for each year?   | 2017/2018 10  |
| each year!   | 2018/2019 <5  |
|  | 2019/2020 <5  |
|  |   |
|  | 2015/2016 <5  |
| How many complaints of racism have been made <b>against staff</b> of your university for each              | 2016/2017 0   |
| year?  | 2017/2018 0   |
| ,  | 2018/2019 0   |
|  | 2019/2020 0   |
|  |   |
|  | 2015/2016 0   |
| How many students of your university have had  | 2016/2017 0   |
| disciplinary action taken against them due to racist behaviour?  | 2017/2018 <5  |
| Tacist beliaviour:   | 2018/2019 <5  |
|  | 2019/2020 <5  |
| How many Staff of your university have had disciplinary action taken against them due to racist behaviour? | In accordance with Section 40 (5B) (a) (i) of the FOIA, the University is exempt from the duty to confirm or deny whether or not any staff have been disciplined. This is to avoid inferences being drawn from such confirmation at this time, or in the future, which could lead to personal data of individuals being identified or inferred.  Staff can be disciplined by LJMU under the terms the Staff Disciplinary Procedure. |



| 20/226 | Your Request  1. Did your vice-chancellor, or most senior | the outcome of any disciplinary investigation to anyone, including other parties in the matter.  In accordance with Section 40 (2) of the FOIA, the university has not been able to give the exact numbers where small numbers of individuals are involved, so that an individual cannot be identified, or inferences be drawn about them. The University has inserted a "less than five" (<5) value in any appropriate cell.  LJMU Response No   |  |
|--------|---|---|--|
|        |   | disciplinary action has occurred is because inferences could be drawn about the outcomes of any complaints by those who had brought a complaint against another individual.  If we were to ever confirm that no such disciplinary action was taken, those who had made a complaint would know the outcome of the disciplinary procedure, which may otherwise be confidential.  To ensure that we do not breach the Data Protection Principles of individuals who are complained against, our policy is not to release |  |



|        | 2. What is the basic salary for your vice-chancellor, or most senior manager of equivalent title, for the new academic year and are they receiving a lower than envisaged amount as a result of the pandemic? | The salary of our Vice-Chancellor as of 31st July 2020 is published in our 2020 annual accounts, which are published on our website at this address: <a href="https://www.ljmu.ac.uk/about-us/public-information/financial-information/financial-statements">https://www.ljmu.ac.uk/about-us/public-information/financial-information/financial-statements</a>                     |  |
|--------|---|--|--|
|        |   | There has been no change to this figure since July 31st 2020. No decisions have been made on pay reviews for 2021.   |  |
|        |   | On 14th September 2018 Professor Nigel Weatherill resigned from the position of Vice Chancellor and Chief Executive. He received a payment of £148,000 in lieu of a notice period.   |  |
|        | 3. Has your university made any exit payments (also variously known as severance payments, redundancy payments and payoffs) to any individual totalling more than £100,000 in 2018-                           | This is confirmed in our 2019 financial statements.  |  |
|        | 19, 2019-20 or the current academic year to November 1st? If so please provide details eg 1 vice-chancellor, received £150,000 in October 2020.   | Under the provisions of FOIA s.40 (5B), LJMU can neither confirm nor deny whether any further "severance payments" in excess of £100,000 have been paid as to do so would be in breach of the principles of the GDPR. Any such payments would be rare and confirming their existence could identify personal data about an individual if a mosaic of information is taken together |  |
| 20/227 | Your Request  | LJMU Response  |  |
|        | I would like to submit a Freedom of Information request regarding Hong Kong Police Force (HKPF) job openings advertised on your   | LJMU does not hold records of advertisements displayed on its careers website prior to August 2018. This is because we changed the   |  |



| institution's careers website/student careers portal. If your institution has never advertised such openings to its students, please respond stating so.  1. If openings were advertised in the 2019/2020 academic year; if so, a) the role, b) the day it was posted, c) the day it closed, d) the day it was taken down (if applicable; and if so, why), e) whether only applications from Hong Kong residents were accepted.  2. If openings are being advertised in the 2020/2021 academic year; if so, a) the role, b) the day it was posted, c) the day it was posted, c) the day it was taken down (if applicable; and if so, why), e) whether only applications from Hong Kong residents were accepted.  3. From 2010 and onwards, the years the institution has advertised job openings in the HKPF. (If the cost to answer this question exceeds the limit, please disregard it.) | company that hosted this function and no longer hold records of the sites contents from before this date.  Since August 2018 our records show that we have not advertised any vacancies for the Hong Kong Police. |  |
|---|---|--|
| 4. Plain text/screenshots of the advertisement (and attached files) for the academic years of   |   |  |



| a) 2019/20, b) 2020/21. (If the cost to answer this question [4a&b] exceeds the limit, please disregard it.)  5. The portal used by the institution to promote all and any job openings to its students (e.g. MyAdvantage). If the institution uses an internal careers portal (and not a third-party platform), please state its name.  | Prior to August 2018 we used the Prospects Net (PNet) job website that was owned and managed by a third party provider called Prospects.  Currently LJMU uses a platform provided by Abintegro Ltd. |  |
|--|---|--|
| • "The role" is defined as the job opening or position that is advertised to students, such as "probationary inspector", "police mentorship programme outreach (PMPO)", "editorial assistant", "human resources intern", "auditing placement", "PR account executive", "work experience". It is used interchangeably with "job opening", "posting", "opening".  • "The day it was posted" is defined as the date the role was first put up on your institution's careers portal or website.  • "The day it closed/closes" is defined as the date from which applications for the role will no longer be accepted.  • "The day it was taken down" is defined as the date the job advertisement was removed from the |   |  |



|        | website premature to the day it was going to be closed.  • "Careers portal" and "job portal" are used interchangeably.  |   |  |
|--------|---|---|--|
| 20/229 | Verm Bernard  | I IMII Degrane  |  |
| 20/229 | 1. In each of the last two financial years (i) (2018/19) and (ii) (2019/20) how much has the university paid to organisations/institutions/companies/indi viduals to promote or advertise the university through the use of Instagram, other than any Instagram account held and operated by the university? Please provide me with the Instagram names through which the university was advertised/promoted. | None  |  |
|        | 2. In each of the last two financial years (i) (2018/19) and (ii) (2019/20) how much has the university paid to any kind of sports club to promote or advertise the university?   | None  |  |
| 20/230 | Vous Dominot  | I IMII Degrapes                                       |  |
|        | Your Request Under the Freedom of Information Act, please could you provide me with the number of   | LJMU Response Students accessing Counselling services |  |



| students who have accessed counselling services provided by the university for each of the past three academic years (2017/18, 2018/19 and 2019/20), and the current academic year (2020/21) to date. | 2020/21* to 08/12/20<br>2019/20<br>2018/19<br>2017/18  | 224*<br>662<br>862<br>871  |  |  |
|---|--|--|--|--|
| If possible, please provide a breakdown by the type of issue the students are seeking help for.   | The below data has been "Type of Issues" on our students seeking couns categorisation is at the corresponding and at some classed as counselling.  In accordance with Sectification that the University has not be numbers where small not involved, so that an identified, or inferences. The University has insufficed in any appropring the country of the University has insufficed in any appropring the university has insufficient the university has insufficient to the university has a | CRM system for elling since 2017. discretion of the netimes all cases where the end of t | The were FOIA, e exact lals are not be them. |  |
|   | Abortion – client or clie considering or has had Accommodation Addictive Behaviours  | •  | Tota   |  |



| Anger – client has difficulty   |      |
|---|------|
| managing own anger  | <5   |
| Anxiety   | 90   |
| Anxiety – mild and/or generalised   | 45   |
| Attempted rape or sexual indecency  – where client has experienced sexual assault | <5   |
| Bereavement – a loss of a relationship through death                              | 28   |
| Bereavement through Suicide of partner/relative/close friend                      | <5   |
| Client has become a parent  | <5   |
| Concern about the safety and welfare of others                                    | <5   |
| Concern over illness of significant other (partner, parent etc.)                  | 6    |
| Counselling   | 2120 |
| Cultural change   | <5   |
| Depression  | 19   |
| Depression, Anger & Mood Change<br>Or Disorder                                    | <5   |
| Difficulties in relationship with the opposite gender                             | <5   |
| Difficulties with house/flat mates  | <5   |
| Difficulty ending a relationship  | 12   |
| Disappointment with course/course content   | <5   |



| Drink Spiking – client has            |  |
|---------------------------------------|--|
|                                       |  |
| -                                     | <5   |
| -                                     | <5   |
| Eating Disorder                       | <5   |
| Exam related stress/anxiety           | <5   |
| Family problems rather than           |  |
| difficulties in the relationships     | <5   |
| Fear/concern over client's own        |  |
| physical health (e.g. cancer)         | <5   |
| Financial                             | <5   |
| Illness – general or non-specific     | <5   |
| Intentional Self-harm – e.g. cutting  |  |
|                                       |  |
| medication                            | 6  |
| Lack of academic                      |  |
|                                       |  |
| procrastination                       | <5   |
|                                       |  |
| Lack of relationships/lonely/isolated | <5   |
| Leaving home/homesickness             | 5  |
|                                       |  |
| Letting go after a relationships ends | 8  |
| Loss                                  | <5   |
| Low mood                              | 73   |
|                                       | <5   |
| Panic attacks                         | 10   |
|                                       | experienced having their drink spiked  Early trauma and its effects  Eating Disorder  Exam related stress/anxiety  Family problems rather than difficulties in the relationships  Fear/concern over client's own physical health (e.g. cancer)  Financial  Illness – general or non-specific  Intentional Self-harm – e.g. cutting, burning, over-exercise, self medication  Lack of academic motivation/concentration and procrastination  Lack of relationships/lonely/isolated  Leaving home/homesickness  Letting go after a relationships ends  Loss  Low mood  Mood swings |



| Past suicide attempt – more than 6 months previous   | <5       |  |
|--|----------|--|
| Persecution/bullying/harassment/stallking – client is being or has been persecuted/bullied by other(s)  Phobia | <5<br><5 |  |
| Physical abuse – where client is/was being abused  | <5       |  |
| Post traumatic stress (inc PTSD)   | <5       |  |
| Post viral fatigue/ME/Chronic Fatigue Syndrome (CFS)   | <5       |  |
| Rape – where client has been raped   | <5       |  |
| Recent suicide attempt – within last 6 months  | 6        |  |
| Relating to academic procedures  | <5       |  |
| Relationship difficulty with colleague(s) – ie co-workers  | <5       |  |
| Relationship with friend(s) and/or house mates   | <5       |  |
| Relationship with partner  | 13       |  |
| Relationships in the family or with a family member  | 24       |  |
| Request for written support/reference/report   | <5       |  |
| Self-esteem/Self-confidence/ego strength/coping ability  | 9        |  |



|        |  | Separation/divorce – of a client's parents               | <5 |
|--------|--|--|----|
|        |  | Severe anxiety state                                     | 15 |
|        |  | Sexual abuse – where client is/was being abused          | <5 |
|        |  | Sexual identity/orientation                              | <5 |
|        |  | Shock state  | <5 |
|        |  | Sleep disturbance  | <5 |
|        |  | Social Anxiety/Social Phobia                             | 10 |
|        |  | Step-parent difficulties                                 | <5 |
|        |  | Stress   | 12 |
|        |  | Struggling academically                                  | 8  |
|        |  | Suicidal thoughts or feelings                            | 13 |
|        |  | Surgery  | <5 |
|        |  | Suspension/withdrawal/time out from course/Intercalation | <5 |
|        |  | Talking to gain clarity about a situation                | <5 |
|        |  | University/ Institution/college – leaving                | <5 |
|        |  | University/Institution/college – adjustment to           | <5 |
|        |  |  |    |
| 20/232 | V 2  |  |    |
|        | Your Request   | LJMU Response  |    |
|        | The number of students who have faced disciplinary action by the institution since the | 203  |    |



| start of 2020-21<br>Covid guidelines | academic year for breaching<br>s.                           |   |  |                      |   |                                       |                               |                   |  |
|--------------------------------------|---|---|--|----------------------|---|---------------------------------------|-------------------------------|-------------------|--|
|                                      |   | SANCTIONS   | AUGUST   | SEPTEMBER            | OCTOBER                                       | NOVEMBER                              | <b>DECEMBER*</b>              |                   |  |
|                                      |   | Grade 1 Warning   | 0  | 0                    | <<br>5  | 3                                     | 0                             |                   |  |
|                                      |   | Grade 2 Warning   | 0  | 5                    | 7   | 2<br>4                                | <<br>5                        |                   |  |
|                                      |   | Final Warning   | 0  | ۷<br>5               | 0   | ۷<br>5                                | 0                             |                   |  |
|                                      | ou breakdown what action these or breaking the university's | Behaviour Letter  | 0  | 0                    | 2<br>8  | 2<br>5                                | 0                             |                   |  |
| Covid rules. For                     | example, how many of these                                  | No Further<br>Action  | 0  | 0                    | 1<br>9  | 2<br>4                                | <<br>5                        |                   |  |
| how many were                        | · · · · · · · · · · · · · · · · · · ·                       | Ongoing<br>Investigation  | 0  | <<br>5               | <<br>5  | 9                                     | 1                             |                   |  |
|                                      |   | This table shows indinvestigated by our grouped by the more occurred in.  Sanctions are as de Code of Behaviour a Procedures. This do our website: <a href="https://us/public-informatio">https://us/public-informatio</a> regulations/guidance | Stuce of the stuce | d in Disconent v.ljm | Gov<br>he in<br>the I<br>iplin<br>can<br>u.ac | erna<br>ncide<br>_JMI<br>ary<br>be le | unce<br>ent<br>U Stu<br>ocate | Team, udent ed on |  |



|        |  | I   |  |  |
|--------|--|---|--|--|
|        |  | In accordance with Sec<br>the university has not b<br>exact numbers where s<br>individuals are involved<br>cannot be identified, or | een able to give the mall numbers of , so that an individual inferences be drawn ersity has inserted a "less |  |
|        | 3. Please can you breakdown how much each fine was and the reason why it was issued.   | Not Applicable  |  |  |
|        | 4. Please can you provide the date (or failing that the week or month) that the incident took place.   | Please see table above  |  |  |
| 20/233 |  |   |  |  |
|        | Your Request   | LJMU Response   |  |  |
|        | 1. The number of students enrolled in the university who have died from the start of the 2020 academic year until 22nd November and the causes of these deaths (if known). | Deaths of students between the start of the Academic Year (01 August) and 22 November in the following years:                       |  |  |
|        | 2. The number of students enrolled in the university who died from the start of the academic year until the 22nd November  | 2020  | 2  |  |



|        | for 2016, 2017, 2018 and 2019, and the causes of these deaths (if known).  | 2019   | 1  |          |
|--------|--|--|--|----------|
|        |  | 2018   | 1  |          |
|        |  | 2017   | 0  |          |
|        |  | 2016   | 1  |          |
|        |  | LJMU only records the student if we are formation coroner. During the last received such a notification not hold this information. | ally informed by a<br>st 5 years we have no<br>ation and therefore d |          |
| 20/234 | Varia Daminat  | I IMII Deenenee  |  |          |
|        | Your Request  (i) Do you have records on the ethnicity of your university workforce?                               | LJMU Response<br>Yes   |  |          |
|        | (a) If so, please state how many FTE professors [staff with the title of Professor] you have at the university and | 104.05   |  |          |
|        |  | No members of staff w<br>identify as Black Africa<br>Caribbean or Black oth  |  |          |
|        | (b) How many of them are recorded as being black?  | Staff at LJMU are asked to identify ethnicity against the following categories:  |  | <b>,</b> |
|        |  | Arab   |  |          |
|        |  | Asian - Banglad  |  |          |
|        |  | Asian - Indian<br>Asian - Pakistan   |  |          |
|        |  |  |  |          |



|  | Asian Other                     |  |
|--|---------------------------------|--|
|  | Black African                   |  |
|  | Black British                   |  |
|  | Black Caribbean                 |  |
|  | Black Other                     |  |
|  | Chinese                         |  |
|  | Chinese - Other                 |  |
|  | Gypsy or Traveller              |  |
|  | Information Refused             |  |
|  | Mixed - White and Asian         |  |
|  | Mixed - White and Black African |  |
|  | Mixed - White and Black         |  |
|  | Caribbean                       |  |
|  | Not Known                       |  |
|  | Other Ethnic Background         |  |
|  | Other Mixed Background          |  |
|  | White - British                 |  |
|  | White - English                 |  |
|  | White - Irish                   |  |
|  | White - Scottish                |  |
|  | White - Welsh                   |  |
|  | White Other                     |  |
| (") la valation to the 2000 intelled of at the state of at the |                                 |  |
| (ii) In relation to the 2020 intake of students at your university please state:   |                                 |  |
| (a) how many students started an   | 7537                            |  |
| undergraduate course at the university in the  |                                 |  |
| Autumn of this year  |                                 |  |



|        | (b) of these students were recorded as having been a student that qualified for free school meals, and   | We do not hold this data.  |  |
|--------|--|--|--|
|        | (c) of those that were on free school meals how many of them were male AND recorded as being of white British ethnicity.   | Not applicable   |  |
| 20/236 | Verification   | LIMILD   |  |
|        | 1. Does the PGCE include training on decolonising or diversifying the curriculum? (Please specify the terminology the course uses, e.g. a decolonising, diversifying, internationalising or making inclusive.) | The importance of an inclusive curriculum is addressed in all PGCE programmes. As part of the content, all of the following terms will be explored: decolonising, diversifying, making inclusive. 'Global Curriculum'. We refer to the terms to familiarise our trainees with what they may hear and to define meanings.   |  |
|        | 1.1 How does the subject specific teacher training – e.g. history, English, maths, geography, science, etc – address diversifying or decolonising the curriculum?  | All staff review their materials considering unconscious bias, diversity, inclusivity and stereotypes Subject specific examples of addressing issues of diversity include: Drama: issues of race and inequality through exploration of texts such as 'Mogadishu' by V Franzmann which is a GCSE drama text. English: Considering the extent to which authors in the GCSE English literature specifications are from ethnic minority backgrounds, and the representations of BAME characters in school texts. |  |
|        | 1.2 In particular, in what ways does the subject specific training address how teachers can include the achievements and experiences   | Trainees critically evaluate curricula and their awareness is raised of the importance of ensuring learners gain knowledge of positive   |  |



| black and minority ethnic people in the curriculum?  1.3 Is training on decolonising or diversifying the curriculum an optional or mandatory part of the PGCE?  | diverse representations of experiences and achievement. Feedback from school-based staff on their teaching will highlight the extent to which trainees develop their practice.  All aspects of training are mandatory. Equality & Diversity is interwoven throughout the training we provide. Included within this will be discussion of decolonising or diversifying the  |  |
|---|--|--|
|   | curriculum as part of providing an inclusive curriculum.   |  |
| 2. How does the PGCE equip trainee teachers to understand and address racism and antiracism?  | All students consider specific terms e.g. stereotyping, unconscious bias and prejudice and reflect on how these impact on their professional responsibilities as educators. As part of inclusive classrooms students explore some strategies for dealing with racist behaviour. All school partners will ensure students are fully aware of the policy and practice for dealing with racist behaviour on placement and will expect them to adhere to this. |  |
| 2.1 In particular, how does the PGCE equip trainee teachers to address racism and antiracism in the classroom?  | See above  |  |
| 2.2 How does the PGCE assess trainee teachers' understanding of racism and antiracism and how to address them in school? (N.B. You may find it helpful to read questions 3-3.7 when answering questions 2-2.2.) | All trainees have to meet Part 2 of the Teachers' Standards in order to pass.  |  |



| 3. Does the PGCE specifically include training   | Awareness is raised of each of these issues   |  |
|--|---|--|
| on the following:  | and the terms and concepts are explored as  |  |
|  | part of training in social justice and inclusivity  |  |
| 3.1 Unconscious bias?  | Yes   |  |
| 3.2 Anti-racist pedagogy?  | Yes – including curriculum design.  |  |
| 3.3 Racial microaggressions?   | As part of evaluating school policies and issues raised by pupils.  |  |
| 2.4 Critical room theory?  | No  |  |
| 3.4 Critical race theory?  | No  |  |
| 3.5 Racial literacy? (Teaching children how to recognize, respond to and counter forms of everyday racism.)                                | INO   |  |
| 3.6 White privilege?   | No  |  |
| 3.7 Institutional racism?  | Yes, including the Stephen Lawrence enquiry and McPherson report.   |  |
|  |   |  |
| 4. If the PGCE covers any of the above issues (3.1-3.7), please state whether each topic is a mandatory or an optional part of the course. | All students will explore these issues as part of core modules.   |  |
|  |   |  |
| 5. Has the PGCE curriculum itself been decolonised or diversified?   | This work is ongoing in collaboration with Partner Schools  |  |
|  | A critical perspective on the PGCE curriculum is an ongoing aspect of our evaluation and review processes. Staff meetings discuss   |  |
| 5.1 If so, when did this work begin and what does it entail?   | regularly our curriculum choices and issues of inclusivity are at the forefront of what our programmes offer. As many of our Partner schools are also looking at their curricula through this lens, we are involving key partners in the discussions. |  |



|        | Your Request   | LJMU Response  |   |
|--------|--|--|---|
|        | 1 - Over your past 5 year cohort, how many disabled students enrolled on your MA/PGDip in Journalism course?           | The MA Journalism course at LJMU only recruited students for one of the past 5 years (2020/21).  The number of the students on this course who have declared a disability to LJMU is less than five (<5).  In accordance with Section 40 (2) of the FOIA, the university has not been able to give the exact numbers where small numbers of individuals are involved, so that an individual cannot be identified, or inferences be drawn about them. |   |
|        | 2 - Of that number, how many disabled students graduated with accreditation from either the NCTJ, the BTJC or the PPA? | Not Applicable – the course MA Journalism first enrolled students in September 2020 and none have graduated yet  |   |
|        | 3 - How many students, if any, had to withdraw from the programme over the past 5 years?                               | None   |   |
|        | 4 - Of that cohort, how many needed reasonable adjustments in order to complete their course?                          | Due to the small number of individuals caught within in scope of this question we are unable to disclose this information under the provisions of Section 40 (2) of the FOIA as it could lead to inferences being drawn about personal data.   |   |
| 20/239 | Your Request   | LJMU Response  | 1 |
|        | Does your university use agents to recruit international students? Please respond yes/no                               | Yes  |   |
|        | How many current contracts do you have with student recruitment agents (broken down by EU and non-EU)?                 | LJMU has current contracts with 172 student recruitment agencies that operate in and recruit students from Non-EU countries around the world.  |   |



|    |   | We have no (0) contracts with such agencies   |  |
|----|---|---|--|
|    |   | operating to recruit EU students.   |  |
| 3. | Number of non-EU international students enrolled using recruitment agents between 2014-15 and 2019-20 (please provide separate figures for each year)   | LJMU will not provide details of the effectiveness of its recruitment strategy due to the likelihood of this information causing prejudice to its commercial interests. We consider it to be exempt from disclosure under the provisions of section 43 (2) of the FOIA  The University recruits students in a very competitive marketplace and considers that no public interest would be served by the disclosure of this information. |  |
| 4. | Number of EU students enrolled using recruitment agents between 2014-15 and 2019-20 (please provide separate figures for each year)   | 0   |  |
| 5. | Amount spent on commission fees for non-EU international student recruitment agents between 2014-15 and 2019-20 (please provide separate figures for each year, both including and excluding VAT) | LJMU will not provide details of its commercial arraignments with its partners due to the likelihood of this information causing prejudice to its commercial interests. We consider it to be exempt from disclosure under the provisions of section 43 (2) of the FOIA  The University recruits students in a very competitive marketplace and considers that no public interest would be served by the disclosure of this information  |  |
| 6. | Amount spent on commission fees for EU student recruitment agents between 2014-15 and 2019-20 (please provide   | £0  |  |



|        | separate figures for each year, both  |  |
|--------|---|--|
|        | including and excluding VAT)  7. Did you take action over suspected wrongdoing by student recruitment agents between 2014-15 and 2019-20? If so, how many cases did you deal with, how many of these cases led to the cancellation of a contract with an agent, and what were your concerns (e.g. the | We do not hold any information within the scope of your request. |
|        | use of fraudulent documents, issues   |  |
| 00/040 | surrounding fees)?  |  |
| 20/240 | Your Request  | LJMU Response  |
|        | Policing, Criminology, Criminal Justice, Applied  | LUMO Response  |
|        | Investigation, Criminal and Corporate   | Number of Police staff and officers enrolling as                 |
|        | Investigations, academic development and  | students each year through RPEL                                  |
|        | Business programmes at UG and PG level.   | arrangements.  |
|        | I would be extremely grateful if you could share  | 2020/21 11   |
|        | these student numbers for the academic years  | 2019/20 27   |
|        | 2015-16, 2016-17, 2017-18, 2018-19, 2019-20   | 2018/19 13   |
|        | and 2020-21 enrolment for police officer or staff using the [Recognition of Prior Experience and  | 2017/18 18   |
|        | Learning RPL arrangements for your  | 2016/17 5  |
|        | programmes.   |  |
| 20/241 |   |  |
|        | Your Request  | LJMU Response  |
|        | The number of subject access requests     (Article 15 General Data Protection Regulation)   |  |
|        | made under the Data Protection Act 2018 in:   | 2018 2019 2020* – 30<br>Sep                                      |
|        | a) 2018   | 34 42 21   |
|        | b) 2019   |  |



| c) by 30th September 2020  |      |      |  |  |
|--|------|------|--|--|
| If feasible, please also provide the number of these requests that were immigration-related presented in the same timeline (2018 - 2019 - 2020). |      |      | e any of these cases<br>or immigration data. |  |
| 2. The number of times information was   |      |      |  |  |
| redacted from the response to a subject access request on the basis of Schedule 2 Part 1 Para 4 of the Data Protection Act 2018 (the             | 2018 | 2019 | 2020* – 30<br>Sep                            |  |
| immigration exemption) in:   | Nil  | Nil  | Nil  |  |
| a) 2018<br>b) 2019<br>c) by 30th September 2020  |      |      |  |  |
| 3. The number of times appeals were made against the restriction [identified in 2] in:   |      |      |  |  |
| a) 2018  | 2018 | 2019 | 2020* - 30<br>Sep                            |  |
| b) 2019<br>c) by 30th September 2020   | N/A  | N/A  | N/A  |  |
|  |      |      |  |  |
| 4. The number of times those appeals [identified in 3] were overturned in:   | 2018 | 2019 | 2020* – 30<br>Sep                            |  |
| a) 2018  | N/A  | N/A  | N/A  |  |
| b) 2019<br>c) by 30th September 2020   | 2018 | 2019 | 2020* – 30<br>Sep                            |  |
|  | N/A  | N/A  | Nil  |  |



|        | Your Request  | LJMU Response   |          |
|--------|---|---|----------|
|        |   | The EE contract runs from 11 <sup>th</sup> June 2019 to 10 <sup>th</sup> June 2021  |          |
|        |   | The Vodafone contract dates are 17 <sup>th</sup> June 2020 to 16 <sup>th</sup> June 2022.   |          |
|        |   | This information is provided annually in the IT Provision and Use document available on the FOI part of our website:  |          |
|        | Please can you provide me with the annual spend and the start date [of your organisation's Mobile Phones contract]? | https://www.ljmu.ac.uk/about-us/public-<br>information/data-protection-and-freedom-of-<br>information-and-public-sector-<br>information/freedom-of-information/published-<br>information-and-open-data  |          |
|        |   | We are not going to disclose the value of these contracts because this is likely to prejudice our commercial interests. The public interest is in favour of withholding the information for this reason under the provisions of s.43 of the FOIA. |          |
| 20/243 | Y 2   |   | <u> </u> |
|        | Your Request  | LJMU Response   |          |
|        | <ol> <li>What was the total market value of the<br/>university's investment portfolio(s) on</li> </ol>              | This information is provided (as at 31 July 2020) through the Financial Statements, which   |          |
|        | the 30th September 2020? If you are   | are published annually.   |          |
|        | going to provide this information through   | ,   |          |
|        | your Annual Accounts/Financial  | The information is contained within the Balance   |          |
|        | Statements, please provide the specific   | Sheet at page 72 and within the Notes to the  |          |
|        | page number, section and row that the value can be found on. For example,   | Accounts on page 85 Note 13 and page 88 Note 16. Wholly owned subsidiary companies  |          |



| page 28, section 5 "Investments" line "overall investment value".  | are listed on page 93 Note 27 LJMU's financial statements, including those for 2020 can be found here <a href="https://www.ljmu.ac.uk/about-us/public-information/financial-information/financial-statements">https://www.ljmu.ac.uk/about-us/public-information/financial-information/financial-statements</a>                                   |  |
|--|---|--|
| <ol> <li>On the 30th September 2020, were the institution's investment portfolio(s) managed directly by the institution, indirectly by [an] external fund manager(s), or a combination of both?</li> </ol>   | The institution's investment funds are managed by the institution.  |  |
| 3. If the university uses external fund manager(s) to manage investment portfolios, please provide the name of each fund manager used, along with the percentage of the total investment funds that they were managing on the 30th September 2020                  | Not Applicable  |  |
| 4. If the institution invests directly, please provide the details of companies invested in (by way of all investment portfolios), including the full names of each company invested in, and the market value invested in each company on the 30th September 2020. | This information is provided (as at 31 July 2020) through the Financial Statements, which are published annually.  The information is contained within the Balance Sheet at page 72 and within the Notes to the Accounts on page 85 Note 13 and page 88 Note 16. Wholly owned subsidiary companies are listed on page 93 Note 27 LJMU's financial |  |



|        | 5. If the university holds investments   | statements, including those for 2020 can be found here <a href="https://www.ljmu.ac.uk/about-us/public-information/financial-information/financial-statements">https://www.ljmu.ac.uk/about-us/public-information/financial-information/financial-statements</a> Not applicable |  |
|--------|--|---|--|
|        | through [an] external fund manager(s), please provide the investment portfolio for that manager on the 30th September 2020, including the market value for each company that forms part of your investment portfolio(s) with them. Please provide this information at a company level in a spreadsheet and/or the format that this information is provided to you by your fund manager(s). | τνοι αρφιισασίε   |  |
| 20/244 | Your Request   | LJMU Response   |  |
|        | Does the University outsource transactional services to another University or shared service function or external party?   | No No   |  |
|        | 1.a. If yes, what is the name of said body 2. Which Finance system is used by the University (Oracle, Agresso, Sage, EFinancial, SAP etc.)?  | N/A Oracle – E-business suite   |  |



| Pa                | Please state the total number of Accounts ayable invoices processed by the University in a last financial year  | 33,962       |  |
|-------------------|---|--------------|--|
| Pa                | Please state the total value of the Accounts ayable invoices processed by the University in e last financial year   | £136,970,230 |  |
| the (e.,          | Is 3rd party pre-payment software utilised by e University to prevent invoice payment errors g. duplicate invoices, overpayments, VAT out errors or credits on statements) from curring?                      | No           |  |
| sof<br>his        | Are the services of a 3rd party, or 3rd party ftware, utilised by the University to identify storical invoice errors (duplicate invoices, erpayments, VAT input errors or credits on atements)?               | No           |  |
| nai<br>rev<br>que | Over the last 6 years, please state the ame(s) of all external organisation(s) used to view Accounts Payable transactions as in estions (5) and (6) as above a.i. Please state the period(s) reviewed by each | N/A          |  |
| rec               | o. Please state the total value of moneys covered/incorrect payments identified (as propriate) by each provider in the period(s) viewed.  | N/A          |  |



| 20/245  | 8. Please provide a contact list for finance & procurement departments at the University.  9. What internal controls does the University have to prevent payment errors occurring (3 way matching, no PO no PAY, invoice scanning etc.)  | PurchaseOrderQueries@ljmu.ac.uk     Three way match     Requirement of PO before an invoice is paid     Invoice scanning     System review for invoice duplications   |  |
|---------|--|---|--|
| 20/2-10 | Your Request   | LJMU Response   |  |
|         | Under the Freedom of Information Act, I request the following information about all instances of sexual misconduct reported by students at Liverpool John Moores University from 2015/2016 until the end of the 2019/20 academic year inclusive.  a) Whether the university employs an Independent Sexual Violence Advisor | Section 12 of the FOIA puts a limit of £450 on the costs the University should need to incur in responding to a request for information. Any request costing in excess of this should be refused. Unfortunately, the university's Student Advice and Wellbeing team only started recording the reason for being contacted by a student in 2018. |  |
|         | b) The number of disclosures made by students (including student-on-student and staff-on-student sexual misconduct)  c) The number of formal complaints made by students (including student-on-  | To ascertain how many such cases from August 2015 to July 2018 were due to reports of sexual violence would require manual analysis of each file. Due to the volume of case, files over these three years you have requested the costs of manual analysis would be in excess of £450.   |  |
|         | d) How many of these resulted in expulsion for the perpetrator   | EXCESS OF £450.   |  |



| 20/246 | Your Request   | LJMU Response   |
|--------|--|---|
|        | 1. What learning/management software platforms are being used by students at your institution? For example: Blackboard, Blackboard Collaborate, Moodle, Studynet, Canvas, Zoom, Teams etc. Please list all that apply, and specify others if not listed. | Canvas is the VLE. We have a number of core learning tools in Canvas as LTIs. The main LTIs are: Zoom Teams BuddyCheck Turnitin Panopto Collaborations  |
|        | <ol> <li>For the answers stated in question 1,<br/>what are these platforms achieving for<br/>your students and you as an<br/>institution? What are the short and long<br/>term goals for using these platforms?</li> </ol>                              | Online learning through synchronous or a synchronous activity.  |
|        | Which of these platforms do the students use via their mobile devices?   | Mobile compatibility was a core requirement when we acquired Canvas. However, this doesn't mean that student will always (or even ever) access from mobile devices. It is an option.  |
|        | 4. What were/are the budgets for these types of IT learning/management software platforms for the financial years 18/19, 19/20, 20/21 and 21/22?   | The University will not be disclosing this document because it would be prejudicial to our commercial interests to do so. We operate in a competitive sector and to be able to offer the best education to our students we need to ensure that our competition does not know our direction of travel. This detail may also limit our ability to achieve value for money in future procurement.  Section 43(2) of the FOIA allows us to withhold information in such cases and we do not consider there is public interest in disclosing it. |



|        | 5. How long are the contract terms for the IT programs mentioned above?  | Canvas is for 7 years – various contract lengths for the other LTIs  |
|--------|--|--|
|        | 6. How much are the contracts and what are the pricing structures? For example, the price for Blackboard is £X per student with 10,000-14,999 users  | The University will not be disclosing this document because it would be prejudicial to our commercial interests to do so. This detail may limit our ability to achieve value for money in future procurement.  Section 43(2) of the FOIA allows us to withhold information in such cases and we do not consider there is public interest in disclosing it.   |
|        | 7. Who is responsible for making decisions in regards to IT platforms and the external suppliers? (This could include anyone who is responsible for the contracts). What is the title of the role and what is their email address? If you cannot provide, please provide a shared email address such as info@. | Peter Ashton Chief Information Officer Information Technology Services. p.ashton@ljmu.ac.uk  |
| 20/247 | V P  | LIMID  |
|        | Your Request   | LIMU Response  |
|        | The Oracle HR/Payroll contract is expired. Can you please confirm whether this contract is extended or replaced by any other supplier? If so please provide the full information.  | Under the provisions of Section 22 of the FOIA, the University is not obliged to provide a response if the information requested is intended for future publication.  The University can confirm that the information requested is intended for update and publication at the end of March each year and will be available on the website at: https://www.ljmu.ac.uk/about-us/public-information/data-protection-and-freedom-of- |



|        |   | information-and-public-sector- information/freedom-of-information/published- information-and-open-data  The University has considered the public interests and has found the balance to be in favour of withholding the information.                    |
|--------|---|---|
| 20/248 |   |   |
|        | Your Request  | LJMU Response   |
|        | The number of full-time first-year undergraduate students living in on-campus   | Nil – There are no halls of residence on the LJMU campus  |
|        | halls of residence during the autumn (or  | LJMU does not own any accommodation;  |
|        | equivalent) term 2020; and b) a percentage  | however, we do work with accommodation  |
|        | figure to show this as a proportion of all full-time first-year undergraduates;   | partners around the city to help our students find places in private halls of residence.  |
|        | 2) a) The number of full-time first-year undergraduate students living at home during the autumn term 2020; and b) a percentage figure to show this as a proportion of all full-time first-year undergraduates; | LJMU does not hold data on whether students consider themselves to be living at "home". We do hold figures for students who do not provide a separate term time address. We have only included UK (excluding Northern Ireland) students in this figure. |
|        | Both of these aforementioned figures for the  | Sep 2020   Sep 2019   |
|        | autumn term of 2019;  | Full time, first 2109 2535 year undergraduates who have not   |



|   | provided a separate term time address.  % of all full time, first year undergraduates who have not provided a  |  |
|---|--|--|
|   | separate term time address.  |  |
| 4) The number of full-time first-year undergraduate students who have changed from living on-campus to living at home during the 2020-21 academic year; | Nil – There are no halls of residence on the LJMU campus  LJMU does not own any accommodation; however, we do work with accommodation partners around the city to help our students find places in private halls of residence. |  |
| 5) The number of full-time first-year undergraduate students who have changed from living at home to living on campus during the 2020-21 academic year; | Nil – There are no halls of residence on the LJMU campus  LJMU does not own any accommodation; however, we do work with accommodation partners around the city to help our students find places in private halls of residence. |  |
| on-campus accommodation received during the 2020-21 academic year; and b) the number of cancellation requests for on-campus                             | Nil – There are no halls of residence on the LJMU campus  LJMU does not own any accommodation; however, we do work with accommodation  |  |



|        | 7) a) The number of successful cancellation requests for on-campus accommodation during the 2020-21 academic year; and b) the number of successful cancellation requests for on-campus accommodation during the 2018-19 and 2019-20 academic years. | partners around the city to help our students find places in private halls of residence.  Nil – There are no halls of residence on the LJMU campus  LJMU does not own any accommodation; however, we do work with accommodation partners around the city to help our students find places in private halls of residence. |  |
|--------|---|--|--|
| 20/250 |   |  |  |
|        | Your Request  | LJMU Response  |  |
|        | Please can you confirm the person responsible for IT/Information Security? Different organisations have different job titles for this responsibility, I've listed below the possible job  | Peter Ashton Chief Information Officer P.Ashton@ljmu.ac.uk   |  |
|        | titles:  Manager or Head for IT, Cyber, Information   |  |  |
|        | Security, IT Security, Information Governance or CIO (Chief Information Officer) or   |  |  |
|        | CISO (Chief Information Security Officer)   |  |  |
|        | Please can you provide name, job title, email, direct phone number/mobile number?   |  |  |



| 20/251 |   |   |   |
|--------|---|---|---|
|        | Your Request  | LJMU Response   |   |
|        | Please may you confirm [yes/no will suffice] whether or not you have decided to implement [an opt-in scheme to gain consent at registration from new or returning students in the event of the University having serious concerns about that student's health, physical or mental]?   | No  |   |
| 20/252 |   |   | 1 |
|        | Your Request  | LJMU Response   |   |
|        | We are interested in finding out whether there are specific modules about Diversity & Inclusion/Anti-Racism/Discrimination, within universities that offer psychology as an undergraduate and/or postgraduate conversion course. For clarity, this includes all courses that offer Graduate Basis for Chartered Membership (GBC) with the British Psychological Society.  Please supply the following:  1. A list of all the psychology courses that qualify for GBC within your respective university; | BSc Psychology BSc Forensic Psychology and Criminal Justice BSc Criminology and Psychology BSc Policing Studies and Forensic Psychology BSc Sport Psychology                          |   |
|        | 2. Demarcate which of the courses, if any, feature module(s) on Diversity & Inclusion/Anti-Racism/Discrimination;   | None of our courses feature modules on Diversity & Inclusion/Anti- Racism/Discrimination There are no specific modules/courses about Diversity & Inclusion/Anti-Racism/Discrimination |   |



|        | 3. If applicable, detail whether the module(s) are compulsory or optional, at which stage(s)/year within the course the module is taught; how the module is assessed; and ho many credits the module is worth;                                    | 3  |
|--------|---|--|
|        | 4. State whether Diversity & Inclusion/Anti-<br>Racism/Discrimination is a topic within anoth<br>module and list the module(s) that it is featu<br>within, as well as at which stage(s)/year with<br>the course the respective module(s) is taugh | ed Inclusion/Anti-Racism/Discrimination  |
| 20/253 | Your Request  | LJMU Response  |
|        | <ul> <li>Please could you provide to following information about your University:</li> <li>Name of the University</li> </ul>  | The name of our institution is Liverpool John Moores University.   |
|        | <ul> <li>Number of students in<br/>University</li> </ul>  | This information is already available to you via the website of HESA (Higher Educations Statistics Authority)  Under the provisions of s.21 the FOIA we are not obliged to provide you with information reasonable accessible to the applicant by other means. |
|        | 2. Since the beginning of the 2018/19 or 2019/20 academic year, have you commissioned or  | Silvercloud Togetherall FIKA   |





| training/helpline/ text line/e-<br>learning/marketing of support<br>services)  | through a website, dependant | _  | and workshops<br>through an app |  |
|--|------------------------------|--|---------------------------------|--|
| What is the annual cost of the provision?  | £13,366<br>(+VAT)            | £36,600  | Nil                             |  |
| If you have an ongoing contract/licence for the provision, when does this end?   | Annual                       |  | Ended<br>31/12/2020             |  |
| 3. Do you have an annual budget for externally commissioned mental health provision? <b>Yes/No</b> If <b>yes</b> , how much is the budget? | No                           |  |                                 |  |
| 4. Have you heard of the 'Shout' Service? Yes/No  If Yes, where did you hear about it?   | LJMU would ho                | quest for inform<br>old a record of a<br>wered under the | nd is therefore                 |  |
| <ul><li>a) TV advert</li><li>b) Online advert</li><li>c) Word of mouth</li><li>d) Other</li></ul>  |                              |  |                                 |  |
| 5. Would you be interested in hearing more from Mental Health Innovations  |                              | quest for inform old a record of a                       |                                 |  |



|        | • • •  | cannot be answered under the provision of he FOIA.   |  |
|--------|--|--|--|
| 20/255 |  |  |  |
|        | 1. How many sexual assault/harassment cases were reported at the university in the past five academic years?     Please could you provide the following information within those numbers:      2. How many reports were made by male students per academic year      3. How many reports were made by female students per academic year  4. The ethnicity breakdown per academic | Section 12 of the FOIA puts a limit of £450 on the costs the university should need to incur in responding to a request for information.  Any request costing in excess of this should be refused. Unfortunately, the university's Student Advice and Wellbeing team only started recording the reason for being |  |
|        | 5. Where the reported sexual assault/harassment took place per academic year, e.g. university halls, of university premises and on university premises   | To ascertain how many such cases from August 2015 to July 2018 were due to reports of sexual violence would require manual analysis of each file. Due to the volume of case files held over these three years forming part of the scope of your request, the costs of manual analysis would be in excess of £450 |  |
| 20/256 |  |  |  |
|        | Your Request   | LJMU Response  |  |
|        | Please tell me whether you have or have not adopted the IHRA Definition of antisemitism in full, including all 11 examples.  | Yes.   |  |



|        | If it was adopted please provide a link to the meeting where it was adopted.   |   | ed by the Executive<br>on 04 December 2020.  |  |
|--------|--|---|--|--|
| 20/257 | Your Request The number of students at Liverpool John  | LJMU Response   | ;  |  |
|        | Moores University who have not yet graduated in the academic year 2019-20 due to an outstanding academic balance (tuition fees, reassessment fees, library fines, or other academic fees, e.g. field trips)  [C]ould break this down by degree level and fee status of student (e.g. home, international). | Degree Type   | Students who have successfully completed degrees in the 2019/20 academic year for whom formal release of results has been blocked due to unpaid fees.  |  |
|        |  | Undergraduate Postgraduate Taught   | <5<br>15   |  |
|        |  | the university has exact numbers with individuals are inversity cannot be identification. The | students th Section 40 (2) of the FOIA, anot been able to give the here small numbers of volved, so that an individual ed, or inferences be drawn University has inserted a "less lue in any appropriate cell" |  |



## 20/259

| Your Request   | LJMU Response   |  |  |  |
|--|---|--|--|--|
| - How does your university currently handle its  | Leftover food is donated to a local homeless charity called The Whitechapel Centre                                      |  |  |  |
|  | Food items which are not reusable are collected for composting  |  |  |  |
|  | A robust stock rotation system is in place and used by dates monitored.   |  |  |  |
|  | Where possible food item are frozen to prolong life.  |  |  |  |
| - What measures does your university have in place to prevent food waste?  | Flexible menus and daily specials allow food items to be used in multiple ways.   |  |  |  |
|  | Food is either produced in house daily or from local suppliers to provide greater flexibility in managing stock levels. |  |  |  |
|  | Discounts are applied to products with short shelf life to try to turn over stock.                                      |  |  |  |
|  | Sales data is monitored to ensure food is not over produced.  |  |  |  |
|  | Stock is moved between different outlets.   |  |  |  |
| How much food waste has your university produced in the last five years (if possible, please provide figures for 2015, 2016, 2017, 2018, and 2019 individually)? | We do not hold this information.  |  |  |  |